

*United States Postal Service®*

# **INDUSTRY***ALERT*

November 12, 2021

## **Seamless Acceptance/Full-Service Automated Verification Reminder**

The Postal Service hosts Bi-weekly Webinars on Seamless Acceptance/Full-Service Automated Verification. Join us for the next Seamless Acceptance/Full-Service Automated Verification Informational Webinar Sessions on Tuesday, November 16, 2021, at 1:00 PM EST.

### **Bi-Weekly Seamless Acceptance/Full-Service Automated Verification Webinar**

- Meeting  
URL: <https://usps.zoomgov.com/j/1610962791?pwd=bExhVThTWkrSllYeENQNCtgRlVwZz09>
  - **Meeting ID: 161 096 2791**
  - **Password: 255334**
- If requested, enter your name and email address.
- Enter meeting password: 255334
- Join Audio by the options below:
  - Call using Internet Audio
  - Dial: 1-855-860-4313, 1-678-317-3330 or 1-952-229-5070 & follow prompts

**Full-Service and Seamless Acceptance automates the verification process, streamlining entry verifications. The Seamless Acceptance and Full-Service Automated Verifications are listed below:**

	Non-Full-Service Mailings BMEU or DMU	Full-Service Mailings at BMEU (Automated Verification)	Seamless Acceptance BMEU or DMU
Traditional Verifications	Performed	NOT performed	NOT performed
Automated Verifications	NOT Performed	Performed	Performed
Assessible Metrics	<ul style="list-style-type: none"> <li>• Move Update</li> <li>• eInduction (if applicable)</li> </ul>	<ul style="list-style-type: none"> <li>• Full-Service</li> <li>• Move Update</li> <li>• eInduction (if applicable)</li> <li>• Seamless (except Undocumented)</li> </ul>	<ul style="list-style-type: none"> <li>• Full-Service</li> <li>• Move Update</li> <li>• eInduction (if applicable)</li> <li>• Seamless (includes Undocumented)</li> </ul>
Monthly Postage Assessments	All metrics listed above (Move Update, eInduction)	Automated Verifications may result in additional postage for all metrics listed above except Undocumented	Seamless Acceptance verifications may result in additional postage (All metrics listed above)
Auto-Finalization	Does NOT occur	Does NOT occur	Occurs

Note: At this time, the USPS will not Auto-Finalize or assess the Undocumented Metric for Full-Service Mailers. However, Full-Service mailers should continue to establish quality processes in order to reduce their undocumented. The Full-Service Automated Verification errors will report to the Seamless / Automated Verifications tab of the scorecard. Also, mailers must be enrolled in full Seamless to be eligible for the Seamless Incentive.

### Improve Your Quality Processes

- Review data from research with internal teams
- Pinpoint gap areas that need improvement
- Implement improvement plan and document

### Be Proactive

- Monitor Mail Scorecard results DAILY
- Research issues even if they are below threshold
- Document and improve processes identified during research

For Additional Resources on Seamless, please follow the links below to PostalPro:

- [Seamless](#)
- [Seamless Acceptance Fact Sheet](#)
- [Full-Service Automated Verification Fact Sheet](#)

If you have any questions, please reach out by one of the options below:

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
  - Email [MSSC@usps.gov](mailto:MSSC@usps.gov)
  - Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time
- Local Business Mail Entry Units (BMEU)

- To locate your local BMEU follow this URL: [District Business Mail Entry Locator | PostalPro \(usps.com\)](#)

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