Premium Forwarding Service - Commercial Webinar

Start Time: 10:00 AM ET

United States Postal Service

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Product Development Specialist Shipping Products and Services





Premium Forwarding Service Commercial®

- Premium Forwarding Service Commercial (PFS) provides business customers the option to have USPS gather their mail addressed to business PO Boxes (including Caller Service) or business street addresses within the same servicing postal facility, and dispatch the mail as Priority Mail Express or Priority Mail shipments to a new domestic business address.
- Customers must establish a service agreement online with the USPS, retain Postage Due (Accountable Mail) and Business Reply Mail accounts, pay an annual enrollment fee and Commercial Base postage for each PFS container.



Accountable Mail items will be shipped to the Postmaster separately for proper handling:

Accountable Mail Type

- 1. Priority Mail Express
- 2. Mailpieces with USPS Tracking
- 3. Certified Mail
- 4. COD
- 5. Insured Mail
- 6. Signature Confirmation
- 7. Adult Signature

^{*}Registered Mail is not eligible for PFS Commercial service.



Benefit	Action by Customer	Description
Schedule Online	Schedule, edit, or cancel through the Premium Forwarding Service Commercial Application	 Increase customer ease-of-use Application will generate notifications to each origin office via MyPO and create trackable shipping labels using the Webtools API
Pay Online	Payment will be processed online	 Eliminating need for customers to provide their own shipping labels Increase customer ease-of-use
Notifications	Customers will receive notifications via email and/or text messages with USPS Tracking numbers	 Provides visibility to the customer Increases customer convenience



Who is using the Service?

Industry

- Advertising
- Banking
- Communications
- Direct Mail
- Political Organizations
- Religious, Non-Profits
- Service Related

- Online application Business Customer Gateway
- Saves time online customer enrollment & management
- Saves money one time annual enrollment fee
- Priority Mail Express or Priority Mail options
- Shipment arrives in 1, 2, or 3 expected business days
- Weigh 1 to 70 pounds
- USPS Tracking® barcode

Service Fees and Postage Rates

Annual Fee

\$16.00 annually per servicing post office

Once yearly annual fee is regardless of the number of the number of individual PO Boxes,
 Caller Service numbers or street delivery addresses included for each servicing post office.

Postage is charged per shipment

By Weight and Zone

Commercial Base prices are calculated by the weight of the Priority Mail Express or Priority Mail container and the Zone, based on the ZIP Code of the servicing / origin Post Office and the delivery address of the shipment.

Flat Rate

 A Priority Mail Express or Priority Mail Flat Rate <u>envelope</u> and its contents are considered one piece for the applicable Flat Rate price.

No mail available = No Charge

If no mail is collected for shipment on a designated frequency day, no postage is charged.







Shipping Supplies available:

Half Tray

USPS Sacks

Full Tray

Flat Rate Envelopes

How to Order:

eBuy2 – Mailing Supplies

Product Name	Description	Dimensions			
PEMPFS-FTBOX	PFS Commercial Priority Mail Express Full Tray Min = 20, Max = 720 Mailing Supplies	Inner: 11 5/8 x 4 3/4 x 11 5/8 Outer: 11 3/4 x 4 7/8 x 15 1/8	ID Cube: 0.371 OD Cube: 0.501		
PMPFS-FTBOX	PFS Commercial Priority Mail Full Tray Min = 20, Max = 720 Mailing Supplies	Inner: 11 5/8 x 4 3/4 x 11 5/8 Outer: 11 3/4 x 4 7/8 x 15 1/8	ID Cube: 0.371 OD Cube: 0.501		
PEMFS-HTBOX	PFS Commercial Priority Mail Express Half Tray Min = 20, Max = 1200 Mailing Supplies	Inner: 11 5/8 x 4 3/4 x 22 3/8 Outer: 11 3/4 x 4 7/8 x 25 15/16	ID Cube: 0.723 OD Cube: 0.860		
PMPFS-HTBOX	PFS Commercial Priority Mail Half Tray Min = 20, Max = 1200 Mailing Supplies	Inner: 11 5/8 x 4 3/4 x 22 3/8 Outer: 11 3/4 x 4 7/8 x 25 15/16	ID Cube: 0.723 OD Cube: 0.860		



