

United States Postal Service®

INDUSTRYALERT

January 6, 2022

[INCIDENT #06459776] *PostalOne!* System eVS Unmanifested File Processing

The United States Postal Service has identified an issue impacting Electronic Verification System (eVS) functionality in *PostalOne!*. This issue resulted in **eVS Unmanifested File** processing delays occurring on the following dates:

- Tuesday, *January 4, 2022*
- Tuesday, *December 28, 2021*
- Tuesday *December 21, 2021*

NOTE: INCIDENT #06459776 has been activated for this issue. And, the target date to implement a software resolution is this Sunday (**January 9, 2022**). Recent assessments forecast that, upon conclusion of corresponding cycled-data-processing activities, end user visibility of the cited **eVS Unmanifested Files** will resume no later than Monday, **January 10, 2022**.

All Business Service Administrators (BSAs) should forward this Industry Alert to their impacted stakeholders.

We apologize for any inconvenience.

During normal business hours [**7:00 AM CT – 7:00 PM CT**], please direct ANY inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSCAdmin@usps.gov] or telephone [(877) 672-0007].

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