

United States Postal Service®

INDUSTRYALERT

May 28, 2021

Informed Delivery® System Impact

On Friday, May 28, 2021 the United States Postal Service will undergo maintenance on its Informed Delivery system.

From 9:00 PM to 12:30 AM EST the Informed Delivery Mailer Campaign Portal (MCP) and Consumer Portal will not be available.

Informed Delivery jobs submitted through *PostalOne!*® during this window will be processed after the outage.

Post-campaign data will not be transmitted to the Informed Visibility® Mail Tracking and Reporting (IV-MTR®) application during this window and will also resume after the outage.

Please direct any campaign related inquiries or concerns to our Informed Delivery Campaigns Helpdesk via email (USPSInformedDeliveryCampaigns@USPS.gov) or telephone (1-877-329-7206).

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