

United States Postal Service®

INDUSTRYALERT

October 26, 2021

[REMINDER] OCT-28-2021 DATA FEEDS: *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

As previously-advised, this Thursday (**October 28, 2021**), from **8:00 AM CT - 2:00 PM CT**, the United States Postal Service has scheduled maintenance which is critical to its technology infrastructure.

REMINDER: During the cited timeframe, there will be an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification

- **EPS** data feeds to IV-MTR

Based on recent assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled event date [**Thursday, October 28, 2021**]. However, following standard protocol - data processing will be monitored; and updated status assessment provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

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