

USPS Package Intercept Webinar

Start Time: 11:00 AM ET

United States Postal Service

Derek F. Hatten
Product Development Specialist, Sr.
Shipping Products and Services


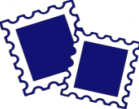





To listen to a recording of this presentation: [Click here](#)

Tuesday, April 14, 2015

USPS Package Intercept®

USPS Package Intercept® service, allows both online and commercial customers to redirect a domestic item back to the sender's address, to a Post Office™ location as a Hold For Pickup, or to a different domestic address (APO, DPO and FPO addresses are excluded).

This service is available for packages, letters, and flats with a USPS tracking or extra services barcode and all mail classes except Standard Mail® or Periodicals. There is no guarantee for the service.

	Features	Rules and Restrictions
	<p>Requestor must be registered on USPS.com and have a stored payment method. Register at https://reg.usps.com/entreg/RegistrationAction_input.action</p> <p>Online access to Package Intercept request for consumers on USPS.com. https://retail-pi.usps.com/retailpi/actions/index.action</p>	Must have a USPS Tracking barcode.
	<p>Merchant must have a Permit Imprint account linked to a Centralized Account Payment Processing Systems (CAPS) account through the Business Customer Gateway. https://reg.usps.com/entreg/RegistrationBusinessAction_input.action</p> <p>Commercial Customers access Package Intercept requests via Business Customer Gateway https://gateway.usps.com/eAdmin/view/knowledge?id=PACKAGEINTERCEPT</p>	Items must be mailed to a domestic address. (APO, DPO, and FPO ZIP Codes excluded)
	<p>Payment Options for Consumers: Credit or Debit Card</p> <p>Commercial customers: Centralized Accounts Processing System (CAPs)</p>	Items with a Customs Declaration label attached are excluded.
	<p>Commercial requests can be made as a single request or via a file upload (up to 100,000 records)</p>	Items with hazardous material markings are excluded.
	<p>Service options include Return to Sender, Hold For Pickup and redirect to a domestic address.</p>	Items can not already have been delivered or have an “Out for Delivery” scan event.
	<p>Intercept fees and applicable postage is charged only upon successful intercept.</p>	Items can not be re-directed to an excluded ZIP Code.
	<p>Audio and visible alerts have been added to scanning equipment.</p>	

Who is using the Service?

Industry

Telecommunications

Prescription Benefits Management

Eyewear Manufacturing

Sporting Goods Stores

Clothing Stores

Fees are charged upon a successful intercept of the item. Applicable postage is added and charged based on the customer's selected service option.

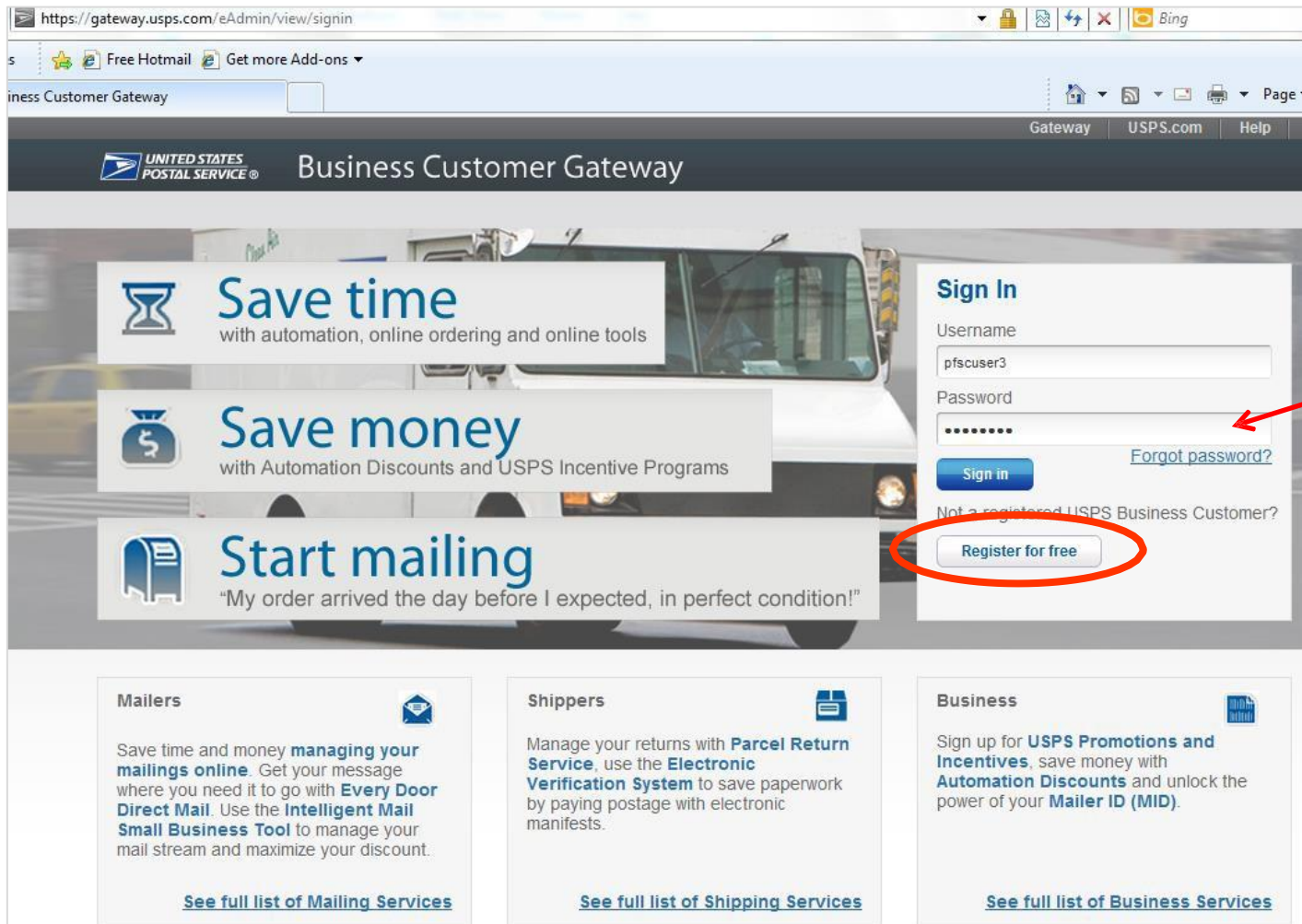
Postage	Parameters
\$11.50 per intercepted item	No postage assessed if the item was originally mailed as Priority Mail Express, Priority Mail or First-Class Mail and the customer selects "Return to Sender" service.
	Postage is charged at the Priority Mail Commercial Base rate based on dimension, weight and zone from the point of intercept to the re-directed domestic address or Post Office as Hold For Pickup.
	Postage is charged at the flat-rate price if the item was originally mailed as flat-rate and is re-directed to another domestic address or Post Office as Hold For Pickup.

Steps for Requesting
USPS Package Intercept
Business Customer Gateway (BCG)

In order to use the USPS Package Intercept (Commercial), a customer must first meet the following requirements:

Requirement	Information and Resources
Register as a Business Customer Gateway (BCG) User	Register as a BCG user by going to https://gateway.usps.com/eAdmin/view/signin and click the “Register for free” button. Information and help for BCG registration can be found at: https://ribbs.usps.gov/intelligentmail_gateway/documents/tech_guides/BusinessCustomerGateway.pdf
Establish a Centralized Automated Payment System (CAPS) Account	If you do not have a CAPS account, go to https://caps.usps.gov/ for more information.
Establish a Permit Imprint account and link it to a CAPS account	If you do not have a permit imprint account, go to: http://pe.usps.com/businessmail101/postage/applyPermit.htm . For information on linking your permit imprint account to your CAPS account, go to: http://caps.usps.gov/capshome.asp
Establish Customer Registration IDs (CRIDs) for each location and link each CRID to a CAPS account	For more information about obtaining a CRID, go to: https://ribbs.usps.gov/intelligentmail_mail_id_app/documents/tech_guides/MIDCRIDAcquisitionQuickStep.pdf . for More information
Obtain access to the Mailer ID (MID) and Manage Mailing Activity business services in BCG	For more information on Mailer IDs, go to: https://ribbs.usps.gov/index.cfm?page=intellmailmailidapp

1. “Sign In” or create an account by clicking the “Register for free” link.



https://gateway.usps.com/eAdmin/view/signin

Business Customer Gateway

UNITED STATES POSTAL SERVICE® Business Customer Gateway

Save time
with automation, online ordering and online tools

Save money
with Automation Discounts and USPS Incentive Programs

Start mailing
“My order arrived the day before I expected, in perfect condition!”

Sign In

Username
pfcuser3

Password
.....
[Forgot password?](#)

[Sign in](#)

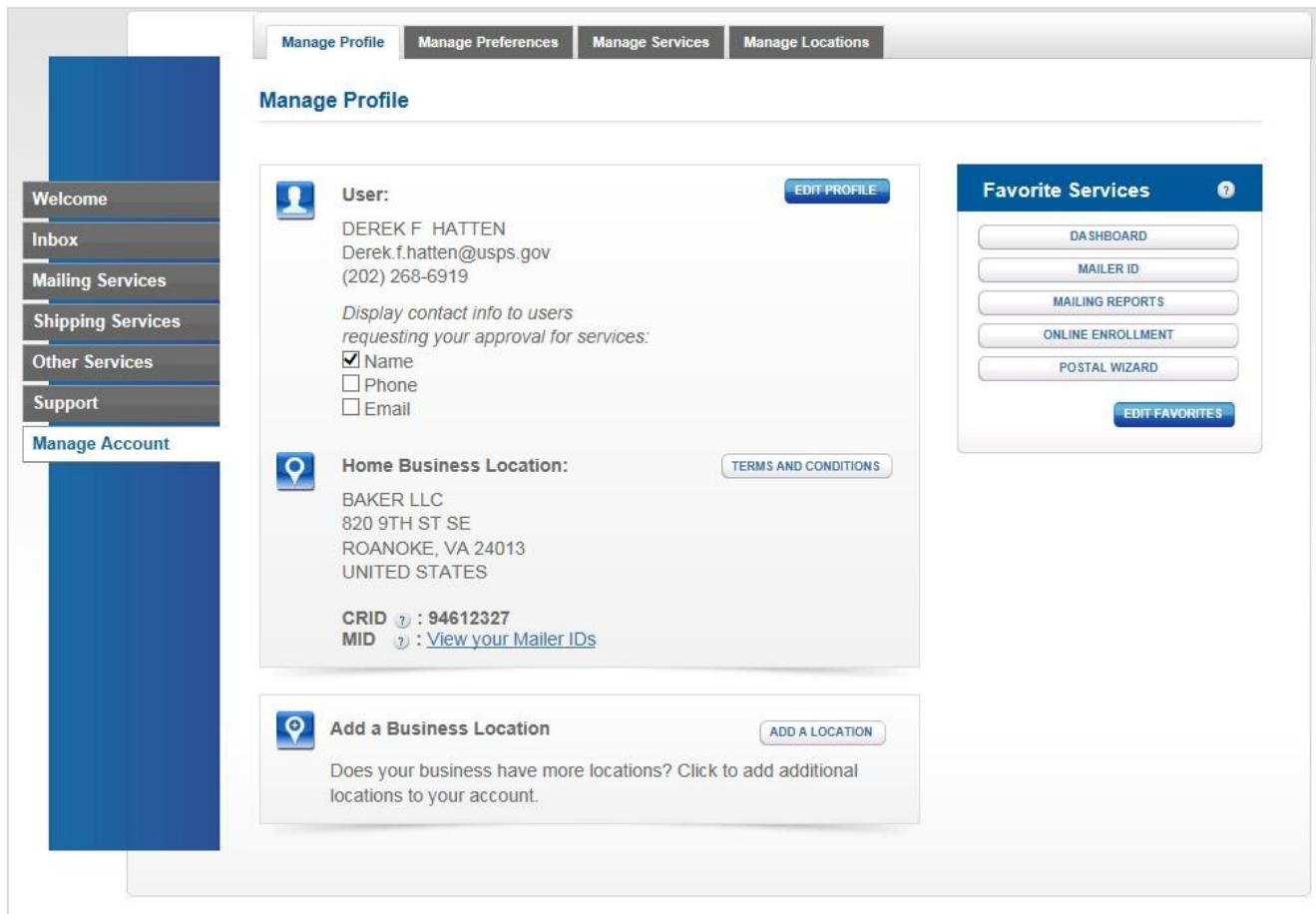
Not a registered USPS Business Customer?
[Register for free](#)

Mailers
Save time and money **managing your mailings online**. Get your message where you need it to go with **Every Door Direct Mail**. Use the **Intelligent Mail Small Business Tool** to manage your mail stream and maximize your discount.
[See full list of Mailing Services](#)

Shippers
Manage your returns with **Parcel Return Service**, use the **Electronic Verification System** to save paperwork by paying postage with electronic manifests.
[See full list of Shipping Services](#)

Business
Sign up for **USPS Promotions and Incentives**, save money with **Automation Discounts** and unlock the power of your **Mailer ID (MID)**.
[See full list of Business Services](#)

