

United States Postal Service®

INDUSTRY ALERT

February 26, 2021

Centralized Account Processing System (CAPS) Migration to Enterprise Payment System (EPS)

The Centralized Account Processing System (CAPS) is currently in the process of migrating supported products and permits to the Enterprise Payment System (EPS). The United States Postal Service plans to retire CAPS by the Summer of 2021.

Eligible Products and Permits currently supported for an immediate migration to EPS:

** USPS Returns, PC Postage/Endicia, DFAS/SAM, and iCAPS will require USPS assistance to migrate to EPS. Please reach out to the MSSC about the migration of these products immediately.*

Steps to self-migrate your eligible products to EPS can be found at

Eligible Products		Eligible Permits
<ul style="list-style-type: none">• Priority Mail• First-Class Mail, Letters, Cards, Flats, and Package Service• USPS Marketing Mail, Letters, Flats, and Parcels• Parcel Select• Media Mail• Library Mail• Bound Printed Matter• Periodicals	<ul style="list-style-type: none">• International Products• BRM/QBRM• eVS/CNSBPro• USPS Returns*• PC Postage/Endicia*• DFAS/SAM*• iCAPS*• Third-Party Billing (TPB)• Premium Forwarding Service Commercial (PFSC) New!• Pitney Bowes customers using only the products above	<ul style="list-style-type: none">• Permit Imprint (PI)• Postage Due (PD)• Business Reply (BR)• Periodical (PE)• Pending Periodical (PP)

<https://postalpro.usps.com/EPS/MigrationFactSheet>

Customers with Local Trust accounts are not required to migrate to EPS at this time. If they have eligible products and would like to migrate to EPS, please follow the [self-migrate link](#).

Take steps to migrate today! Please do not wait for the deadline!

Express Mail Corporate Accounts (EMCA) currently utilizing CAPS will be migrated to a new payment method of the National Customer Management System (NCMS) to fund their account. Please reach out to the MSSC about the migration. (<https://postalpro.usps.com/sfs>).

United States Postal Service is working on getting the remaining products supported in EPS in early 2021. However, customers mailing both non-eligible and eligible products should wait to begin migrating all accounts until all products are supported in EPS in early 2021.

Non-Eligible Products currently not supported for migration to EPS:

- Commercial Package Intercept (CPI)
- Premium Forwarding Service Local (PFSL)
- Parcel Return Service (PRS)

The Postal Service will host Monthly Webinars on the CAPS to EPS Migration. Join us in March for the Enterprise Payment System (EPS) Informational Webinar Sessions beginning on Tuesday, March 2, 2021, at 2:00 PM EST and Tuesday, March 16, 2021, at 2:00 PM EST.

- **March 2, 2021 @ 2 PM EST**
 - Meeting URL:
<https://usps.zoomgov.com/j/1607555549?pwd=NkFEUmp2dVFDSS93Q3FhQ24xaHQ1UT09>
 - Meeting ID: 160 755 5549
 - Password: 532533
- **March 16, 2021 @ 2 PM EST**
 - Meeting URL:
<https://usps.zoomgov.com/j/1611337032?pwd=WlI4a1ErRWVycytnYStrQkVuVWoyZz09>
 - Meeting ID: 161 133 7032
 - Password: 724157

If you have any questions or need support opening an EPS account, please reach out to one of the options below:

- Mailing & Shipping Solutions Center (MSSC) at 1-877-672-0007
 - Email MSSC@usps.gov
 - Business hours for the MSSC are Monday-Friday from 7:00 AM - 7:00 PM Central Time
- Local Business Mail Entry Units (BMEU)
 - To locate your local BMEU, follow this URL: <https://postalpro.usps.com/ppro-tools/business-mail-entry>

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