

Mail Tracking Vendor List

Last updated on 7/14/2023

Disclaimer: This list is provided as a resource for mail owners who desire to track their mail but do not have the technical ability or capacity to do so on their own. The listed vendors are provided as a convenience and for informational purposes only. This list does not constitute an endorsement or approval by the United States Postal Service. If you are a vendor who would like to be added to the list, please use the Mail Tracking Vendor Request Form at <https://postalpro.usps.com/InformedVisibility/MailTrackingVendorRequest>

#	Vendor Name	Vendor Website	Vendor Contact (Name, phone, email)	Vendor Technical Contact (Name, email, phone)	Mail Owner Solutions?	Mail Service Provider Solutions?
1	AccuZIP, Inc.	accuzip.com	Kristen McKiernan sales@accuzip.com 800-233-0555	Dave Belmonte support@accuzip.com 805-461-7300	Yes	Yes
2	B2C Industries	www.b2cmailhouse.com	Kaan Kasapoglu kaank@b2cindustries.com 1-862-380-2375	Kaan Kasapoglu kaank@b2cindustries.com 1-862-380-2375	Yes	Yes
3	BCC Software	bccsoftware.com	BCC Software Sales marketing@bccsoftware.com 800-337-0442	BCC Software Customer Support support@bccsoftware.com 800-624-5234	Yes	Yes
4	DirectMail2.0, LLC	dm20.com	Brad Kugler bradk@dm20.com 727-647-3030	Brad Kugler bradk@dm20.com 727-647-3030	Yes	Yes
5	GrayHair Software, Inc.	grayhairsoftware.com	Scot Keefer sales@grayhairsoftware.com 856-727-9372	GrayHair Product Team ProductSupport@grayhairsoftware.com 856-727-9372	Yes	Yes
6	Intelisent	intelisent.com	Todd Black Todd.Black@intelisent.com 800-253-1944 x710	Todd Black Todd.Black@intelisent.com 800-253-1944 x710	Yes	Yes
7	Pitney Bowes/ TrackMyMail	pitneybowes.com/us/trackmymail	Constance Kramer TMMCustomerService@pb.com 888-444-9972	Customer Service TMMCustomerService@pb.com 888-444-9972	Yes	Yes
8	Postage Saver Software	savepostage.com	Scott Hochberg scott@savepostage.com 512-861-5463	Scott Hochberg scott@savepostage.com 512-861-5463	Yes	Yes
9	Quad	quad.com	Maureen Noe PostalSolutions-IMsightSolutions@quad.com 414-566-2677	Maureen Noe mnoe@quad.com 414-566-2677	Yes	Yes
10	SnailWorks, LLC	snailworks.com	Steve Hertz shertz@snailworks.com 914-819-0745	Chip Birckhead cbirckhead@snailworks.com 855-697-6245 x1024	Yes	Yes
11	SourceLink	sourcelink.com	Dan Browne dbrowne@sourcelink.com 847-595-7606	Dan Browne dbrowne@sourcelink.com 847-595-7606	Yes	Yes