Now available – **Industry Connect Dashboard**, via Business Customer Gateway (BCG)

This dashboard provides current information on conditions for USPS processing facilities. Users can select specific geographic regions or processing center types. Majority of information is refreshed each hour to provide the most current conditions.

**Access is available through BCG as part of Managed Services**

1. Log into BCG Account
2. Select “Manage Account” then “Manage Services”
3. Select “USPS Mail Analytics” link
4. Select “Get Access”
5. Request becomes “Pending Help Desk” status
6. Once put into pending status this triggers email to MSSCADMIN@usps.gov
7. MSSC review pending access request to verify requester is associated with the company and are authorized access to the requested CRID
8. MSSC grants access to requester as BSA
9. BSA grant access for any subsequent requests from that company

**Once Access is approved – Launch Report!**