2. Commercial customers must establish an account through BCG in order to use USPS Package Intercept Commercial.

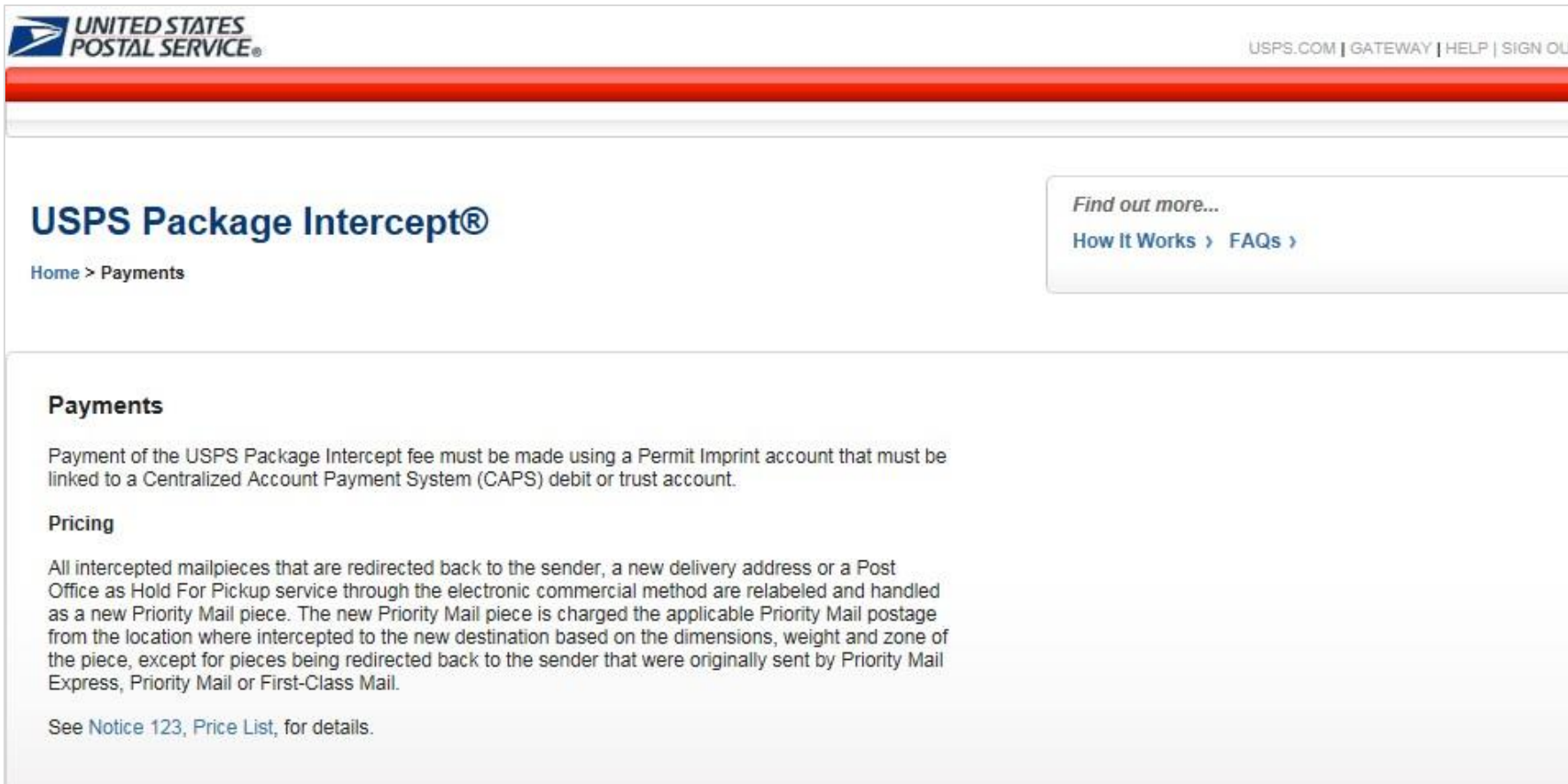


The screenshot displays the 'Manage Profile' page within the USPS Business Customer Gateway. The page features a top navigation bar with tabs for 'Manage Profile', 'Manage Preferences', 'Manage Services', and 'Manage Locations'. A left-hand sidebar contains a menu with options: 'Welcome', 'Inbox', 'Mailing Services', 'Shipping Services', 'Other Services', 'Support', and 'Manage Account'. The main content area is titled 'Manage Profile' and includes the following sections:

- User:** Includes a profile icon, an 'EDIT PROFILE' button, and the user's name 'DEREK F. HATTEN', email 'Derek.f.hatten@usps.gov', and phone number '(202) 268-6919'. Below this is a note: 'Display contact info to users requesting your approval for services:' followed by checkboxes for 'Name' (checked), 'Phone', and 'Email'.
- Home Business Location:** Includes a location pin icon, a 'TERMS AND CONDITIONS' button, and the address: 'BAKER LLC, 820 9TH ST SE, ROANOKE, VA 24013, UNITED STATES'. It also lists 'CRID : 94612327' and 'MID : View your Mailer IDs'.
- Add a Business Location:** Includes a location pin icon, an 'ADD A LOCATION' button, and the text: 'Does your business have more locations? Click to add additional locations to your account.'

On the right side of the page, there is a 'Favorite Services' section with a help icon and a list of service buttons: 'DASHBOARD', 'MAILER ID', 'MAILING REPORTS', 'ONLINE ENROLLMENT', and 'POSTAL WIZARD', along with an 'EDIT FAVORITES' button.

3. Create a Permit Imprint account linked to a CAPS account.



The screenshot shows the USPS Package Intercept page. At the top left is the USPS logo. At the top right are links for [USPS.COM](#), [GATEWAY](#), [HELP](#), and [SIGN OUT](#). Below the header is a red horizontal bar. The main content area features the heading **USPS Package Intercept®** and a breadcrumb trail [Home](#) > [Payments](#). To the right of the heading is a box containing the text *Find out more...* and two links: [How It Works >](#) and [FAQs >](#). Below this is a section titled **Payments** with the text: "Payment of the USPS Package Intercept fee must be made using a Permit Imprint account that must be linked to a Centralized Account Payment System (CAPS) debit or trust account." This is followed by a **Pricing** section with text explaining that intercepted mailpieces are relabeled and handled as new Priority Mail pieces, with postage charged based on dimensions, weight, and zone. The pricing section concludes with the instruction: "See [Notice 123](#), [Price List](#), for details."

4. Select Shipping Services.



Need help getting started with Full-Service Intelligent Mail®?

[LEARN MORE](#)

The Business Customer Gateway is your central hub for managing your USPS activity for your Business.

Within this site, you will find Business Service tools that you will need to monitor, track, and manage your mailing and shipping activities. You can access these Business Services using the tabs on the left. When you know which services are useful to your business, you can add them as your favorite services using the panel on your right.

Messages



If you are a Mail Service Provider at any of your locations, you can now indicate yourself as such from the [Manage Locations](#) tab by clicking the Edit button.

Favorite Services ?

- DASHBOARD
- MAILER ID
- MAILING REPORTS
- ONLINE ENROLLMENT
- POSTAL WIZARD
- PFS COMMERCIAL

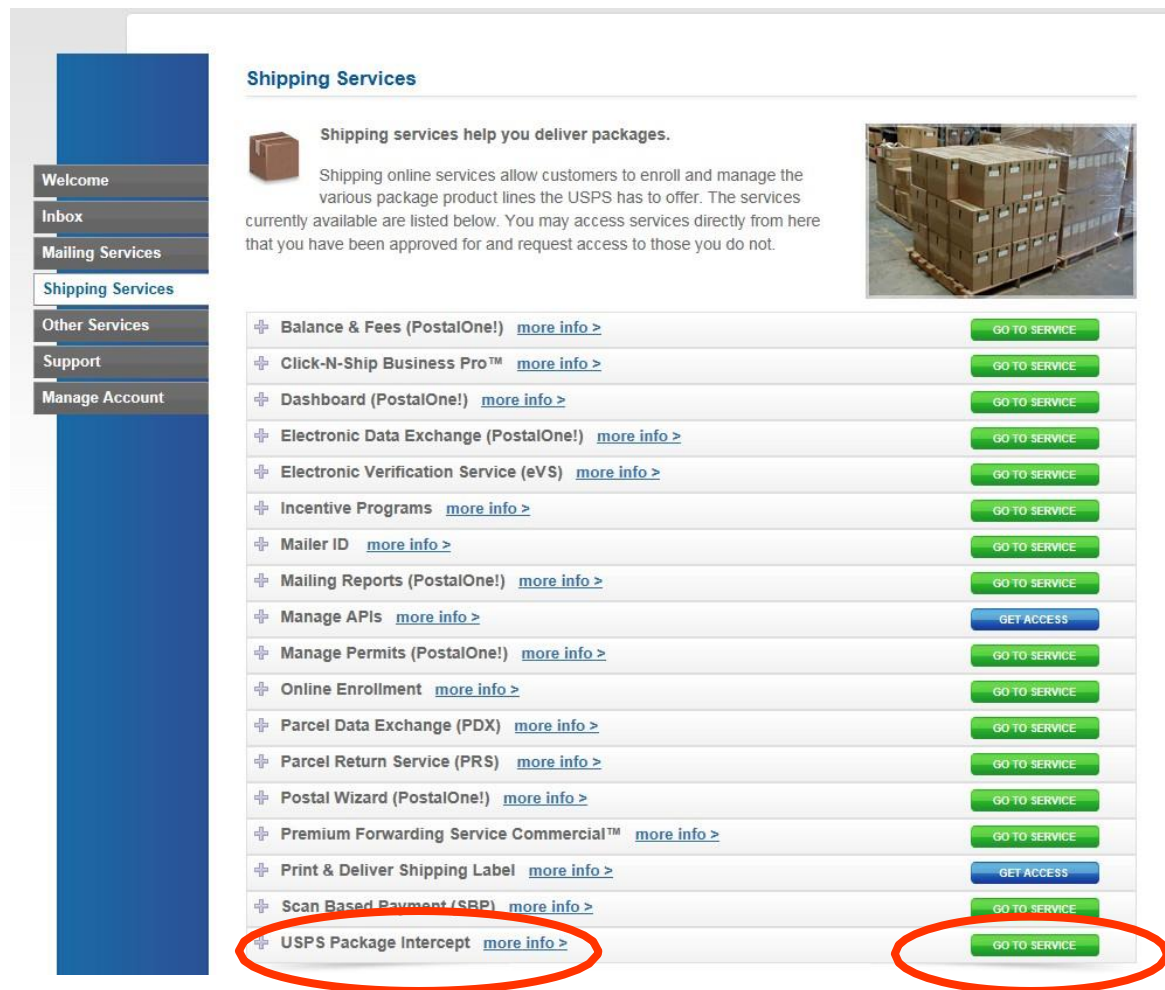
[EDIT FAVORITES](#)



Get Started with the NEW Business Customer Gateway

[LEARN MORE](#)

5. Locate “USPS Package Intercept” and click “GO TO SERVICE”



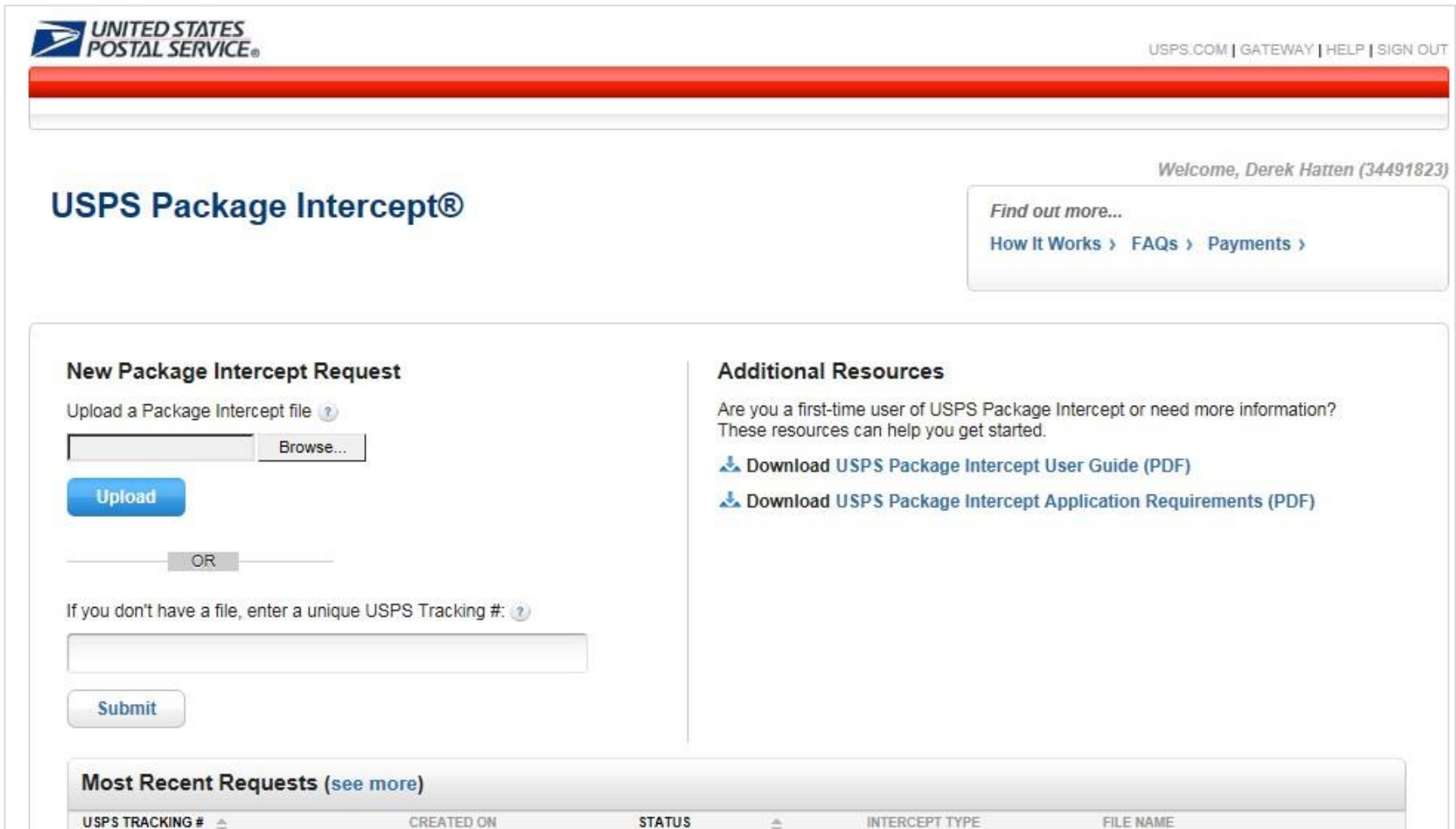
Shipping Services

Shipping services help you deliver packages.

Shipping online services allow customers to enroll and manage the various package product lines the USPS has to offer. The services currently available are listed below. You may access services directly from here that you have been approved for and request access to those you do not.

