

United States Postal Service®

INDUSTRY ALERT

May 25, 2022

[MAY-26-2022: DELAYED DATA FEEDS] *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

Tomorrow (**Thursday, May 26, 2022**), from **09:00 AM CT – 04:00 PM CT**, the United States Postal Service will perform scheduled Commercial Systems' maintenance which is critical to our technology infrastructure.

As previously advised, during the cited timeframe, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day tomorrow [**Thursday, May 26, 2022**]. However, following standard protocol - data processing will be monitored; and updated status assessments provided, as warranted.

We apologize for any inconvenience.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours (**7:00 AM CT – 5:00 PM CT**), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Option 2].

Thank you.

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