

United States Postal Service®

INDUSTRYALERT

July 6, 2021

System Performance Issues - *Package Platform*

The United States Postal Service is experiencing system performance issues impacting **Package Platform** resulting in the following delays:

- **USPS Returns** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- Postage Payment for **USPS Returns** service via EPS
- EPS data feeds to IV-MTR

Based on recent assessments of impacted volume, it is anticipated cited data will be current no later than end of day tomorrow **Wednesday, July 7th**. However, we will continue to monitor progress and provide updated status assessments as warranted.

Again, we apologize for any inconvenience.

REMINDER: Delivery of packages IS NOT impacted.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

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