

Pre-MTAC Webinar

Payment, Acceptance and Education

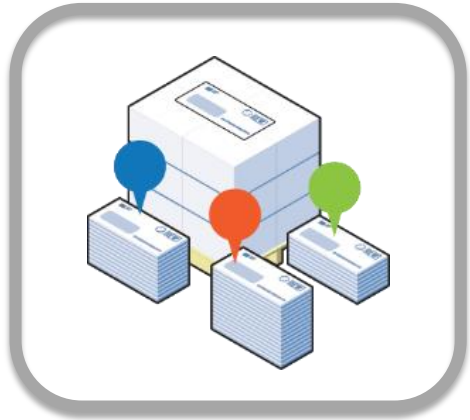
Pritha Mehra



April 17, 2017

Streamlined Mail Entry Program Status

Full-Service



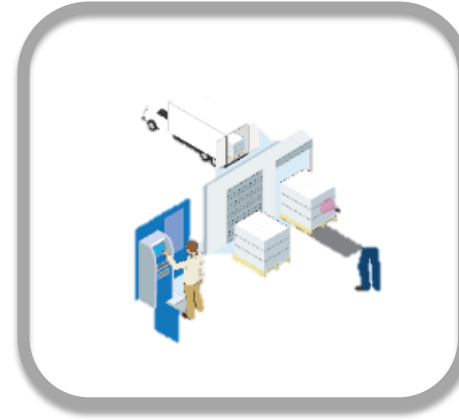
- Declining Number of Assessments month over month
- Validating that mail owners receiving notifications and CAPS transactions contain the details

eInduction



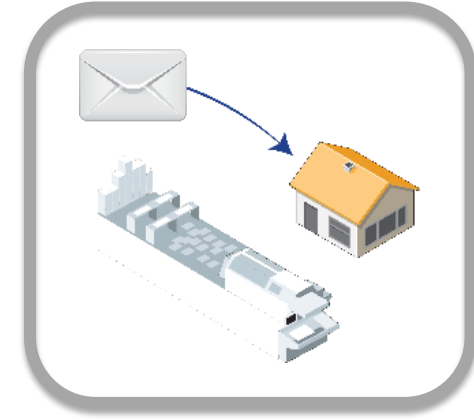
- Test emails for automated assessments sent on 4/13
- Automated Assessments to start May 2017

Seamless Acceptance



- Improvements to manual sampling and PAF completed
- TT23 testing completed
- Onboarding new customers in May

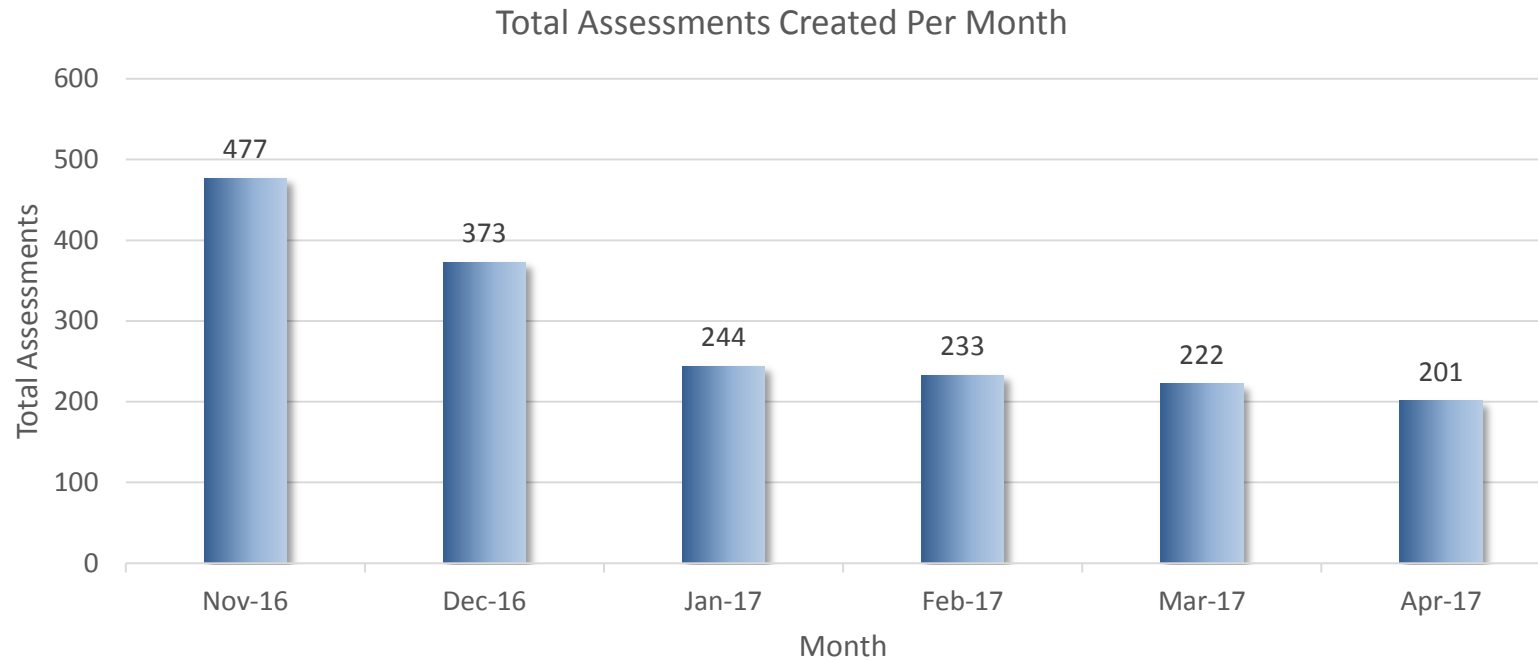
Move Update



- Proposed FRN published
- Comments being reviewed
- Weekly Open Line Calls to begin first week of May

Full-Service Reviews and Scorecard Updates

- 477 assessments created November 2016
- Assessments have steadily declined month over month



- At this time, USPS not updating scorecard for postage adjustments after initial assessment due to accuracy of reporting

eInduction

- Automated assessments starting on 5/11
- Test emails sent on 4/12-13 to all mailers participating in eInduction with notification of whether they would have had an assessment in March
- One issue identified where mailers that had a FS assessment were showing \$0 dollars due. Updated notifications were sent to these mailers with the correct FS dollar amounts.