Eligibility for Premium Forwarding Service Commercial™ (PFSC)

■ In order to use the PFSC application, you must first meet the following requirements:

Requirement	Information and Resources
Register as a Business Customer Gateway (BCG) User	Register as a BCG user by going to https://gateway.usps.com/eAdmin/view/signin and click the "Register for free" button.
Establish a Centralized Automated Payment System (CAPS) account	Go to https://caps.usps.gov/ for more information.
Establish a permit imprint account and link it to a CAPS account	Go to: http://pe.usps.com/businessmail101/postage/applyPermit.htm . For information on linking your permit imprint account to your CAPS account, go to: http://caps.usps.gov/capshome.asp
Establish Customer Registration IDs (CRIDs) for each location and link each CRID to a CAPS account	Go to: https://ribbs.usps.gov/intelligentmail_mail_id_app/documents/tech_guides/MIDCRIDAcquisition QuickStep.pdf . for More information
Obtain access to the Mailer ID (MID) and Manage Mailing Activity business services in BCG	For more information on Mailer IDs, go to: https://ribbs.usps.gov/index.cfm?page=intellmailmailidapp
Sign up for the Electronic Verification System (eVS)	For more information on eVS go to: https://gateway.usps.com/eAdmin/view/knowledge?id=P1MANAGEEVA
Postage-Due Merchandise Return Service (MRS) & Business Reply Mail (BRM) account	Accounts established at the Servicing Post Office.

