

United States Postal Service®

INDUSTRY ALERT

September 3, 2021

INCIDENT #06187632: *PostalOne!* System - Postage Statements / Mailer Scorecard

An issue has been identified which impacts the *PostalOne!* System. Customers submitting eDoc (Mail.dat / Mail.XML) mailings using a Mailer ID (MID) may have experienced one or several issues with their mailing as outlined in the template below.

| POSTAGE STATEMENTS / MAILER SCORECARD [INCIDENT #06187632] | | |
|---|--|---|
| WARNING / ERROR | IMPACT | WORKAROUND / RESOLUTION |
| 7242 Warning Invalid MID Warning | Potentially could result in incorrect Mailer Owner Scorecard errors | Re-submit Postage Statements that have not been finalized |
| MID Delegation | Mail Owner will not receive Full-Service data if Mail Owner was not identified | Re-submit Postage Statements that have not been finalized |
| New Mailer IDs created after August 31, 2021 | Potentially could result in incorrect invalid MID Scorecard errors | No action required |
| Incorrect By/For | Failure to apply Informed Delivery Campaigns | Re-submit Postage Statements that have not been finalized |
| Incorrect By/For | Failure to apply Incentive discounts | No action required |
| 7195 Warning (MDAT) | Failure to generate Shipping Services File (SSF) | Re-submit Postage Statements that have not been finalized |
| 7175 Error Non-Profit Auth | Failed eDoc Submission | Re-submit failed eDoc submission |

Incident **#06187632** has been activated for this issue.

While this issue has been RESOLVED, customer impact is still being investigated. Accordingly, impacted customers will be notified.

Promotional Incentives - At the present time, it is estimated that less than 20 customers are impacted.

Full-Service Mailer Scorecard: Any erroneous errors will be removed.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [MSSCAdmin@usps.gov] or telephone [(877) 672-0007].

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