+ Balance & Fees (PostalOne!) more info >	GO TO SERVICE
+ Click-N-Ship Business Pro™ more info >	GO TO SERVICE
+ Dashboard (PostalOne!) more info >	GO TO SERVICE
+ Electronic Data Exchange (PostalOne!) more info >	GO TO SERVICE
+ Electronic Verification Service (eVS) more info >	GO TO SERVICE
+ Incentive Programs more info >	GO TO SERVICE
+ Mailer ID more info >	GO TO SERVICE
+ Mailing Reports (PostalOne!) more info >	GO TO SERVICE
+ Manage APIs more info >	GET ACCESS
+ Manage Permits (PostalOne!) more info >	GO TO SERVICE
+ Online Enrollment more info >	GO TO SERVICE
+ Parcel Data Exchange (PDX) more info >	GO TO SERVICE
+ Parcel Return Service (PRS) more info >	GO TO SERVICE
+ Postal Wizard (PostalOne!) more info >	GO TO SERVICE
+ Premium Forwarding Service Commercial™ more info >	GO TO SERVICE
+ Print & Deliver Shipping Label more info >	GET ACCESS
+ Scan Based Payment (SBP) more info >	GO TO SERVICE
+ USPS Package Intercept more info >	GO TO SERVICE

- The “Go To Service” link populates the USPS Package Intercept® Homepage.



The screenshot shows the USPS Package Intercept® homepage. At the top left is the USPS logo. At the top right are links for USPS.COM, GATEWAY, HELP, and SIGN OUT. Below the header is a red horizontal bar. The main heading is "USPS Package Intercept®". To the right, there is a welcome message: "Welcome, Derek Hatten (34491823)". Below this is a box with the text "Find out more..." and links for "How It Works", "FAQs", and "Payments". The main content area is divided into two columns. The left column is titled "New Package Intercept Request" and contains an upload form with a "Browse..." button, an "Upload" button, an "OR" separator, and a "Submit" button. The right column is titled "Additional Resources" and contains two links for downloading PDF guides. At the bottom, there is a section for "Most Recent Requests" with a table header.

**UNITED STATES
POSTAL SERVICE®**

USPS.COM | GATEWAY | HELP | SIGN OUT

Welcome, Derek Hatten (34491823)

USPS Package Intercept®

Find out more...
[How It Works](#) › [FAQs](#) › [Payments](#) ›

New Package Intercept Request

Upload a Package Intercept file [?](#)

OR

If you don't have a file, enter a unique USPS Tracking #: [?](#)

Additional Resources


Are you a first-time user of USPS Package Intercept or need more information?
These resources can help you get started.

- [Download USPS Package Intercept User Guide \(PDF\)](#)
- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

Most Recent Requests [\(see more\)](#)

USPS TRACKING # ▲	CREATED ON	STATUS ▲	INTERCEPT TYPE	FILE NAME
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6. Enter USPS tracking number (single request).

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Welcome, Derek Hatten (34491823)

USPS Package Intercept®

Find out more...
[How It Works](#) > [FAQs](#) > [Payments](#) >

New Package Intercept Request

Upload a Package Intercept file ?

OR

If you don't have a file, enter a unique USPS Tracking #: ?

Additional Resources

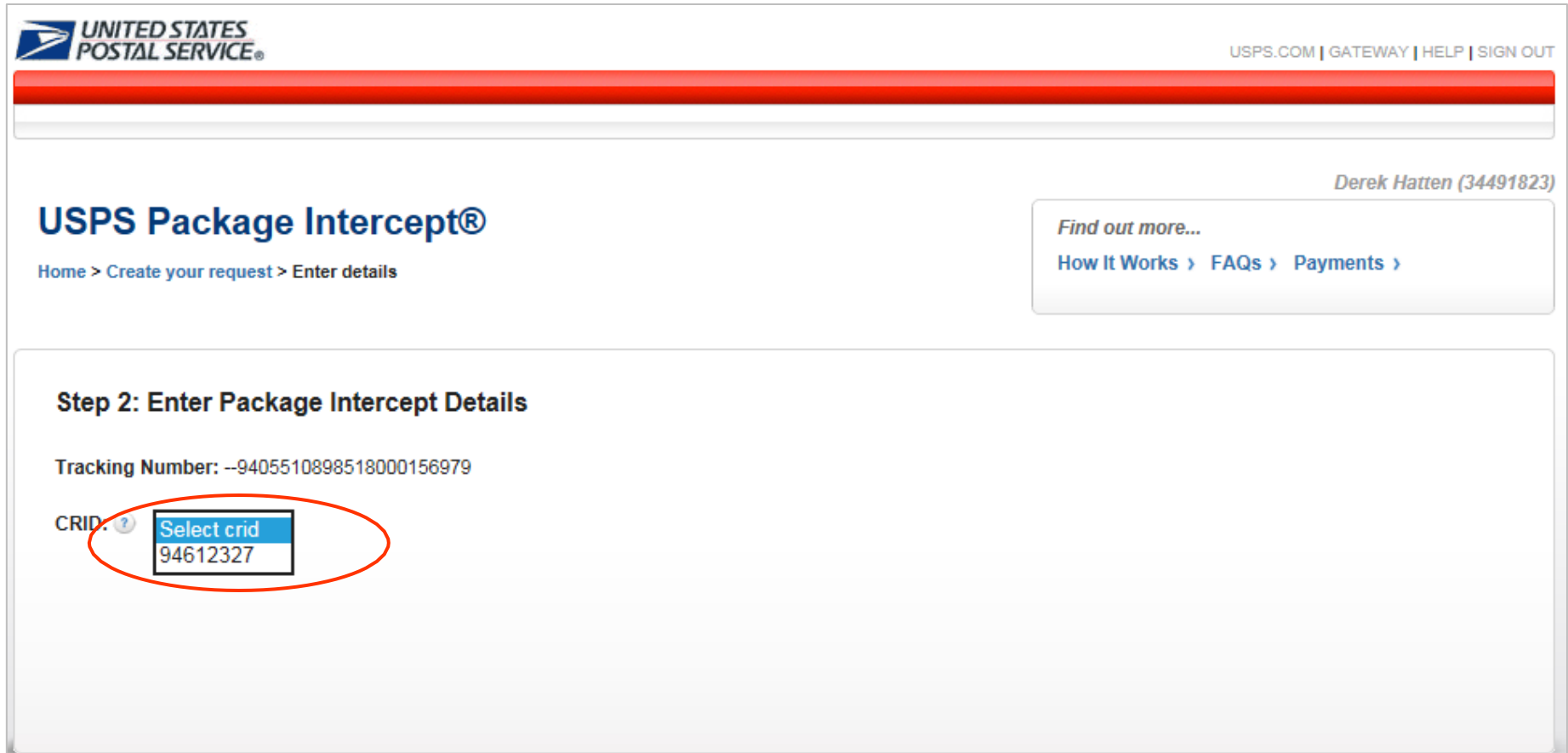
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- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

Most Recent Requests [\(see more\)](#)

USPS TRACKING #	CREATED ON	STATUS	INTERCEPT TYPE	FILE NAME
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7. Select Customer Registration ID (CRID).



The screenshot shows the USPS Package Intercept application interface. At the top left is the USPS logo. At the top right are links for USPS.COM, GATEWAY, HELP, and SIGN OUT. Below the header is a red horizontal bar. The main heading is "USPS Package Intercept®" with a breadcrumb trail: "Home > Create your request > Enter details". On the right, there is a user profile for "Derek Hatten (34491823)" and a "Find out more..." button with links for "How It Works", "FAQs", and "Payments". The main content area is titled "Step 2: Enter Package Intercept Details". It displays a "Tracking Number: --9405510898518000156979". Below this is the "CRID:" label with a dropdown menu. The dropdown menu is open, showing "Select crid" in a blue header and the value "94612327" below it. A red oval highlights the dropdown menu.

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USPS.COM | GATEWAY | HELP | SIGN OUT

USPS Package Intercept®

Home > Create your request > Enter details

Derek Hatten (34491823)

Find out more...

How It Works > FAQs > Payments >

Step 2: Enter Package Intercept Details

Tracking Number: --9405510898518000156979

CRID:
94612327

8. Enter item address information.

Derek Hatten (34491823)

USPS Package Intercept®
[Home](#) > [Create your request](#) > [Enter details](#)

Find out more...
[How It Works](#) > [FAQs](#) > [Payments](#) >

Step 2: Enter Package Intercept Details

Tracking Number: --9405510898518000156979

CRID:

Permit:

MailerID:

Please enter the address information for this package:

* indicates a required field

<p>Sender: <input type="text"/></p> <p><small>*Name / Company</small></p> <input type="text"/> <small>*Street Address:</small> <input type="text"/> <small>Apt / Suite / Other</small> <input type="text"/> <p><small>*City</small></p> <input type="text"/> <small>*State</small> <input type="text" value="Select State"/> <small>*ZIP Code™</small> <input type="text"/> <p><small>* CHECK ADDRESS</small></p>	<p>Original Destination: <input type="text"/></p> <p><small>*Name / Company</small></p> <input type="text"/> <small>*Street Address:</small> <input type="text"/> <small>Apt / Suite / Other</small> <input type="text"/> <p><small>*City</small></p> <input type="text"/> <small>*State</small> <input type="text" value="Select State"/> <small>*ZIP Code™</small> <input type="text"/> <p><small>* CHECK ADDRESS</small></p>
---	---

9. Validate address information by clicking the “CHECK ADDRESS” button.

Step 2: Enter Package Intercept Details

Tracking Number: --9405510898518000156979

CRID:

Permit:

MailerID:

Please enter the address information for this package:

* indicates a required field

<p>Sender: <input type="text" value="Roll Tide Industries"/></p> <p>*Name / Company</p> <p>*Street Address: <input type="text" value="2850 PROSPERITY AVE"/></p> <p>Apt / Suite / Other <input type="text"/></p> <p>*City <input type="text" value="FAIRFAX"/></p> <p>*State <input type="text" value="Virginia"/> *ZIP Code™ <input type="text" value="22031-4306"/></p> <p>* <input type="button" value="CHECK ADDRESS"/> <input checked="" type="checkbox"/> Validated</p>	<p>Original Destination: <input type="text" value="Broadway Joe Sporting Goods"/></p> <p>*Name / Company</p> <p>*Street Address: <input type="text" value="104 CHERRY BLOSSOM CIR"/></p> <p>Apt / Suite / Other <input type="text"/></p> <p>*City <input type="text" value="BEAVER FALLS"/></p> <p>*State <input type="text" value="Pennsylvania"/> *ZIP Code™ <input type="text" value="15010-8472"/></p> <p>* <input type="button" value="CHECK ADDRESS"/> <input checked="" type="checkbox"/> Validated</p>
--	---

Select a Request Type:

Hold For Pickup Return to Sender Redirect

You have selected RETURN TO SENDER.

10. Select a Request Type.

Step 2: Enter Package Intercept Details

Tracking Number: --9405510898518000156979

CRID:

Permit:

MailerID:

Please enter the address information for this package:

* indicates a required field

<p>Sender: <input type="text" value="Roll Tide Industries"/></p> <p>*Name / Company</p> <p><input type="text" value="2850 PROSPERITY AVE"/></p> <p>*Street Address:</p> <p>Apt / Suite / Other <input type="text"/></p> <p>*City</p> <p><input type="text" value="FAIRFAX"/></p> <p>*State</p> <p>Virginia</p> <p>*ZIP Code™</p> <p>22031-4306</p> <p>* <input type="button" value="CHECK ADDRESS"/> <input checked="" type="checkbox"/> Validated</p>	<p>Original Destination: <input type="text" value="Broadway Joe Sporting Goods"/></p> <p>*Name / Company</p> <p><input type="text" value="104 CHERRY BLOSSOM CIR"/></p> <p>*Street Address:</p> <p>Apt / Suite / Other <input type="text"/></p> <p>*City</p> <p><input type="text" value="BEAVER FALLS"/></p> <p>*State</p> <p>Pennsylvania</p> <p>*ZIP Code™</p> <p>15010-8472</p> <p>* <input type="button" value="CHECK ADDRESS"/> <input checked="" type="checkbox"/> Validated</p>
---	--

Select a Request Type:

Hold For Pickup Return to Sender Redirect

You have selected RETURN TO SENDER.

11. Select a Request Type and add Extra Services, then select Submit.

Select a Request Type:

Hold For Pickup [?](#) Return to Sender [?](#) Redirect [?](#)

You have selected RETURN TO SENDER.

Your package will be returned to the sender's address as indicated on the mailpiece.

Privacy Notice: For more information regarding our privacy policies visit usps.com/privacypolicy.

Add Extra Services

Signature Confirmation	Insurance
<input checked="" type="radio"/> No Signature Service	<input checked="" type="radio"/> No Insurance
<input type="radio"/> Signature Confirmation	<input type="radio"/> Insurance
<input type="radio"/> Adult Signature Required	
<input type="radio"/> Adult Signature Restricted Delivery	

Submit

12. Confirm Request



Derek Hatten (34491823)

USPS Package Intercept®


[Home](#) > [Create your request](#) > [Enter details](#) > [Review details](#)

Find out more...

[How It Works](#) > [FAQs](#) > [Payments](#) >

Step 3: Review Package Intercept Request Details

Details


USPS TRACKING #	CREATED ON	STATUS	INTERCEPT TYPE	FILE NAME
--9405510898518000156979	03-31-2015 @ 11 AM CDT	Ready to Submit 	Return to Sender	

Your request(s) will be saved and you cannot make changes after you confirm

Confirm

Cancel

13. Review Terms and Conditions.

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Derek Hatten (34491823)

USPS Package Intercept®

Home > Create your request > Final Confirmation

Find out more...


[How It Works](#) > [FAQs](#) > [Payments](#) >

Step 4: Final Confirmation

By clicking submit, your request will be processed. If your package is successfully intercepted, a fee will be charged to your account. Your request cannot be changed or cancelled. The USPS Package Intercept fee is \$12.15 per request, it is automatically charged to your account, and is not refundable. Additional postage fees may apply to complete the request.

[See Terms and Conditions](#)

14. Submit Request.

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[Home](#) > [Create your request](#) > [Final Confirmation](#)

Find out more...

[How It Works](#) > [FAQs](#) > [Payments](#) >


Step 4: Final Confirmation

By clicking submit, your request will be processed. If your package is successfully intercepted, a fee will be charged to your account. Your request cannot be changed or cancelled. The USPS Package Intercept fee is \$12.15 per request, it is automatically charged to your account, and is not refundable. Additional postage fees may apply to complete the request.

[See Terms and Conditions](#)

Submit Cancel

■ In Progress.

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Welcome, Derek Hatten (3449182

USPS Package Intercept®

Find out more...
[How It Works](#) › [FAQs](#) › [Payments](#) ›

New Package Intercept Request

Upload a Package Intercept file [?](#)

OR

If you don't have a file, enter a unique USPS Tracking #: [?](#)

Additional Resources

Are you a first-time user of USPS Package Intercept or need more information? These resources can help you get started.

