



MTAC Mail Prep & Entry Focus Group Webinar

November 6, 2014

To listen to a recording of this webinar please visit:

<https://usps.webex.com/usps/lsr.php?RCID=9e10733d859441339bcb9d11c013f77b>

- FAST Appointment Procedures
- NEW! FAST User Group
- Bundle Breakage Reduction Effort
- FSS Lean SAMP Project
- MTE & METOR User Group 7 Update
- Presort Reference Data - User Group 9 Update
- Service Hub Workgroup 159 Update
- MP&E Steering Committee Update
- Remittance Mail Update
- Engineering & Technology Update

Facility Access & Shipment Tracking FAST

FAST User Group Mission Statement

The mission will of the FAST User Group will be to address and resolve issues identified and to define and review improvements in functionality across the FAST system as well as drop ship acceptance issues at the facility level.

The scope of focus will include Einduction, Mail Direction, Facility Acceptance, CSA, FAST Help Desk, and FAST system/application.

The User Group will create ad-hoc subgroups to address specific issues as necessary

FAST User Group Sponsors and Areas of Responsibility

USPS Sponsors: Pritha Mehra and Dave Williams

Industry Sponsors: Angelo Anagnostopoulos and Bob Schimek

Einduction: Tom Glassman, Kelly Lorchick, Kevin Bray

Mail Direction: Kristina Obeldobel (systems), Linda Malone (operations)

Facility Acceptance: Linda Malone

Customer Supplier Agreements: Lance Bell

Help Desk: Ed Wanta, Kevin Bray, Rick Baxter

FAST System: Alexis Broadhurst-Ross

Late Shipment

- Arrives more than 30 minutes and up to 24 hours after scheduled appointment time.
- Inability to accept a load prior to a facility closing time may result in a rejected appointment.

Early Shipment

- Arrive in advance of a scheduled appointment time with mailings prepared for DNDC, DADC, or DSCF prices.

Mailer Responsibility

- Obey all applicable Postal Service and OSHA regulations while on Postal Service premises.
- Will not unload or allow mailer to unload a vehicle that Postal Service management determines to be defective or a threat to the safety and well-being of any person.
- Pallets must meet the standards found in DMM 705.8.0. Mail on pallets must meet the standards for the class and price claimed.

Unload Times for Standard Mail and Package Services

Drop Shipment Timeframes for Standard Mail and Package Services

Appointment Type	Unload Time for DSCF or DADC Mailings	Unload Time for DNDC Mailings	Person Performing Unloading
Speedline	1 hour	1.5 hours	Postal Service Personnel
Palletized	2 hours	3 hours	Postal Service Personnel
Bedload	8 hours	8 hours	Driver (with Postal Service assistance)
Drop-and-Pick	N/A	8 or 12 hours (based on CET)	Postal Service Personnel

Appointment Cancellation

- If cancelled 1 hour before scheduled time
 - Slot becomes available for another mailer
 - Expected volume updates
 - Will not generate no-show

- If not cancelled 1 hour before scheduled time
 - Locks at 1 hour prior
 - Slot held 24 hours awaiting possible late arrival
 - No volume update
 - Generates no-show, if no late arrival

Continually Missed Recurring Appointments

- Normally handled at local level
- Rated as no-show
- Can be revoked at local level
- Normally no Area or HQ intervention unless requested

FAST Appointment Summary Report 08/04/14-11/01/14

Area	Scheduled Appointments	No-Show		Late Arrival		Open		Closed		Rejected		eInduction		Unscheduled Count
		Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	
CM	48,581	15,609	32.13%	15,266	31.42%	33	0.07%	32,904	67.73%	35	0.07%	814	1.68%	1,441
EA	60,827	18,728	30.79%	18,163	29.86%	29	0.05%	42,005	69.06%	65	0.11%	1,194	1.96%	1,570
GL	48,316	13,819	28.60%	13,829	28.62%	34	0.07%	34,113	70.60%	350	0.72%	634	1.31%	1,631
NE	50,785	16,137	31.78%	16,358	32.21%	27	0.05%	34,485	67.90%	136	0.27%	1,008	1.98%	1,043
PA	44,683	15,381	34.42%	13,614	30.47%	66	0.15%	29,198	65.34%	38	0.09%	710	1.59%	1,890
SA	71,622	23,976	33.48%	18,090	25.26%	48	0.07%	47,478	66.29%	120	0.17%	1,026	1.43%	2,411
WE	72,263	23,176	32.07%	16,504	22.84%	72	0.10%	48,869	67.63%	146	0.20%	1,188	1.64%	1,890
NAT	397,077	126,826	31.94%	111,824	28.16%	309	0.08%	269,052	67.76%	890	0.22%	6,574	1.66%	11,876

Capital Metro Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
CM	ATLANTA STC	30H	N13805	300	222.0	258.5
CM	NORTH METRO	300	X10915	300	191.2	194.8
CM	ATLANTA L&DC	ATL	X1D196	300	81.2	90.9
CM	ASHEVILLE	287	Y14729	280	81.7	86.8
CM	SOUTHERN MARYLAND	207	V24400	200	73.6	77.4
CM	ATLANTA NDC	30Z	X10055	300	53.1	74.9
CM	GREENSBORO	270	Y15457	270	58.3	74.7
CM	BALTIMORE	212	V22931	210	63.6	72.3
CM	GREENVILLE	296	004291	290	66.6	71.6
CM	WASHINGTON NDC	20Z	V24594	200	36.1	69.4
CM	RICHMOND	230	012546	230	60.2	66.7
CM	ATLANTA	303	X10054	300	51.3	62.3
CM	RALEIGH	275	Y16259	270	52.8	61.5
CM	FAYETTEVILLE P&DC ANX	283AN	001910	280	46.9	54.8
CM	LINTHICUM	211	V27663	210	34.1	42.2
CM	NORTHERN VA	220	X29484	220	33.3	36.4
CM	COLUMBIA	290	X23726	290	16.9	33.4
CM	GREENSBORO NDC	27Z	Y15460	270	-12.8	29.3
CM	NORFOLK	233	X27303	230	17.0	29.0
CM	SUBURBAN MARYLAND	208	V27378	200	22.7	27.3
CM	WASHINGTON	200	V21176	200	12.7	17.3
CM	CHARLOTTE L&DC	28H	008903	280	6.7	11.7
CM	EASTERN SHORE	216	V27605	210	10.9	11.5
CM	FAYETTEVILLE	283	Y15308	280	2.7	5.8
CM	FARMVILLE	239	X26599	230	-18.6	-14.5
CM	CHARLESTON	294	X29536	290	-32.7	-18.7
CM	ROCKY MOUNT	278	Y16330	270	-25.4	-19.3
CM	DULLES	201	X29745	220	-41.9	-38.3

Eastern Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
EA	DAYTON	453	X20775	450	214.3	215.5
EA	CLEVELAND ANNEX	441FS	013407	440	158.2	167.1
EA	PITTSBURGH LDC	150PM	004220	150	98.4	142.6
EA	NW ROCHESTER NY P&DC	144PM	001621	140	112.0	122.1
EA	COLUMBUS FSS ANNEX	432FS	015865	450	97.8	107.1
EA	MEMPHIS NDC	38Z	X25497	370	58.5	104.8
EA	CLEVELAND	440	X20577	440	82.9	101.6
EA	CINCINNATI NDC	45Z	X20548	450	38.3	100.7
EA	ROCHESTER	144	V15731	140	95.0	99.8
EA	PITTSBURGH	150	X1A541	150	70.7	83.6
EA	BUFFALO	140	V12342	140	66.5	77.2
EA	PHILADELPHIA NDC	19Z	X1A495	190	36.0	75.2
EA	KNOXVILLE	377	X25384	370	60.8	71.7
EA	MEMPHIS	380	X25496	370	54.1	59.9
EA	CHARLESTON	250	X28291	250	49.6	52.5
EA	CINCINNATI	450	X20547	450	21.3	51.6
EA	NASHVILLE	370	X25565	370	26.7	43.4
EA	PITTSBURGH NDC	15Z	X1A542	150	28.4	41.5
EA	WILMINGTON	197	V21380	080	26.2	32.8
EA	LOUISVILLE	400	X15638	400	19.0	32.0
EA	COLUMBUS	430	X20642	450	4.0	28.6
EA	JET COVE ANNEX	380PX	004306	370	-17.8	23.0
EA	PHILADELPHIA	190	005918	190	12.3	22.8
EA	LANCASTER	175	X19267	170	9.2	21.4
EA	LEXINGTON	403	X15573	400	13.5	16.1
EA	HARRISBURG	170	X18801	170	10.4	14.6
EA	SOUTH JERSEY	80	V10103	080	6.2	11.9
EA	ALTOONA	166	X16953	150	10.0	11.0
EA	AKRON	442	X20034	440	2.7	5.4