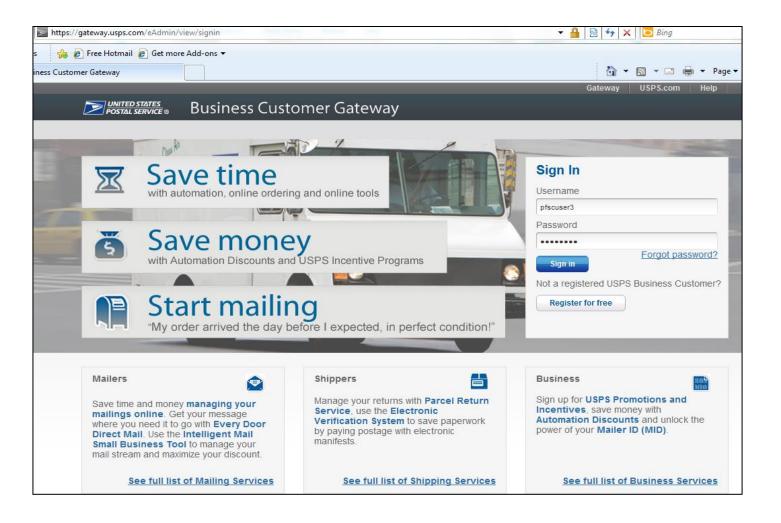


Business Customer Gateway

Business Customer Gateway Sign-up Steps

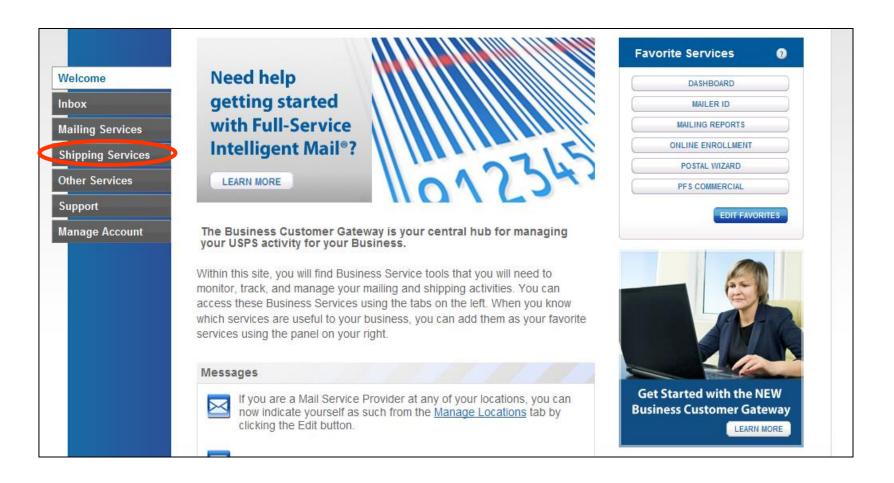


1. Sign In – Business Customer Gateway



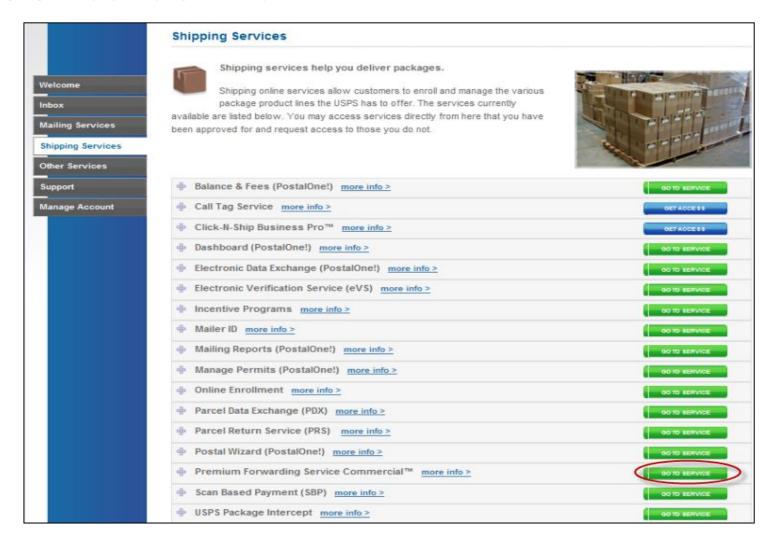


2. Select Shipping Services



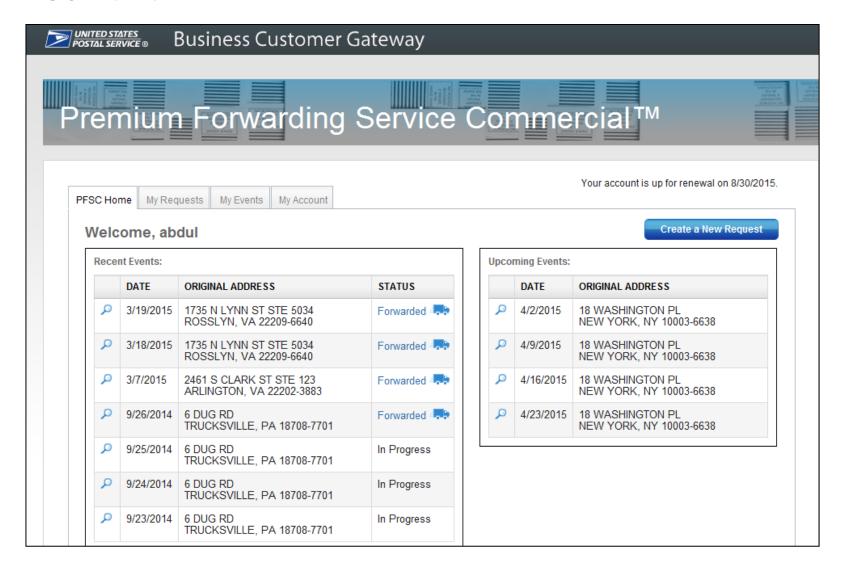


3. Then locate "Premium Forwarding Service Commercial®" and click "GO TO SERVICE".

