

| UG/WG/TT | Title                               | Mission Statement  | Sponsors/ Leaders   | Schedule   |
|----------|-------------------------------------|--|---|--|
| UG 2     | eVS/Product Tracking System         | The mission of the eVS/Product Tracking System (PTS) User Group will be to address and resolve issues in functionality across the eVS and Product Tracking System (PTS). The User Group will create ad hoc subgroups to address specific issues as necessary.  | <p><b>Sponsors:</b><br/>Adam Collinson (Industry)<br/>Marc McCrery, Gary Reblin (USPS)</p> <p><b>Leaders:</b><br/>Roger Franco (Industry)<br/>Kellie Painter, Juliaann Hess (USPS)</p>  | <p>Monthly<br/>2nd Thursday<br/>3:30-4:30 p.m.</p>       |
| UG 3     | FAST & eInduction                   | The mission of the FAST User Group is to define and review improvements in functionality across the FAST and eInduction systems. The User Group will recommend MTAC Workgroups to address specific issues as necessary.  | <p><b>Sponsors:</b><br/>Bob Schimek, Angelo Anagnostopoulos (Industry)<br/>Robert Cintron, Mike Barber, Tom Foti (USPS)</p> <p><b>Leaders:</b><br/>Deborah Damore, David Propst (Industry)<br/>Dwane Kerns, Christian Rivera (USPS)</p> | <p>Monthly<br/>3rd Wednesday<br/>3:00 - 4:00 p.m.</p>    |
| UG 4     | Informed Visibility And IV Subgroup | The purpose of this meeting is to provide an ongoing forum to facilitate communications between the USPS and the mailing industry on Mail Visibility and Informed Visibility for flats, and to define and review improvements in process/production functionality and to address and resolve issues.   | <p><b>Sponsors:</b><br/>Adam Collinson (Industry)<br/>Jeff Johnson (USPS)</p> <p><b>Leaders:</b><br/>Dave Lewis, Nancy Garrison (Industry)<br/>Himesh Patel, Steven Jones (USPS)</p>  | <p>Monthly<br/>Third Wednesday<br/>12:30 - 1:30 p.m.</p> |
| UG 5     | Addressing                          | The mission of the Addressing and Business Strategy User Group will be the pursuit of excellence in Addressing and application of address information in mailers Business Strategy - resulting from improved education and the ability to collectively discuss, propose, and evaluate the costs and benefits of current and future address processes and technology. Support 3 Cs (Correct/Complete/Current) and define and share Best Practices. The User Group will propose MTAC workgroups to resolve any specific industry or Postal Service issues, when necessary. In addition, subgroups may be established to investigate, discuss, and resolve unique issues, as necessary. | <p><b>Sponsors:</b><br/>John Stark (Industry)<br/>Jeff Johnson, Jim Wilson (USPS)</p> <p><b>Leaders:</b><br/>Marsha Amato, Bill Marsh (Industry)<br/>Kai Fisher, &amp; Star Blackwood (USPS)</p>  | <p>Bi-weekly<br/>Wednesday<br/>1:30 - 2:30 p.m.</p>      |