FAST Appointments

Eastern Area (continued)

Eastern Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
EA	CHATTANOOGA	373	X25002	370	-13.3	2.1
EA	TOLEDO	434	X23087	440	-22.4	-19.2
EA	ERIE	164	X18264	150	-23.6	-21.0
EA	TRENTON	85	V11574	080	-46.1	-38.7
EA	JOHNSTOWN	159	X19092	150	-53.9	-51.2
EA	EVANSVILLE	476	X12161	400	-68.2	-66.4
EA	ROANOKE	240	X27548	250	-73.7	-68.8
EA	LEHIGH VALLEY	180	X19355	170	-80.0	-74.6
EA	PADUCAH	420	X15987	400	-90.1	-89.8
EA	YOUNGSTOWN	444	X29488	440	-93.8	-93.0
EA	CAMPTON	413	X14505	400	-195.4	-195.4

Great Lakes Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
GL	INDIANAPOLIS MP ANNEX	462KA	001209	460	131.9	136.5
GL	SOUTH SUBURBAN	604	W12009	604	80.3	86.9
GL	CHICAGO	606	W12399	606	67.2	78.1
GL	CHICAGO NDC	60Z	W12400	604	47.1	72.3
GL	GRAND RAPIDS ANNEX P1	495AX	002101	493	45.5	68.0
GL	SAINT LOUIS METRO ANX	630AN	001692	630	50.4	60.3
GL	IRON MOUNTAIN	498	Y18410	493	54.2	56.3
GL	PALATINE	600	W14362	530	47.0	49.4
GL	CAROL STREAM	601	W12295	604	44.8	48.6
GL	DETROIT	481	Y11740	481	12.0	44.1
GL	MICHIGAN METROPLEX	480	010600	481	32.1	37.7
GL	DETROIT NDC	48Z	Y11741	481	22.6	34.7
GL	KOKOMO	469	X1C317	460	26.8	30.5
GL	CHAMPAIGN	618	W12356	630	10.6	27.6
GL	CHICAGO METRO SURF HUB	60H	009713	530	15.8	23.0
GL	SAINT LOUIS NDC	63Z	W17798	630	3.7	20.4
GL	FOX VALLEY	605	W13018	604	4.3	10.0
GL	MUNCIE	473	X13027	460	2.8	4.1
GL	COLUMBUS	472	X11920	460	0.0	0.0
GL	INDIANAPOLIS	460	X12557	460	-4.5	-1.0
GL	LANSING	488	Y12219	493	-5.7	-3.0
GL	MILWAUKEE	530	Y17679	530	-12.6	-8.9
GL	TRAVERSE CITY	496	Y12982	493	-10.7	-9.5
GL	MILWAUKEE PRIORITY ANX	530PC	Y18537	530	-15.6	-11.7
GL	FORT WAYNE	467	X12224	460	-14.3	-12.1
GL	GREEN BAY	541	Y17374	530	-20.6	-18.3
GL	IRVING PARK ROAD	607	001567	606	-28.6	-26.1
GL	SOUTH BEND	465	X13618	460	-29.3	-27.3
GL	MADISON	535	Y17610	530	-29.8	-28.1

FAST Appointments

Great Lakes Area (continued)

Great Lakes Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
GL	GARY	463	X12284	460	-42.5	-36.7
GL	PEORIA	615	W14426	604	-41.2	-38.8
GL	SPRINGFIELD	625	W14964	630	-87.6	-79.1
GL	LAFAYETTE	479	X12682	460	-84.6	-83.4
GL	MID MISSOURI	650	W17241	630	-90.1	-87.2
GL	WAUSAU	544	Y18274	530	-95.2	-94.8
GL	GRAND RAPIDS P3	494AX	010253	493	-110.9	-103.0
GL	OSHKOSH	549	Y17792	530	-122.9	-121.3
GL	KALAMAZOO	490	Y12153	493	-243.9	-243.8

Northeast Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
NE	BURLINGTON	054	V28205	040	195.6	196.9
NE	SPRINGFIELD LDC	010PM	013196	060	72.1	135.0
NE	BROOKLYN	112	V12316	110	110.9	119.5
NE	MIDDLESEX ESSEX	018	V22061	020	97.1	98.6
NE	NEW YORK	100	V19160	100	77.3	87.0
NE	PROVIDENCE	028	V25935	060	76.0	82.4
NE	SPRINGFIELD NDC	01Z	V22551	060	34.6	72.1
NE	NEW JERSEY NDC	07Z	V10697	070	41.3	63.2
NE	CENTRAL MA	015	V27659	020	51.4	56.0
NE	NASHUA	030PM	001160	040	47.4	52.5
NE	QUEENS	110	V13364	110	44.9	48.1
NE	STAMFORD	068	V20670	060	43.0	44.6
NE	NORTHWEST BOSTON	024	V28231	020	34.2	42.4
NE	ALBANY	120	V11841	120	31.6	34.1
NE	WESTERN NASSAU	115	V16969	117	24.5	27.7
NE	SOUTHERN MAINE	040	007387	040	25.1	27.1
NE	WESTCHESTER	105	V19219	105	10.6	26.7
NE	DOMINICK V DANIELS	07099	V19356	070	14.7	24.5
NE	MID ISLAND	117	V18928	117	16.9	21.7
NE	BROCKTON	023	V21554	020	19.3	21.6
NE	HARTFORD	060	V20284	060	16.4	18.3
NE	BOSTON	021	V21507	020	-1.5	1.2
NE	NORTHERN NJ METRO	076	003313	070	-8.2	-4.2
NE	SYRACUSE	130	V16465	120	-10.2	-6.6
NE	SAN JUAN	006	V17273	006	-18.5	-15.1
NE	EASTERN MAINE	044	V27348	040	-20.5	-17.1
NE	WHITE RIVER JUNCTION	050	V27270	040	-33.9	-24.9
NE	SOUTHERN CT	064	V27604	060	-82.3	-81.1
NE	MID HUDSON	125	V14657	105	-155.6	-154.3

Pacific Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
PA	VAN NUYS FSS	914FS	014226	913	280.7	286.6
PA	SANTA ANA	926	Z22855	926	82.6	89.2
PA	OAKLAND	945	Z22295	945	56.9	80.7
PA	SAN DIEGO	920	Z22793	920	68.9	75.0
PA	SAN BERNARDINO	923	Z22788	920	59.3	72.0
PA	SANTA CLARITA	913	Z23707	913	52.7	66.9
PA	SAN FRANCISCO	940	Z22801	940	50.5	61.2
PA	LOS ANGELES	900	Z24121	900	50.6	59.2
PA	LOS ANGELES NDC	90Z	Z21804	900	19.3	55.7
PA	SAN FRANCISCO NDC	94Z	Z24019	945	-12.8	53.3
PA	ANAHEIM	928	Z24277	926	34.4	35.8
PA	SACRAMENTO	956	Z22760	956	18.0	33.2
PA	SANTA BARBARA	931	Z23973	913	28.1	30.8
PA	LAX ISC	90ISC	011594	900	19.1	30.2
PA	SAN JOSE	950	Z22813	945	14.4	21.0
PA	INDUSTRY	917	Z24135	926	7.8	13.5
PA	HONOLULU	967	Z12185	967	-19.0	-16.3
PA	REDDING	960	Z22632	956	-18.5	-18.1
PA	BAKERSFIELD	932	Z20171	913	-37.4	-34.3
PA	MORENO VALLEY	925MV	015761	920	-40.8	-38.9
PA	EUREKA	955	Z21071	940	-43.1	-42.7
PA	FRESNO	936	Z21209	956	-146.1	-141.4
PA	LOS ANGELES CA FSS ANX	900GS	014143	900	-1,286.5	-1,286.5

