

United States Postal Service®

# INDUSTRYALERT

September 3, 2021

## Seamless Acceptance/Full-Service Automated Verification Reminder

The Postal Service host Bi-weekly Webinars on Seamless Acceptance/Full-Service Automated Verification. Join us for the next Seamless Acceptance/Full-Service Automated Verification Informational Webinar Sessions on Tuesday, September 7, 2021, at 2:00 PM EST.

### Bi-Weekly Seamless Acceptance/Full-Service Automated Verification Webinar

- Meeting URL: <https://usps.zoomgov.com/j/1619791245?pwd=eHFESTFOcXh3TjVIN2xranBNY0FCQT09>
  - Meeting ID: 161 979 1245
  - Password: 170294
- If requested, enter your name and email address.
- Enter meeting password: 170294
- Join Audio by the options below:
  - Call using Internet Audio
  - Dial: 1-855-860-4313, 1-678-317-3330 or 1-952-229-5070 & follow prompts

Full-Service and Seamless Acceptance automates the verification process, streamlining entry verifications. The Seamless Acceptance and Full-Service Automated Verifications are listed below:

|                             | Non-Full-Service Mailings<br>BMEU or DMU  | Full-Service Mailings at BMEU<br>(Automated Verification)   | Seamless Acceptance BMEU<br>or DMU  |
|-----------------------------|---|---|---|
| Traditional Verifications   | Performed   | NOT performed   | NOT performed   |
| Automated Verifications     | NOT Performed   | Performed   | Performed   |
| Assessible Metrics          | <ul style="list-style-type: none"> <li>• Move Update</li> <li>• eInduction (if applicable)</li> </ul> | <ul style="list-style-type: none"> <li>• Full-Service</li> <li>• Move Update</li> <li>• eInduction (if applicable)</li> <li>• Seamless (except Undocumented)</li> </ul> | <ul style="list-style-type: none"> <li>• Full-Service</li> <li>• Move Update</li> <li>• eInduction (if applicable)</li> <li>• Seamless (includes Undocumented)</li> </ul> |
| Monthly Postage Assessments | All metrics listed above (Move Update, eInduction)  | Automated Verifications may result in additional postage for all metrics listed above except Undocumented   | Seamless Acceptance verifications may result in additional postage (All metrics listed above)   |
| Auto-Finalization           | Does NOT occur  | Does NOT occur  | Occurs  |

Note: At this time, the USPS will not Auto-Finalize or assess the Undocumented Metric for Full-Service Mailers. However, Full-Service mailers should continue to establish quality processes in order to reduce their undocumented. The Full-Service Automated Verification errors will report to the Seamless / Automated Verifications tab of the scorecard. Also, mailers must be enrolled in full Seamless to be eligible for the Seamless Incentive.

### Improve Your Quality Processes

- Review data from research with internal teams
- Pinpoint gap areas that need improvement
- Implement improvement plan and document

### Be Proactive

- Monitor Mail Scorecard results DAILY
- Research issues even if they are below threshold
- Document and improve processes identified during research

### For Additional Resources on Seamless, please follow the links below to PostalPro:

- [Seamless](#)
- [Seamless Acceptance Fact Sheet](#)
- [Full-Service Automated Verification Fact Sheet](#)

### If you have any questions, please reach out by one of the options below:

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
  - Email [MSSC@usps.gov](mailto:MSSC@usps.gov)
  - Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time
- Local Business Mail Entry Units (BMEU)

- To locate your local BMEU follow this URL: <https://postalpro.usps.com/ppro-tools/business-mail-entry>

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