

United States Postal Service®

INDUSTRYALERT

March 30, 2021

Centralized Account Processing System (CAPS) Migration to Enterprise Payment System (EPS) MIGRATE TODAY!!

Attention: CAPS Users (CAPS Migration to EPS)

The Centralized Account Processing System (CAPS) is currently migrating supported products and permits to the Enterprise Payment System (EPS). The United States Postal Service plans to retire CAPS by the Summer of 2021.

Eligible Products and Permits currently supported for an immediate migration to EPS:

Eligible Products		Eligible Permits
<ul style="list-style-type: none">• Priority Mail• First-Class Mail, Letters, Cards, Flats, and Package Service• USPS Marketing Mail, Letters, Flats, and Parcels• Parcel Select• Media Mail• Library Mail• Bound Printed Matter• Periodicals• ACS™ and AEC	<ul style="list-style-type: none">• International Products• BRM/QBRM• eVS/CNSBPro• USPS Returns*• PC Postage/Endicia*• DFAS/SAM*• iCAPS*• Third-Party Billing (TPB)• Premium Forwarding Service Commercial (PFSC) <i>New!</i>• Pitney Bowes customers using only the products above	<ul style="list-style-type: none">• Permit Imprint (PI)• Postage Due (PD)• Business Reply (BR)• Periodical (PE)• Pending Periodical (PP)

** USPS Returns, PC Postage/Endicia, DFAS/SAM, and iCAPS will require USPS assistance to migrate to EPS. Please reach out to the MSSC about the migration of these products immediately.*

Steps to self-migrate your eligible products to EPS can be found at <https://postalpro.usps.com/EPS/MigrationFactSheet>

Customers with Local Trust accounts are not required to migrate to EPS at this time. If they have eligible products and would like to migrate to EPS, please follow the [self-migrate link](#).

Take steps to migrate today! Please do not wait for the deadline!

Express Mail Corporate Accounts (EMCA) currently utilizing CAPS will be migrated to a new payment method the National Customer Management System (NCMS) to fund their account. Please reach out to the MSSC about the migration. (<https://postalpro.usps.com/sfs>).

United States Postal Service is working on getting the remaining products supported in EPS in early 2021. However, customers mailing both non-eligible and eligible products should wait to begin migrating all accounts until all products are supported in EPS in early 2021.

Non-Eligible Products currently not supported for migration to EPS:

- Commercial Package Intercept (CPI)
- Premium Forwarding Service Local (PFSL)
- Parcel Return Service (PRS)

The Postal Service will host Bi-weekly Webinars on the CAPS to EPS Migration. Join us for the Enterprise Payment System (EPS) Informational Webinar Sessions beginning Tuesday, March 30, 2021, at 2:00 PM EST.

- **Bi-Weekly CAPS to EPS Migration Webinar beginning March 30, 2021 @ 2 PM EST**
 - Meeting URL:
<https://usps.zoomgov.com/j/1603050541?pwd=d0NmL1pDdmRORUUEYkTnRkZUZkQT09>
 - If requested, enter your name and email address.
 - Meeting ID: 160 305 0541
 - Password: 755467
 - Join Audio by the options below:
 - Call using Internet Audio
 - Dial: 1-855-860-4313, 1-678-317-3330 or 1-952-229-5070 & follow prompts

If you have any questions or need support opening an EPS account, please reach out to one of the options below:

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
 - Email MSSC@usps.gov
 - Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time
- Local Business Mail Entry Units (BMEU)
 - To locate your local BMEU, follow this URL: <https://postalpro.usps.com/ppro-tools/business-mail-entry>

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