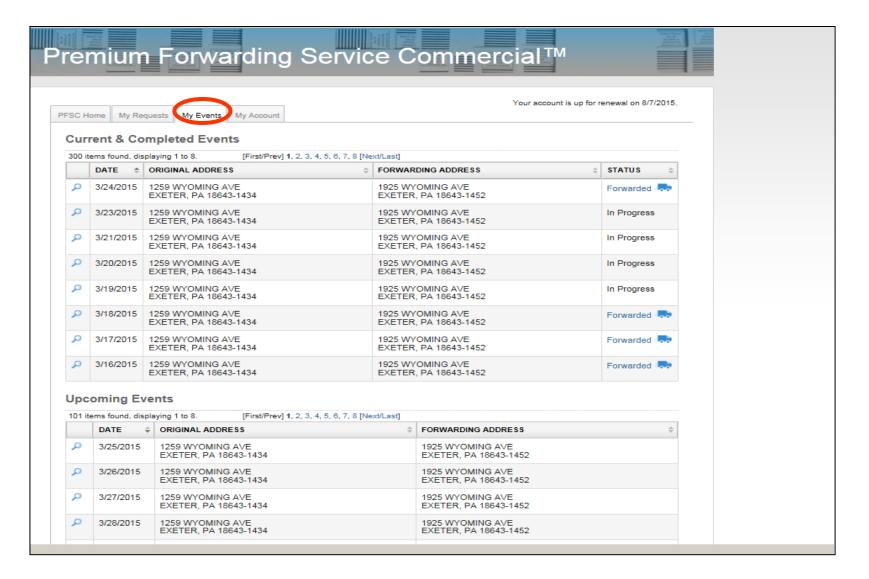




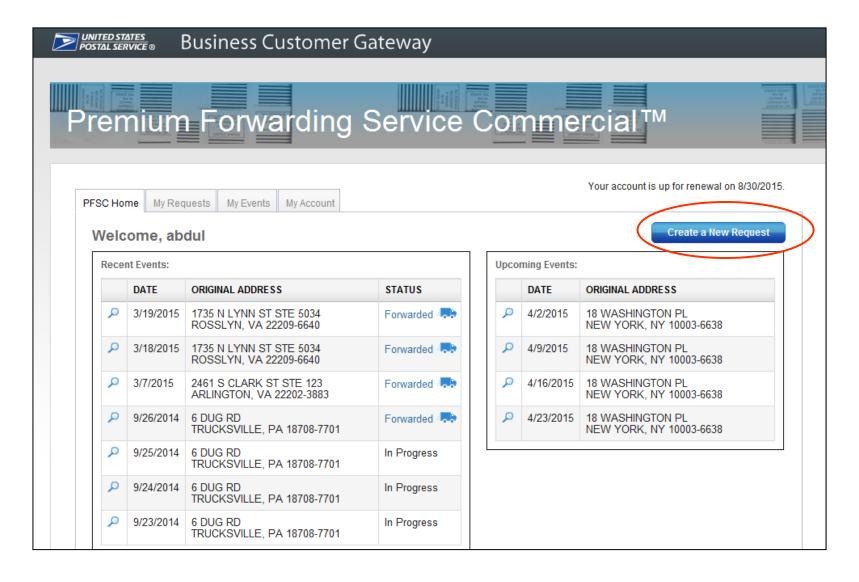
4. PFSC Home



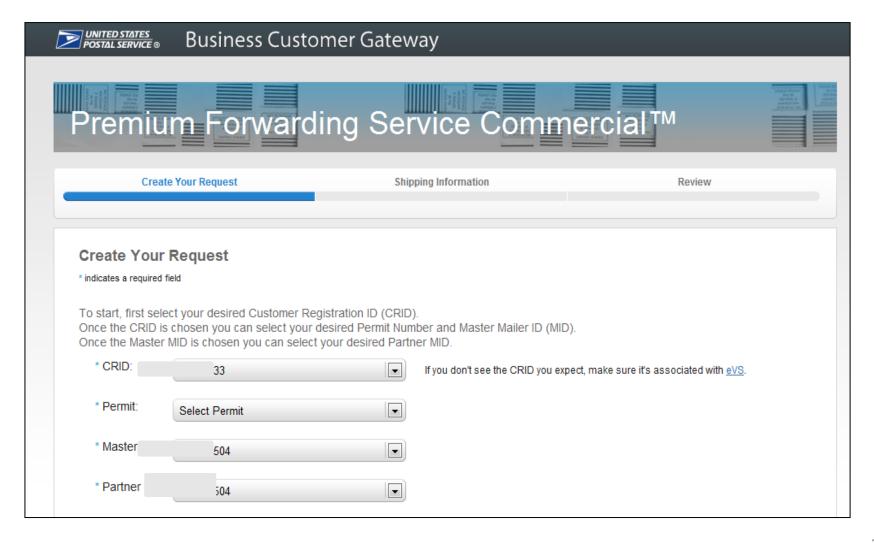
5. My Events Tab



6. Create a New Request



7. Create Your Request



8a. Dates of Service and Frequency of Delivery

Select the time period to forward your mail and how often you wish to have it forwarded.

