

United States Postal Service®

INDUSTRYALERT

November 24, 2021

[NOV-29-2021 DATA FEEDS] *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

On Monday, **November 29**, 2021), from **8:00 AM CT - 2:00 PM CT**, the United States Postal Service has scheduled maintenance activities consisting of software updates which are critical to our technology infrastructure.

During the cited timeframe, there will be a “brief” impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled Release Day [**Monday, November 29**, 2021]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

During normal business hours (**7:00 AM CT – 5:00 PM CT**), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Option 2].

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