

This job aid only applies to Drop Ship Appointments created in FAST.

Creating Drop Ship Appointments Job Aid

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1. Creating Drop Ship One-Time Appointments

The Appointments section in FAST allows the user to create new appointments at any active facility and view and manage only those appointments to which they are associated. Creating a new appointment requires a user to first search for availability for the desired date, volume, capacity, and appointment type at a specified facility.

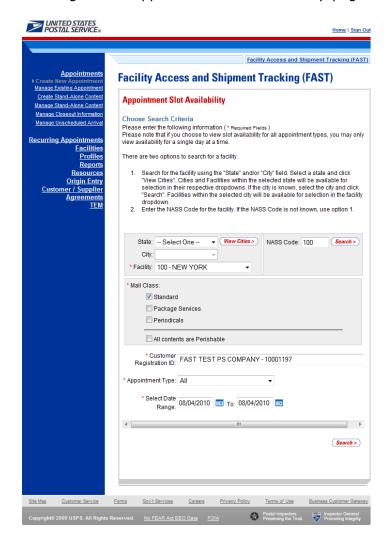
In FAST, an **Appointment = Logistics + Content** therefore, a user must associate at least one set of content information to an appointment for it to be considered valid.

2. How do I create a Drop Ship One-Time Appointment in FAST?

Creating a Drop Ship One-Time Appointment:

A FAST drop ship One-Time appointment can be created via the *Create New Appointment* module. The following steps demonstrate how the user may create a new drop ship One-Time appointment in FAST. Please note that the following steps demonstrate the appointment creation process for an appointment containing standard contents.

An image of the *Appointment Slot Availability* page is displayed below.



Facility Access & Shipment Tracking (FAST) Creating Drop Ship Appointments



Enter the Logistics Information

- 1. From the FAST Landing page, select the Appointments **Go** button.
- 2. From the Appointments Landing page, select the Create New Appointment **Go** button.
- 3. Appointment Slot Availability page is displayed.
- 4. Enter the Facility NASS Code or search for the Facility by City/State.
- 5. Select the appropriate Mail Class.
- 6. Select the Customer Registration ID from the drop-down menu.
- 7. Select the Appointment Type from the drop-down menu.
- 8. Select the Date Range.
- 9. Click the **Search** button.
- 10. Appointment Slot Availability page is displayed (see image above).
- 11. Click on the desired Appointment slot.
- 12. Create New Appointment page is displayed.
- 13. Click the Add Content button.
- 14. Add/Edit Content Information page is displayed.

Enter Content Level Information

- 15. Select the number of contents for the desired mail class.
- 16. Click the **Manage Content** button.
- 17. Select the Mail Preparer ID from the drop-down menu, if applicable.
- 18. Select the **Mail Owner ID** from the drop-down menu, if applicable.
- 19. Click the **Add** button
- 20. Enter the **Content Name**, if applicable.
- 21. Select the **Mail Shape** of the content.
- 22. Enter the number of **Pallets containing Sacks**, if applicable.
- 23. Enter the number of **Pallets containing Trays**, if applicable.
- 24. Enter the number of **Pallets containing Parcels**, if applicable.
- 25. Enter the number of **Pallets containing Bundles**, if applicable.
- 26. Enter the number of **Bedloaded Sacks**, if applicable.
- 27. Enter the number of **Bedloaded Trays**, if applicable.
- 28. Enter the number of **Bedloaded Parcels**, if applicable.
- 29. Enter the number of **Bedloaded Bundles**, if applicable.
- 30. Check the **Destination Discount** check box (if unchecked the content is considered Origin Entry).
- 31. Enter the **In Home Start Date**, if applicable.
- 32. Enter the **In Home End Date**, if applicable.
- 33. Check **eVS** Content checkbox, if applicable.
- 34. Enter **eFile** Number, if applicable.
- 35. Click the **Submit** button to save all contents to the appointment and create the appointment in the system

An image of the *Appointment Confirmation* page is displayed on the following page.

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3. Creating Drop Ship Recurring Appointments

The Recurring Appointments section in FAST allows the user to submit recurring appointment requests online. Individual instances of the recurring appointment are generated 15 days after the USPS user approves the recurring appointment request in FAST. If an appointment instance needs to be created within the 15 day window, it must be created as a One-Time appointment in addition to the existing recurring appointment. FAST schedules recurring appointment instances before any other appointment, giving them the highest priority for slot availability.