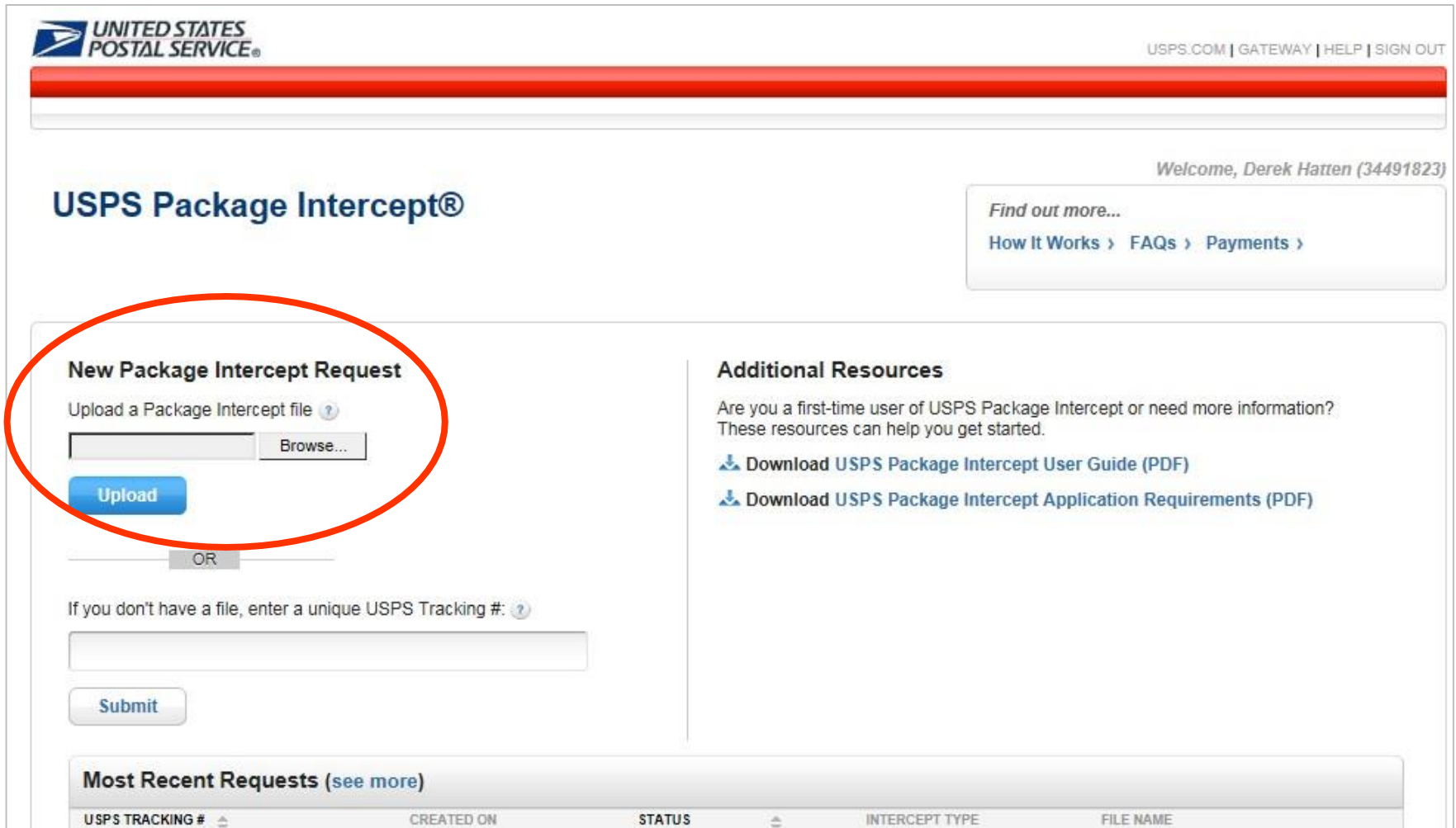
- [Download USPS Package Intercept User Guide \(PDF\)](#)
- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

Most Recent Requests [\(see more\)](#)

USPS TRACKING #	CREATED ON	STATUS	INTERCEPT TYPE	FILE NAME
--9405510898518000158979	03-31-2015 @ 11 AM CDT	In Progress ?	Return to Sender	Manual

Creating File Upload

1. Create a bulk request (File Upload).



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USPS.COM | GATEWAY | HELP | SIGN OUT

Welcome, Derek Hatten (34491823)

USPS Package Intercept®

Find out more...
[How It Works >](#) [FAQs >](#) [Payments >](#)

New Package Intercept Request

Upload a Package Intercept file ?

OR
If you don't have a file, enter a unique USPS Tracking #: ?

Additional Resources

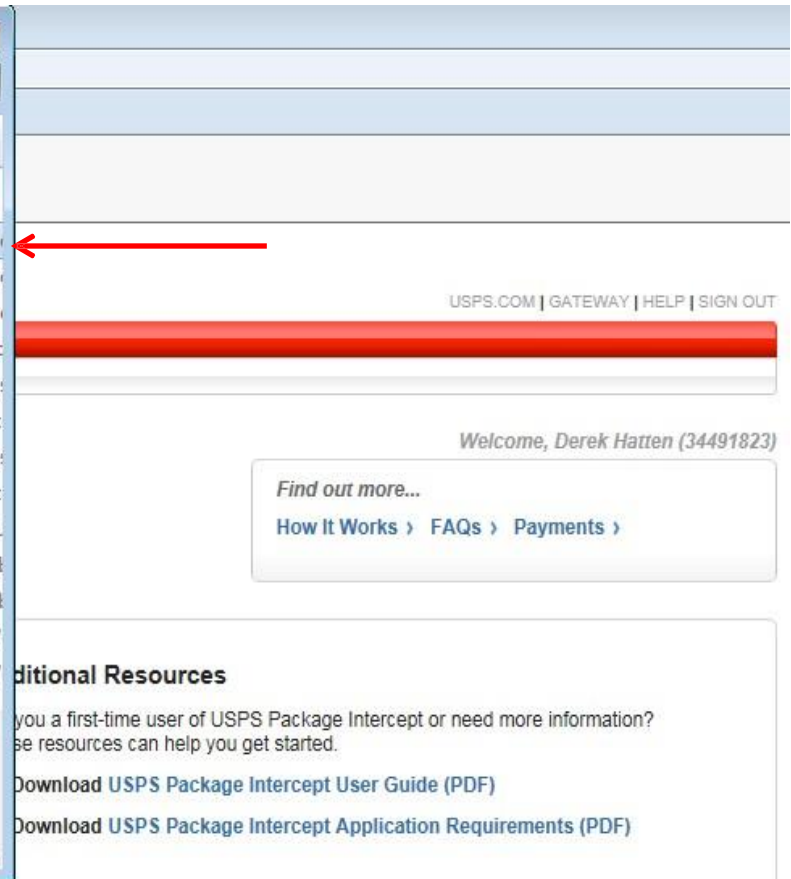
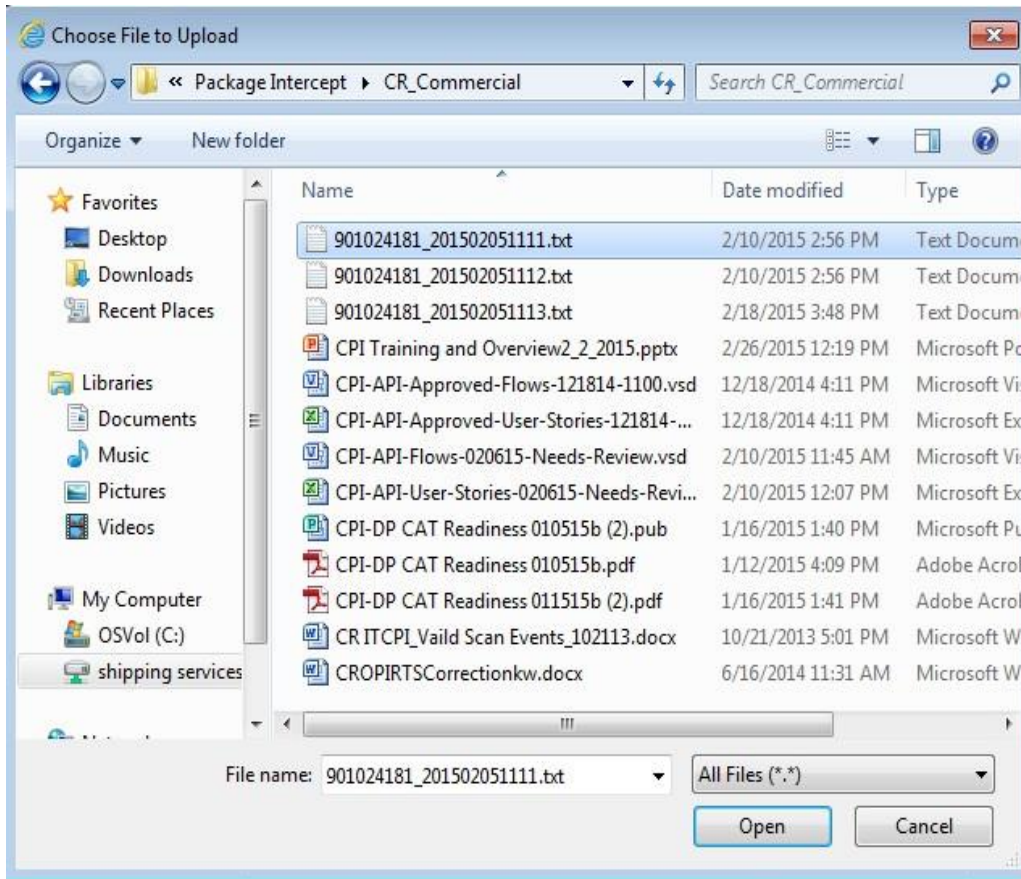
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These resources can help you get started.

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- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

Most Recent Requests (see more)

USPS TRACKING #	CREATED ON	STATUS	INTERCEPT TYPE	FILE NAME
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2. Select the file.



OR

If you don't have a file, enter a unique USPS Tracking #: ?

3. Select Upload the File.

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USPS.COM | GATEWAY | HELP | SIGN OUT

Welcome, Derek Hatten (34491823)

USPS Package Intercept®

Find out more...

[How It Works](#) > [FAQs](#) > [Payments](#) >

New Package Intercept Request

Upload a Package Intercept file ?

OR

If you don't have a file, enter a unique USPS Tracking #: ?


Additional Resources

Are you a first-time user of USPS Package Intercept or need more information? These resources can help you get started.

- [Download USPS Package Intercept User Guide \(PDF\)](#)
- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

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4. Select Confirm.

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USPS Package Intercept®

Home > Create your request > Enter details > Review details

Find out more...
[How It Works](#) > [FAQs](#) > [Payments](#) >

Step 3: Review Package Intercept Request Details

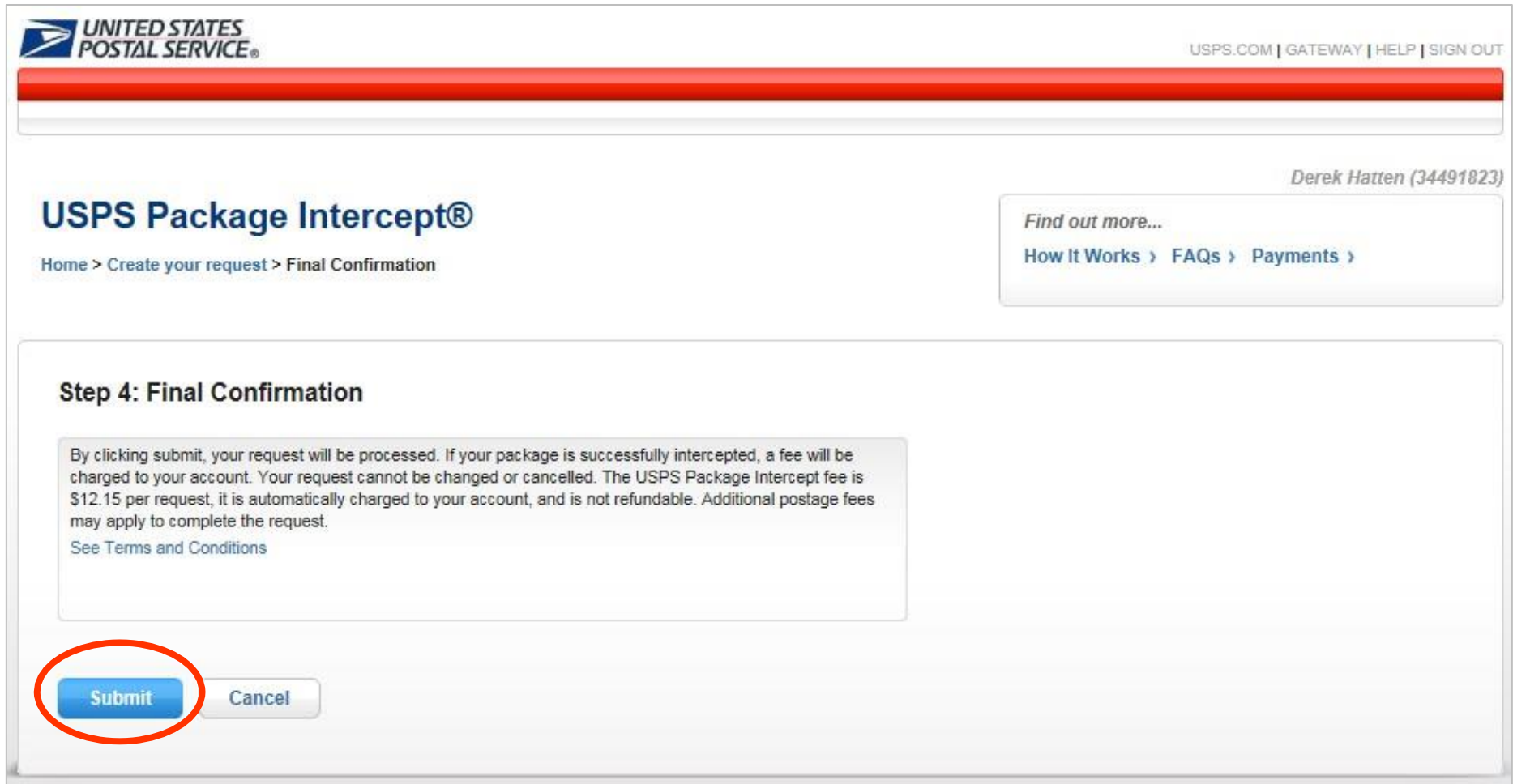
Details

USPS TRACKING #	CREATED ON	STATUS	INTERCEPT TYPE	FILE NAME
--9380620045053152201295427	04-02-2015 @ 8 AM CDT	Ready to Submit ?	Redirect	
--9415201200450078901202528	04-02-2015 @ 8 AM CDT	Ready to Submit ?	Redirect	

Your request(s) will be saved and you cannot make changes after you confirm

Confirm Cancel

5. Select Submit.



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USPS.COM | GATEWAY | HELP | SIGN OUT

Derek Hatten (34491823)

USPS Package Intercept®

Home > Create your request > Final Confirmation


Find out more...
[How It Works >](#) [FAQs >](#) [Payments >](#)

Step 4: Final Confirmation

By clicking submit, your request will be processed. If your package is successfully intercepted, a fee will be charged to your account. Your request cannot be changed or cancelled. The USPS Package Intercept fee is \$12.15 per request, it is automatically charged to your account, and is not refundable. Additional postage fees may apply to complete the request.
[See Terms and Conditions](#)

Submit Cancel

■ In Progress.


