

**UNITED STATES POSTAL SERVICE  
ACS ANNOUNCEMENTS  
MARCH 14, 2014**

**Announcement 1 of 1**

**ACS March 14, 2014**

**Primary Audience:** ALL Electronic Product Fulfillment (EPF) website users

**What:** Electronic Product Fulfillment (EPF) maintenance previously planned for March 15, 2014 has been tentatively rescheduled to begin March 22, 2014 at 10am CST and end March 23, 2014 at 10pm CST

**When:** Starting Saturday March 22, 2014 at 10am CST and ending Sunday March 23, 2014 at 10pm CST.

**Impact:** Both the EPF website and web services will be impacted by this service interruption as servers are being migrated and restarted.

There will be no impact to the users once the website and servers are brought back online. We apologize in advance for any inconveniences.

If you have any questions or need additional information, please contact our Customer Support Help Desk at 800-331-5747.

For information regarding a particular product that is available via the EPF website, please use the Product Contact Information link below.

[Product Contact Information](#) Hours of operation are Monday through Friday, 8:00 a.m. to 5:00 p.m. CST.

**What you need to do:** Read and notify the appropriate personnel.

ACS Department  
National Customer Support Center  
United States Postal Service  
225 N HUMPHREYS BLVD STE 501  
MEMPHIS TN 38188-1009  
Toll Free: 877-640-0724(Option 1)  
FAX: 901-821-6204  
Dept E-mail: [acs@usps.gov](mailto:acs@usps.gov)  
ACS information: <http://ribbs.usps.gov/index.cfm?page=acs>