

United States Postal Service®

INDUSTRYALERT

November 2, 2021

[RESOLVED: INCIDENT #06322461] *PostalOne!* System: Auto-Finalization of Postage Statements

As previously shared, the *PostalOne!* System experienced an issue which impacted finalization of postage statements for **induction customers who have permits linked to the Enterprise Payment System (EPS)**.

The root cause was identified; and resolution of this known issue has been fully implemented.

NOTE: The *PostalOne!* System Contingency Plan is no longer in effect.

Accordingly, Incident #6322461 is closed.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSCAdmin@usps.gov] or telephone [(877) 672-0007].

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