Southern Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
SA	ABILENE	795	W22666	760	114.5	119.4
SA	FORT WORTH	760	W26475	760	83.6	102.2
SA	HOUSTON	770	W24129	770	71.0	84.7
SA	DALLAS NDC	75Z	W23427	752	53.8	83.9
SA	LUBBOCK	793	W24557	760	70.0	79.7
SA	JACKSONVILLE	320	Y22124	320	60.0	75.6
SA	JACKSONVILLE NDC	32Z	Y22125	320	-5.9	73.2
SA	SOUTH FLORIDA L & DC	330PM	011833	330	62.8	71.2
SA	AUSTIN	786	W22814	780	60.0	71.2
SA	NORTH HOUSTON	773	W24934	770	14.8	69.5
SA	ENID	737	W22043	730	63.3	63.3
SA	TAMPA	335	Y23078	335	45.6	53.5
SA	DALLAS	752	W23426	752	47.3	50.4
SA	NEW ORLEANS	700	Y24218	700	37.3	43.1
SA	MIAMI	331	Y22387	330	32.8	42.1
SA	ORLANDO LDC	32H	003322	335	34.0	41.4
SA	WEST PALM BEACH	334	Y23233	330	33.7	39.5
SA	OKLAHOMA CITY	730	011036	730	32.2	38.2
SA	ORLANDO	328	Y22610	335	29.4	33.1
SA	SAN ANTONIO	780	W26439	780	15.5	28.8
SA	BATON ROUGE	707	Y23369	700	22.9	28.2
SA	AUSTIN ANNEX	786PM	003573	780	16.6	25.8
SA	BIRMINGHAM	350	Y10113	350	9.5	24.1
SA	CORPUS CHRISTI	783	W23343	780	18.0	18.8
SA	TAMPA L&DC	335DC	007646	335	-11.5	12.1
SA	GULFPORT	395	Y13699	390	4.4	5.6
SA	MIAMI INTL SVC CTR	33ISC	003997	330	0.0	1.0
SA	LITTLE ROCK	720	Y20708	720	-7.5	-3.7
SA	NORTH TEXAS	750	W23331	752	-16.1	-12.1

FAST Appointments

Southern Area (continued)

Southern Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
SA	AUGUSTA	308	X10064	320	-15.6	-14.2
SA	TULSA	740	W22564	730	-19.7	-18.2
SA	LITTLE ROCK P&DC ANNEX	720AX	003198	720	-21.2	-18.5
SA	JACKSON	390	Y13800	390	-25.6	-22.1
SA	MOBILE ANNEX	365AN	009166	350	-26.3	-23.2
SA	AMARILLO	790	W22730	760	-32.0	-28.8
SA	EL PASO	798	W23623	780	-42.0	-30.0
SA	MOBILE	365	Y10806	350	-36.2	-31.3
SA	HATTIESBURG	394	Y13720	390	-33.3	-31.9
SA	PENSACOLA	325	Y22687	320	-486.6	-32.7
SA	MANASOTA	342	Y22324	335	-39.2	-35.1
SA	HOLT ANNEX	310AX	X1C700	320	-51.6	-39.5
SA	MONTGOMERY	360	Y10814	350	-43.4	-40.5
SA	BIRMINGHAM ANNEX B	350AX	003325	350	-58.8	-50.2
SA	TALLAHASSEE	323	Y23072	320	-59.5	-55.6
SA	FORT MYERS	339	Y21885	335	-79.6	-76.9
SA	SHREVEPORT	710	Y24453	700	-98.1	-90.1
SA	NORTHWEST ARKANSAS	727	Y20402	720	-116.8	-100.6
SA	MIDLAND	797	W24719	780	-199.1	-194.2
SA	LAFAYETTE	705	Y23983	700	-217.6	-212.0
SA	BEAUMONT	776	W22885	770	-249.2	-249.1
SA	MCALLEN	785	W24660	780	-307.9	-304.6

Western Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
WE	JUNEAU	998	Z10149	995	404.4	404.4
WE	FAIRBANKS	997	Z10106	995	210.0	210.0
WE	NORTH PLATTE	691	W1A071	680	195.8	201.1
WE	BEMIDJI	566	Y24815	553	178.6	178.6
WE	SALT LAKE CITY ASF	84ANX	N16126	840	130.8	157.0
WE	SALT LAKE CITY	840	Z16257	840	139.2	149.8
WE	MINNEAPOLIS/ST PAUL NDC	55Z	Y26253	553	15.0	94.2
WE	SALINA	674	W21349	680	84.4	84.4
WE	SALT LAKE CITY ANNEX	840AN	Z18841	840	19.4	64.6
WE	SAINT PAUL	550	013150	553	58.4	62.0
WE	BISMARCK	585	W18762	570	57.4	61.7
WE	DENVER NDC	80Z	Z11305	800	17.6	61.1
WE	PORTLAND	970	Z15410	970	37.7	59.0
WE	SEATTLE PRIORITY MAIL ANX	981AN	008251	980	48.4	57.3
WE	BILLINGS	590	Z13044	570	42.6	55.4
WE	PHOENIX	852	Z10745	852	40.5	50.3
WE	LAS VEGAS MPA	LAS	014235	890	39.7	47.5
WE	SIOUX FALLS	570	W1B107	570	23.2	40.4
WE	FARGO LOG DIS	581AX	008331	570	27.6	35.1
WE	RAPID CITY	577	W1B046	570	34.0	34.7
WE	SEATTLE NDC	98Z	Z17428	980	9.7	33.3
WE	EUGENE	974	Z14985	970	27.1	32.3
WE	KANSAS CITY	640	W1B651	640	16.1	30.9
WE	FARGO	580	W18901	570	14.0	27.8
WE	KANSAS CITY NDC	66Z	W20787	640	-23.0	27.1
WE	TACOMA	983	Z17596	980	14.3	15.1
WE	SEATTLE	980	Z17427	980	-2.5	12.1
WE	MINNEAPOLIS	553	Y25844	553	5.4	7.1
WE	LAS VEGAS	890	Z14476	890	-0.5	6.1

FAST Appointments

Western Area (continued)

Western Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
WE	PROVO	846	Z17855	840	-9.6	2.4
WE	DENVER	800	Z17853	800	-8.1	1.5
WE	CASPER	826	W1B333	800	-1.4	-0.4
WE	ALBUQUERQUE ASF	871	Z13504	852	-7.6	-1.1
WE	BOISE	836	Z12429	840	-3.4	-2.3
WE	GRAND FORKS	582	W18966	570	-10.6	-10.2
WE	SPRINGFIELD	656	W17988	640	-31.0	-15.7
WE	WATERLOO	506	W11692	500	-25.3	-18.1
WE	QUAD CITIES	612	W14651	500	-29.2	-27.1
WE	DENVER MAIL PROC ANX	800PF	004252	800	-36.1	-27.8
WE	OMAHA	680	W1A092	680	-34.6	-30.7
WE	SALT LAKE CITY ASF	84ANX	016686	840	-52.0	-38.3
WE	DES MOINES	500	W10400	500	-49.7	-46.7
WE	PHOENIX STC	85H	004551	852	-56.4	-48.7
WE	MISSOULA	598	Z13303	570	-51.8	-48.8
WE	ALBUQUERQUE	870	Z13503	852	-59.5	-51.8
WE	GRAND JUNCTION	815	Z11455	800	-53.1	-51.9
WE	CEDAR RAPIDS	522	W10239	500	-54.6	-52.3
WE	TUCSON	856	Z10944	852	-67.6	-53.2
WE	EAU CLAIRE	547	Y17229	553	-54.8	-53.6
WE	ROCK SPRINGS	829	W1B513	800	-60.0	-60.0
WE	CHEYENNE	820	W1B336	800	-63.0	-62.6
WE	ELKO	898	Z14400	890	-65.0	-65.0
WE	DES MOINES NDC	50Z	W10401	500	-91.5	-65.6
WE	WICHITA	670	W21758	680	-74.5	-67.4
WE	BEND	977	Z14764	970	-68.4	-68.4
WE	SPOKANE	990	Z17490	980	-81.6	-77.6
WE	RENO	894	Z14577	890	-102.0	-95.8
WE	COLORADO SPRINGS	808	Z17854	800	-101.4	-98.6

FAST Appointments

Western Area (continued)

Western Area - Standard Mail Closed Appointments for last 90 days (08/02/14 - 10/30/14)