United States Postal Service,

eDoc Submitter Postage Assessment for Mail Quality Errors: 1st Notice

CRID: 1234567
Name: Test Co.
Address: 123 Main St.
FakeVille, VA 20001

You are receiving this notification because your company exceeded one or more threshold(s) for the assessment month, while participating in a Streamlined Mail Entry program.

eInduction data is displayed for informational purposes only in preparation for the launch of automated assessments. Any assessments for eInduction errors caused by March mailings will be handled through the existing assessment process. The first eInduction automated assessments that will be collected will be posted May 11th for April mailing activities.

Postage Assessment Number: MS-INV-TEST
Postage Assessment Date: April 11, 2017
Postage Assessment Month: March 2017
Full Service Amount Due: \$1,000
eInduction Amount Due: \$500
Total Postage Due: \$1,500
Due Date: April 25, 2017

To view the status, pay, or request a review of this postage assessment or to opt-out of future email notifications, please click [here](#) and go to

United States Postal Service,

eDoc Submitter Postage Assessment for Mail Quality Errors: No additional postage due

You are receiving this notification to inform you that your company owes no additional postage due for this assessment period, while participating in a Streamlined Mail Entry Acceptance program.

CRID: 1234567
Name: Test Co.
Address: 123 Main St.
FakeVille, VA 20001

You are receiving this notification to inform you that your company owes no additional postage due for this assessment period, while participating in a Streamlined Mail Entry Acceptance program.

eInduction data is displayed for informational purposes only in preparation for the launch of automated assessments. Any assessments for eInduction errors caused by March mailings will be handled through the existing assessment process. The first eInduction automated assessments that will be collected will be posted May 11th for April mailing activities.

Postage Assessment Date: April 11, 2017
Postage Assessment Month: March 2017
Full Service Amount Due: \$0.00
eInduction Amount Due: \$0.00
Total Postage Due: \$0.00

To opt-out of future Postage Assessment email notifications, please click [here](#) and go to Mailing Reports > Mail Entry: Additional Postage

Seamless Acceptance

Industry testing completed to confirm that all metrics are working as expected

Mailers can begin enrolling in Seamless Acceptance in May

- More than 90% Full-Service
- Below all Seamless Acceptance thresholds for 1 calendar month in Seamless Parallel status
- Completed the known undocumented process for undocumented volume between 0.1% and 0.3%
- Enrolled in eInduction
- Submit electronic documentation with unique barcodes for all mailpieces



Seamless Acceptance Fact Sheet

Seamless Acceptance

Providing mailers a streamlined mail acceptance process that offers transparency and trend-based reporting over a calendar month so mailers can improve their mail preparation efficiency.



Seamless Acceptance allows the USPS and mailers to answer 3 key questions by comparing information submitted in the electronic postage statement to mailpiece characteristic data obtained during mail processing.

1. Have all of the pieces been paid for?
2. Are the pieces addressed accurately?
3. Is the mailing prepared correctly?

PARTICIPATION CRITERIA

To participate in Seamless Acceptance electronic documentation (eDoc) must be submitted for all automation mailings and mailers must meet the following requirements:

- Meet all the content and price eligibility standards for the price claimed.
- Prepare 90% Full-Service eligible volume
- Participate in the Seamless Parallel Program
- Participate in eInduction for DMU-verified origin entry or destination entry-drop shipments

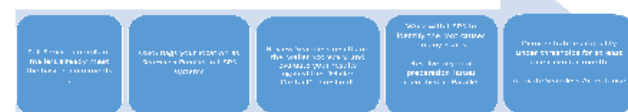
Prior to participating in Seamless Acceptance mailers must participate in an intermediate step, Seamless Parallel, to test out their mail preparation standards. While in Seamless Parallel, eDoc validations will be performed for informational purposes only.

SEAMLESS PARALLEL

During Seamless Parallel, there will be no changes to current acceptance and verification processes — mailings will continue to be accepted without interruption— while Seamless monitoring and reporting features are activated so that mail quality is available for review. This allows mailers to evaluate and improve their mail quality, business processes, and software in order to prepare mail that meet Seamless Acceptance quality standards.

Mailers are transitioned from Seamless Parallel to Seamless Acceptance if they are able to maintain mail quality measurements below the egregious threshold for error percentages for one calendar month.

ONBOARDING TO SEAMLESS ACCEPTANCE



STATEMENT FINALIZATION

As a Seamless Acceptance mailer, electronic postage statements are no longer finalized by an acceptance employee. On the Postage Statement Mailing Date the statement will be auto-finalized, which allows you greater control over postage payment.

- *PostalOne!* will perform balance checks on the payment account listed, for eDocs in UPD status, every 24 hours beginning 2 days before the mailing date
- In the event of insufficient funds an email will be sent to the VAE address defined by you in the Business Customer Gateway
- On the mailing date, *PostalOne!* will attempt to auto-finalize the mailing at 04:00, 10:00, 16:00, and 22:00 CST
- If the statement does not auto-finalize on the mailing date, *PostalOne!* will attempt to auto-finalize 4x per day for the next 14 days
- On the 15th day the statement must be manually finalized by a BME clerk after funds have been added to the account

Benefits of Seamless Acceptance

- Verifications are performed electronically, reducing complexity
- Auto-finalization puts control of postage payment into your hands
- Longer mail production cycle
- Control over mail release timing without USPS intervention
- Allows for improved feedback and identification of trends
- Standardized acceptance and verification process
- Trend-based quality measurements mean you won't be penalized for a problem with a single mailing

When are you ready for Seamless Acceptance?

- Your mail quality must be below Mailer Contact thresholds for 1 calendar month to move from Parallel to Seamless
- Any concerns would have been discussed and resolved while on Parallel

Seamless Acceptance

- After mailers move to Seamless and during monthly scorecard review, mailers will be notified via email to the VAE if PAF was exceeded in a month and provided number of months PAF was exceeded in the previous 12 months
- Beginning on the 12th of the month:
 - BME and BMS/MMS calling Seamless mailers who are exceeding a threshold
 - Offer assistance in correcting error types over threshold
 - Validating the mailer knows how to access the Mailer Scorecard and offer Mailer Scorecard walk-through
 - Validating the correct person in their company has VAE access
 - If no one has access, helping them get one person set up
 - Validating that they received the assessment notification email
 - Record of the contact will be stored in Service Now
- End of the month:
 - Process repeats

