

United States Postal Service®

INDUSTRY ALERT

June 28, 2022

INCIDENT # 6861639: Delayed Receipt of “USPS Network Returns and Domestic Outbound” Pricing Datasets

As previously advised, the United States Postal Service performed scheduled deployment which was completed on (*Thursday, June 23*) @ 9:00 PM CT for the following system:

- Package Platform Release 5.0.0.0

This comprehensive maintenance activity included a wide-range of Package Platform functionality and has created a backlog impacting various Pricing data.

- Incident # 6861639 has been created for corresponding processing delays related to **USPS Network Returns and Domestic Outbound Transactions** as well as **data feeds through Informed Visibility-Mail Tracking and Reporting (IV-MTR)** for the following datasets:
 - Pricing for **USPS Network Returns and Domestic Outbound**

NOTE: Delivery of packages **WILL NOT** be impacted.

Periodic assessment updates will continue to be provided as warranted. However, based on the existing volume, it is anticipated that the cited backlog will be current no later than **close of business on Tuesday , July 5, 2022**.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

Thank you!