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July 2021

The electronic newsletter from the USPS Headquarters - Industry Engagement & Outreach team - summarizing recent USPS news and developments

A Half-Century of Operating Independently While Continuing to Bind the Nation Together

The U.S. Postal Service marked its 50th anniversary as an independent agency on July 1, 2021

On July 1, 1971, the U.S. Post Office Department became the U.S. Postal Service, a transformation made possible by the Postal Reorganization Act of 1970. This law transformed the Post Office Department from a cabinet level agency to an independent establishment of the executive branch called the United States Postal Service (USPS).



“In the more than two centuries since Benjamin Franklin was appointed our first Postmaster General in 1775, the Postal Service has grown and changed with America, boldly embracing new technologies to better serve a growing population,” said Postmaster General and Chief Executive Officer Louis DeJoy. “We stand ready, willing and able to deliver for America into the next half-century and beyond.”

The first day of USPS operations in 1971 was commemorated at Post Offices nationwide with a new postage stamp and a free souvenir envelope. Official ceremonies, open houses, facility tours, refreshments, entertainment and other festivities also marked the day.

The organization’s achievements during the past half-century include the introduction of ZIP+4 Codes (1983), its first website (1994), Forever stamps (2007) and new products and services like Every Door Direct Mail (2011) and Informed Delivery (2017).

This spirit of innovation continues with [Delivering for America](#), the organization’s new 10-year plan, which focuses on restoring service excellence and financial stability to the Postal Service through new efficiencies, products and services, and investments in people, technology and infrastructure.

To mark its 50th anniversary, the Postal Service has published an oral history of its first 50 years with 25 employees who were part of the organization’s transition from the Post Office Department, as well as a retrospective of National Postal Service Day in 1971. Explore additional information about the Postal Service’s history at about.usps.com/who-we-are/postal-history/welcome.htm

Source: *USPS Postal News – July 1, 2021*

New Governors - Board Adds Three Members



The USPS Board of Governors recently added three members:

- Anton Hajjar, former general counsel of the American Postal Workers Union;
- Amber McReynolds, chief executive officer of the National Vote at Home Institute; and
- Ron Stroman, former Deputy Postmaster General.

The U.S. Senate confirmed the new members after their nomination by President Joe Biden earlier this year.

The governors are the principal officers of the Postal Service. The board is similar to a board of directors, conducting long-range planning and setting strategic policies, among other duties.

The Postal Leadership section of [usps.com](#) has [more information](#) about the board.

Source: *USPS News link – Washington, DC*

U.S. Postal Service Board of Governors to Meet Aug. 6

The U.S. Postal Service Board of Governors will meet Aug. 6, 2021, in open session at Postal Service headquarters, 475 L'Enfant Plaza, SW, Washington, DC. The public is welcome to observe the meeting beginning at 9:00 a.m. ET in the Benjamin Franklin Room on the 11th floor. The Board is expected to discuss the following items:

1. Call to Order and Opening Remarks of the Chairman
2. Remarks of the Postmaster General and CEO
3. Approval of Minutes
4. Committee Reports
5. Quarterly Financial Report
6. Quarterly Service Performance Report
7. Approval of Tentative Agenda for November Meetings
8. Adjournment
9. Public Comment Period

A public comment period will begin immediately following the adjournment of the open session on Aug. 6. During the public comment period, which shall not exceed 60 minutes, members of the public may

comment on any item or subject listed on the agenda for the open session above. Registration of speakers at the public comment period is required. Speakers may register online at <https://www.surveymonkey.com/r/BOG-08-06-2021>. Onsite registration will be available until thirty minutes before the meeting starts. No more than three minutes shall be allotted to each speaker. The time allotted to each speaker will be determined after registration closes. Participation in the public comment period is governed by 39 C.F.R. 232.1(n). Open session meetings of the Board of Governors are available on live audio webcasts at <http://about.usps.com/who/leadership/board-governors/briefings/welcome.htm>. Three hours after the conclusion of the open session meeting, a recorded audio file will be available for listening. In compliance with Section 508 of the Rehabilitation Act, the audio webcast will be open-captioned.