Area	Facility	NASS Code	Locale Key	District	Avg Min Sched Arrvl to Actual Arrvl	Avg Min Sched Arrvl to Start Unld
WE	MANKATO	560	Y25758	553	-104.4	-101.2
WE	GREAT FALLS	594	Z13197	570	-113.9	-113.2
WE	PENDLETON	978	Z15390	970	-115.1	-114.8
WE	DULUTH	556	Y25161	553	-115.1	-115.0
WE	SALEM	973	Z15478	970	-120.0	-115.0
WE	POCATELLO	832	Z12818	840	-118.0	-115.4
WE	MEDFORD	975	Z15248	970	-142.4	-142.0
WE	DAKOTA CENTRAL	57399	W1C074	570	-149.7	-147.2
WE	YAKIMA	989	Z17763	980	-181.7	-181.6
WE	CAPE GIRARDEAU	637	W16080	640	-184.7	-182.8
WE	GRAND ISLAND	688	W1C546	680	-185.7	-183.8
WE	WENATCHEE	988	Z17710	980	-200.8	-198.9
WE	MINOT	587	W19147	570	-207.1	-206.7
WE	LA CROSSE	546	Y17528	553	-267.5	-265.3
WE	ANCHORAGE	995	Z10013	995	-280.4	-279.5
WE	NORFOLK	687	W1A064	680	-407.5	-407.3

External Help Desk Metrics Week Ending 10/24/14

Calls	10/24/2014	FY15 Q1	FY15 YTD
FAST Related	332	1,371	1,371
7am-5pm	279	1,154	1,154
5pm-6pm	20	73	73
6pm-7pm	22	45	45
After hours / Weekends	11	99	99
Non-FAST	185	650	650
Total	517	2,021	2,021

External Help Desk Metrics Week Ending 10/24/14

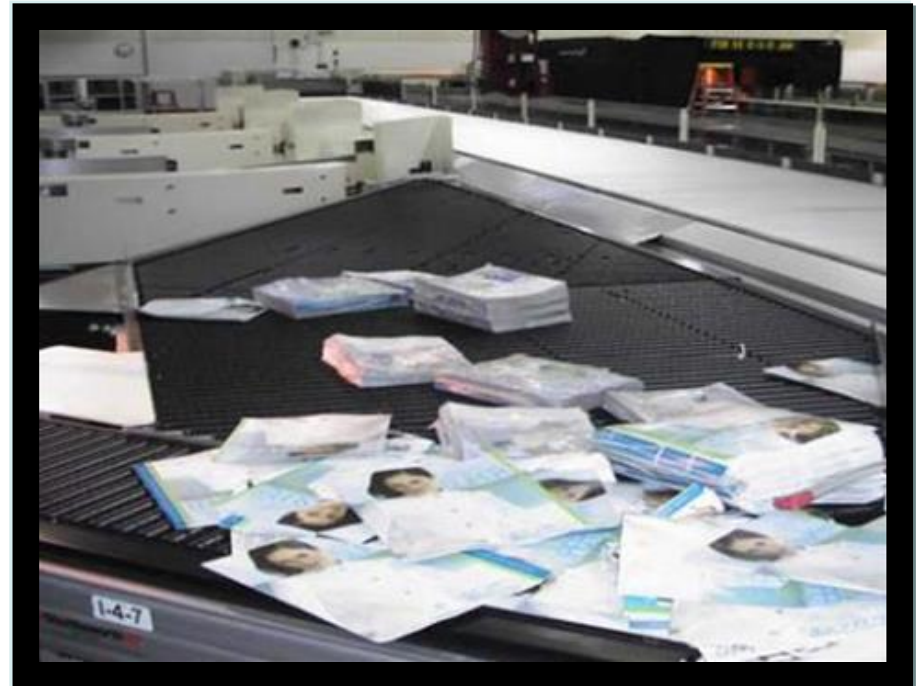
Call Category	10/24/2014	FY15 Q1	FY15 YTD
Appointments	27	82	82
Gateway	0	0	0
PostalOne!	107	388	388
FAST Login	19	77	77
eInduction	96	370	370
All other categories	268	1,104	1,104
Total	517	2,021	2,021

External Help Desk Metrics Week Ending 10/24/14

Remedy Tickets	10/24/2014	FY15 Q1	FY15 YTD
Total Tickets Entered	8	85	85
Total Tickets Closed	22	60	60
Tickets Over 5 Days	44		

Bundle Breakage Reduction Effort

- **#1 cause of machine stoppage** on the APPS/APBS is due to single pieces loose in the machine
- Each flat in a bundle that breaks costs 12.6¢ to manually gather, face, containerize, transport and process to restore a carrier route sortation.



Preliminary estimates in excess of \$9M monthly

- *Exploring IMb scan data* as method for identification of bundle breakage
 - Isolating data from Full-Service IMb mailings where IMb scans occurred on the APPS/APBS on two or more individual flats *nested within* a bundle (per the submitted eDoc). This either indicates bundle breakage on the APPS/APBS or eDoc nesting errors.

Two or more piece scans on the APPS/APBS

National Totals	Bundles Scanned on APPS	Bundles w/ 2 or More Piece Scans	% Bundles Broken or Nesting Errors	Standard Mail	Periodicals
Jan 1-16	21,005,751	4,447,935	21.2%	21.9%	20.1%
May 20-Jun20	37,003,552	3,146,827	8.5%	11.4%	3.7%
July	35,009,112	2,927,357	8.4%	8.2%	3.4%
August	40,313,730	3,470,291	8.6%	10.5%	4.1%
September	41,880,938	3,140,316	7.5%	9.2%	3.7%

* January data prior to SEM installation on APPS and prior to FSS prep requirements

Variation is the enemy of quality

- *Service impact of bundle breakage*

- Service performance for bundles with nested scans is impacted:

-1.9% lower for Standard flats

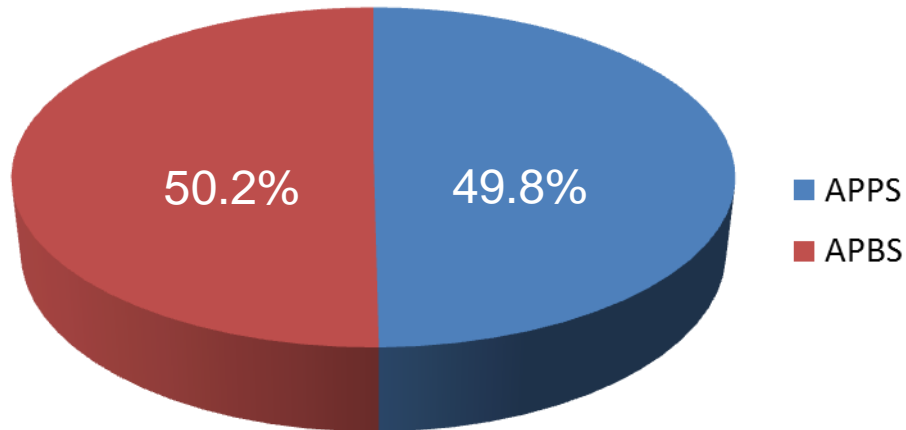
-9.7% lower for Periodicals

(June 14 – June 27, 2014)

- *Initial analysis of the data and follow up:*
 - Nesting errors – found to be greater than anticipated
 - One company has reduced bundles with 2 or more scans by 4.6 percentage points in just two months by correcting known nesting errors
 - Bundles secured with string
 - One mailer with 50K to 200K bundles on the APPS/APBS per month has breakage from 62% to 82%
 - Propose to eliminate string for securing bundles
 - Bundles secured with rubber bands
 - One MSP with 158K to 449K bundles on the APPS/APBS per month has breakage from 10% to 18%
 - Propose to limit rubber bands to mailings of 1K pieces or less

- *LSS Project Launched*
 - Machine type impacts breakage (APPS vs. APBS)
 - Bundle packaging and USPS methods impact breakage