* Start Date:		* En	d Date	2					
	-				•				
* Frequency:									
C Daily	Forw	ard m	ail eve	ery moi	nth	▼ 0	n the	followin	g dates:
○ Weekly		Click on a date to select or de-select it							
• Monthly		1	2	3	4	5	6	7	
		8	9	10	11	12	13	14	
		15	16	17	18	19	20	21	
		22	23	24	25	26	27	28	
		29	30	31					
				Cle	ar all da	ates			



8b. Non Delivery Day Rules and Shipping Method

In case a forwarding event falls on a non-delivery day, such as a Sunday or a federal holiday, when would you like to forward?

- * Non-Delivery Day Option:
 - Previous Delivery Day
 - Next Delivery Day
 - Next Scheduled Day

Confirm your shipping method for this request.

Note: Your selection here will not impact your default shipping method.

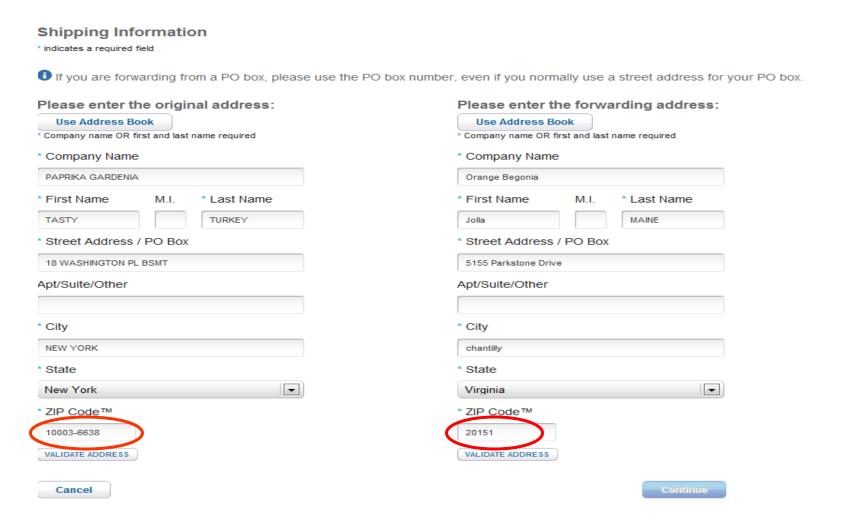
- * Shipping method options:
 - Priority Mail Express

Priority Mail Express is the default shipping method for my account. Priority Mail

I would like to use Priority Mail for this request only.



9. Address must be a valid Business Address in our Address Management System (AMS).



10. Address Validation

Shipping Information

* indicates a required field

1 If you are forwarding from a PO box, please use the PO box number, even if you normally use a street address for your PO box.

Original address:

TOOTH FAIRY DENTAL SERVICE

TOOTH FAIRY

18 WASHINGTON PL

NEW YORK, NY 10003-6638

Validated

Edit address

Cancel

Forwarding address:

SALLY MAINE

5155 PARKSTONE DR

CHANTILLY, VA 20151-3812

Validated

Edit address

Continue



11. Confirmation – cancel to edit or Submit Request

Review Request

CRID: 94553033

Permit: 920

Master MID: 901018504 Partner MID: 901018504 Start Date: 3/30/2015 End Date: 4/30/2015

Frequency: Every week on Thursday

Non-Delivery Day Option: Next Delivery Day

Shipping Method: Priority Mail

Edit request details

Original Address:

TOOTH FAIRY DENTAL SERVICE TOOTH FAIRY 18 WASHINGTON PL NEW YORK, NY 10003-6638

Forwarding Address:

SALLY MAINE 5155 PARKSTONE DR CHANTILLY, VA 20151-3812

Edit shipping information

Cancel



Based on your selections, there will be 4 event dates.