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| UG 8     | USPS Promotions              | The Industry and the USPS will work together to create and discuss new promotion ideas to enhance the value of mail. In addition, this team will work through the implementation of approved Promotions including (but not limited to); industry software requirements, USPS system and business requirements, documentation requirements, communication of issues and resolution with mailers, and industry education.   | <p><b>Sponsors:</b><br/>Angelo Anagnostopoulos (Industry)<br/>Tom Foti (USPS)</p> <p><b>Leaders:</b><br/>Cathy Rupard, Judy Antisel (Industry)<br/>Krista Becker (USPS)</p> | <p>Monthly<br/>2nd Tuesday<br/>3:00-4:00 p.m.</p>  |
| UG 11    | Mailing Systems & Acceptance | This ongoing User Group will address issues related to USPS mailing systems which include PostalOne!, eInduction, Seamless Acceptance, and Payment Modernization. The purview of this User Group will also include the review of improvements, updates, changes, and issue related to mail acceptance, mail quality thresholds and automated invoicing. The User Group will create ad hoc subgroups to address specific issues as necessary.                          | <p><b>Sponsors:</b><br/>Tom Foti (USPS);</p> <p><b>Leaders:</b><br/>Monica Lundquist, Steve Krejcik (industry)<br/>James Duffy, Melissa Scheidler (USPS)</p>                | <p>Bi-Weekly<br/>Thursday<br/>10:00 - 11:00 a.m.</p>   |
| UG 12    | Informed Delivery            | This MTAC User Group will be the venue for the United States Postal Service to share technical information with mailers, and to receive advice and recommendations from mailers on matters concerning Informed Delivery. In addition, the value added would be to enhance customer value and expand the use of Informed Delivery for the mutual benefit of the Mailing Industry, the Postal Service, and consumers (end-users).                                       | <p><b>Sponsors:</b><br/>Gary Reblin (USPS)</p> <p><b>Leaders:</b><br/>Leanne Herman (industry)<br/>Bob Dixon (USPS)</p>   | <p>Monthly<br/>3rd Tuesday<br/>1:00 - 2:00 p.m.</p>  |
| UG 14    | Business Mailer Security     | Cybersecurity, fraud, and privacy are all business concerns that impact every company in the Mailing Industry Supply Chain. Effectively managing cyber risk and privacy requires each participant in the mailing industry ecosystem to learn and play their part. Improving the mailing industry's understanding and providing education around USPS and industry cybersecurity approaches will help promote security as a priority across our collective engagement. | <p><b>Sponsors:</b><br/>Bob Rosser (Industry)<br/>Greg Crabb, Gary Reblin (USPS)</p> <p><b>Leaders:</b><br/>Sharon Harrison (Industry)<br/>Chris Nielsen (USPS)</p>         | <p>Second Monday<br/>every 3 months<br/>1:00 - 2:00 p.m.<br/>contact<br/>mtac@usps.gov for<br/>additional info</p> |

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| UG 15    | Remittance Mail   | <p>Remittance Mail is a critical product that supports the economic and financial needs and transactions for US consumers and businesses. Similar to the needs of Election Mail, the USPS and Industry have a long-standing need and interest to have more focused attention and support around Remittance Mail at the national level.</p> <p>Establishing an MTAC Remittance Mail User Group will enable the structure needed to support the USPS and industry to collaboratively work together to identify improvements for remittance mail processing, review performance results, work to ensure consistency, improve communication to all stakeholders, enable visibility, and support emerging needs with remittance mail, as needed.</p> | <p><b>Sponsors:</b><br/>           Dave Marinelli, Adam Collinson (Industry)<br/>           Tom Foti, Mike Barber (USPS)</p> <p><b>Leaders:</b><br/>           Seth Haynes, Michael Freeman (Industry)<br/>           Margaret Pepe, Prat Shah (USPS)</p>        | <p><b>Monthly<br/>3rd Friday</b></p>                      |
| WG 182   | Package Acceptance & Payment Improvements               | <p>This workgroup will review Epics, Features and User Stories for payment and acceptance services for commercial packages.</p>   | <p><b>Sponsors:</b><br/>           Bob Schimek (Industry)<br/>           Tom Foti (USPS)</p> <p><b>Leaders:</b><br/>           Roger Franco (Industry)<br/>           Vicki Bosch (USPS)</p>   | <p><b>Bi-Weekly<br/>Thursday<br/>2:00 -3:00 p.m.</b></p>  |
| WG 189   | Enhanced Visibility of Industry Supplied Transportation | <p>The USPS and the mailing industry are seeking greater visibility in the end-to-end transportation of mail from the origin/creation point to the USPS destination induction point. Industry provided transportation companies provision such data including geocoded coordinates of the transportation vehicles in near real-time. By including this industry provided information, both the USPS and the mailing industry will gain improved visibility of mail transportation and thus can more accurately schedule mail processing and predicted arrival of time-sensitive mail.</p>   | <p><b>Sponsors:</b><br/>           Bob Rosser (Industry)<br/>           Robert Cintron, Mike Barber, Gary Reblin (USPS)</p> <p><b>Leaders:</b><br/>           David Propst, Michelle Zalewski (Industry)<br/>           Himesh Patel, Greg Blanchette (USPS)</p> | <p><b>Bi-Weekly<br/>Tuesday<br/>11 a.m. - 12 p.m.</b></p> |