% of Bundles Processed



% of Total Broken Bundles

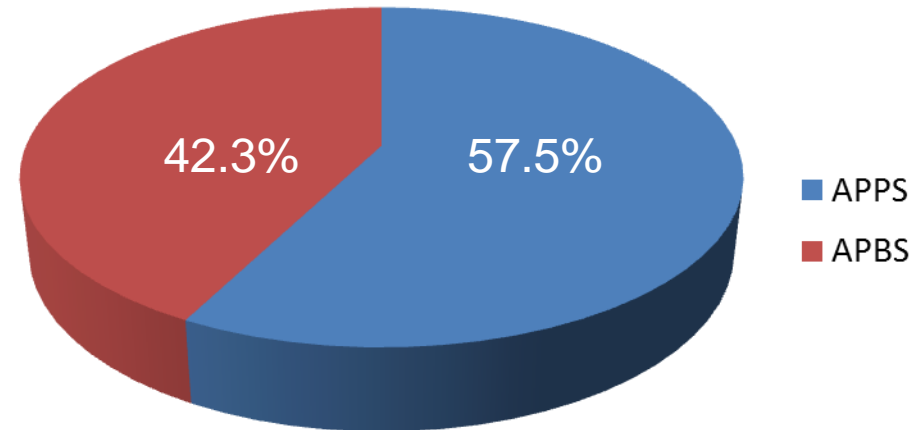
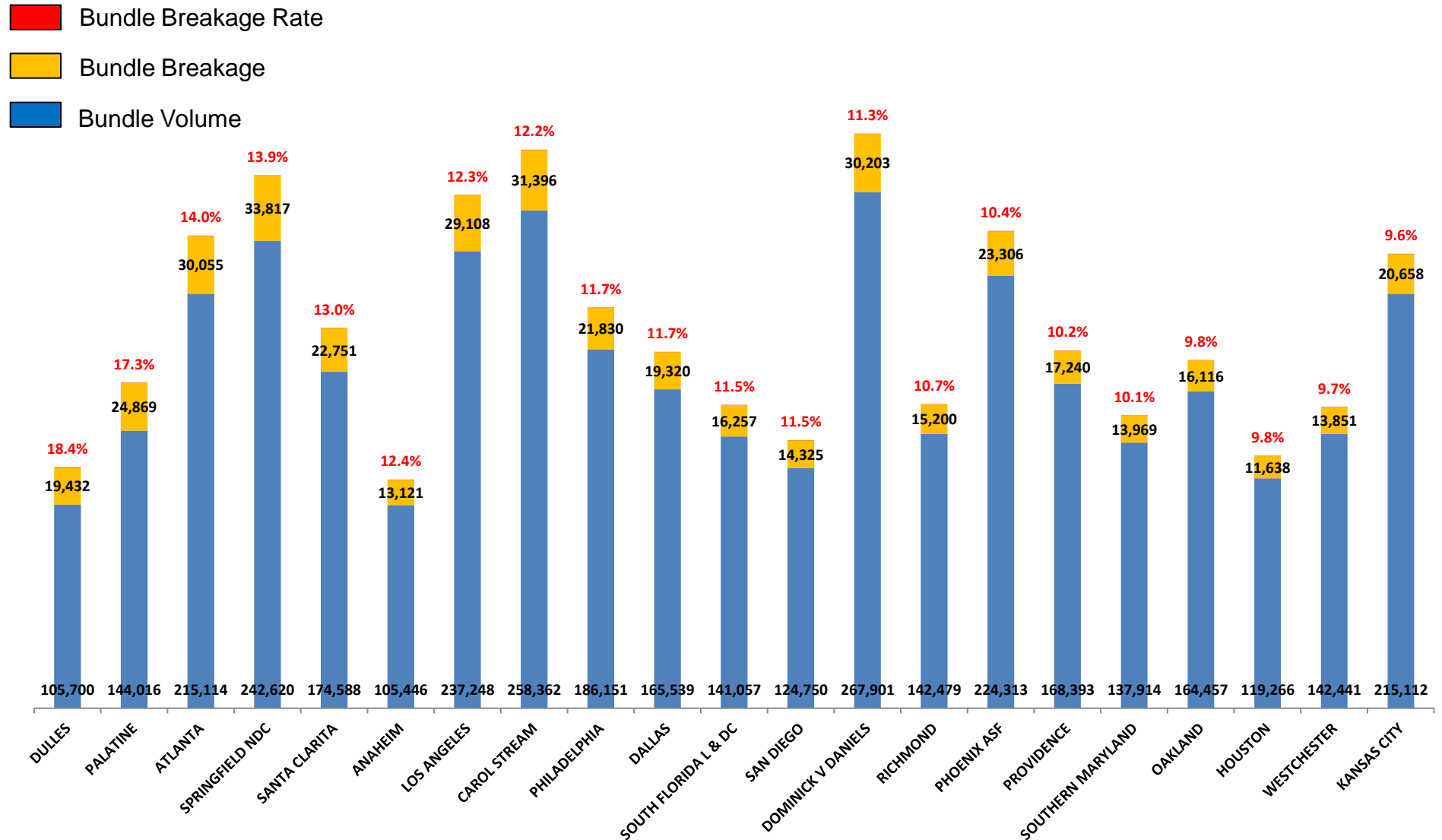


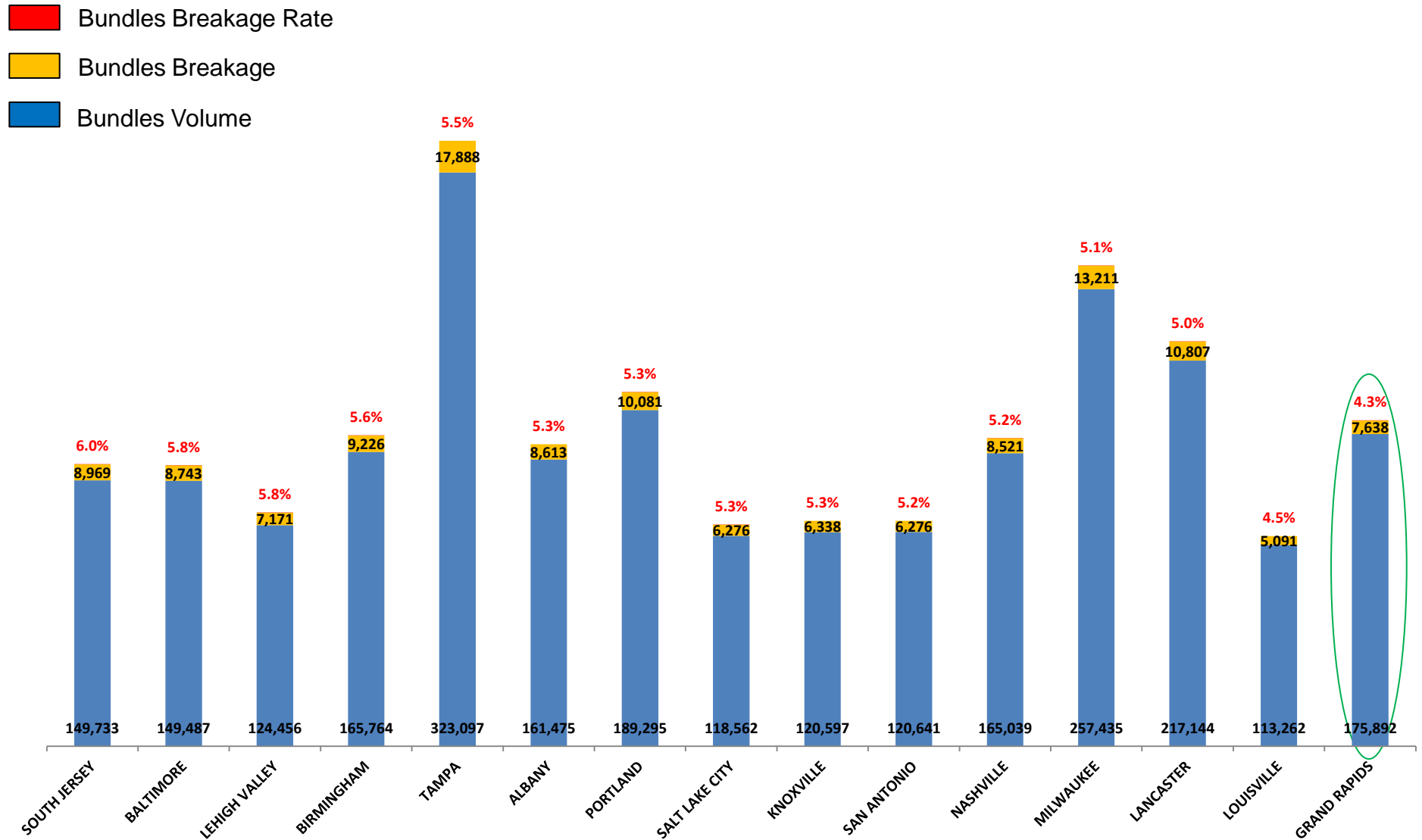
Chart data from 7/12/14 – 7/25/14

USPS Top Bundle Breakage Rate by Facility with >100K in Bundles from 7/12/14 to 7/25/14