USPS.COM | GATEWAY | HELP | SIGN OUT

USPS Package Intercept®

Welcome, Derek Hatten (34491823)

Find out more...

[How It Works](#) > [FAQs](#) > [Payments](#) >

New Package Intercept Request

Upload a Package Intercept file ?

Browse...

Upload

OR

If you don't have a file, enter a unique USPS Tracking # ?

Submit

Additional Resources

Are you a first-time user of USPS Package Intercept or need more information? These resources can help you get started.

- [Download USPS Package Intercept User Guide \(PDF\)](#)
- [Download USPS Package Intercept Application Requirements \(PDF\)](#)

Most Recent Requests [\(see more\)](#)

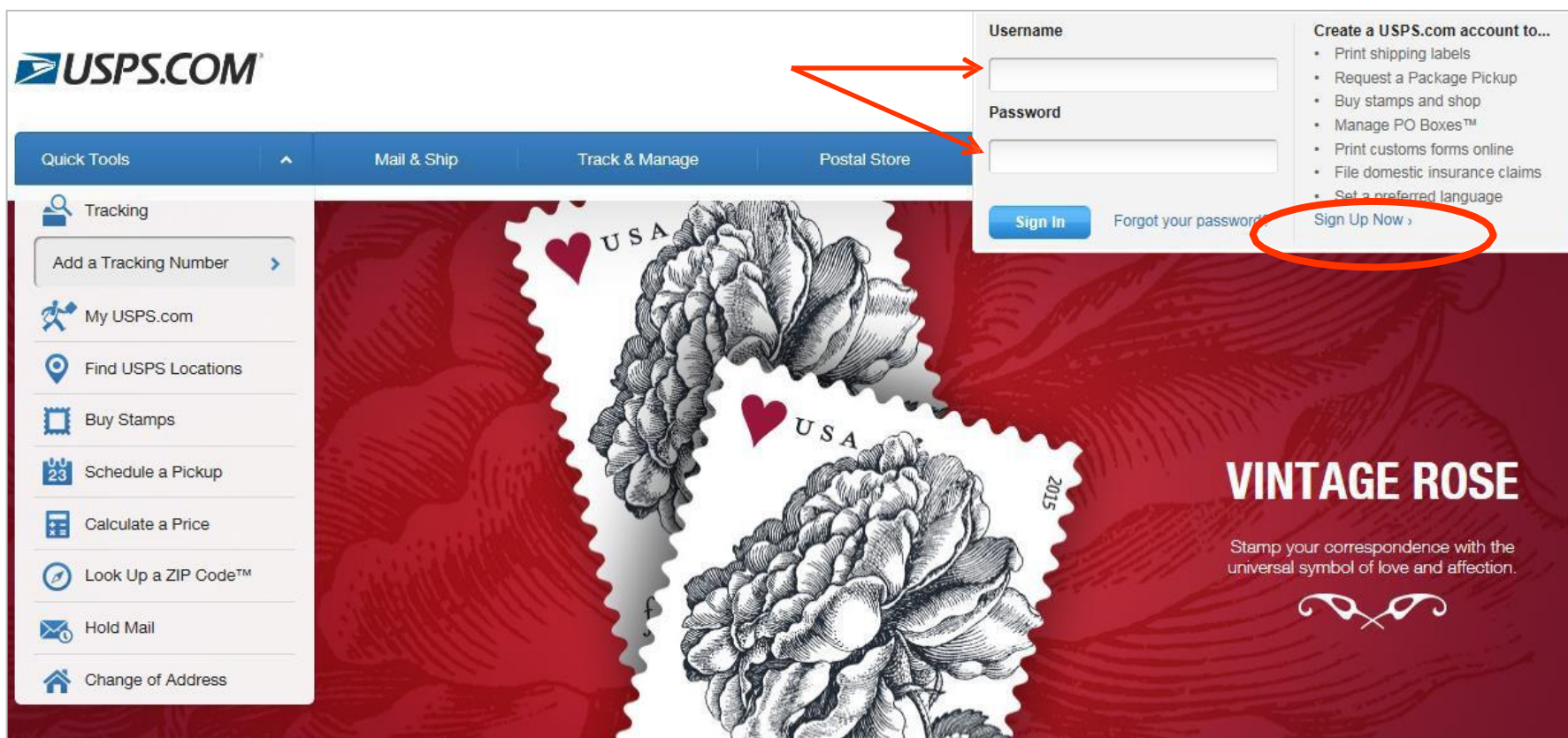
USPS TRACKING # ▲	CREATED ON	STATUS ▲	INTERCEPT TYPE	FILE NAME
–9380620045053152201295427	04-02-2015 @ 8 AM CDT	In Progress ?	Redirect	901024181_201503311115.bt
–9415201200450078901202528	04-02-2015 @ 8 AM CDT	In Progress ?	Redirect	901024181_201503311115.bt

Steps for Requesting
USPS Package Intercept
USPS.com

In order to use the USPS Package Intercept (Online), a consumer must first meet the following requirements:

Requirement	Information and Resources
Register as a USPS.com User.	If you do not already have a USPS.com account, go to https://reg.usps.com/entreg/RegistrationAction_input.action and create your USPS.com account.
Establish credit card information for product and services.	Store up to three credit cards as payment options. Go to https://pay.usps.com/payment/ManageAccounts to manage your payment accounts.

1. “Sign In” or create an account by clicking the “Sign Up Now” link.



The screenshot shows the USPS.com homepage with a sign-in/sign-up overlay. The overlay includes a 'Username' field, a 'Password' field, a 'Sign In' button, and a 'Sign Up Now' link. The 'Sign Up Now' link is circled in red. The background features a 'VINTAGE ROSE' stamp advertisement with two roses and the text 'Stamp your correspondence with the universal symbol of love and affection.'

USPS.COM

Quick Tools Mail & Ship Track & Manage Postal Store

Tracking
Add a Tracking Number >

My USPS.com
Find USPS Locations
Buy Stamps
Schedule a Pickup
Calculate a Price
Look Up a ZIP Code™
Hold Mail
Change of Address

Username
Password

Sign In Forgot your password? **Sign Up Now >**

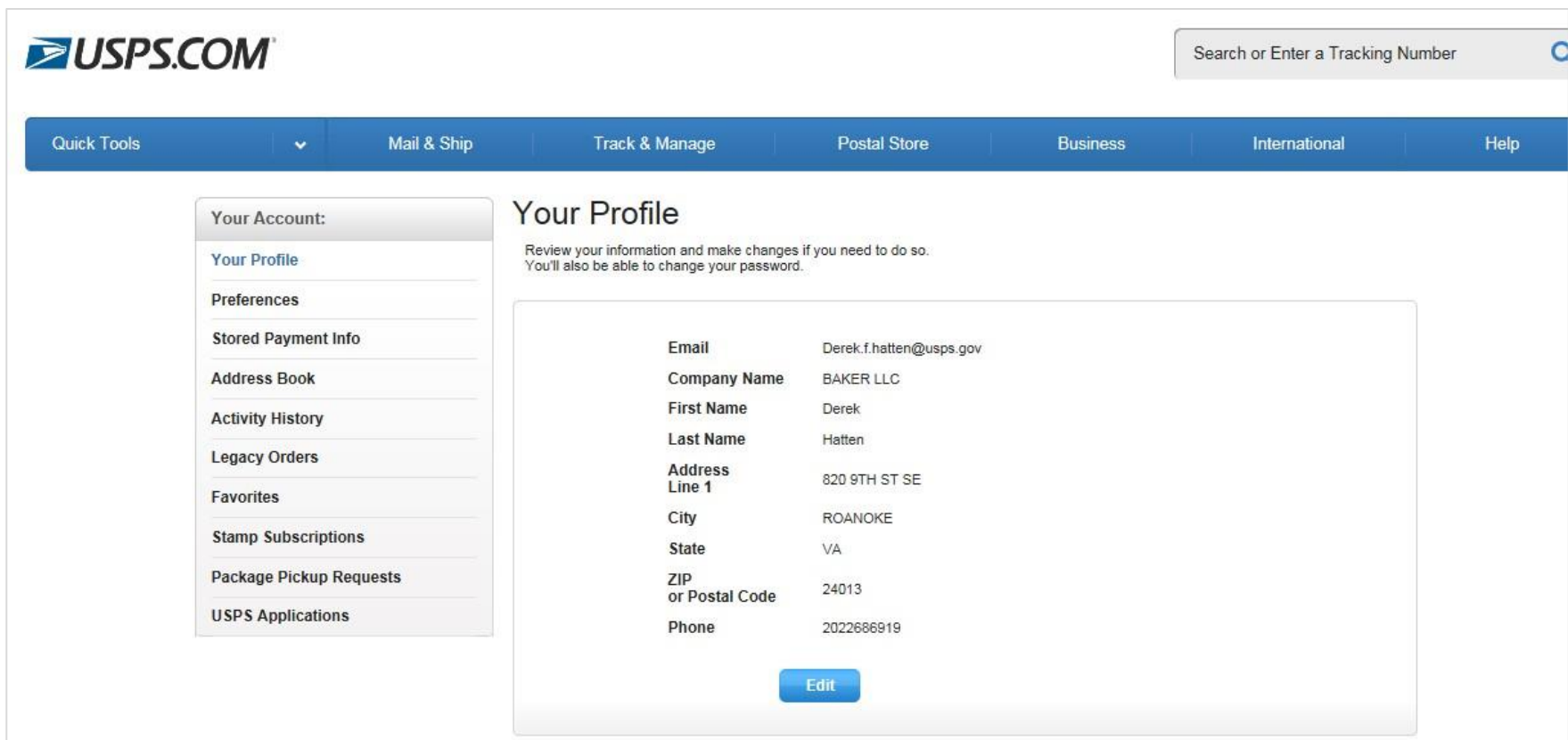
Create a USPS.com account to...

- Print shipping labels
- Request a Package Pickup
- Buy stamps and shop
- Manage PO Boxes™
- Print customs forms online
- File domestic insurance claims
- Set a preferred language

VINTAGE ROSE

Stamp your correspondence with the universal symbol of love and affection.

2. Online customers must establish an account on USPS.com including an active credit or debit card in order to use USPS Package Intercept.



USPS.COM Search or Enter a Tracking Number

Quick Tools Mail & Ship Track & Manage Postal Store Business International Help

Your Account:

- Your Profile
- Preferences
- Stored Payment Info
- Address Book
- Activity History
- Legacy Orders
- Favorites
- Stamp Subscriptions
- Package Pickup Requests
- USPS Applications

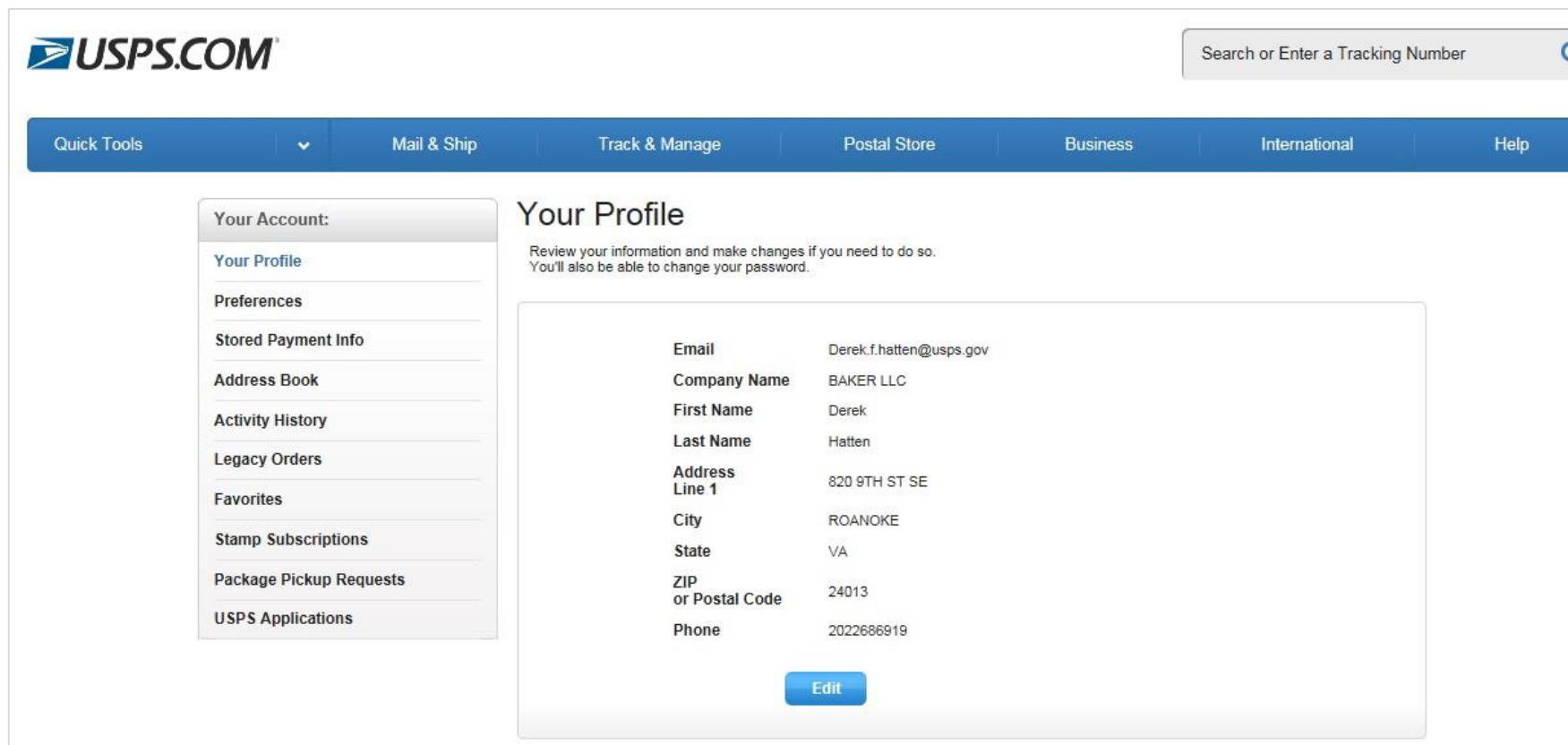
Your Profile

Review your information and make changes if you need to do so. You'll also be able to change your password.