Source: *USPS Industry Alert dated July 27, 2021*

Postal Service Leadership Changes

The Postmaster General announced the following changes to Postal Service leadership:

Effective immediately, Angela Curtis has been appointed Vice President, Delivery Operations, replacing Dr. Joshua Colin who is now Chief Retail & Delivery Officer and Executive VP. Serving as Retail and Post Office Operations Vice President since August 2020, Angela successfully led the charge of transforming the USPS retail footprint and enriching access to postal services for the nation's communities. During her tenure she was responsible for establishing national retail and Post Office operations policy and process for more than 30,000 sites—building competency, confidence and capability in her teams' employees and improving the customer experience. Angela built a strong foundation and has placed the organization in a great position to build upon going forward. In her 29 years of Postal Service experience, Angela has served in several executive positions as acting Vice President, Eastern Area Operations; Manager, Eastern Area Operations Support; District Manager, Mid-Carolinas and Baltimore Districts; and Senior Plant Manager, Northern Virginia. Her comprehensive experience in retail, delivery, processing, logistics, carrier operations, and customer service operations situates her well to assist in positioning the Postal Service as the preferred delivery service for the American public. Angela holds a Master of Business Administration from Gardner-Webb University and a Master of Science in management from the Massachusetts Institute of Technology as a Sloan fellow representing the United States Postal Service. She is Lean Six Sigma Green Belt certified, a recipient of the 2020 Postmaster General's Award, and a veteran of the United States Air Force.

Effective immediately, Elvin Mercado has been appointed Vice President, Retail and Post Office Operations, replacing Angela Curtis. Elvin recently served as Vice President, Retail and Delivery Operations, Central Area, from March 2021. Bringing 33 years of Postal Service experience to his new role, Elvin also held executive positions as Acting Vice President, Atlantic Area; District Manager, Westchester and Triboro districts; Executive Director, Retail and Delivery Transformation; and PCES Postmaster in Manhattan and the Bronx, New York. Focusing on employee engagement and Lean Six Sigma initiatives, Elvin has led his districts and Post Offices to ongoing service and operational improvements. Acting as Executive-in-Charge of the hurricane recovery team deployed to Puerto Rico in Caribbean District in 2017, he was instrumental in restoring services and keeping USPS employees and customers safe after Hurricanes Irma and Maria. Elvin is a graduate of the USPS Senior Executive Assessment and Development Center, Executive Leadership, Executive Foundations, and Advanced Leadership programs. He is also green belt-certified and black belt-trained in Lean Six Sigma, and platinum-certified in Analytics University. Elvin holds a bachelor's degree in business administration from Monroe College in New York City and a master's degree in business operational excellence from Ohio State University's Fisher College of Business.

Effective immediately, Eric Henry, has been appointed Acting Vice President, Retail and Delivery Operations, Central Area, replacing Elvin Mercado. Eric recently served as District Manager of New York 3 District composed of the former Albany, Westchester and Western New York districts. Prior to that he served as District Manager, Triboro District from April 2019, after acting in the role from November 2018. In New York 3, Eric oversaw postal services for 55 counties with over 4.2 million delivery points and served by more than 6,600 letter carriers and 1,500 Post Offices, stations and branches. He also held positions as Area Manager, Delivery Programs Support; Manager Post Office Operations; Postmaster, Shawnee Mission, Kansas; and Acting Manager, City Delivery, creating policy and overseeing nationwide City Delivery Operations. Eric is a graduate of the USPS Advanced Leadership Program and is a certified Lean Six Sigma Green Belt. His 30 years of Postal Service experience in delivery and retail operations, mail processing, and customer service will prove invaluable as he leads Central Area toward continuous improvement and delivering top performance for America.