Mailer Scorecard		APRIL 2017	
Mailer Profile		Verifications	
Electronic Verification		eInduction	
Seamless		SP	
<input checked="" type="radio"/> # Metrics <input type="radio"/> # Trending <input type="radio"/> % Metrics <input type="radio"/> % Trending			
Data displayed for a Seamless Parallel or non-S			
eDoc Submitter	Total	Mailer	
CRID Seamless Status	N/A	Parallel	
# Seamless Acceptance Jobs	16	16	
# Containers processed for Seamless validations	2,287	2,287	
# Handling Units processed for Seamless validations	275,037	275,037	
# Pieces processed for Seamless validations	29,535,893	29,535,893	
# Seamless Acceptance Jobs not Auto-Finalized	16	16	
# Seamless Documented Piece Scans	13,613,441	13,613,441	
# Adjusted Seamless Documented Piece Scans	12,144,513	12,144,513	
# Scanned Pieces Associated to eDoc	13,613,441	13,613,441	
# Undocumented Pieces	74,741	74,741	
Additional Postage Due (Undocumented Pieces) - Info Only	\$7,927.66	\$7,927.66	
# Nesting/ Sortation Piece Errors (MPE)	56,917	56,917	
# Delivery Point Piece Errors	4,963	4,963	
Sampling Verifications			
# Containers Sampled	13	13	
# Handling Units Sampled	119	119	
# Pieces Sampled	1,239	1,239	
General PAF	N/A	1.0616	
# Weight Piece Errors			
# Postage Piece Errors	106	106	
Mail Characteristic PAF	N/A	--	
# Mail Characteristic Piece Errors	--	--	
Total Additional Postage Due (Seamless) - Info Only	\$93,225.56	\$93,225.56	
# Barcode Quality Piece Warnings	--	--	
Nesting Sampling Validations - Info Only			
# Containers Sampled for Nesting Validations	227	227	
# Handling Units Sampled for Nesting Validations	2,141	2,141	
# Pieces Sampled for Nesting Validations	--	--	
# Nesting/ Sortation Container Warnings	9	9	
# Nesting/ Sortation Handling Unit Warnings	451	451	
# Nesting/ Sortation Piece Warnings	N/A	N/A	

Move Update

All mailings using postage rates that require compliance with the Move Update standard, regardless of whether they qualify for verification under the Address Quality Census Measurement and Assessment Process, may be subject to a separate assessment in the event that they do not comply with the Move Update standard pursuant to DMM 602.5.

A mailer has not complied with the Move Update standard if a USPS-approved Move Update method (DMM 602.5.2) was not used to update the mailer's address list with correct addresses (unless the mail bears an alternative address format under DMM 602.3). In those circumstances, the mailer did not qualify for the presort or automation rate claimed on the postage statement or electronic documentation.

The separate assessment could be applied to every mailpiece in a mailing for which the mailer did not comply with the Move update standard, and would be limited to the difference between the postage previously paid (including the Move Update assessment charge, if applicable) and the applicable First-Class Mail single-piece rate.

Mail Owner Scorecard		FEBRUARY 2017		
Mailer Profile		Verifications		
		Electronic Verification		Seamless
○ # Metrics		○ # Trending		● % Metrics
				○ % Trending
Electronic Verification				
Mail Owner	Total	Mailer		
Mail Preparer				
# Containers processed for eDoc validations	--	--	--	--
# Handling Units processed for eDoc validations	144	144	144	144
# Bundles processed for eDoc validations	--	--	--	--
# Pieces processed for eDoc validations	13,986	13,986	13,986	13,986
# Full-Service Containers processed for eDoc validations	--	--	--	--
# Full-Service Handling Units processed for eDoc validations	144	144	144	144
# Full-Service Orphan Handling Units processed for eDoc validation	144	144	144	144
# Full-Service Pieces processed for eDoc validations	13,986	13,986	13,986	13,986
Full-Service Verifications				
% MID Container Errors	N/A	N/A	N/A	N/A
% MID HU Errors	--	--	--	--
% MID Piece Errors	--	--	--	--
% STID Errors	--	--	--	--
% By/For Errors	--	--	--	--
% Barcode Uniqueness Container Errors	N/A	N/A	N/A	N/A
% Barcode Uniqueness HU Errors	--	--	--	--
% Barcode Uniqueness Piece Errors	100.00%	100.00%	100.00%	100.00%
% Entry Facility Container Errors	N/A	N/A	N/A	N/A
% Entry Facility HU Errors	--	--	--	--
% Unlinked Copal Tray Errors	--	--	--	--
% Early Scheduled Ship Date Warnings	N/A	N/A	N/A	N/A
% Default Tray Barcode Warnings	--	--	--	--
% Unlinked Copal Tray Warnings	--	--	--	--
Move/Update Verifications				
% COA Errors - FCM & MKT	--	--	--	--
% COA Warnings - Periodicals	N/A	N/A	N/A	N/A
% UAA Warnings	--	--	--	--
Entry Point Validations – Info Only				
% eDoc/Appointment Entry Point Mismatch	--	--	--	--
% No Valid MDF Match	--	--	--	--
% Out of Date MDF Match	--	--	--	--

Move Update

- **Will the reconciliation process still be in place to determine qualification for ACS notices that were incorrectly charged through the manual process?**
 - Current Reconciliation Process includes a MID/PID list to identify a Trad Participant ID printed in the address block on a magazine with specified MID in the IMb. This list will be maintained.
 - Current Reconciliation Process determines whether a MID/PID pair meets an IMb Scan % threshold. Separate Reconciliation Report provided so the mailer can reconcile monthly invoice will be retired.
 - New process will report Free Trad notices in the daily shipping notice and on the invoice as Trad ACS provided at no charge.
 - To qualify for new process:
 - Mailer must meet qualifications as a Full-Service mailer and meet the 95% full-service volume threshold
 - Full-Service will report the qualifying MID to the NCSC and it will be matched to a MID/PID pair
 - Mailer must have an ACS and EPF account at the NCSC to receive the Trad notices
 - Mailer must request Full Service ACS in the IMb for the MID/PID pair
 - If a Trad ACS record is generated without an IMb, that record will be fulfilled at no charge via EPF.
 - Trad ACS noticed will be charged when: IMb STID requests Trad ACS or The IMb STID is invalid or requests Manual Corrections. Those records will be charged if Trad ACS is provided.
- **Will the Participant Code still be required for all types of ACS?**
 - Participant Code is not required for full-service but must be in the address block if Trad ACS is requested as a back-up
- **What is the correct process for refusing/paying for manual address changes that were not requested?**
 - When a Periodical mailer qualifies for Full-Service ACS, those MIDs will be reported to the NCSC.
 - The MID will be matched to the MID/PID file and a letter will be sent to the Post Office of the address correction address in the ID statement. It will state that for a specified period of time, Forms 3579 for the indicated Full-Service publication(s) will not be required to receive or pay for Manual notices generated from Periodicals with a Full-Service ACS IMb unless requested.
 - If the publisher wishes to receive them, they will be charged
 - If the publisher uses a Manual Corrections STID to receive Form 3579 request Manual corrections. They will be required to pay for them.