Email	Derek.f.hatten@usps.gov
Company Name	BAKER LLC
First Name	Derek
Last Name	Hatten
Address Line 1	820 9TH ST SE
City	ROANOKE
State	VA
ZIP or Postal Code	24013
Phone	2022686919

[Edit](#)

- **The customer's account includes a Profile, Preferences, Stored Payment Information, Address Book, etc.**



USPS.COM Search or Enter a Tracking Number

Quick Tools Mail & Ship Track & Manage Postal Store Business International Help

Your Account:

- Your Profile
- Preferences
- Stored Payment Info
- Address Book
- Activity History
- Legacy Orders
- Favorites
- Stamp Subscriptions
- Package Pickup Requests
- USPS Applications

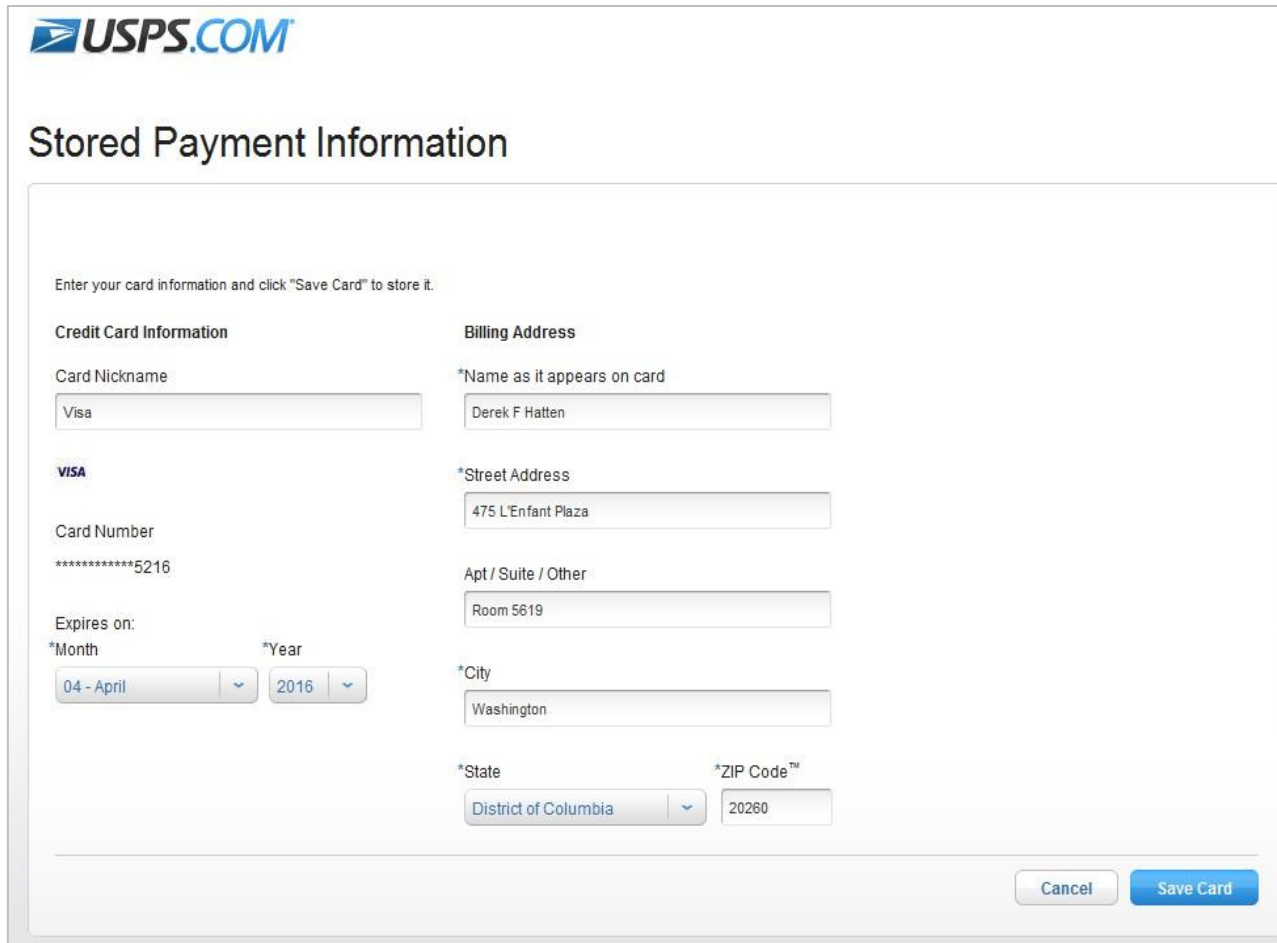
Your Profile

Review your information and make changes if you need to do so. You'll also be able to change your password.

Email	Derek.f.hatten@usps.gov
Company Name	BAKER LLC
First Name	Derek
Last Name	Hatten
Address Line 1	820 9TH ST SE
City	ROANOKE
State	VA
ZIP or Postal Code	24013
Phone	2022686919

[Edit](#)

3. Customers must register an active credit or debit card. When setting up their account. Up to 3 cards may be saved in the Stored Payment Information section.



USPS.COM

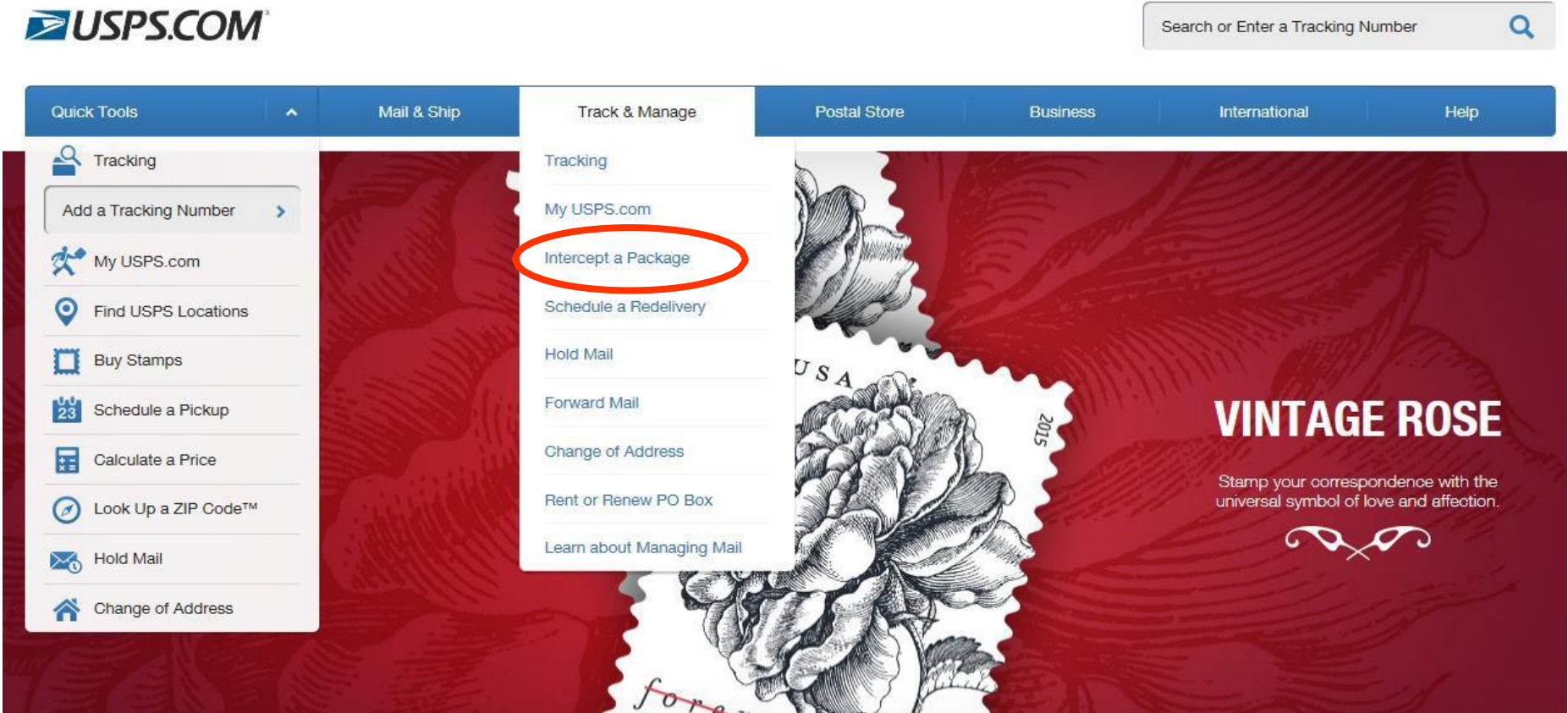
Stored Payment Information

Enter your card information and click "Save Card" to store it.

Credit Card Information	Billing Address
Card Nickname Visa	*Name as it appears on card Derek F Hatten
VISA	*Street Address 475 L'Enfant Plaza
Card Number *****5216	Apt / Suite / Other Room 5619
Expires on: *Month: 04 - April *Year: 2016	*City Washington
	*State: District of Columbia *ZIP Code™: 20260

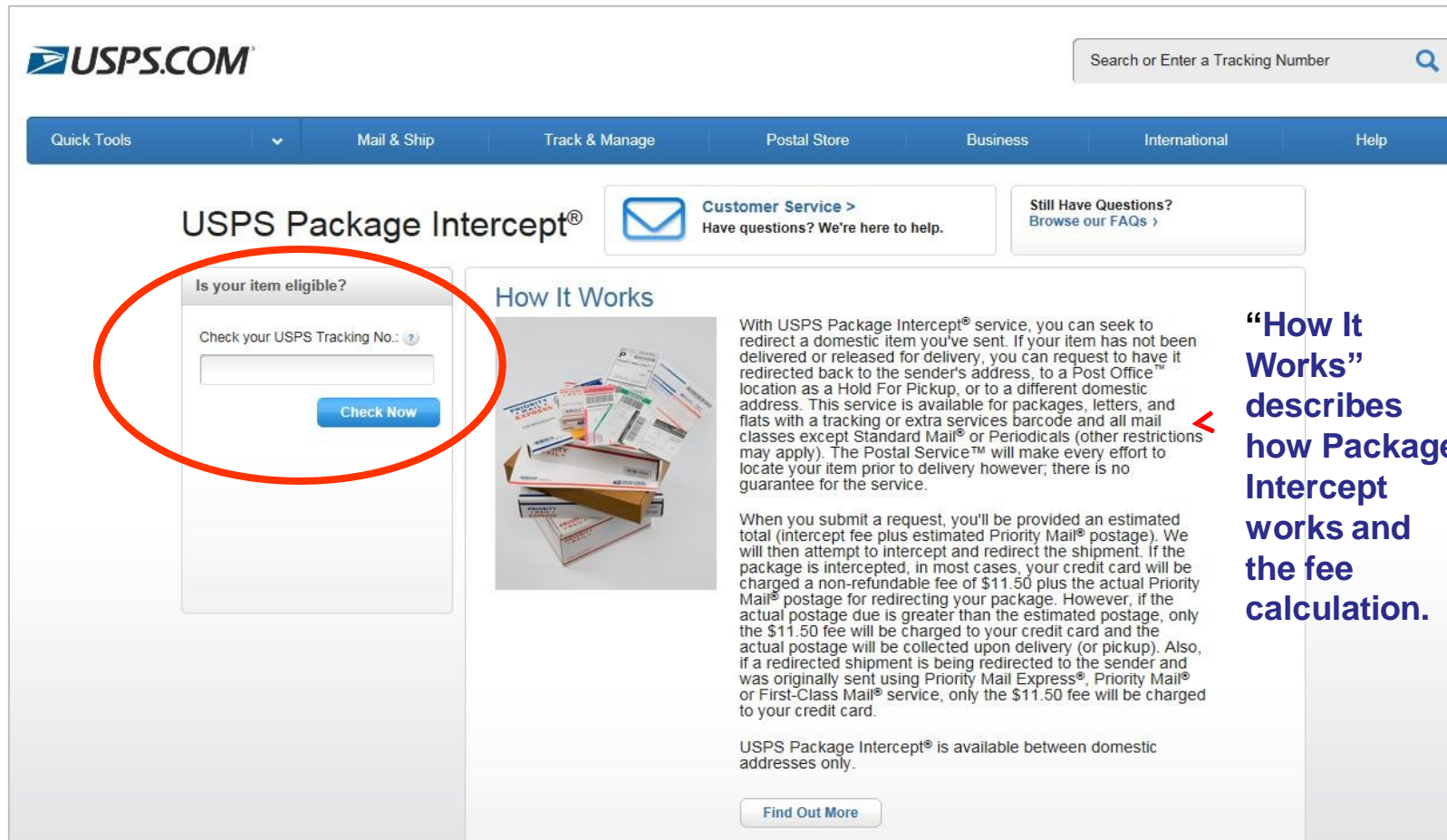
Cancel Save Card

4. Under the “Track & Manage” tab, select “Intercept a Package.”



The screenshot displays the USPS.COM website interface. At the top left is the USPS.COM logo. To the right is a search bar with the placeholder text "Search or Enter a Tracking Number" and a magnifying glass icon. Below the search bar is a navigation bar with tabs for "Quick Tools", "Mail & Ship", "Track & Manage", "Postal Store", "Business", "International", and "Help". The "Track & Manage" tab is active, and its dropdown menu is open, listing several options: "Tracking", "My USPS.com", "Intercept a Package" (circled in red), "Schedule a Redelivery", "Hold Mail", "Forward Mail", "Change of Address", "Rent or Renew PO Box", and "Learn about Managing Mail". On the left side of the page, a "Quick Tools" sidebar is visible, containing icons and links for "Tracking", "Add a Tracking Number", "My USPS.com", "Find USPS Locations", "Buy Stamps", "Schedule a Pickup", "Calculate a Price", "Look Up a ZIP Code™", "Hold Mail", and "Change of Address". The background of the page features a large, detailed illustration of a rose, with the text "VINTAGE ROSE" and "Stamp your correspondence with the universal symbol of love and affection." visible on the right side.