Source: *USPS Industry Alert dated July 29, 2021*

Latest USPS Report Shows Sustained Service Performance Improvements for First-Class Mail, Marketing Mail, Periodicals

Marketing Mail Reaches Highest Performance Level in Nearly 5 Years

The U.S. Postal Service reported fourth-quarter service delivery performance data through the first three weeks of July that showed sustained improvement across all First-Class, Marketing and Periodical mail categories from the third quarter ended June 30.

Fourth-quarter service performance for July 1 through July 23 included:

- **First-Class Mail:** Delivered 89.3 percent of First-Class Mail on time against the USPS service standard, an improvement of nearly 2 percentage points from the third quarter.
- **Marketing Mail:** Delivered 92.4 percent of Marketing Mail on time against the USPS service standard, an improvement of 1.4 percentage points from the third quarter.
- **Periodicals:** Delivered 82.8 percent of Periodicals on time against the USPS service standard, an improvement of 3.6 percentage points from the third quarter.

Notably, for the week of July 17- 23, Marketing Mail reached the highest service performance level (93.7 percent) reported for that category in nearly five years, since the week of August 20-26, 2016 (93.9 percent). “We are working tirelessly across our network and with our industry partners to improve service performance for all mail and packages. The numbers are trending in the right direction – particularly for First-Class and Marketing Mail – but there is much more work to be done,” said Postmaster General Louis DeJoy. “We are steadfast in our commitment and focused on delivering the reliable and consistent service our industry customers and the American public expect and deserve.” The Postal Service’s recent service delivery improvements have been, in part, the result of a strategic shift to more ground deliveries, decreasing the agency’s reliance on the limited cargo capacities of third-party air carriers.

[Delivering for America](#), the Postal Service’s 10-year plan for financial sustainability and service excellence, seeks to meet or exceed its goal of 95 percent on-time service performance for all mail and shipping product delivery based on standards as all elements of the plan are implemented.

The Postal Service is preparing for the higher delivery demands of the 2021 holiday peak season through increased hiring of delivery and plant personnel, the leasing of millions of additional square feet of sortation facilities, and the installation of new processing equipment to accommodate higher volumes and customers’ evolving mail and package delivery needs. Since April, the Postal Service has installed more than 36 of 112 new package sorting machines, reflecting infrastructure investments under the Delivering for America plan. Markets that have installed machines include Philadelphia (PA), Traverse City (MI), Teterboro (NJ), Huntsville (AL), and Eagan (MN). Installations are currently underway across the country, as the Postal Service plans to have new equipment running at 112 facilities by the 2021 peak holiday season. Additionally, the Postal Service is making a concerted effort nationwide to hire new employees ahead of the 2021 peak holiday season. Service performance is defined by the Postal Service from acceptance of a mailpiece into our system through delivery, measured against published service standards.

Source: *USPS Postal News, July 29, 2021*

The USPS Household Diary Study

The Household Diary Study survey, fielded continuously since 1987, aims to collect information on household use of the mail and how that use changes over time. The survey collects household information on demographics, lifestyle, attitudes toward mail and advertising, bill payment behavior, and use of the

Internet and other information technologies. The Household Diary Study (HDS) is a multi-year research study funded by the United States Postal Service. The study surveys a representative sample of over 5,200 households each year (on a government fiscal year basis) to provide a comprehensive and continuous description of the mail originating and destinating in American households.

Table E.1:
Mail Received and Sent by Households
(Millions of Pieces)

Mail Classification	Received	Sent
First-Class Mail	35.3	6.3
Marketing Mail-Regular	43.6	—
Marketing Mail Nonprofit	11.2	—
Periodicals	3.9	—
Package & Shipping Services	5.8	0.7
Total	99.9	7.0
Household to Household	2.5	
Total Mail Received and Sent by Households *	104.4	
FY 2020 RPW Total	129.2	
Non-household to Non-household	24.8	
Unaddressed	0.9	—

Source: HDS Diary Sample, FY 2020.
Note: Totals may not sum due to rounding.
* Total (104.4) is less than received (99.9) plus sent (7.0) because household to household mail (2.5) is included in both categories.