They will be:

- 1. Thursday, April 2, 2015
- 2. Thursday, April 9, 2015
- 3. Thursday, April 16, 2015
- 4. Thursday, April 23, 2015



12. Request Created

Review Request

CRID: 94553033

Permit: 920

Master MID: 901018504 Partner MID: 901018504 Start Date: 3/30/2015

End Date: 4/30/2015 Frequency: Every week on Thursday

Non-Delivery Day Option: Next Delivery Day

Shipping Method: Priority Mail

Original Address:

TOOTH FAIRY DENTAL SERVICE TOOTH FAIRY 18 WASHINGTON PL NEW YORK, NY 10003-6638

Forwarding Address:

SALLY MAINE 5155 PARKSTONE DR CHANTILLY, VA 20151-3812 Based on your selections, there will be 4 event dates.

They will be:

- 1. Thursday, April 2, 2015
- 2. Thursday, April 9, 2015
- Thursday, April 16, 2015
- 4. Thursday, April 23, 2015

Your request has been created. You should receive an email notification.

Go to PFSC Home



MyPO Information

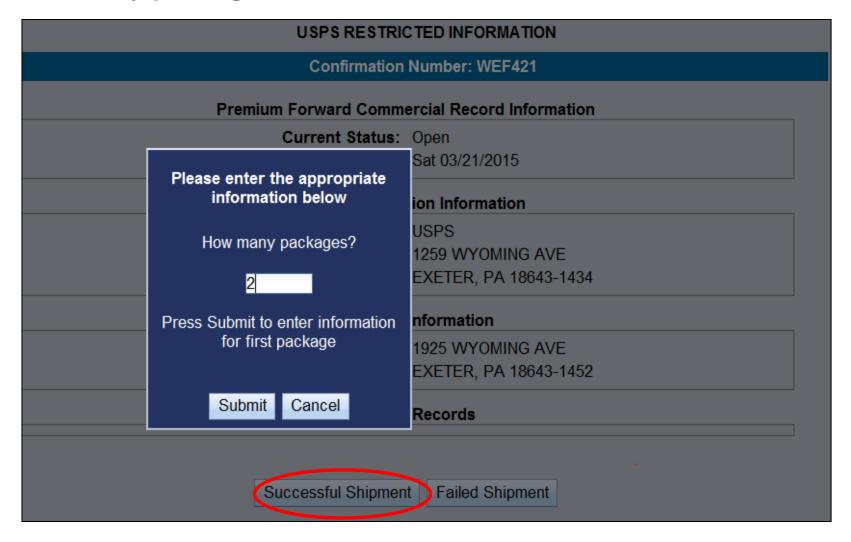


Successful Shipment

USPS RESTRICTED INFORMATION			
Confirmation Number: WEF421			
Premium Forward Comm	ercial Record Information		
Current Status:	Open		
	Sat 03/21/2015		
Original Destina	tion Information		
Name:			
	1259 WYOMING AVE		
City, State ZIP:	EXETER, PA 18643-1434		
Destination	Information		
Street Address:	1925 WYOMING AVE		
City, State ZIP:	EXETER, PA 18643-1452		
Shipment Records			
Successful Shipment Failed Shipment			

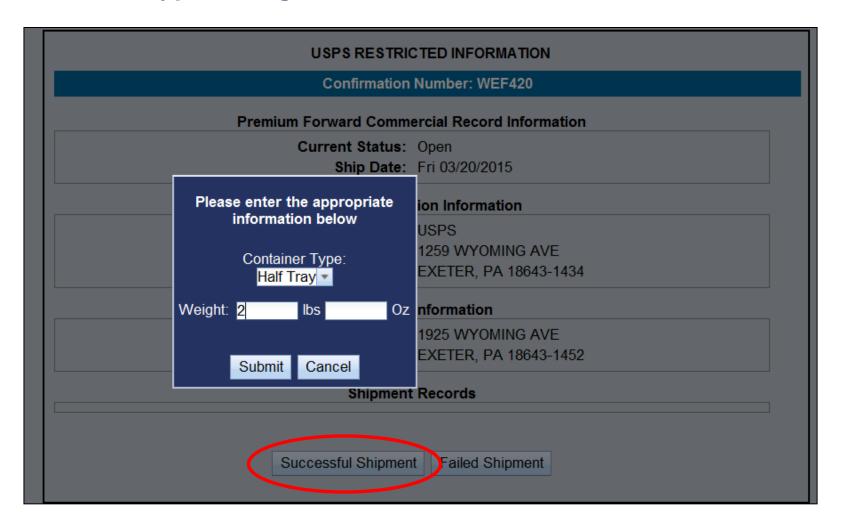


How many packages?