5. The customer enters the USPS tracking barcode number for the item they want intercepted. The customer then selects “Check Now” to see if the item is eligible for intercept service.



USPS.COM

Search or Enter a Tracking Number

Quick Tools Mail & Ship Track & Manage Postal Store Business International Help

USPS Package Intercept®

Customer Service > Have questions? We're here to help.

Still Have Questions? Browse our FAQs >

Is your item eligible?

Check your USPS Tracking No.: ?

Check Now

How It Works

With USPS Package Intercept® service, you can seek to redirect a domestic item you've sent. If your item has not been delivered or released for delivery, you can request to have it redirected back to the sender's address, to a Post Office™ location as a Hold For Pickup, or to a different domestic address. This service is available for packages, letters, and flats with a tracking or extra services barcode and all mail classes except Standard Mail® or Periodicals (other restrictions may apply). The Postal Service™ will make every effort to locate your item prior to delivery however; there is no guarantee for the service.

When you submit a request, you'll be provided an estimated total (intercept fee plus estimated Priority Mail® postage). We will then attempt to intercept and redirect the shipment. If the package is intercepted, in most cases, your credit card will be charged a non-refundable fee of \$11.50 plus the actual Priority Mail® postage for redirecting your package. However, if the actual postage due is greater than the estimated postage, only the \$11.50 fee will be charged to your credit card and the actual postage will be collected upon delivery (or pickup). Also, if a redirected shipment is being redirected to the sender and was originally sent using Priority Mail Express®, Priority Mail® or First-Class Mail® service, only the \$11.50 fee will be charged to your credit card.


USPS Package Intercept® is available between domestic addresses only.

Find Out More

“How It Works” describes how Package Intercept works and the fee calculation.


- **USPS tracking numbers with a commercial Channel Application Identifier of 92 or 93 in the barcode cannot be intercepted through USPS.com.**


USPS Package Intercept®

 [Customer Service >](#)
Have questions? We're here to help.

[Still Have Questions?
Browse our FAQs >](#)


Is your item eligible?

Check your USPS Tracking No.: 

[Check Now](#)

How It Works



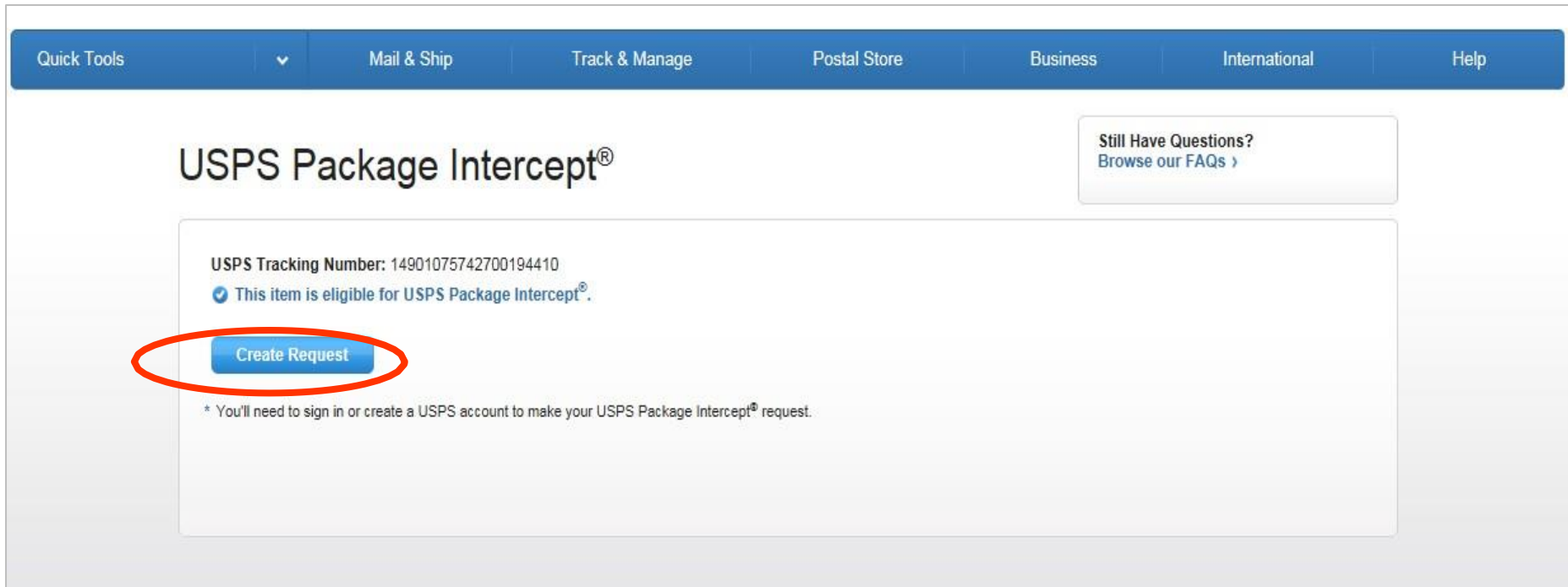
With USPS Package Intercept® service, you can seek to redirect a domestic item you've sent. If your item has not been delivered or released for delivery, you can request to have it redirected back to the sender's address, to a Post Office™ location as a Hold For Pickup, or to a different domestic address. This service is available for packages, letters, and flats with a tracking or extra services barcode and all mail classes except Standard Mail® or Periodicals (other restrictions may apply). The Postal Service™ will make every effort to locate your item prior to delivery however; there is no guarantee for the service.

When you submit a request, you'll be provided an estimated total (intercept fee plus estimated Priority Mail® postage). We will then attempt to intercept and redirect the shipment. If the package is intercepted, in most cases, your credit card will be charged a non-refundable fee of \$11.50 plus the actual Priority Mail® postage for redirecting your package. However, if the actual postage due is greater than the estimated postage, only the \$11.50 fee will be charged to your credit card and the actual postage will be collected upon delivery (or pickup). Also, if a redirected shipment is being redirected to the sender and was originally sent using Priority Mail Express®, Priority Mail® or First-Class Mail® service, only the \$11.50 fee will be charged to your credit card.

USPS Package Intercept® is available between domestic addresses only.

[Find Out More](#)

6. If an item is eligible, the customer is prompted to “Create a Request”.



Quick Tools | Mail & Ship | Track & Manage | Postal Store | Business | International | Help

USPS Package Intercept®

Still Have Questions?
[Browse our FAQs >](#)

USPS Tracking Number: 14901075742700194410

✔ This item is eligible for USPS Package Intercept®.

Create Request

* You'll need to sign in or create a USPS account to make your USPS Package Intercept® request.

7. Customer enters the address information for the original shipping label. The customer then selects the “Confirm Address” button to validate the address.

Create Your Request

[Still Have Questions?
Browse our FAQs >](#)

* indicates a required field

Package Intercept® Home

Choose Your Service | Shipping Information | Review & Pay | Confirmation/Summary

Confirm the item label information.

Original USPS Tracking Number:
14901075742700194410

Confirm the original destination address:

This is a business address.

*First Name M.I. *Last Name
John Receiver


*Street Address
6401 Lobo Drive

Apartment / Suite / Other
|

*City
SLOUGHHOUSE

*State *ZIP Code™
California 95683

[CLEAR ADDRESS](#)

Your address will be standardized 

Confirm Address

8. The address is validated against the Address Management System (AMS) database. Once validated, the customer is then asked to “Choose a Service Option.”

Create Your Request Still Have Questions?
Browse our FAQs >

* indicates a required field

Package Intercept® Home

Choose Your Service Shipping Information Review & Pay Confirmation/Summary

Confirm the item label information.

Original USPS Tracking Number:
14901075742700194410

Confirm the original destination address:
JOHN RECEIVER
6401 LOBO DR
RANCHO MURIETA, CA 95683-9258

[Edit](#)

✔ Validated

Choose a service option. Select one of the three options available for USPS.com customers:

Return to Sender ?

Hold For Pickup at Post Office ?

Redirect to a New Domestic Address ?

[Back](#) [Next: Enter Address Information](#)

■ “Return to Sender” Service Option

Choose Your Service Shipping Information Review & Pay Confirmation/Summary

Where are you sending from?

Return Address
DEREK F HATTEN
820 9TH ST SE
ROANOKE, VA 24013
[Edit](#)

Add extra services.

Choose Your Extra Services

Since you have selected Return to Sender request type, there are no Extra Services available.

None
 Adult Signature Required
 Adult Signature Restricted Delivery
 Signature Confirmation

Insurance [?](#)
\$

Notes:

- If you choose insurance for a package that was originally insured, the value will remain the same and the first \$50 of insurance is free.

[Back](#) [Review](#)

■ “Re-direct to a new domestic address” Service Option

Where do you want to redirect to?

To Address

This is a business address.

*First Name M.I. *Last Name


*Street Address

Apartment / Suite / Other

*City

*State *ZIP Code™

Select State

Your address will be standardized 

■ “Hold For Pickup at a Post Office Service” Option

Hold For Pickup

[Still Have Questions? Browse our FAQs >](#)

* indicates a required field

Choose Your Service Shipping Information Review & Pay Confirmation/Summary

Where do you want to pick up your item?

*Pick a ZIP Code™

Your package can be held for pickup at one of the following Postal locations: (please select)

▾

9. Review Details and check the “I have read, understand and agree to the Terms and Conditions” check box.

Review Details

[CANCEL REQUEST](#)

Details of Request	Original Mailing Information
Date of Request: March 31, 2015	Original USPS Tracking Number: 14901075742700194410
Type of Request: Redirect to a New Domestic Address Edit	Original Destination Address: JOHN MADDEN 6401 LOBO DR RANCHO MURIETA, CA 95683-9258
Redirect Information	Original Mail Class:
Redirect Address: JOE BROADWAY 104 CHERRY BLOSSOM CIR BEAVER FALLS, PA 15010-8472 Edit	
Sender's Information	
Sender's Address: DEREK HATTEN BAKER LLC 820 9TH ST SE ROANOKE, VA 24013	
Sender's Email: DEREK.F.HATTEN@USPS.GOV	
Extra Services / Estimated Fees	
None Edit	
<input type="checkbox"/> I have read, understand and agree to the Terms and Conditions .	
<input checked="" type="checkbox"/> Send me a notification when my Package Intercept request is completed. Email: Derek.f.hatten@usps.gov	

[Back](#) [Next: Enter Payment Information](#)

10. Click the “Enter Payment Information” button.

Review Details

[CANCEL REQUEST](#)

Details of Request Date of Request: March 31, 2015 Type of Request: Redirect to a New Domestic Address Edit	Original Mailing Information Original USPS Tracking Number: 14901075742700194410 Original Destination Address: JOHN MADDEN 6401 LOBO DR RANCHO MURIETA, CA 95683-9258 Original Mail Class:
---	---

Redirect Information
Redirect Address:
JOE BROADWAY
104 CHERRY BLOSSOM CIR
BEAVER FALLS, PA 15010-8472
[Edit](#)

Sender's Information
Sender's Address:
DEREK HATTEN
BAKER LLC
820 9TH ST SE
ROANOKE, VA 24013
Sender's Email:
DEREK.F.HATTEN@USPS.GOV

Extra Services / Estimated Fees
None
[Edit](#)

I have read, understand and agree to the [Terms and Conditions](#).

Send me a notification when my Package Intercept request is completed.
Email: Derek.f.hatten@usps.gov


[Back](#) [Next: Enter Payment Information](#)

My Post Office (MyPO) Tasks (Internal Use Only)

1. Click the “Tasks” link.

My
Post Office


ALBERS
110 N BROADWAY
ALBERS, IL 62215
FDBID: 1352583


ECC Cases

Top 5 Problems Summary for ALBERS as of 03/29/15


Category	Involved	Last Week	Two Weeks Ago
----------	----------	-----------	---------------

