

United States Postal Service®

INDUSTRYALERT

July 6, 2022

UPDATE [INCIDENT # 6852147] Enterprise Payment System (EPS) – Duplicated Postage Statements

The US Postal Service (USPS) experienced issues with duplicate transactions being posted to some Enterprise Payment System (EPS) accounts on **June 26, 2022**. USPS has identified the issue and completed a Data Repair (DR) to reverse the Duplicate Transactions for affected customer accounts.

Ticket number **INC # 6852147** has been assigned to track this issue.

We apologize for any inconvenience.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via email at MSSC@usps.gov or telephone (877) 672-0007.

Thank you.