The Household Diary Study examines mail by the markets it serves. This design cuts across classes but provides a foundation for understanding mail flows and the marketplace changes that affect them. In 2020, U.S. households received 99.9 billion pieces of mail, and sent 7.0 billion, as seen in Table E.1. Mail sent and received by households constituted 81% of total mail in FY 2020. Fifty-five percent of the mail households received was sent via Marketing Mail. Only 2% (2.5 billion pieces) of household mail was sent between households; the rest was sent between households and non-households.

Despite volume declines across most mail received and sent by households, the latest Household Diary Study shows positive information around Post Office use and the value of ad mail.

The study also shows a continuous decline in correspondence mail volume since the early 2000s, with almost 20 percent declining in the past 10 years. Declines are attributed to changing demographics with younger heads of household sending less correspondence, and the increase of email and social media. Visit the PRC website for reports for 2013 through the current year at <https://prc.gov>. Use the search form in the upper right corner of the page to search for “household diary”.

Household Mail Volume Received and Sent by Market Served			
(Billions of Pieces)			
Market	2018	2019	2020
Correspondence	15.7	15.1	14.6
Transactions	22.4	20.4	19.7
Advertising	75.3	73.2	61.1
Periodicals	4.4	4.2	3.9

Source: *PRC Household Diary Study FY2020*

SVmobile Changes

On June 8th USPS began the deployment of an updated version of SVmobile allowing only properly generated 99Ms with correct symbology to be inducted. At this time there have been induction containers presented for induction that are scanned as an invalid barcode. Prior to this deployment there was an exception process that was inadvertently disabled. This exception process that was in place prior to June 8th allowed the induction of improperly formatted 99Ms (i.e. wrong length, wrong symbology, etc.) and flagged them as exceptions. As a result, mailers have been able to generate 99Ms with incorrect symbology without experiencing any operational impact upon induction, since SVmobile was designed to accept them.

This exception process will be reactivated on July 20, 2021 until October 1, 2021 to allow customers time to validate that their 99M container barcode symbology is correct. The USPS specification for 99M mailer placards indicates that these barcodes will leverage the GS1-128 (formally known as EAN 128) symbology. This is a specialized version of the more generic Code 128 symbology. When the induction process was initially implemented in SVmobile, it was designed to expect properly formatted 99Ms, including use of the correct symbology. This specification has been in place since at least 2008.

Please go to PostalPro to find the Intelligent Mail Container Barcode Technical Specifications at: <https://postalpro.usps.com/node/860> to ensure 99Ms are in compliance with the required specifications.

Source: *USPS Industry Alert dated July 7, 2021*

Rapid Results-New Sorting Machines Speed Processing

USPS is rapidly deploying state-of-the-art sorting machines at plants across the nation as it ramps up for the upcoming peak holiday delivery season. The new sorters are part of Delivering for America, the Postal Service’s 10-year plan to modernize the organization, including a series of mail processing improvements, such as making better use of trucks and the existing surface network to rely less on costly air transportation.

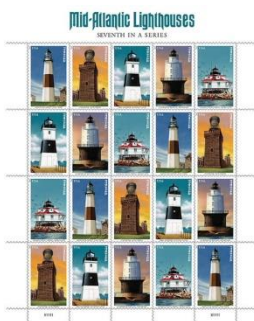
The new equipment includes an automated delivery unit sorter that was installed in June at the Huntsville, AL, Processing and Distribution Facility, where employees previously processed packages by hand, averaging approximately 170 parcels an hour. With the new machine, employees are processing

35,000-40,000 packages daily. “We use it almost 20 hours a day. It’s making a huge difference already,” said Kenneth Balentine, the plant’s mail processing operations manager. The automated delivery unit sorter is expected to turbocharge package processing, particularly during peak season, he said. “Last year, we processed over 250,000 packages by hand during peak. This peak season, we are expecting double or triple last year’s amount,” Balentine said. Like the Huntsville plant, the Traverse City, MI, Processing and Distribution Center also processed packages manually. “We would hand sort packages, handling them two, three times,” said Drew Rockey, a mail handler at the facility. That recently changed after a new automated delivery unit sorter was installed. “Now packages move from the dock to the machine to dispatch in one smooth process. This machine will revolutionize how we sort packages,” Rockey said.