Move Update Outreach

- **Move Update Outreach**

- Outreach has commenced to all mailers exceeding the Move Update threshold in March
- All outreach is tracked and monitored by BMS/MMS

- **Content of Outreach**

- Navigating mailers to move update quality within the mailer scorecard
- Gain Understanding of the mailers move update method
- Validate the Verification Assessment Evaluator
- Provide Move Update Fact Sheets to include software solutions and explain the proposed Census Method
 - Move Update Methods available
 - Move Update Census Method



Move Update
Census
Method



Move Update
Methods

PostalPro Updates

- RSS Feeds were fixed on April 2nd
- MTAC Calendar was updated on April 14th
- BME Locator and Barcode Decoder schedules being determined
- PostalPro will be transitioning to Amazon Web Services at a date to be determined

Enterprise Payment Onboarding: PO Boxes



Enterprise Payment System – Enterprise PO Boxes Online (EPOBOL)

Factsheet

The U.S. Postal Service is upgrading its payment architecture for enterprise and business customers. The new Enterprise Payment System (EPS) will replace the current product-centric payment with a centralized account management system enabling customers to pay and manage their services online using a single account.

With the first implementation of EPS a selected group of business customers will be able to open, close, and pay for their PO Boxes, Caller Services and Reserves online using the new Enterprise PO Boxes Online (EPOBOL) service.

Key Benefits and Features

- Open, close, and pay PO Boxes, Caller Services and Reserves online
- View account payments, balances, and transaction history
- Account notifications and alerts
- Customized payment reporting and dashboard capabilities

Customer Participation

- 1 BCG Registration**
Verify if you are a registered user of Business Customer Gateway (BCG) at <https://gateway.usps.com> and have a Company Registration ID (CRID)
- 2 Data Collection and Validation**
Collect and validate PO Boxes, Caller Services, and Reserves using provided PO Box/Caller Service Validation Worksheet
- 3 Open an Enterprise Payment Account**
Open an Enterprise Payment Account (EPA) with the option to reuse existing Centralized Account Processing System (CAPS) account number
- 4 Add Payment Account**
Add the new EPA to the corresponding PO Boxes, Caller Services, and Reserves in the PO Box/Caller Service Validation worksheet
- 5 Manage Boxes**
Access EPOBOL and manage your PO Boxes, Caller Service, and Reserves we have loaded for you using the PO Box/Caller Service Validation Worksheet

System Requirements

The following hardware/software is required to use EPS and EPOBOL:

- **Processor** - Personal computers and iOS devices
- **Operating System** - Windows, Mac OS X, iOS
- **Desktop Browser** – Chrome, Firefox, Internet Explorer, Safari

For Additional Assistance:
Help Desk: 1-800 – 522-9085 or send an email to PaymentModernizationMigrationTeam@usps.gov

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April 13, 2017



Enterprise Payment Onboarding: *PostalOne!*



Enterprise Payment System – *PostalOne!* Mailer Onboarding Factsheet

The U.S. Postal Service is upgrading its payment architecture for enterprise and business customers. The new Enterprise Payment System (EPS) will replace the current product-centric payment with a centralized account management system enabling customers to pay and manage their services online using a single account.

With the Fall 2017 implementation of EPS, a selected group of business customers will be able to link their permits to their Enterprise Payment account and use the account to pay for mailings and fees.

Key Benefits and Features

- Pay for mailings and fees online
- View account payments, balances, and transaction history
- Account notifications and alerts
- Customized payment reporting and dashboard capabilities

Customer Participation

- 1 BCG Registration**

Verify if you are a registered user of Business Customer Gateway (BCG) at <https://gateway.usps.com> and have a Company Registration ID (CRID)
- 2 Open an Enterprise Payment Account**

Open an Enterprise Payment Account (EPA) with the option to reuse existing Centralized Account Processing System (CAPS) account number
- 3 Manage Permits**

Manage your Permits in Enterprise Payment by linking them to the Enterprise Payment Account(s) you wish to be used for payment.

System Requirements

The following hardware/software is required to use EPS and EPOBOL:

- **Processor** - Personal computers and iOS devices
- **Operating System** - Windows, Mac OS X, iOS
- **Desktop Browser** – Chrome, Firefox, Internet Explorer, Safari

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April 13, 2017

Enterprise Payment Account Creation

UNITED STATES POSTAL SERVICE® Business Customer Gateway

Gateway USPS.com Help

Sign In

Username
Password

Sign in [Forgot password?](#)

[Register for free](#)

Click-n-Ship Business Pro™
End-to-end solution for businesses to fulfill their daily shipping needs.

USPS Returns® Services
Returns Are Inevitable
Give your customers an easy way to ship items back with USPS®. [Learn More](#)

Mallers
Save time and money **managing your mailings online**. Get your message where you need it to go with **Every Door**

Shippers
Manage your returns with **Parcel Return Service**, use the **Electronic Verification System** to save paperwork by paying **in advance with your credit card**.

Business
Sign up for **USPS Promotions and Incentives**, save money with **Automation Discounts** and unlock the power of your **Master ID (MID)**.

EPS Access via BCG

UNITED STATES POSTAL SERVICE® Business Customer Gateway

Other Services

Other services help you do more.

The online services available below help business customers manage a variety of tasks from preparation to transporting of mailings and shipments. You may access services directly from here that you have been approved for and request access to those you do not.


- Approved Shipper [more info >](#) [GET ACCESS](#)
- Audit Mailing Activity (PostalOne!) [more info >](#) [GET ACCESS](#)
- Bulk Indemnity Claims [more info >](#) [GET ACCESS](#)
- Business Service Network (BSN) eService [more info >](#) [GET ACCESS](#)
- Enterprise Payment System [more info >](#) [GO TO SERVICE](#)**
- Enterprise PO Boxes Online [more info >](#) [GO TO SERVICE](#)
- Enterprise PO Boxes Online Audit [more info >](#) [GET ACCESS](#)

Enterprise Payment Account Creation

Thank you for choosing USPS Enterprise Payment!


The process to create a new Enterprise Payment account is simple. We'll ask you to verify a few details, setup payment method(s), and add your products and services.

Only BSA or Delegate roles can create an Enterprise Payment Account.
Select an account option to get started.



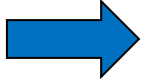
Create a New Account
Start with a clean slate.

Select



Use a CAPS Account
Use an existing CAPS number. Please have your CAPS Account Number and CAPS PIN when selecting this option.

Select



Please verify your information.

