

United States Postal Service®

INDUSTRYALERT

September 27, 2022

Mailer Scorecard Issue

Following the deployment of an enhancement to the Mailer Scorecard on 9/18/22, the USPS has been alerted of several issues with data reporting to the mailer scorecard display. BIDS CR 116 was deployed on Friday 9/23/22 to resolve the new threshold highlighting for the external view of the mailer scorecard. As of Tuesday 9/27/22, we continue to have reports of issues with the data being displayed to mailers on their mailer scorecard.

This issue has been escalated and is currently being investigated by SASP. We will provide updates as we learn more about this issue.

We apologize for any inconvenience this may cause.

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