Container Type - Weight





Labels Generated by MyPO = Revenue capture, CAPS account charged.





- USPS Tracking Barcode with unique service type code
- No Extra Service can be added to PFS-C

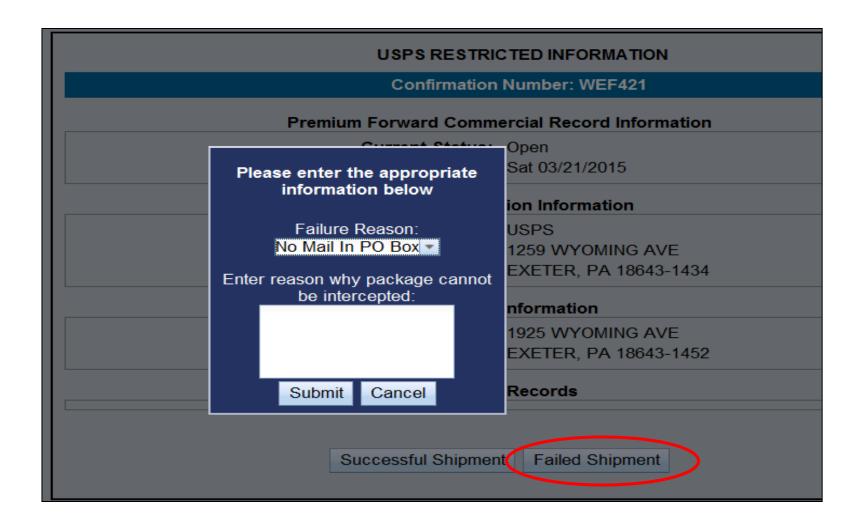


Failed Shipment

USPS RESTRICTED INFORMATION			
Confirmation Number: WEF421			
Premium Forward Comm	ercial Record Information		
Current Status:	Open		
Ship Date:	Sat 03/21/2015		
Original Destina	tion Information		
Name:	USPS		
Street Address:	1259 WYOMING AVE		
City, State ZIP:	EXETER, PA 18643-1434		
Destination	Information		
Street Address:	1925 WYOMING AVE		
City, State ZIP:	EXETER, PA 18643-1452		
Shipment Records			
Successful Shipment Failed Shipment			



No mail available







Customer Notifications

Email Notification (First)

Hello TOOTH FAIRY, Thank you for using USPS.com.

You have successfully scheduled Premium Forwarding Service Commercial™ from 03/30/2015 through 04/30/2015. Details of your shipment are below.

Premium Forwarding Service Commercial™ Details
We are shipping the mail for TOOTH FAIRY DENTAL
SERVICE business
Confirmation Number: 100000001101

Shipping Mail From: TOOTH FAIRY DENTAL SERVICE TOOTH FAIRY 18 WASHINGTON PL NEW YORK, NY 10003-6638

Delivering To:

SALLY MAINE 5155 PARKSTONE DR CHANTILLY, VA 20151-3812 Email: evonne.e.thomas@usps.gov Start Date: 03/30/2015 End Date: 04/30/2015 Frequency: Weekly Holiday Preference: Next Delivery Day

When signing up for Premium Forwarding Service Commercial™ online you are agreeing to pay the postage on the dates specified for the service. Postage will be calculated based on weight and zone of the shipment.