Full Name: Arya Stark

Phone Number: (301) 000-1235

Email Address: aria.stark597@gmail.com

Notice something incorrect? · [Click here to update your account on BCG](#)

← Back Next



Please select a Business Location to associate with this EPS account.

The Business Location you select will determine what users are eligible for access to the account. You will be able to determine individual access and roles in the next step.

Only one Business Location can be selected.

30001
Bank of America — 125 Main St., STE 105, Baltimore, MD 21228-0014 United States

← Back Next



Grant the following users access to this EPS account by selecting a role for them. These users have access to this Business Location through the BCG. This step can be skipped and completed at a later time.

For more information, review the [User Roles Glossary](#).

Business Location # 30001
Principal Account Contact: Bank of America
125 Main St., Baltimore, MD 21228-0014

User Jon Snow	Payment Manager
User Arya Stark	Administrator
User Sansa Stark	No Access

← Back Next

Enterprise Payment Determine Payment Method

Congratulations! Your EPS account is created!

✓ Your EPS Number is: 100002235

Add an Account Nickname (Optional)

🕒 The next step is to set up a Payment Method. A Trust has already been set up for you and only needs a deposit to be activated. You can also add ACH Debit as a payment method.

Trust Account
Deposit funds to USPS' bank for all charges.
[Deposit Instructions](#)

ACH Debit
Designate a debit-enabled bank account for all charges.
[Create an Account](#)



Account Management
EPS #: 100002235 Pending

Arya Stark
EPS Accounts:
Active 7 | Pending 2

Account Options
[Create a New EPS Account](#)
[Close EPS Account](#)

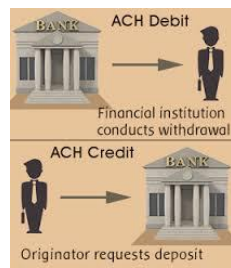
Customer Care Check our FAQs
Call us: 1-800-522-9085
For TDD/TTY Relay: 1-800-877-8339
[Send an email to Customer Service](#)

Payment Methods | [Transfer Funds](#) | [Withdraw Funds](#) | [Products & Services](#) | [Notifications](#) | [Users & Roles](#)

This is where you manage payments associated with your account. Add a new payment method at the bottom. Your primary payment method will be used for all purchase transactions. Please verify that there are sufficient funds to cover pending transactions before changing the primary payment method to Trust or ACH debit. [Add Payment Method](#)

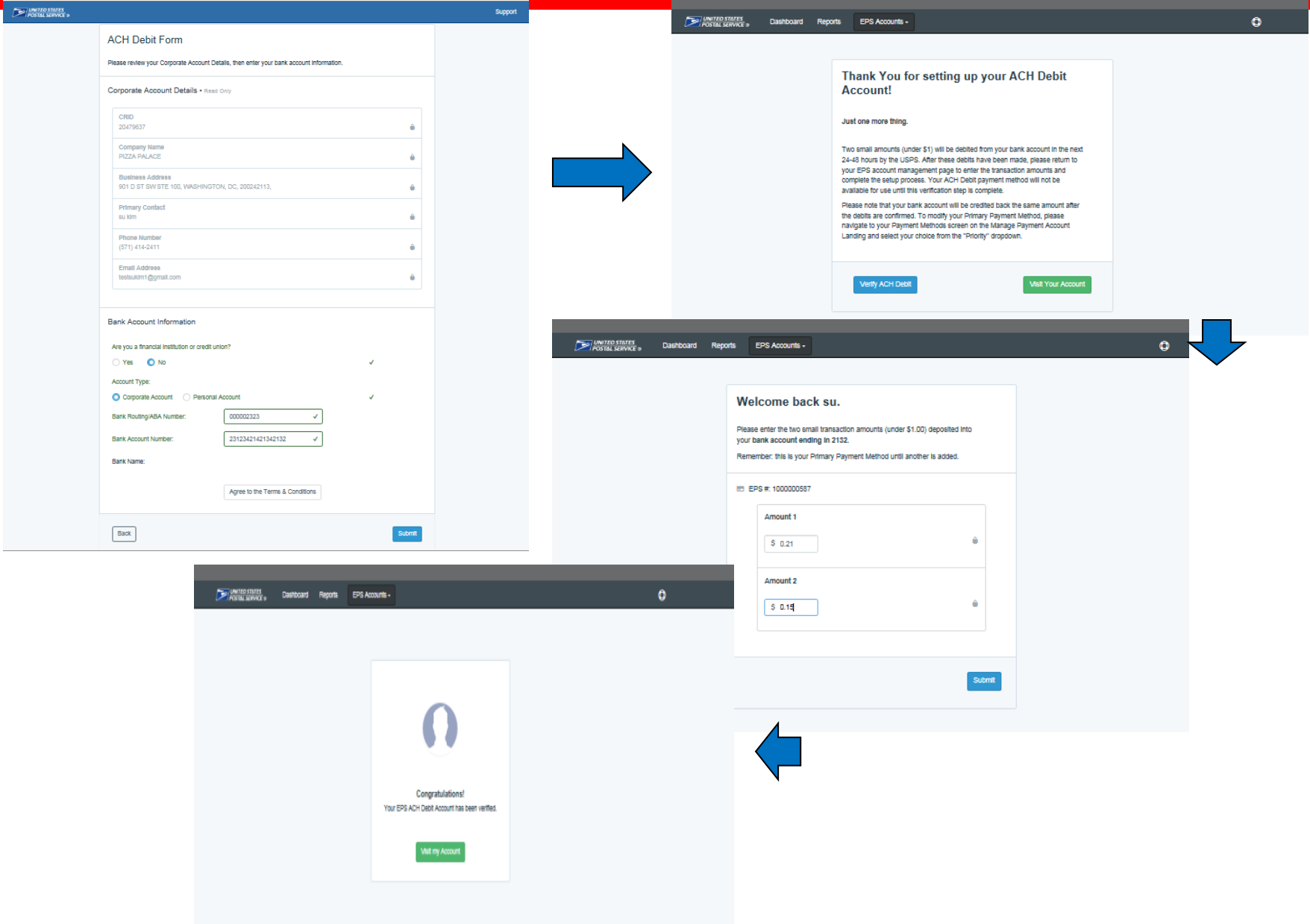
Type	Nickname	Status	Prioritization
Trust Balance: \$0.00	<input type="text" value="Optional"/>	Pending	Deposit Instructions <input type="button" value="x"/>

How do I fund my account?



