

United States Postal Service®

INDUSTRY ALERT

July 31, 2024

Reminder: Packages Without an Associated Manifest File After August 1, 2024, will be Subject to Interception

As part of our commitment to improve efficiency, improve security, and enhance visibility and transparency for our customers, the United States Postal Service is issuing an industry alert to remind customers that on August 1, 2024, all packages without an associated manifest file at time of first scan will be subject to interception.

Additional Information:

- Send all counterfeit or fraud related questions or requests to the Counterfeit Package Intercept Support email: BWJXQ0@usps.gov
 - Include the CRID, company name, and reason in the subject.
 - Include relevant MID(s) in the body of the email.
- Visit Postal Pro for resources regarding the August 1 File Verification process. Postal Pro includes webinar presentations/PowerPoints, application resources, relevant publications, Industry Alerts, and more.
- <https://postalpro.usps.com/counterfeit-and-fraud>

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