In addition to helping USPS grow its package business, the new equipment is generating enthusiasm in the communities that the organization serves, with positive press coverage from the Huntsville Business Journal and Up North Live, the website for the ABC and NBC stations that cover Traverse City. Huntsville and Traverse City are not alone. Several plants are being fitted with new sorting machines over the next few months, including approximately 90 facilities that will install small delivery unit sorters that take up less space than the other machines but process as many packages. “Our business is to serve the customer. That’s what [the 10-year plan] is doing by placing new processing equipment in the plants,” Balentine said. Coupled with the plan’s new transportation network, the organization will be able to get packages into customers’ hands faster. “It is a beautiful thing,” he said.

Source: *USPS News Link, Washington, DC*

USPS Stamp Corner – Featuring New Stamps



Mid-Atlantic Lighthouses

America’s lighthouses have been guiding mariners to safety for 300 years. Their styles, locations, and construction methods differ, but their purpose is the same: to light the way through treacherous waters. Recognizing our fascination with these historic structures, the U.S. Postal Service releases Mid-Atlantic Lighthouses, the seventh and final issuance in the Lighthouse series. Issue Date: 8/6/2021

Missouri Statehood

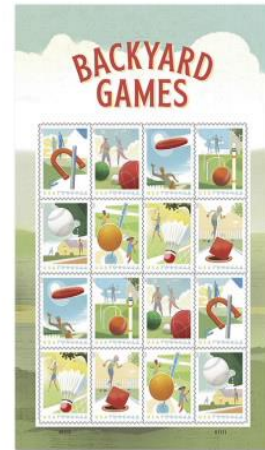
On August 10, 1821, Missouri was admitted as the 24th state in Union. In 2021, the U.S. Postal Service celebrates the state’s bicentennial with a new stamp. The stamp art features a photograph of Bollinger Mill State Historic Site. The photo shows the multi-story mill, which dates to the Civil War period, as well as the Burfordville Covered Bridge, Missouri’s oldest and one of just four remaining covered bridges in the state. Issue Date: 8/10/2021



Backyard Games

With this panel of 16 Forever® stamps, the U.S. Postal Service celebrates the variety of games Americans play for outdoor recreation. The stamp pane features eight unique designs illustrating eight backyard games-badminton, bocce, cornhole, croquet, flying disc, horseshoes, tetherball, and a variation on pick-up baseball. Each design emphasizes the movement of the game pieces, giving a dynamic quality to the artwork, with a simplified style that evokes the nostalgic feeling of playing backyard games as a child.

Issue Date: 8/12/2021



Source: *USPS Newsroom, Washington, DC*

Interested in Joining MTAC?

The Postmaster General’s Mailers Technical Advisory Committee (MTAC) is a venue for the United States Postal Service (“Postal Service”) to share technical information with mailers. It’s also a great way to receive mailers advice and recommendations on matters concerning mail-related products and services, in order to enhance customer value and expand the use of these products and services for the mutual benefit of mailing industry stakeholders and the Postal Service. Don’t hesitate, reach out and we’ll get you acquainted with MTAC today.

Check out our Web Site for more information at: <https://postalpro.usps.com/mtac>

Or for further information please contact the MTAC Program Manager at MTAC@usps.gov.

Few Upcoming Events...

