

United States Postal Service®

INDUSTRY ALERT

October 29, 2021

Improvements to Commercial Package Intercept Application

The United States Postal Service released improved features for the Commercial Package Intercept Application. Currently, commercial customers can submit package intercepts in batches of up to 200 intercepts at a time through a file upload process. With the scheduled feature changes, commercial customers will now be able to submit package intercepts in batches of up to 1,000 intercepts at a time utilizing a new and improved Excel Comma-Separated Values (CSV) template.

Commercial customers will also see improvements in the dashboard features and reporting functionality (filtering and exporting). All changes will only apply to the Commercial Package Intercept Application and will not impact the Retail Package Intercept Application found on USPS.com.

For questions regarding this change, please email ShippingServices@usps.gov

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