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| WG 191   | Informed Address                                 | <p>This workgroup will focus on assessing the Informed Address (IA) platform concept which will eventually include a portfolio of applications, but for now is focused on the Targeted Offers Powered by IA pilot. The success of this pilot is dependent on mailer participation in Informed Delivery. During this pilot, mailers will have the opportunity to display Interactive Campaigns to target ID users on their mailing list <i>and</i> through an Offers portal, gain access to other USPS users not on mailing lists. In addition, consumers will be granted the ability to express their mail preferences, and in doing so, view and receive mail that matters most to them. Overall, the IA portfolio is intended to enhance consumer privacy and Mailer's response rates/profitability from direct mail by masking a consumer's identity and providing mailers with more detailed consumer insights from direct mail. In the future, the shift in the addressing format/nomenclature will require more extensive changes to processes or systems that support mail processing and delivery. It is consequently possible that this workgroup will need to interact with other workgroups including but not limited to Informed Delivery, to ensure the concept and solutions created leverage and align with existing processes and solutions, where possible.</p> | <p><b>Sponsors:</b><br/> Steve Colella (Industry)<br/> Jeff Johnson, Gary Reblin (USPS)</p> <p><b>Leaders:</b><br/> Katherine Versteegh (Industry)<br/> Robert Dixon, Kison Shin (USPS)</p>           | <p style="text-align: center;"><b>Sunset<br/>November 2021</b></p>                  |
| WG192    | Extra Service - Leverage Technology              | <p><b>Phase I:</b> Work Group will develop and recommend a process that uses secure electronic methods to streamline acceptance of Extra Service Forms.</p>  | <p><b>Sponsors:</b><br/> Lisa Wurman (Industry)<br/> Tom Foti (USPS)</p> <p><b>Leaders:</b><br/> Steve Krejci, Darlene Wolf (Industry)<br/> Roshonda Jackson, Lynne Hallett, Sheila Marano (USPS)</p> | <p style="text-align: center;"><b>Bi-weekly<br/>Thursday<br/>11 a.m - Noon</b></p>  |
| WG194    | Increase Mail in Service Performance Measurement | <p>This Work Group will establish practical opportunities for mailers that have the largest amount of mail excluded from measurement to address root causes of service performance exclusion.</p>  | <p><b>Sponsors:</b><br/> Bob Rosser (Industry)<br/> Mike Barber, Joshua Colin (USPS)</p> <p><b>Leaders:</b><br/> Nancy Garrison (Industry)<br/> Wayne Palmiter (USPS)</p>                             | <p style="text-align: center;"><b>Bi-weekly<br/>Monday<br/>2:00 - 3:00 p.m.</b></p> |

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| WG 195   | <b>Enterprise Payment System (EPS) Review and Enhancements</b> | USPS proposes identifying multiple issues and solutions to address the data and reporting needs of the mailing industry. There are several business needs that have been identified by the mailing industry that will require better/modified connectivity between the Enterprise Payment System, its data sources, and other USPS systems. This includes Informed Visibility, Mail Tracking and Reporting, and the Package Platform. Feedback has been provided and tracked through specific mailing industry points of contact. | <u><b>Sponsors:</b></u><br>Lisa Wurman (industry)<br>Marc McCrery, Lisa Arcari (USPS)<br><br><u><b>Work Group Leaders:</b></u><br>John Whittington/Wanda Senne (Industry)<br>Crystal Newman (USPS) | <p style="text-align: center;"><b>Weekly<br/>Thursday<br/>2:00 - 3:00 p.m.</b></p>                                       |
| TT32     | <b>Increase First-Class Postcard Maximum Size</b>              | In order to increase the maximum size of the Postcard the Postal Service needs assistance in formulating a proper business case. This group will assist that need   | <u><b>Sponsors:</b></u><br>Rose Flanagan, Dave Marinelli (Industry)<br>Tom Foti (USPS)<br><br><u><b>Leaders:</b></u><br>Rose Flanagan, Dave Marinelli (Industry)<br>Elke Reuning-Elliott (USPS)    | <p style="text-align: center;"><b>Sunset<br/>(This task team has<br/>now transitioned to<br/>a user group-UG15.)</b></p> |
| TT34     | <b>Ancillary Service Endorsement Review – Parcels</b>          | As the shipping marketplace has evolved there is an opportunity to review and evaluate the value of the current Ancillary Services for the Postal Services' Parcel Select/Parcel Select Lightweight product offerings. Specifically, there may be an opportunity to better align shipper needs for return and forwarding services for the outgoing Parcel Select/Parcel Select Lightweight shipments that cannot be delivered to original address location  | <u><b>Sponsors:</b></u><br>Wanda Senne, Adam Collinson (Industry)<br>Tom Foti (USPS)<br><br><u><b>Leaders:</b></u><br>Wendy Smith (Industry)<br>Sheila Marano, Dale Kennedy (USPS)                 | <p style="text-align: center;"><b>TBD</b></p>  |

**Industry Engagement & Outreach - Corporate Affairs**