August 10

Southern Areas Inspiring Mail (AIM) Virtual Meeting

For information contact: SAaim@usps.gov

September 20-24

Virtual Fall NPF & National PCC Week combined

For information contact: mgoodson@npf.org and lewis.l.johnson@usps.gov

September 22

National PCC Day Virtual

For information contact: cathy.m.scocco@usps.gov

November 2-3

MTAC Meeting

For information contact: MTAC@usps.gov

And Now for Some Interesting August Facts

- **August 7 is Purple Heart Day** is the day created to give back. It's a day for Americans to remember and honor the men and women who bravely represented their country and were wounded or killed whilst serving.
- **August 9 is National Women's Day.** We get to celebrate National Women's Day. This South African holiday is celebrated every year on a weekday.
- **August 19 is National Aviation Day.** Chosen for the birthday of Orville Wright who piloted the first recorded flight of a powered heavier-than-air machine in 1903.
- **August 26 is Women's Equality Day,** which celebrates the 1920 ratification of the Nineteenth Amendment and, with it, women's right to vote in the United States.

And here are a few more:

- **August 9:** Book Lovers Day –Crab a good book to enjoy.
- **August 10:** National S'mores Day- A delicious treat around the campfire.
- **August 13:** Left Handers Day – Are you a lefty?
- **August 25:** Kiss and Make Up Day – Let's make up with someone today.
- **August 26:** National Dog Day – What would we do without man's best friend?

Federal Register Notices:

Published in the Federal Register July 27, 2021

International Mailing Services: Price Changes (Doc # 2021-15958)

AGENCY: Postal Service

ACTION: Final action

SUMMARY: On May 28, 2021, the Postal Service published proposed price changes to reflect a notice of price adjustments filed with the Postal Regulatory Commission (PRC). The PRC found that price adjustments contained in the Postal Service's notification may go into effect on August 29, 2021. The Postal Service will revise Notice 123, Price List to reflect the new prices.

DATES: The revisions to Notice 123, Price List, are effective August 29, 2021.

FOR FURTHER INFORMATION CONTACT: Dale Kennedy at 202-268-6592 or Kathy Frigo at 202-268-4178

Published in the Federal Register July 21, 2021

Mail Screening Regulations (Doc # 2021-15371)

AGENCY: Postal Service

ACTION: Final rule

SUMMARY: The Postal Service is amending its regulations regarding the screening of mail to be consistent with aviation regulations regarding the transportation of mail via aircraft; continue to enhance the security and ensure the safety of all persons and property onboard aircraft carrying mail; and prevent and deter the carriage of unauthorized explosives, incendiaries, or other destructive substances or items in the mail or in postal products transported onboard aircraft.

DATES: This rule is effective August 20, 2021.

FOR FURTHER INFORMATION CONTACT: Amber Jordan, Inspector Attorney, arjordan@usps.gov, (202) 268-7812

Published in the Federal Register July 13, 2021

Transfer of Post Office Box Service in Selected Locations to the Competitive Product List (Doc # 2021-14854)

AGENCY: Postal Service

ACTION: Notice

SUMMARY: The Postal Service hereby provides notice that 227 locations will be reassigned from their market-dominant fee groups to competitive fee groups.

DATES: Effective date: August 29, 2021.

FOR FURTHER INFORMATION CONTACT: Valerie Pelton, 202-487-4341

Published in the Federal Register July 7, 2021

Addressing Standards (Doc # 2021-14319)

AGENCY: Postal Service

ACTION: Final rule

SUMMARY: The Postal Service is extending its effort to improve the delivery point validation and address standardization of mail receiving postage discounts by amending the Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM®) in various sections of 602, Addressing, to update addressing standards.

DATES: Effective Date: October 1, 2022

FOR FURTHER INFORMATION CONTACT: James Wilson at (901) 681-4600, Kai Fisher at (901) 681-4634, or Garry Rodriguez at (202) 268-7281.