Search

 **Alerts (1)**

Metered customers and USPS Tracking Label
400 >

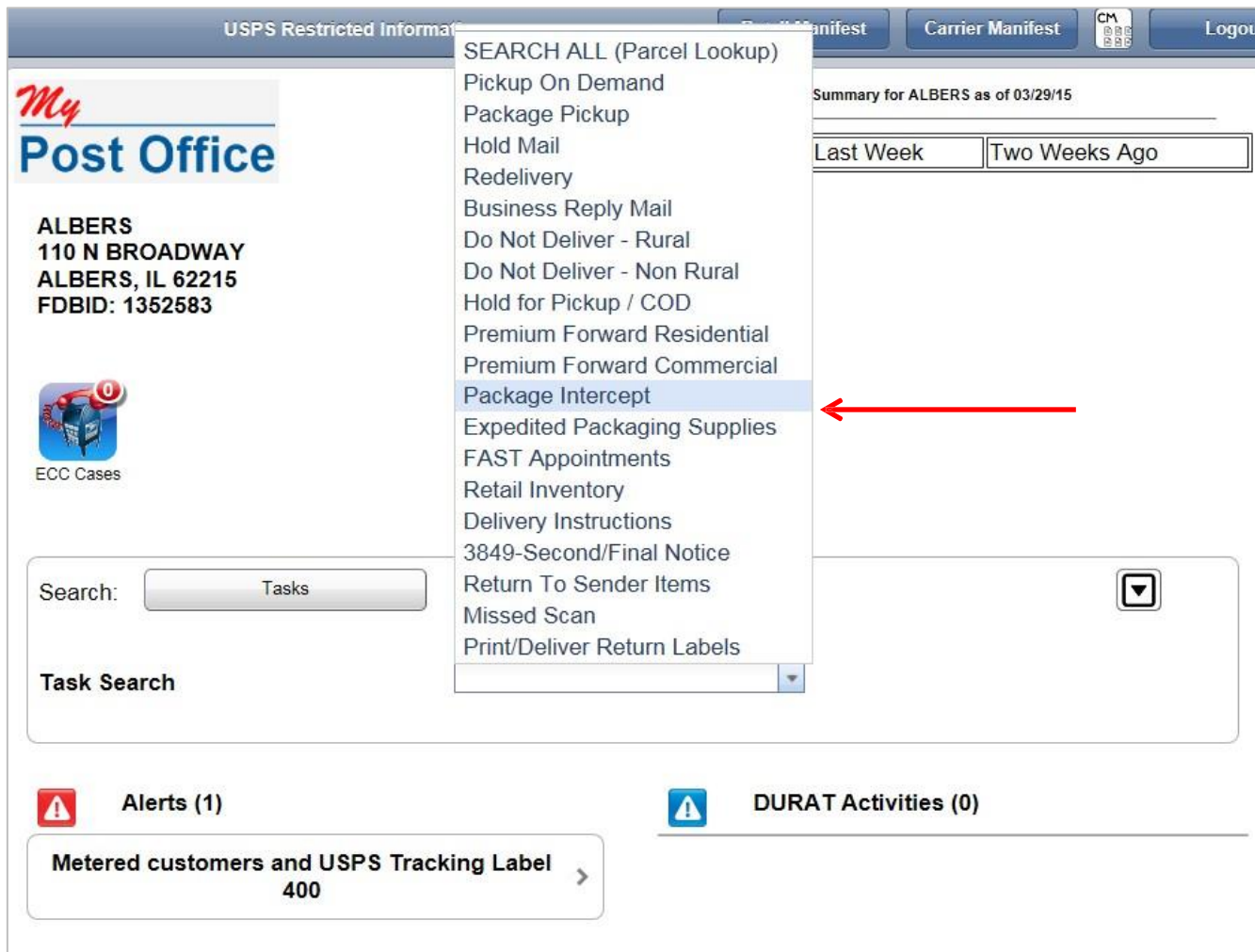
- [Manage My Employee Engagement Programs](#)
- [MyPO User Guide](#)
- [ECC User Guide](#)
- [ECC Access](#)
- [Partner's Update](#)

 **DURAT Activities (0)**

- [Partnership Agreement](#)
- [Reports Module](#)
- [CAO Core Language](#)
- [Consumer Advocate](#)
- [Mail Recovery Center Search Request](#)

Build: [4.8.54, 02/03/2015]

2. Select the “Package Intercept” task.



The screenshot displays the USPS My Post Office interface. At the top, there are navigation tabs for "USPS Restricted Information", "Manifest", "Carrier Manifest", and "Logout". The main header area includes the "My Post Office" logo and the address for ALBERS: 110 N BROADWAY, ALBERS, IL 62215, FDBID: 1352583. Below the address is an "ECC Cases" icon. A search bar is present with the text "Search: Tasks". A dropdown menu is open, listing various tasks. The "Package Intercept" option is highlighted in blue, and a red arrow points to it from the right. Other tasks in the list include "SEARCH ALL (Parcel Lookup)", "Pickup On Demand", "Package Pickup", "Hold Mail", "Redelivery", "Business Reply Mail", "Do Not Deliver - Rural", "Do Not Deliver - Non Rural", "Hold for Pickup / COD", "Premium Forward Residential", "Premium Forward Commercial", "Expedited Packaging Supplies", "FAST Appointments", "Retail Inventory", "Delivery Instructions", "3849-Second/Final Notice", "Return To Sender Items", "Missed Scan", and "Print/Deliver Return Labels". At the bottom, there are sections for "Alerts (1)" and "DURAT Activities (0)". The Alerts section shows a notification for "Metered customers and USPS Tracking Label" with a count of 400.

- Package Intercept requests are listed.

FAST Appointments		Search Tasks		
191		Tracking Number / Origination	Destination Info	Intercept Date / Type Status
		--94303020101110302 Commercial Package Intercept	Russell Dove 220 E LEE ST APT 3	Wed 04/01/2015 Return New
		--94303020101110702 Commercial Package Intercept	Russell Dove 220 E LEE ST APT 3	Wed 04/01/2015 Return New
		--9380620045053152201295427 Commercial Package Intercept	Chris Noone 96 HUNTSVILLE RD	Thu 04/02/2015 Redirect New
		--94303020101110305 Commercial Package Intercept	Optimo-IT 220 E LEE ST APT 3	Wed 04/01/2015 Redirect New
		--9415201200450078901202528 Commercial Package Intercept	Chris Noone 96 HUNTSVILLE RD	Thu 04/02/2015 Redirect New
		--94303020101110309 Commercial Package Intercept	Optimo-IT 220 E LEE ST APT 3	Wed 04/01/2015 Hold For Pickup New

3. Upon successful interception, the supervisor closes the Package Intercept task.

USPS RESTRICTED INFORMATION

Tracking Number: --94303020101110302

Package Intercept Record Information

Origination: Commercial Package Intercept
Request ID: CPIzglDEMOwuf22983
Current Status: New
Package Intercept Type: Return
Original Tracking Number: --94303020101110302

Services

NONE

Sender Information

Organization: Optimo-IT
Street Address: 8245 BOONE BLVD STE 640
City, State ZIP: VIENNA, VA 22182-3894

Original Destination Information

Organization: Russell Dove
Street Address: 220 E LEE ST APT 3
City, State ZIP: BROADWAY, VA 22815-9121

- **Follow the prompts.**

USPS RESTRICTED INFORMATION

Tracking Number: --94303020101110302

Package Intercept Record Information

Origination: Commercial Package Intercept
Request ID: CPIzglDEMOWuf22983
Current Status: New
Package Intercept Type: Return
--94303020101110302

ces

NE

ormation

Optimo-IT

Street Address: 8245 BOONE BLVD STE 640
City, State ZIP: VIENNA, VA 22182-3894

Original Destination Information

Organization: Russell Dove
Street Address: 220 E LEE ST APT 3
City, State ZIP: BROADWAY, VA 22815-9121

Please enter the appropriate information below

USPS Packaging?

4. Answer questions regarding the Container type and weight. This will assist in calculating the postage.

Package Intercept Record Information

Origination: Commercial Package Intercept
Request ID: CPI2Y9bJAbYJu23021
Current Status: New
Package Intercept Type: Redirect
Original Tracking Number: --9380620045053152201295427
Insurance Value: \$200.00

Services

Signature Confirmation

Originator Information

May Myers
 109 NEW ST
 PITTSTON, PA 18640-2147

Originator Information

Chris Noone
 96 HUNTSVILLE RD
 DALLAS, PA 18612-1829

Forwarded Destination Information

John Davis
 1013 KILSYTH RD
 ELIZABETH, NJ 07208

Please enter the appropriate information below

USPS Packaging?

Package Intercept Record Information

Origination: Commercial Package Intercept
Request ID: CPI2Y9bJAbYJu23021
Current Status: New
Package Intercept Type: Redirect
Original Tracking Number: --9380620045053152201295427
Insurance Value: \$200.00

Services

Signature Confirmation

Originator Information

May Myers
 109 NEW ST
 PITTSTON, PA 18640-2147

Originator Information

Chris Noone
 96 HUNTSVILLE RD
 DALLAS, PA 18612-1829

Forwarded Destination Information

John Davis
 1013 KILSYTH RD
 ELIZABETH, NJ 07208

Please enter the appropriate information below

Length:

Width:

Height:

Weight: lbs Oz

Comment:

- Provides a listing of USPS container types and weight.

USPS RESTRICTED INFORMATION

Tracking Number: -94303020101110302

Package Intercept Record Information

Origination: Commercial Package Intercept
CPlzglDEMOwuf22983
New
Return
-94303020101110302

Container Type:
Priority Mail Regional Rate Box A

Weight: lbs
Oz

Comment:

Organization: Russell Dove
Street Address: 220 E LEE ST APT 3
City, State ZIP: BROADWAY, VA 22815-9121

Tracking Number: -94303020101110302

Package Intercept Record Information

Origination: Commercial Package Intercept
CPlzglDEMOwuf22983
New
Return
-94303020101110302

Container Type:
Priority Mail Regional Rate Box A

Priority Mail Regional Rate Box A
Priority Mail Regional Rate Box B
Priority Mail Regional Rate Box C
Priority Mail Flat Rate Envelopes
Priority Mail Padded Flat Rate Envelope
Priority Mail Legal Flat Rate Envelope
Priority Mail Small Flat Rate Box
Priority Mail Medium Flat Rate Box
Priority Mail Large Flat Rate Box

Organization: Russell Dove
Street Address: 220 E LEE ST APT 3
City, State ZIP: BROADWAY, VA 22815-9121

- **Successful Intercept closed in MyPO.**

Package Intercept Record Information

Origination: Commercial Package Intercept
Request ID: CPIzglDEMOwuf22983
Current Status: New
Package Intercept Type: Return
Original Tracking Number: --94303020101110302

Services

None

Information

Optimo-IT
8245 BOONE BLVD STE 640
VIENNA, VA 22182-3894

Original Destination Information

Organization: Russell Dove
Street Address: 220 E LEE ST APT 3
City, State ZIP: BROADWAY, VA 22815-9121

Close - Intercepted Attempting to Locate

Close - Not Intercepted

Return To Sender, new label is not required

Intercept is now closed
Code: 0000

Continue

USPS Package Intercept Alerts Scanning Equipment



Passive Adaptive Scanning System (PASS)



Delivery Scheme-less Sortation (DSS)



Mobile Delivery Device (MDD)



Intelligent Mail Device (IMD)

Customer Notifications

- **Customers receive notifications when the request is submitted and if package is found letting them know the cost that will be charged to their credit card.**



Order #: o160190007

Hello Derek Hatten,

Thank you for using USPS.com.

We received your Package Intercept Request.

The total price is an **estimate** based on the weight, dimensions, and mail class of your package. The actual postage is determined after your package arrives at your local Post Office™ and is weighed and rated.

USPS does not charge your credit card until the package's actual postage is determined. USPS only charges the estimated amount or less.

If the actual postage is more than the estimated postage, USPS will notify you by email or text and **the entire actual postage price must be paid with cash, check, or Money Order when your package arrives.**

Example: If your estimated postage is \$11.50 but the actual postage is \$13.50, you must pay the carrier \$13.50 with cash, check or Money Order when your package arrives.

Your request details are below. **Note: You cannot edit or cancel this request**

- **USPS Package Intercept request notification through USPS.com.**



Order #: o160190007

Hello Derek Hatten,

Thank you for using USPS.com.

We received your Package Intercept Request.

The total price is an **estimate** based on the weight, dimensions, and mail class of your package. The actual postage is determined after your package arrives at your local Post Office™ and is weighed and rated.

USPS does not charge your credit card until the package's actual postage is determined. USPS only charges the estimated amount or less.

If the actual postage is more than the estimated postage, USPS will notify you by email or text and **the entire actual postage price must be paid with cash, check, or Money Order when your package arrives.**

Example: If your estimated postage is \$11.50 but the actual postage is \$13.50, you must pay the carrier \$13.50 with cash, check or Money Order when your package arrives.

Your request details are below. **Note: You cannot edit or cancel this request**

- USPS Package Intercept Notification for single request through BCG.**



USPS Package Intercept Notification

04/07/2015 03:00:28

Dear **Derek Derek**,

Below are the details of your Package Intercept request(s):

ID	Label#	New Label#	Intercept Request Date	Intercept Type	Status	Intercept Fee	Postage	Total Charges
CPi5Un1p6HzwA22981	-9405510898518000156979	-9405510898518000156979	03/31/2015	Return to Sender	Complete	\$12.15	\$0.00	\$12.15

Large Batches Pending

File Name	Submitted	Total Records	In Progress	Successful	Unsuccessful	Link to Results

This is an automated email. Please do not reply to this email.

For detailed information about your USPS Package Intercept requests, please view your USPS Package Intercept account history at [USPS - Business Customer Gateway](#).

Thank you for shipping with the U.S. Postal Service. Explore our products and services at [USPS.com](#).

- **USPS Package Intercept Notification for multiple requests using a file upload through BCG.**



USPS Package Intercept Notification

03/19/2015 23:14:56

Dear **Derek Hatten**,

Below are the details of your Package Intercept request(s):




ID	Label#	New Label#	Intercept Request Date	Intercept Type	Status	Intercept Fee	Postage	Total Charges
CPI7L9HCWlvWR22768	--Dhatt10	420065119405501699320000440533	01/09/2015	Redirect	Complete	\$11.50	\$5.25	\$16.75
CPIyVFQQM5ONO22770	--123789456	420945449405501699320000440601	01/12/2015	Redirect	Complete	\$11.50	\$5.25	\$16.75
CPIaGcEkLmaLo22771	--789456123	420945689411201699320000003509	01/12/2015	Hold For Pickup	Complete	\$11.50	\$5.25	\$16.75
CPIEMJq1VYGZF22772	--2222222	--2222222	01/12/2015	Return to Sender	Complete	\$11.50	\$0.00	\$11.50
CPIR7cdt7hErk22803	--9380620045053152201295427	N/A	01/14/2015	Redirect	Not Found	\$0.00	\$0.00	\$0.00
CPIhltmRIOI5N22804	--9415201200450078901202528	420072089405501699320000440960	01/14/2015	Redirect	Complete	\$11.50	\$10.97	\$22.47

Reports (Internal Only)

USPS Package Intercept Reports (Internal)

Name	Owner	Modified	Description	Actions
Inventory and Fulfillment	Administrator	3/15/11 9:39:14 AM	Inventory Management, Inventory	
Postal Store	Administrator	7/31/13 2:25:27 PM	Postal Store Reports Folder	
Operational Reports	Administrator	2/4/15 10:31:45 AM		
Order Merchandise	Administrator	6/19/13 3:30:29 PM	Order Merchandise	

→ There are three (3) standard reports for USPS Package

Name	Owner	Modified	Description	Actions
Package Intercept Detail	Administrator	4/9/14 2:28:16 PM	This report provides detail information on Package Inter...	
Package Intercept Management Summary	Administrator	6/4/14 2:05:38 PM	This report provides summary counts of Requests Recei...	  
Package Intercept MyPO Summary	Administrator	6/4/14 2:05:38 PM	This report provides counts of Package Intercept Reque...	

USPS Package Intercept Webinar

Question and Answer Session

United States Postal Service

Derek F. Hatten
Product Development Specialist
Shipping Products and Services

USPS Package Intercept Webinar

The webinar is now concluded

RIBBS Website: <https://ribbs.usps.gov>