4. How do I create Recurring Drop Ship Recurring Appointments in FAST?

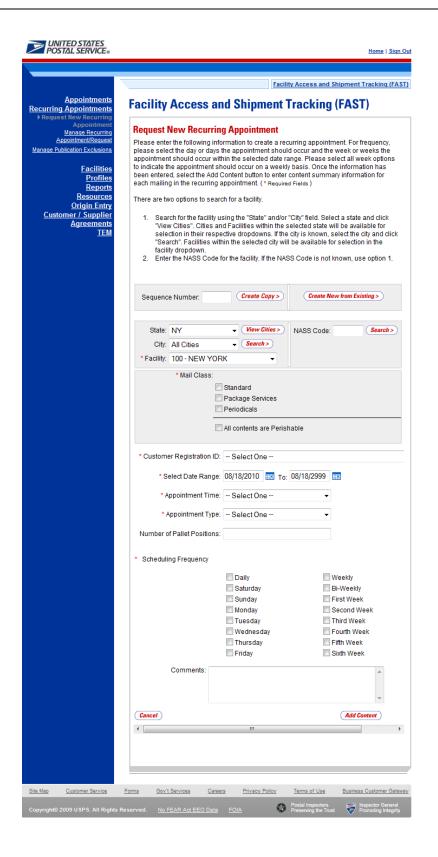
Creating a Drop Ship Recurring Appointment:

A FAST drop ship recurring appointment can be created via the *Request New Recurring Appointment* module. The following steps demonstrate how the user may create a new drop ship recurring appointment in FAST. Please note that the following steps demonstrate the recurring appointment creation process for an appointment containing standard contents.

An image of the *Request New Recurring Appointment* page is displayed on the following page.

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Facility Access & Shipment Tracking (FAST) Creating Drop Ship Appointments



Enter the Logistics Information

- 1. From the FAST Landing page, select the Recurring Appointments **Go** button.
- 2. From the Recurring Appointments Landing page, select the Request New Recurring Appointment **Go** button.
- 3. Request New Recurring Appointment page is displayed.
- 4. Enter the Facility NASS Code or search for the Facility by City/State.
- 5. Select the appropriate Mail Class.
- 6. Select the Customer Registration ID from the drop-down menu.
- 7. Select the Date Range.
- 8. Select the Appointment Time from the drop-down menu.
- 9. Select the Appointment Type from the drop-down menu.
- 10. Enter the Number of Pallet Positions.
- 11. Select the Scheduling Frequency.
- 12. Select the **Add Content** button.
- 13. Confirm Recurring Appointment Information page is displayed.
- 14. Select the **Yes** button.
- 15. Add Recurring Content Information page is displayed.

Enter Content Level Information

- 16. Select the number of contents for the desired mail class.
- 17. Click Manage Content button to display the appropriate content grids
- 18. Select the Mail Preparer ID from the drop-down menu, if applicable.
- 19. Select the Mail Owner ID from the drop-down menu, if applicable.
- 20. Select the **Add** button to add the Mail Owner to the Associated Mail Owners.
- 21. Select the Mail Shape of the content.
- 22. Enter the **Content Name** of the content, if applicable.
- 23. Enter the number of **Pallets containing Sacks**, if applicable
- 24. Enter the number of **Pallets containing Trays**, if applicable
- 25. Enter the number of **Pallets containing Parcels**, if applicable
- 26. Enter the number of **Pallets containing Bundles**, if applicable
- 27. Enter the number of **Bedloaded Sacks**, if applicable
- 28. Enter the number of **Bedloaded Trays**, if applicable
- 29. Enter the number of **Bedloaded Parcels**, if applicable
- 30. Enter the number of **Bedloaded Bundles**, if applicable
- 31. Check the **Destination Discount** check box (if unchecked the content is considered Origin Entry).
- 32. Enter the **In Home Start Date**, if applicable.
- 33. Enter the **In Home End Date**, if applicable.
- 34. Check **eVS** Content checkbox, if applicable.
- 35. Enter eFile Number, if applicable.
- 36. Click the **Submit** button to save all contents to the appointment and create the recurring appointment in the system.

An image of the Recurring Appointment Request Confirmation page is displayed on the following page.

Facility Access & Shipment Tracking (FAST) Creating Drop Ship Appointments