A facility may have APPS, APBS, or both

USPS Lowest Bundle Breakage Rate by Facility with >100K in Bundles from 7/12/14 to 7/25/14



A facility may have APPS, APBS, or both

- *Further analysis of the data is necessary* to review factors which may impact the data or compromise the integrity of bundles:
 - Validate the IMb data – LSS project Springfield NDC
 - APPS review – machine & methods
 - Impacts on bundles from stacking & unstacking pallets
 - Container type (sacked bundles)
 - Bundle characteristics – weight / height / # pieces
 - Co-mail of multi-sized pieces
 - Combination of # of straps & polywrap (thickness of polywrap matters)
 - Transit distance / # of handoffs

Lack of required straps or bands on stacked pallets:



DMM 705.8.3d:

The stack of pallets is **secured with at least two straps or bands** of appropriate material to maintain the integrity of the stacked pallets during transport and handling. Wire or metal bands, straps, buckles, seals, and similar metal fastening devices cannot be used. **The stack of pallets cannot be secured together with stretchable or shrinkable plastic.**

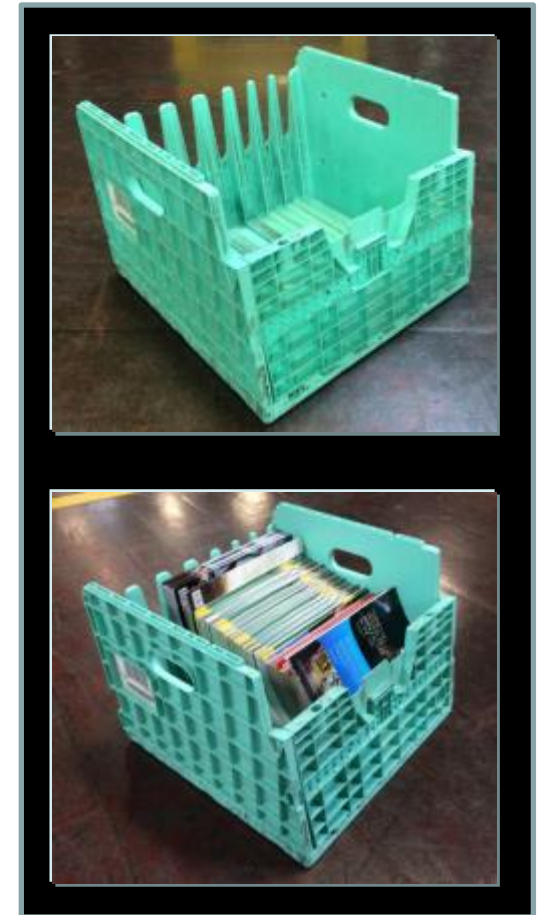
FSS Lean SAMP Project

Problem:

- With the January 2014 changes in mailer preparation requirements, additional flats are expected to flow to the FSS operation, while bundles will be larger.
- SAMP (Stand Alone Mail Prep) productivities must be improved to ensure all available flats can be prepped within the given operating window.

Goal:

- Improve the SAMP productivity of ACTs per hour



Results

- Software adjustments on the Automated Bundle Separation Unit (ABSU) cycle time to increase bundle volume flow
- Adjusted light sensors along chutes to increase bundle volume flow to each operator
- Reinforced use of the Methods Guide
- Encouraged greater communication between supervisor and staff
- Noted Best Practices to share with other FSS sites
- Validated optimal staffing with adjusted bundle flows

Next Steps

- Implement software and hardware changes at all sites
- Develop tools to apply process at other FSS sites after Peak

MTE & MTEOR User Group 007 Update

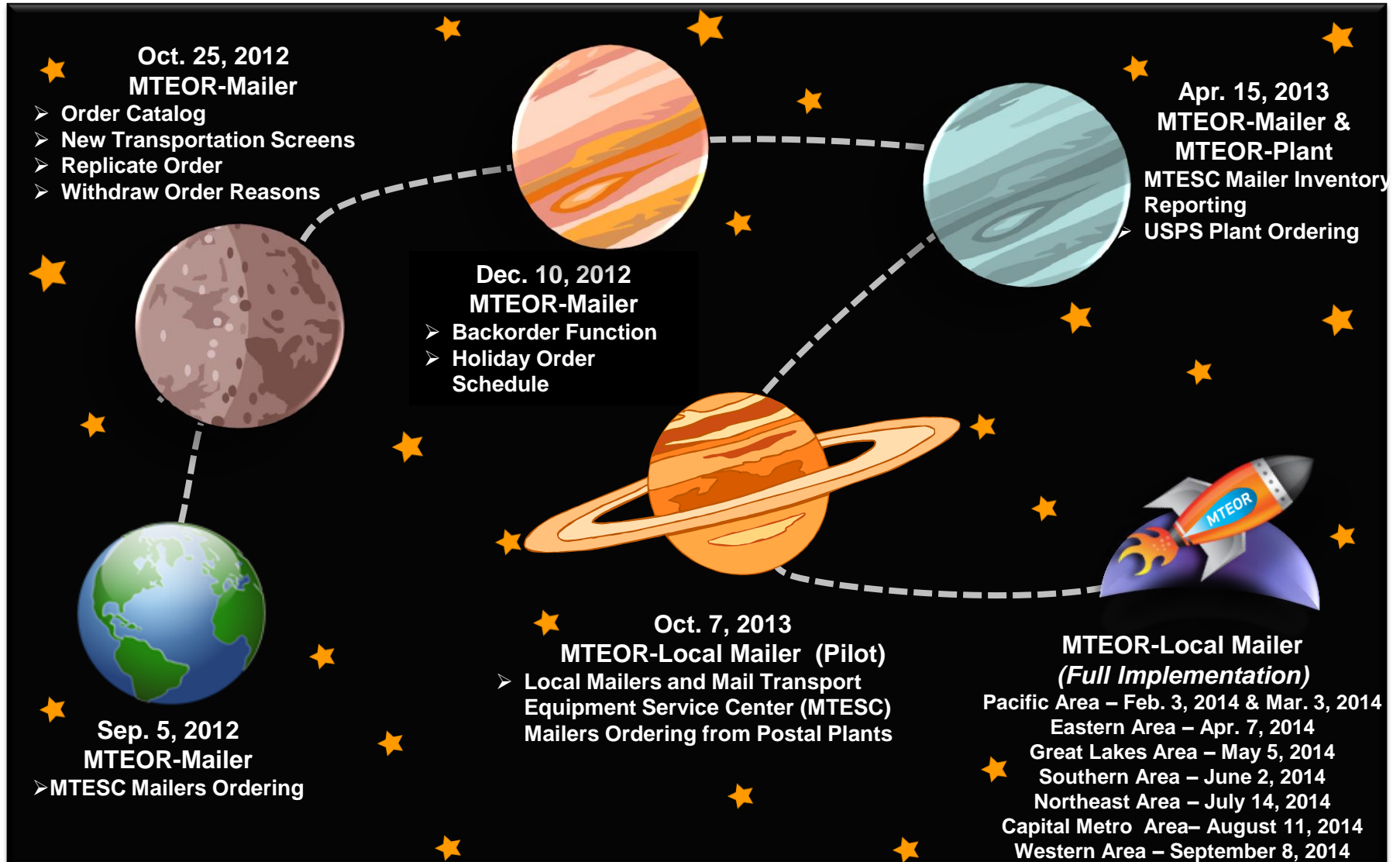
MTE & MTEOR User Group 007 Update



MTEOR

New Buy Purchases

MTE Product	Qty	Del Start (week of)	Del By (week of)	Avg loads per week
PlasticFlat Tubs	500K	10/03/14	12/31/14	10 loads
Corrugated Flat Tubs	1.25M	10/20/14	12/08/14	51 loads
Plastic EMM Trays	500K	10/20/14	12/31/14	11 loads
Corrugated EMM Trays	1M	11/10/14	12/31/14	11 loads
Plastic MM Trays	1M	11/03/14	12/31/14	10 loads
EMM Sleeves	1.5M	10/13/14	12/31/14	5 loads



- ***The Local Mailer launch was a success!***
 - In FY14, over **4,400 Local Mailers** placed over **41,000 requests!**
 - Over **\$48 million worth of MTE** was requested through MTEOR