Future Enhancement

Enterprise Payment ACH Debit Setup



Enterprise Payment Permit Linkage

Account Management

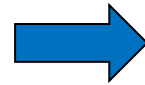
EPS #: 100002235 ● Active

Account Nickname (Optional)

Payment Methods Transfer Funds Withdraw Funds **Products & Services** Notifications Users & Roles

The following products and services are associated with your account. The account information is available on your Dashboard, Reports, and Manage Account options in EPS.

PO Box Services	Visit PO Boxes online to Manage
PC Postage Account	Manage PC Postage Account
Permits	Manage Permits
Address Quality Services	Manage Address Quality



Manage Permits

Search:

Permit	Permit Type	Permit ZIP Code	Permit Status	Business Location	Company Name	EPS Account Nickname	EPS Account Number	Linkage
25	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number	Link
46	PI	20024	ACTIVE	30001	Bank of America	test1	1000002381	Change Linkage
85	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number 1000002381 1000002382	Link
134	PI	20024	ACTIVE	30001	Bank of America		Select an EPS Number	Link
212	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number	Link
539	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number	Link
1133	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number	Link
2468	PI	22102	ACTIVE	30001	Bank of America		Select an EPS Number	Link

Showing 1 to 8 of 8 entries

Enterprise Payment Landing Page & Drill Down

The dashboard shows a list of 'Active EPS Accounts' and 'Pending EPS Accounts'. Each account card displays the account number, business location, pending ACH debit transactions, and current trust balance.

Account ID	Business Location	Pending ACH Debit Transactions	Current Trust Balance
1000000412	20479664	\$0.00	\$1,000.00
1000000179	20479664	-\$1,240.00	\$1.99
1000000414	20479664	\$0.00	\$1,000.00
1000000413	20479664	\$0.00	\$1,000.00



Future Enhancement



The drill-down view shows account details for 'Arya Stark' (EPS #: 1000002137). It includes account overview, options, customer care, and a spending history chart.

Category	Value
Pending ACH Debit Transactions	\$0.00
Current Trust Balance	\$1,969,686.15

Spending History: 02/18/2017 to 03/20/2017. A donut chart shows 100% of spending on PO Box Services.

Product/Service	Amount
PO Box Services	\$651.00

Email notifications for deposits, ACH returns, ACH debit payment method setup



Enterprise Payment Drill Down for EPOBOL

PO Box Services Spending Summary

For EPS Account 1000002137
Test

02/18/2017 03/20/2017

Standard Reports

- Transaction History Report
- ACH Debit Returns Report
- EPOBOL Product Details Report
- Activity Log Report

Customer Care - Check our FAQs
Call us: 1-800-522-9085
For TDD/TTY Relay: 1-800-877-8339
Send an email to Customer Service

PO Box	\$50.00
Caller Services	\$100.00
Reserve	\$0.00
Misc. Fees	\$0.00
Total Spending	\$150.00



Total PO Boxes Spending Report

For additional details on your PO Boxes, please visit PO Boxes Online

Back to Summary page

Pay Date Filter: 02/18/2017 03/20/2017

CSV Excel PDF Showing 1 to 1 of 1 entries Search:

Transaction ID	City	State	Box Number	Box ZIP	Box Size	Renewal Date	Pay Date	EPS Account Number	EPS Account Nickname	Products
112421	Washington	DC	3000	11111	2	03/02/2017	03/02/2017	1000002137	Test	PO Box

Show 10 entries Previous 1 Next

Uncapped Error Data

Wireframe for the Uncapped Error Data is available to demonstrate proposed functionality

Create a New Feed

Define Feed Details

Subscription Owner CRID
4430187 (ACCENTURE)

Feed Data Type
 Scan Data
 Mail Quality Data

File Format: Delimited | Delimiter: Pipe

Define Target
Web History Only

[Add a Server](#) | [Go to Address Book](#)

Message Type: Container Visibility Delivery | Message Version: 16

Frequency: Daily

Name This Feed: MyTestFeed

CONTINUE

1. SELECT ENTITY > 2. DEFINE FILTERS

SELECTED CRID(s): 94578910
SELECTED MAILER ROLE(s): Mail Owner, Mail Preparer

Program Type: Full-Service, eInduction, Seamless Acceptance, Move Update

Which Error Type would you like to see?

<input checked="" type="checkbox"/> MID	<input checked="" type="checkbox"/> STID	<input checked="" type="checkbox"/> Barcode Uniqueness	<input checked="" type="checkbox"/> By/For	<input checked="" type="checkbox"/> Unlinked Copal	<input checked="" type="checkbox"/> Entry Facility	<input checked="" type="checkbox"/> Nesting/Sortation
<input checked="" type="checkbox"/> Undocumented	<input checked="" type="checkbox"/> Payment	<input checked="" type="checkbox"/> Entry Point	<input checked="" type="checkbox"/> Zone	<input checked="" type="checkbox"/> Misshipped	<input checked="" type="checkbox"/> Duplicate	
<input checked="" type="checkbox"/> Undocumented	<input checked="" type="checkbox"/> Delivery Point	<input checked="" type="checkbox"/> Nesting/Sortation	<input checked="" type="checkbox"/> Postage	<input checked="" type="checkbox"/> Weight	<input checked="" type="checkbox"/> Mail Characteristic	
<input type="checkbox"/> Move Update	<input type="checkbox"/> Move Update					

Data Fields

<input checked="" type="checkbox"/> Add All	<input type="checkbox"/> Remove All
<input checked="" type="checkbox"/> eDoc Submitter	<input checked="" type="checkbox"/> Verification Type
<input checked="" type="checkbox"/> Mailing Date	<input checked="" type="checkbox"/> Error Code
<input checked="" type="checkbox"/> IM Barcode	<input checked="" type="checkbox"/> Error Description
<input checked="" type="checkbox"/> Error Level	<input checked="" type="checkbox"/> Resolution Data
<input checked="" type="checkbox"/> Source	<input checked="" type="checkbox"/> eDoc Job ID

PREVIOUS STEP | **CREATE FEED**

[Link to the Wireframe](#)

IMpb Compliance Quality Metrics

Simplified List Merged w/Current Categories



Measures percent of addresses* with enough information to validate to the unique exact 11-digit DPV ZIP Code when matched against the AMS Database.

Benefits:

- Operational efficiency
- Enables personalized features such as My USPS
- Avoids operational costs (Manual scheme lookup/PRES Keying)
- Improves deliverability



Measures percent of manifest records that pass key package level detail validations mitigating potential errors when processed in the PTR Database.

Benefits:

- Supports timely postage payment and revenue assurance
- Enhances tracking and customer experience
- Provides digital awareness of packages that will be delivered by USPS
- Facilitates better workload planning
- Eliminates need for manual counts
- Enables better analytics, insights, decisions



Measures percent of tracking numbers that pass key validations for format and uniqueness* without errors or warnings when manifests are processed in the PTR Database and physically scanned.

