

Enterprise Payment System

Account Creation



Eligible Products/Services

- Priority Mail
- First-Class Mail, Letters, Cards, and Flats
- First-Class Package Service
- USPS Marketing Mail, Letters, Flats, and Parcels
- Parcel Select
- Media Mail & Library Mail
- Bound Printed Matter
- Every Door Direct Mail (EDDM) - BMEU
- Periodicals
- International Products
- Business Reply Mail (BRM)
- Intelligent Mail barcode Accounting (IMbA)
- Share Mail
- Electronic Verification System (eVS)
- USPS Returns
- PC Postage
- iCAPS
- PO Box, Caller & Reserve Services (EPOBOL)
- Address Quality Products (AEC, AECII and ACS)

Eligible Submission Methods

- Business Mail Entry Unit (BMEU) hard copy
- eDoc (Mail.dat/Mail.XML)
- Postal Wizard
- Intelligent Mail Small Business (IMsb) Tool

Eligible Permit Types

- Permit Imprint
- Metered
- Precanceled Stamps
- Periodicals (CPP/PP)
- Postage Due
- Business Reply

Eligible Transactions

- Postage Statement Processing (Domestic & International)
- Adjustments
- Mail Entry Postage Assessments
- Reversals
- Refunds (including Value Added Refunds (VAR))
- Deposits & Transfers
- Fee Payments
- Postage Due
- FOIA Requests

The Enterprise Payment System (EPS) allows customers to pay for Postal products and services through a single account, called the Enterprise Payment Account (EPA). The benefits of EPS include:

- Pay and manage services online using a single account
- Automatically pay annual fees from EPA
- Enhanced security features, centralized balance and account management
- Fund as ACH Debit or Trust Account
- Self-service customer experience
- No manual application forms submitted to CAPS Service Center
- Intuitive and interactive mailing reports

Funding permits has become much more convenient with EPS:

- If funding a permit through cash, check, or money order at a RSS you no longer have to go to the assigned Post Office, you can go to any Post Office.
- Now you can electronically fund permits through:
 - Electronic Funds Transfer
 - Mobile Check Deposit
 - ACH Debit

* Non-Eligible Products/Services:

- Parcel Return Service (PRS)
- Premium Forwarding Service Commercial (PFSC)
- Express Mail Corporate Account (EMCA)
- Commercial Postal Store
- Remaining Address Quality Products

Easy Enrollment

If not already enrolled, sign up for a Business Customer Gateway account at: <https://gateway.usps.com>

1. Request to participate in EPS
2. Create an EPA
3. Manage user roles
4. Select payment method and update banking information
5. Activate a payment method
6. Link permits/publications

(NOTE: The following permit types are ineligible for migration — Ghost (GH), Return Services (MR), OMAS Business Reply (OB), OMAS Postage Due (OD), OMAS Imprint (OI), OMAS Metered (OM), OMAS Return Services (OR))

7. Notify your Mail Service Provider (MSP), if applicable

Request to Participate in EPS

1. Select "Get Access" next to EPS in the "Other Services" Tab of the Business Customer Gateway (BCG)

Enterprise Payment System [more info >](#) GET ACCESS

Enterprise PO Boxes Online [more info >](#) GET ACCESS

2. Your request has been sent once the "Get Access" button has changed to "Pending Help Desk"

Enterprise Payment System [more info >](#) Pending Help Desk ?

3. A USPS representative will review the request, and approve or deny the request

Enterprise Payment System [more info >](#) GO TO SERVICE

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2. Create an EPA

1. You are presented with two options:
 - If you are a new Payment Account customer or an existing Local Trust Account customer (funds are deposited at the retail unit where your mailing permit is held) you must select "Create New Account"
 - If you are a CAPS customer you have two options, "Create a New Account" or use the last 5-digits of your existing CAPS Account Number to create your EPA Number*
 - "Create a New Account" to generate a new 10-digit account number that begins with a "1"
 - "Use a CAPS Account" to generate a new 10-digit account number that begins with a "9" and ends with the last 5-digits of your current CAPS account number
- *Note: CAPS and EPS are two separate systems which will never be linked.