- ***The Local Mailer launch was a success!***
- In FY14, over **4,400 Local Mailers** placed over **41,000 requests!**



Area	Launch Date	Active Mailers	Requests
Pacific – Southern	02/03/2014	280	4,653
Pacific – Northern	03/03/2014	297	3,930
Eastern	04/07/2014	1,034	11,296
Great Lakes	05/05/2014	578	6,982
Southern	06/02/2014	778	7,770
Northeast	07/14/2014	532	3,251
Capital Metro	08/11/2014	386	1,295
Western	09/08/2014	564	1,833
Total		4,449	41,010

Data as of September 30, 2014

Over \$48 million worth of MTE was requested through MTEOR


- *There are two types of Mailers:*
 - **Local Mailers** - Mailers who request MTE directly from a Postal Plant
 - New Mailers can register online for MTEOR through the Business Customer Gateway and adding MTEOR as a service
 - All Mailers will only be allowed to register **one CRID** using this online feature. All users who place MTE requests at the same Mailer location should register with the same CRID
 - **MTESC Mailers** - Mailers who receive direct delivery of MTE from an MTESC
 - The registration process can be initiated by the MTEOR Help Desk
 - Mailers need to complete an application form which goes through an approval process that could take up to 60 days

- *Tentatively scheduled for March/April 2015 release*
 - **Local Mailers** - Mailers who request MTE directly from a Postal Plant
 1. Local Mailers request tray label holders from a Postal Plant through MTEOR
 2. Postal Plants will provide the tray label holders as they are available
 - **MTE SC Mailers** - Mailers who receive direct delivery of MTE from an MTE SC
 1. MTE SC Mailers order tray label holders through MTEOR
 2. From MTEOR, the order will be directed to another system for fulfillment
 3. After the fulfillment is complete, an MTE SC will ship the order directly to the MTE SC Mailer

Potential Enhancements	Projected Launch Date
 Customer Reports – Create reporting suite for internal and external users in MTEOR	FY15 
Order History – Increase order history so users can export up to 13 months of order history	FY15
Modify/Withdraw Capabilities – Allow Mailers to make changes to a request instead of requiring the Mailer to withdraw the order first	FY15
Standing Requests for Local Mailers – Allow Mailers to create standing requests from Postal Plants	Tentative 2015
Tray Label Holders – Allow Mailers request tray label holders through MTEOR	Tentative 2015
Delivery Units – Allow Mailers request MTEs from Delivery Units	Tentative 2015

- Visit the MTAC User Group 007 Resource Center for all meeting materials and meeting minutes
 - <https://ribbs.usps.gov/mteor/mtac007.htm>
- Next Meeting: January 13, 2015
 - Contact the MTEOR Help Desk at MTEOR@usps.gov or 1-866-330-3404 to join the MTAC User Group 007

Mail Transport Equipment Ordering System



What is MTAC User Group 007

Who are we?

This group brings together MTEOR users to identify and recommend opportunities for future enhancements to Phase 1 MTEOR-Mailer. As a part of this working group, members are responsible for:

- Gaining an understanding of any MTEOR program constraints and ease of use issues from the user perspective.
- Recommending future enhancement initiatives for the MTEOR program that will improve the user experience, including communications, ease of use, and reporting.
- Reviewing and building upon the recommendations from MTAC Work Group #153: "Mailer MTE Inventory Tracking and Reporting Process".

Did not attend the meeting? Review the meeting minutes and presentations posted below!

- October 28, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- September 16, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- June 24, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- April 29, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- March 25, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- February 18, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- January 28, 2014
 - [Presentation](#)
 - [Meeting Minutes](#)
- December 03, 2013

Presort Reference Data User Group 9

- *Mission: Improve Presort Reference Data through increased visibility in three key areas:*
 - Accuracy
 - Communication
 - Deployment
- Leadership
 - Kristina Obeldobel (USPS)
 - Bill Jamieson (Industry)
 - Larry Garrett (Industry)

- *Improved Accuracy of Data*
 - Identified, discussed, and documented errors that have caused re-publication of data files
 - Implemented better data validation procedures
 - Presort Reference Data Issue Log (PRDIL)
 - Implemented PRDIL for Tracking Data Issues
 - Use PRDIL each meeting to ensure issues that are logged get resolved

- ***Improved Communication***
 - Improved timeliness of communication to reduce wasted test efforts on industry side
 - Developed Communication Plan for issues:
 - Subscriber (Push) Notification
 - Non Critical issues - UG, MSDC, EPF Notice, Postal Bulletin
 - Critical issues – DMM Advisory, Industry Alerts
 - General (Pull) Notification
 - FAST Message Board, RIBBS

- *Improving Deployment of Data*
 - Established Current-State Publication Cycle
 - Mapped out publication frequencies/schedules/locations for all presort reference data files
 - Created matrix to outline publication information
 - Key issues that are causing confusion
 - Decentralization of data deployment or releases
 - Multiple data sources for Drop Ship Product files
 - Unclear which files should be used together
 - Need for synchronization of data files
 - Lack of standardization across data files (ie... dates)

- Accuracy
 - Need for consolidation/simplification of files
 - Continue to work through issues
- Communication
 - Centralize communications for all data
 - Ensure data fields within files are well documented
- Deployment
 - Align release/usage timeframes
 - Standardize naming conventions and dates

Service Hubs Implementation Work Group 159

- Pilot Testing January – February 2015
 - Sites selected:
 - Tri-County Branch (Formerly Southeastern PA)
 - Rockford IL
 - Waterbury CT
 - Gainesville FL
- Phase I Implementation – April 2015
 - Pending list of 43 Phase I sites
 - To be validated based on upcoming Network Rationalization changes

- Eligible Mailings for Hubs
 - Cross-dock containers only
 - 5-Digit ZIP, 5-Digit CRRT (non-FSS zones)
STD/PER/BPM/PAR
- Ineligible Mailings for Hubs
 - FSS prepared mail
 - Any containers that require bundle sort

- *Presort Prep*

- Anything currently eligible to be dropped at a DDU can be dropped at a Hub, but will receive the Hub (DSCF) discount
- Flats
 - Bundles on merged 5-digit scheme or 5-digit scheme carrier routes pallets prepped according to L001 are eligible for Hub drops
 - Bundles on 5-digit scheme pallets prepped according to the L007 are not eligible for Hub drops
- Parcels
 - 5-digit pallets and 5-digit scheme pallets prepped according to the L606 are eligible for Hub drops

- Hub drops will qualify for the DSCF rate
- CET will be 1600 for all Hubs
- Hours of Operation will vary by facility
 - Hours available in FAST and mail direction file
- FAST appointments will be required
- FAST will be ready to accept appointments for January 2015

Mail Prep & Entry Steering Committee Update

- **Items Closed since August:**

- Item # 83 Enhance address label to include the CRRT designation on Non CRRT pieces

- **Items Completed since August:**

- Item # 10 - FCM Palletization Requirements via labeling list as are not clear.
- Item # 11- Non-Automation / Presort Mail rules are not clearly defined
- Item # 62 - Carrier Management of UAA has a gap in the process and not all UAA mail is managed back through an automated process to capture electronic notifications for mailers of NIXIE information.
- Item # 82 - Industry and USPS develop a strategy to increase the % of flats that co-mail
- Item # 87 - USPS make FSS container prep required only after a re-examination of optimal prep is complete
- Item # 93 - Evaluate opportunity to improve scheme design, including communication around usage, alignment of lists with processing, use of and minimum requirements for pallets and trays

19 Items remaining in Benefit/Effort matrix

- High Priority
 - 8 Items
- Medium Priority
 - 6 Items
- Low Priority
 - 5 Items

Remittance Mail Update

RMAC Board Meeting – October 03, 2014

RMAC Member Webinar – October 27, 2014

(60 Attendees – Network Rationalization)

- **COMMUNICATIONS COMMITTEE**

- Increased interest in RMAC
- Consistent messaging re: changes from HQ to field
 - Local RMACs will be meeting with remit customers re: local plans for Network Rationalization

- **NEW PRODUCTS – COMMITTEE**

- Continued Interest in Remittance Mail Redirect
- Improve Remittance Mail Visibility

- **OPERATIONAL PERFORMANCE COMMITTEE**

- Network rationalization impacts/New Operating Plans
- Fall Remittance mail survey completed; no survey or processing anomalies reported