Benefits:

- Critical for visibility and the customer experience
- Creates the digital trail
- Supports payment and revenue assurance
- Facilitates operational efficiencies
- Foundational for current and future product offerings

22,236,583

Packages w/Address Quality Issues*

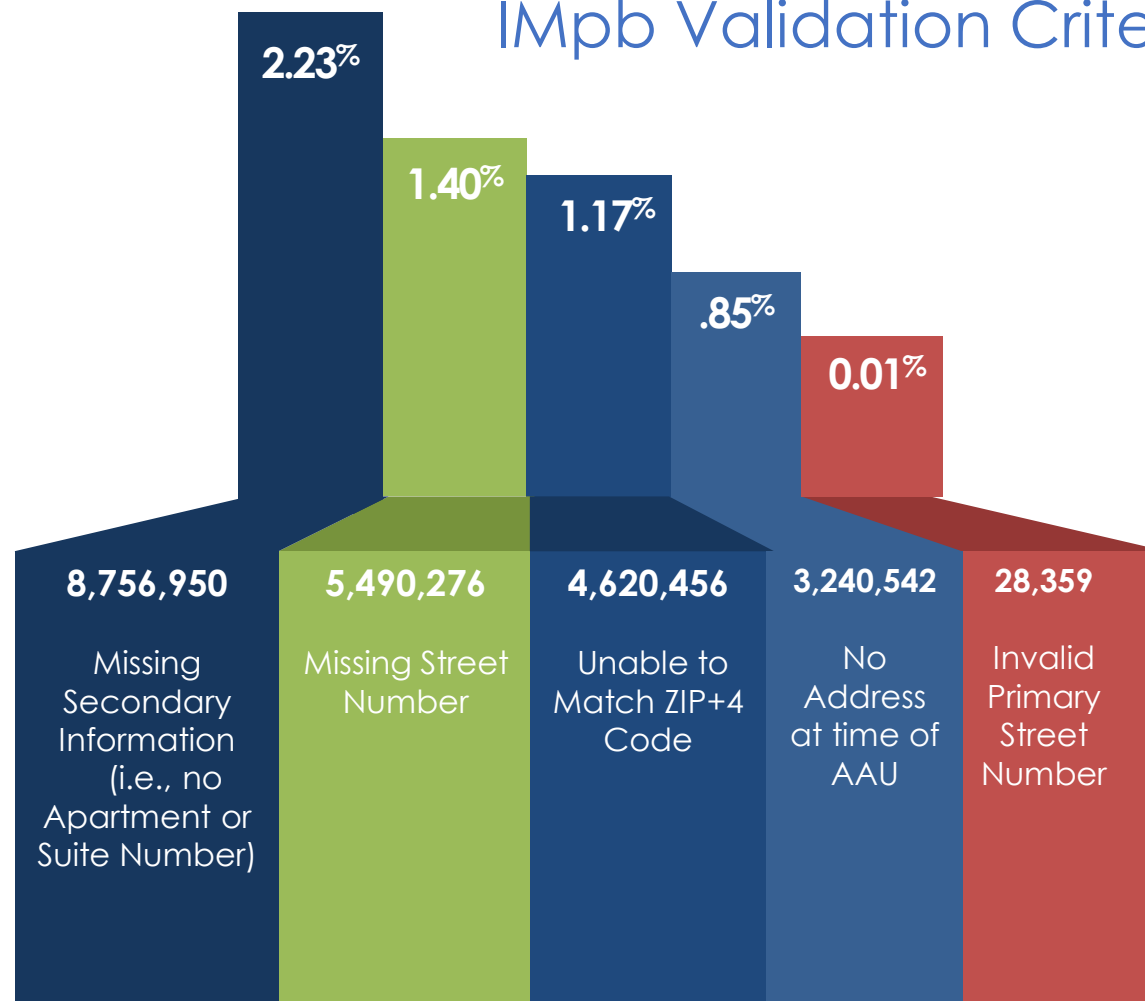
March 2017

! 5.65%

Addresses Unable to Resolve to Unique 11-Digit Delivery Point Validated (DPV)
 ZIP Code Percent of Address Quality Volume*



IMpb Validation Criteria:



IMpb Compliance Quality Metrics

Competitive Products Only

IMpb Validation Criteria:

March 2017



IMpb Compliance Assessments

Current Verifications and Thresholds		Effective February 1 Verifications and Thresholds		Effective July 2017 Verifications and Thresholds	
Some Verifications Assessable		Some Verifications Assessable		All Verifications Assessable	
Barcode	99%	Barcode	95%	Barcode Quality	*95%
Address	98%	Address	98%	Address Quality	*89%
Shipping File	97%	Shipping File	91%	Manifest Quality	*91%
Barcode Quality	Measure Only	Barcode Quality	Measure Only		
Address Quality	Measure Only	Address Quality	Measure Only		
Manifest Quality	Measure Only	Manifest Quality	Measure Only		

*July 2017 thresholds agreed upon with MTAC WG #178

Assessing now until July 2017

IMpb Barcode	Address or 11-digit DPV	Manifest v1.6 or higher
--------------	-------------------------	-------------------------

Effective July 2017 Verification Details

Barcode Quality	Address Quality	Manifest Quality
Invalid MID in tracking number	Missing secondary address information	Shipping Services File
Duplicate barcodes on packages	Unable to match address to ZIP+4	Facility mismatch between scan and manifest
	Missing street number	Invalid PO ZIP code
	Invalid Primary street number	Invalid payment account
	eVs only: Address received before AAU w/o Shipping partner event; manifest received before midnight if Shipping Partner received with address	Invalid method of payment
	Address or 11-digit DPV	eVs only: Manifest received before AAU w/o Shipping partner event; manifest received before midnight if Shipping Partner received with address

IMpb Compliance Assessments -eVS

New Report made available March 26, 2017.

