

United States Postal Service®

INDUSTRYALERT

July 29, 2021

COMPLETED: System Maintenance Impacting Package Platform and EPS – July 29, 2021

This morning (Thursday, **July 29**, 2021), the United States Postal Service conducted maintenance which was critical to our information technology infrastructure.

As previously advised, during the maintenance window, there was a BRIEF impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification

- EPS data feeds to IV-MTR

NOTE: Post-maintenance assessments reflect cited “**data is now current.**”

We apologize for any inconvenience.

As a REMINDER, delivery of packages IS NOT impacted during maintenance activities or software updates.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (1-800-238-3150, Option 2).

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