Making changes to your Premium Forwarding Service Commercial™ Online Service

Premium Forwarding Service Commercial™ Online orders ship on the dates specified. If you need to change your Premium Forwarding Service Commercial™ Online order please note these important deadlines:

- Cancel or change the start date no later than 11:59 pm (CST) 48 hours before the start date.
- Extend or stop Premium Forwarding Service Commercial™ by 11:59 pm (CST) 48 hours before the start date.
- ◆ Edit Premium Forwarding Service Commercial™ by 11:59 pm (CST) 48 hours before the ship date.

USPS.com | Privacy Policy | Customer Service | FAQS

This is an automated email. Please do not reply to this message. This message is for designated recipient only and may contain privileged, proprietary, or otherwise private information. If you have received it in error, please delete it. Any other use of this email by you is prohibited.



Customer Email (Second)



Sign In | Order History | Track Your Shipment | Customer Service

Hello ADDD,

Thank you for using USPS.com

Request ID: 10000001080 Confirmation Number: WEF419

Here are your Premium Forwarding Service Commercial USPS Tracking Number(s):

Label #(s):

420100039272290101850400002996

USPS has not verified the validity of any email addresses submitted via its online Tracking tool.

Text the Label to 2USPS (28777) to get status updates about your shipment.

For more details, please review your request at Premium Forwarding Service Commercial.



No shipments, no mail to forward



Sign In | Order History | Track Your Shipment | Customer Service

Hello COMPANYNAMEOVER20CHA,

Thank you for using USPS.com

Request ID: 100000001100 Confirmation Number: WEF426

Here are your Premium Forwarding Service Commercial USPS Tracking Number(s):

Label #(s): No shipments, no mail to forward.

USPS.com | Privacy Policy | Confidentiality Disclaimer

This message is for the designated recipient only and may contain privileged, proprietary, or otherwise private information. If email by you is prohibited.



Reports



Premium Service Forwarding Commercial Reports (Internal)

	Inventory and Fullfillment	Administrator	3/15/11 10:39:14 AM	Inventory Management, Inventory	
	Postal Store	Administrator	7/31/13 3:25:27 PM	Postal Store Reports Folder	
	Revenue Assurance	Administrator	7/31/13 3:26:11 PM	This folder will contain the Revenue As	surance Reports.
	Operational Reports	Administrator	10/1/14 11:01:13 AM	2	partment.

There are three (3) standard reports



Premium Forwarding Service Commercial Annual Fee Summary

Owner: Administrator Modified: 10/1/14 10:01:13 AM

This report provides a summary of the Annual Fee Amounts paid by the customer for the service provided.



Premium Forwarding Service Commercial MyPO Summary

Owner: Administrator Modified: 10/1/14 10:01:13 AM

This report provides counts of Requests that were sent to MyPO for processing by the local Post Offices.



Premium Forwarding Service Commercial Volume and Revenue Summary

Owner: Administrator Modified: 10/1/14 10:01:13 AM

This report provides volume counts and postage amounts for PFSC requests based on search criteria entered by the user.





#	Resource	Information
1	Domestic Mail Manual (DMM) 507 Mailer Services, Section 3.3	http://pe.usps.gov/text/dmm300/507.htm#1113100
2	User's Guide Premium Forwarding Service Commercial®	https://ribbs.usps.gov/index.cfm?page=shipproducts services
3	Business Customer Gateway (BCG)	https://gateway.usps.com/eAdmin/view/signin
4	Centralized Automated Payment System (CAPS)	https://caps.usps.gov/
5	Permit Imprint Account	http://pe.usps.com/businessmail101/postage/applyPermit.htm
6	Customer Registration IDs (CRIDs)	https://ribbs.usps.gov/intelligentmail_mail_id_app/documents/tech_guides/MIDCRIDAcquisitionQuickStep.pdf
7	Mailer ID (MID)	https://ribbs.usps.gov/index.cfm?page=intellmailmailidapp
8	Electronic Verification Service (eVS)	https://gateway.usps.com/eAdmin/view/knowledge?id=P1MANAGEEVA



Need information:

ShippingServices@usps.gov

Technical assistance:

HQTIS@usps.gov

Premium Forwarding Service - Commercial Webinar

Question and Answer Session

United States Postal Service

Evonne Thomas Product Development Specialist Shipping Products and Services



Premium Forwarding Service - Commercial Webinar

The webinar is now concluded