Mail Class	Total Volume Requiring IMpb	IMpb Compliance Metrics	Non-compliant Volume	Score	Threshold	Pieces under Threshold	Assessment
First-Class	50,000	Barcode Format (BF)	200	99.60%	95.00%	0	\$0.00
		Address Presence (DZ)	300	99.40%	98.00%	0	\$0.00
		Shipping File (SF)	2,000	96.00%	91.00%	0	\$0.00
		Barcode Quality (BQ)	400	99.20%	0.00%	0	\$0.00
		Address Quality (AQ)	900	98.20%	0.00%	0	\$0.00
		Manifest Quality (MQ)	1,000	98.00%	0.00%	0	\$0.00
Priority Mail	10,000	Barcode Format (BF)	0	100.00%	9.00%	0	\$0.00
		Address Presence (DZ)	0	100.00%	98.00%	0	\$0.00
		Shipping File (SF)	0	100.00%	91.00%	0	\$0.00
		Barcode Quality (BQ)	0	100.00%	0.00%	0	\$0.00
		Address Quality (AQ)	0	100.00%	0.00%	0	\$0.00
		Manifest Quality (MQ)	0	100.00%	0.00%	0	\$0.00
Parcel Select	2,000,000	Barcode Format (BF)	5	100.00%	95.00%	0	\$0.00
		Address Presence (DZ)	55,000	97.25%	98.00%	15,000	\$3,000.00
		Shipping File (SF)	800,000	60.00%	91.00%	620,000	\$124,000.00
		Barcode Quality (BQ)	12	100.00%	0.00%	0	\$0.00
		Address Quality (AQ)	65,000	96.75%	0.00%	0	\$0.00
		Manifest Quality (MQ)	850,000	57.50%	0.00%	0	\$0.00
Parcel Select Lightweight	5,000,000	Barcode Format (BF)	60	100.00%	95.00%	0	\$0.00
		Address Presence (DZ)	900,000	82.00%	98.00%	800,000	\$160,000.00
		Shipping File (SF)	1,200,000	76.00%	91.00%	750,000	\$150,000.00
		Barcode Quality (BQ)	500	99.99%	0.00%	0	\$0.00
		Address Quality (AQ)	30,000	99.40%	0.00%	0	\$0.00
		Manifest Quality (MQ)	1,500,000	70.00%	0.00%	0	\$0.00
Total Assessment by Individual Mail Class							\$284,000.00
Blended	7,060,000	Barcode Format (BF)	265	100.00%	9.00%	0	\$0.00
		Address Presence (DZ)	955,300	86.47%	98.00%	814,100	\$162,820.00
		Shipping File (SF)	2,002,000	71.64%	91.00%	1,366,600	\$273,320.00
		Barcode Quality (BQ)	912	99.99%	0.00%	0	\$0.00
		Address Quality (AQ)	95,900	98.64%	0.00%	0	\$0.00
		Manifest Quality (MQ)	2,351,000	66.70%	0.00%	0	\$0.00
Total Assessment by blended Mail Class							\$273,320.00

Downloading IMpb Report - eVS

❑ eVS IMpb Noncompliance Online Report:

eVS Monthly Account and Sampling Summary

f. [Postage adjustment from IMpb noncompliance](#) [\[Download\]](#)
Express Mail (DZ)
First-Class Package Service (DZ)
Priority Mail (DZ)
Parcel Select (DZ)



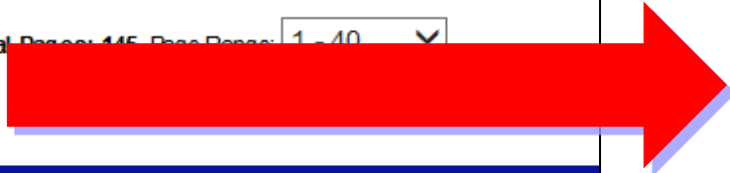
Reports Menu

- [Carbon Accounting Statement](#)
- [Change History Report](#)
- [Content Eligibility Sampling Report](#)
- [DDU Confirmation Services Mis-shipped Report](#)
- [Destination Entry Eligibility Report](#)
- [Destination Entry Exceptions Rules Engine](#)
- [Duplicate Exemptions Engine Rules](#)
- [Duplicate PICs Report](#)
- [eVS IMpb Noncompliance Report](#) [\[Download\]](#)

To download 500k records or more

Goto Page: Total Records: 115 Page Range: 1 - 40

[CSV](#) | [Excel](#) | [XML](#) | [Printer-Friendly View](#)



To download less than 500k records

IMpb Report Changes – Non-eVS

Mail Quality Reports > Shared Reports > Mail Quality > **IMpb Compliance Report**

INDEX X

Summary of your selections

1 Select Date filter (Required) Choose from a list of objects. This prompt allows only one selection.

2 Select Permit Number

3 Select Transaction Number

4 Select Mailer ID

5 Select CRID

Available:

- Y Yesterday
- Y Current Week
- Y Last Week
- Y Select from a list of Weeks
- Y Month To Date
- Y Last Quarter
- Y Select any Year, Quarter, Month, Week or Date
- Y Data Range Filter

Selected:

- Y Last 30 Days

Mailer ID	Total Pieces	IMpb Compliance %	SSF Compliance %	Zip+4 Compliance %	Address Quality %	Manifest Quality %
123456	400	100%	100%	98%	98%	98%
987456	400	100%	100%	98%	98%	98%
Total	800	100%	100%	98%	98%	98%

Mailer ID	Permit Number	SSF Transaction Number	Postage Statement ID	Mailer CRID	Total Pieces	SSF Compliance %	Zip+4 Compliance %
123456	0000000136	201701090001		123456889	100	100%	93%
		201701090002	2135465486	123456889	100	100%	100%
		201701090003		123456889	100	100%	100%
		201701090004	2135884984	123456889	100	100%	92%
					400	100%	98%

Date	SSF Transaction Number	Label ID	Mailer Name	Mailer ID	Mailer CRID	Payment Method	Permit Number	PO Acct ZIP Code	PO Acct ZIP Name	Mailing Timestamp	Arrival Timestamp	Noncompliance Code(s)	DPV Footnote Code(s)	DPV Footnote Reason(s)
01/09/2017	201701090001	92001900002579000000063171	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 2:10:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	92001900005942000000771185	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 2:25:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	9200190000778808213319	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 7:07:00 AM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	920019010127810000000692341	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 3:01:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	92001901069945044641400	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 4:20:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	92001901105088000000508278	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 12:56:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information
01/09/2017	201701090001	92001901110614000003322551	Mailer Name A	123456	123456889	PI	0000000136	06101	HARTFORD, CT	1/9/2017 12:55:00 PM	1/9/2017 2:31:00 PM	BQ, AQ	AAN1	Zip+4 Matched, HSA_DPV Confirmed, Secondary Information

- Available through the BCG
- Add ability to select specific MIDs and CRIDs to report on

- Create new summary level report aggregating compliance % by MID
- Highlighting on Compliance % based on threshold
- Ability to drill by MID as well

- Modified mid-level report aggregating compliance % by MID, permit number, and transaction number
- Highlighting on Compliance % based on threshold
- Ability to drill by transaction number

- No changes proposed for lowest level detail report