

United States Postal Service®

# INDUSTRYALERT

August 5, 2021

## New Chief Retail and Delivery Officer Announced

Joshua D. Colin has been named chief retail and delivery officer, overseeing more than 430,000 employees who help the Postal Service accept and deliver mail and packages.

Colin, who has acted in the role since June, “has done an excellent job taking the helm,” Postmaster General Louis DeJoy wrote in a memo announcing the appointment.

Before stepping in as acting chief, Colin served as delivery operations vice president. Other previous assignments include vice president of the former Eastern Area.

The 35-year postal veteran is a green belt Lean Six Sigma executive, a graduate of the Advanced Leadership Program and has completed phases 1 and 2 of the Postal Service’s Executive Development Program.

Colin also holds a Ph.D. in business administration from Trident University International and dual master’s degrees, in public administration and in human resource management, from Wilmington University.

He succeeds Kristin Seaver, who announced she will be retiring August 28, 2021



Chief Retail and Delivery Officer Joshua D. Colin

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