

United States Postal Service®

INDUSTRYALERT

June 7, 2021

Informed Delivery® System Impact

As of 06/06/2021 the United States Postal Service is experiencing issues with Informed Delivery Post-Campaign Reporting.

Business users conducting Informed Delivery campaigns may experience issues with the Mailer Campaign Portal (MCP) and will see latency in the processing of Post-campaign Reports. *PostalOne!* campaigns may be impacted as well.

Report processing will recommence once the system is stabilized, and records will be restarted for mailers who also had a COMPLETED or CANCELLED Campaign on 06/05/2021.

We are currently working to address the issue. We apologize for any inconvenience.

Please direct any inquiries or concerns to the Informed Delivery campaign support Help Desk via eMail (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

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