

United States Postal Service®

INDUSTRY ALERT

November 19, 2021

New Chief Information Security Officer Detail

The Postal Service recently announced the detail assignment of Heather L. Dyer as the Vice President and Chief Information Security Officer. Heather replaces Michael Ray who will be ending his detail and returning to the Inspection Service on November 29, 2021. Heather will report to Pritha N. Mehra, Chief Information Officer and Executive Vice President.

Most recently Heather served as the Director, Retail where she was responsible for 30,000 retail locations with a combined annual revenue exceeding \$13 billion. Prior to this role she served as the Director, Identity and Access Management in the CISO organization, where she was responsible for modernizing the Postal Service's internal and external identify and access management programs to ensure our most critical systems and data are secure across the enterprise.

Heather has also served as the Manager, Mail Entry, responsible for ensuring revenue for over \$46 billion in commercial mail revenue, as well as developing and deploying a modernized payment platform under Payment Modernization. Heather is a graduate of the Management Leadership Program, Advanced Leadership Program, Executive Foundations Program, and Senior Executive Assessment Program. She holds a bachelor's degree in Management Information Systems and is pursuing her master's degree in Cybersecurity.

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