

United States Postal Service®

# INDUSTRY ALERT

October 6, 2021

## [UPDATE: PACKAGE PLATFORM RELEASE 2.9.0.0] *Delayed Receipt of IV-MTR Data Feeds*

Tomorrow (*Thursday, October 7, 2021*), **from 8:00 AM CT - 2:00 PM CT**, the United States Postal Service will perform software updates for the following system:

- Package Platform Release 2.9.0.0

Release content includes enhancements, updates, and a resolution to a known issue. The Package Platform Release 2.9.0.0 Pre-Release Notes (*Change 1.0*) document is attached and also posted to PostalPro @ <https://postalpro.usps.com/PackagePlatformRelease2.9.0.0-October-07-2021-ReleaseNotes>.

**REMINDER:** As previously advised, during tomorrow's scheduled system event, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification
- EPS data feeds to IV-MTR

Based on recent assessments of forecasted volume, it is anticipated cited data will be current no later than the end of the day tomorrow [**Thursday, October 7, 2021**]. However, we will monitor progress and provide updated status assessments as warranted.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

**NOTE: Delivery of packages IS NOT impacted during Package Platform release and maintenance activities.**

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail ([InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)) or telephone (1-800-238-3150, Option 2).

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