Negotiated Service Agreements:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail, International Service Air Lift, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International & Commercial ePacket Duty and Tax** Chargeback Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International and First-Class Package International** Service Agreement:

International Product Changes-**Priority Mail Express International, Priority Mail International, First-Class Package International** Service and **Commercial ePacket** Agreement:

International Product Changes-**International Priority Airmail, Commercial ePacket, Priority Mail Express International, Priority Mail International & First-Class Package International** Service with Reseller Agreement:

International Product Changes-**International Priority Airmail** Agreement:

International Product Changes-**Competitive Multi-Service Commercial Contracts 1:**

Product Changes-**Priority Mail Express, Priority Mail, First-Class Package Service and Parcel Select Service** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express, Priority Mail and First-Class Package Service** *Negotiated Service Agreements:* [7/29/2021 – \(Doc# 2021-16102\)](#)

Product Changes-**Priority Mail Express, Priority Mail and First-Class** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express and Priority Mail** *Negotiated Service Agreements:*

Product Changes-**Priority Mail Express** *Negotiated Service Agreements:*

Product Changes-**Priority Mail** *Negotiated Service Agreements:* [7/1/2021 – \(Doc# 2021-14023\)](#), [7/1/2021 – \(Doc# 2021-14024\)](#), [7/14/2021 – \(Doc# 2021-15000\)](#), [7/14/2021 – \(Doc# 2021-14998\)](#), [7/14/2021 – \(Doc# 2021-14999\)](#), [7/29/2021 – \(Doc# 2021-16105\)](#), [7/29/2021 – \(Doc# 2021-16108\)](#), [7/29/2021 – \(Doc# 2021-16100\)](#)

Product Changes-**Priority Mail and First-Class Package Service** *Negotiated Service Agreements:* [7/1/2021 – \(Doc# 2021-14022\)](#), [7/1/2021 – \(Doc# 2021-14021\)](#) [7/14/2021 – \(Doc# 2021-15001\)](#), [7/14/2021 – \(Doc# 2021-15002\)](#), [7/29/2021 – \(Doc# 2021-16101\)](#), [7/29/2021 – \(Doc# 2021-16103\)](#)

Product Changes-**Priority Mail, First Class and Parcel Select** *Negotiated Service Agreements:*

Product Changes-**Priority Mail and Parcel Select** *Negotiated Service Agreements:*

Product Changes-**First-Class Package Service** *Negotiated Service Agreements:*

Product Changes-**Parcel Select** *Negotiated Service Agreements:*

Product Changes-**Parcel Select and Parcel Return Service** *Negotiated Service Agreements:*

Product Changes-**Parcel Return Service** *Negotiated Service Agreements:*

Postal Bulletins:

Postal Bulletin 22577 dated 7/29/2021

<file:///C:/Users/kcs68g/Downloads/pb22577.pdf>

POLICIES, PROCEDURES, AND FORMS UPDATES

Manuals

ELM Revision Rescinded: Acceptable Reasons and Instructions for LWOP

IMM Revision: Free Matter for the Blind

IMM Revision: Individual Country Listing for Canada

IMM Revision: Updates to U.S. Sanctions

IMM Revision: Termination of International Postal Money Order Service

Publications

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Forms

PS Form 3971 Revision Rescinded: Request for or Notification of Absence

Postal Bulletin 22576 dated 7/15/2021

<https://about.usps.com/postal-bulletin/2021/pb22576/pb22576.pdf>

POLICIES, PROCEDURES, AND FORMS UPDATES

Manuals

DMM Revision: Addressing Standards

IMM Revision: Individual Country Listing for Hong Kong

Publications

Publication 431 Revision: Changes to Post Office Box Service and Caller Service Fee Groups

Additional Resources:

FRN: [Federal Register Notices](#)

PB: [Postal Bulletin](#)

PE: [Postal Explorer](#) is a mailer's resource for all information contained in the [Domestic Mail Manual](#) (DMM), [International Mail Manual](#) (IMM), [Publication 52](#), *Hazardous, Restricted, and Perishable Mail*.

PostalPro: [PostalPro](#) is a mailer's resource for other information (i.e., Mailing and Shipping, Operations, Industry Forum, Certifications, Resources).

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