Engineering Technology Update

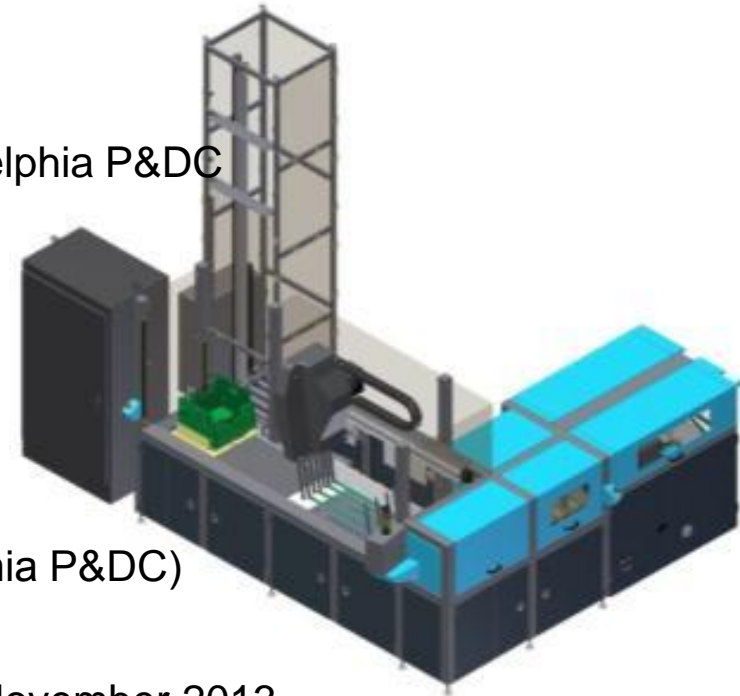
- ***Engineering Topics***
 - FSS Updates
 - AFSM Updates
 - HSFF
 - FPARS
 - Flat Mail Bundle Handling Activities
 - Non R&D Activities
 - R&D Activities

- **New Separation Belts & Additional Mod planned for early September 2014**
 - New Belts are ready for deployment.
 - New welder tool is ready for deployment
 - Additional major mod in the same area is being merged with deployment plan
 - This mod would require another set of 4 belts
 - Maintenance Bulletin is complete
 - ~~Waiting on parts to arrive at the Topeka Material Distribution Center. Current ETA is 8/8~~
 - **Mod currently in deployment**
- **Mail Stack Quality at Feeders Deployed**
 - Adding 3 HW mods at feeder to better control stack quality and have gentler pick off of Low “Run Stiffness” Mail
 - Production First Articles have been received and approved.
 - Deployed and installed on all machines
 - Mod reduced mail damage but, did have some affect on Multifeeds (and Sequencing rejects)
 - Currently performing fine tune adjustment testing to vacuum used to pick and accelerate mail piece - **Ongoing**
- **Infeed Line Injector**
 - Adding 2 HW mods at Infeed Line for better injection into Carousel of Low “Run Stiffness” Mail to minimize flipped mail
 - Deployment with specialized field teams - complete
 - Mod cannot be activated until FSS Software release v3.2 is installed – Fall 2014
 - **V3.2 currently being installed**

- **Updated Procedure for Carousel Track Alignment**
 - Updated Procedure will reduce major carousel maintenance downtime
 - Awaiting MTSC final review of MMO (complete September 2014)
 - [Ongoing](#)
- **Carousel Improvement Modifications planned June to Aug 2014**
 - Completed field testing at several sites
 - MTSC evaluating installation procedures
 - 4 machines currently installed with Mods
 - Modifications will reduce AFSM100 downtime and spares consumption
 - Building First Article Kits for MTSC review, Handbook and TDP updates
 - [Ongoing](#)
- **In-feed Injector Improvement planned for Aug 2014**
 - Developing improvement to the injector to reduce carousel and in-feed jams
 - Developing tools for easier and better maintenance of the injector
 - Field test planned June of 2014 – complete
 - Testing has shown improvement in reducing Injector 1 and Injector 2 type jams
 - Next step – install modification at non FSS site and measure results
 - [Data gathering ongoing](#)

HSFF FY15 Plan Forward

- Continue processing mail at the Dulles P&DC and Philadelphia P&DC
 - Reduced on-site Engineering Support to one Tour
 - Provided HSFF maintenance training
 - Philadelphia P&DC
 - Installed July 21, 2014
- Production Support
 - Assembled two additional HSFF's (now at Philadelphia P&DC)
 - Includes design updates
 - Completed TDP Parts Drawing Comparison – November 2013
 - Installation activities at Linthicum IMF – January 2014
 - Supporting Installation Manual
 - Test set Development
 - Supports Production Quality Control
- **Production Forward Plan (Decision Timeline)**
 - TBD



- **Critical Design Review**
 - 10/28/2013-11/1/2013
- **FPARS First Article Test**
 - 1/5/2015-2/2/2015 *(Note: due to software challenges, date may move slightly)*
- **Deployment Schedule**
 - 2/19/2015 - 4/28/2015 *(Note: due to software challenges, date may move slightly)*
- **18 FPARS Sites**
- **22 AFSM100's will be modified for PARS processing**

- Bundle Dumping Process Improvement – New Tool

- **Current Tool**



- **New Tool**



Update: More samples in fabrication, plan to test in 3 facilities in Nov

Further refined end effector



- **Non R&D activities**

- Goal - Remove bundles from APPS / SPBS, Low Cost solution
- Timeframe
 - Near term – focus on 11 FSS sites w/o bundle sort capability
 - Long term – solution for all APPS / SPBS sites
- Near Term Activities
 - COTS system
 - Require some manual operation & has 20 sort outputs
 - Solicitation Activities in process
- Long Term Activities
 - Full bundle sortation system

- **R&D Activities**

- FSS Staging Capacity Improvements
- Multi-scheme pallets
 - Modification to FSS SAMP
 - Process 3 scheme pallets
 - R&D activities in process
 - Field test - Fall 2014 / Spring 2015 , Philadelphia P&DC
- Flats Assist Technology (FASST)
 - Modification to AFMS-ai or FSS SAMP
 - R&D Contract in process
 - Field test - February 2015 , Linthicum IMF

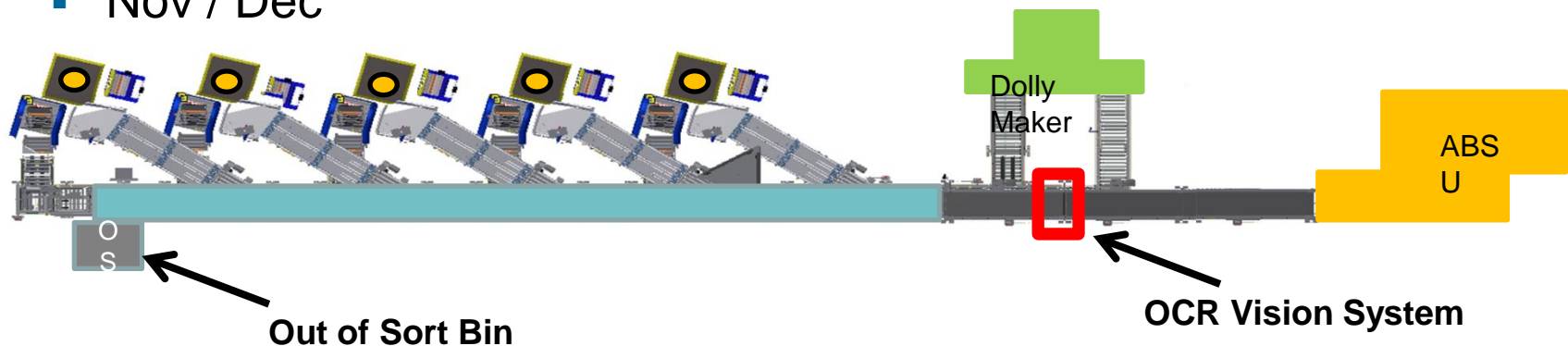
SAMP Sorter

Current status

- Phase 1: Add OCR vision system
 - Out-of-Sort-Plan task
 - Out of Sort “bin”
 - Integrate OCR functionality

Upcoming

- Phase 2: Add scheme pallet sortation
 - Add 3 scheme functionality
 - 3 scheme pallet test
 - Nov / Dec



Questions