2. Agree to the Terms & Conditions and click "Submit"

3. Enter the 5-digit CAPS number + PIN and click "Next"

4. Verify the profile and account information and click "Next"

5. Select the "Business Location/CRID" to associate with the EPA

*Skip this step if you chose a new account

6. You are assigned a 10-digit EPA number

3. Manage User Roles

1. The first person to request access is assigned the Administrator role. The Administrator will approve/deny additional users who request access.

These are the roles and descriptions within EPS:

Administrator:

- Grant access for additional EPS users
- Manage payment account (open/close accounts, approve products to be paid through account, perform transfers and withdrawals)
- View and download payment transaction reports

Payment Manager:

- Manage payment account (open accounts, approve products to be paid through account, perform transfers and withdrawals)
- View and download payment transaction reports

Subscriber:

- View and download payment transaction reports

2. Select the "Next" button to assign and save the roles.

*This step can be skipped and completed at a later time. Access at a later time through Account Management Users & Roles.



4. Select payment Method and Update Banking Information

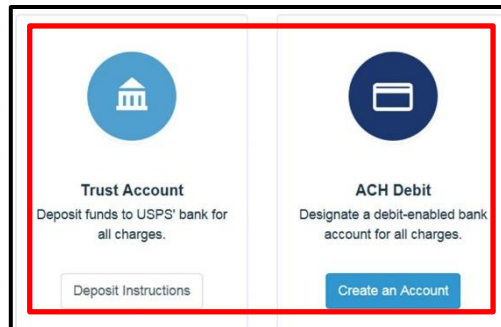
To ensure a successful migration, work with your financial institution to update bank account information prior to activating your payment method. Review the updates for each funding method below:

Trust (Retail Deposit)	Trust (Fedwire)	Trust (ACH Credit)	ACH Debit
<ul style="list-style-type: none"> Funds can be deposited at designated retail units (https://postalpro.usps.com/EPS/RetailLocations.) Funds can be deposited via Mobile Check Deposit Options include check, cash, or money order Must provide the retail unit with your 10-digit EPA Number NOT your permit/publication number Checks can be deposited for any EPA regardless of CRID Retail deposits are available near real-time in your EPS account Mobile Check Deposits are available in your EPS account within 4-6 hours 	<ul style="list-style-type: none"> Work with your financial department to update the account information to initiate the wire transfer Validate USPS (receiver) financial information*: <ul style="list-style-type: none"> American Bankers Association (ABA) # (bank routing number): 121000248 Bank Account # (Beneficiary Field) must be updated to reflect current 10-digit EPA number: 7038000XXXXXXXXXX Note: XXXXXXXXXX is your EPS Account Number Fedwire deposits are available in your EPS account within 4-6 hours 	<ul style="list-style-type: none"> Work with your financial department to update the required electronic transfer information for your ACH Credit deposits Validate USPS (receiver) financial information*: <ul style="list-style-type: none"> ABA Number (bank routing number): 121000248 Account Name (Payee's Name): United States Postal Services Bank Account Number (DFI Account Number Field) must be updated to reflect current 10-digit EPA number: 7038000XXXXXXXXXX Note: XXXXXXXXXX is your EPS Account Number ACH Credit deposits are available in your EPS account the next business day 	<ul style="list-style-type: none"> Work with your financial department to determine if any internal application/policy updates are needed e.g., W-9, Electronic Fund Transfer (EFT) Enrollment Form, letter from USPS bank verifying account Identify <u>your</u> Bank Account Information: <ul style="list-style-type: none"> ABA Number (bank routing number) Bank account number Update debit block/fraud filter code, if applicable, to allow USPS to withdraw funds via ACH Debit <ul style="list-style-type: none"> Originator Company Name: USPS Payment USPS Originator ID: 4135641517 Transactions/Debits will show site as "Washington, D.C." Ensure that any maximum spending limits established by your financial institution are sufficient to cover all potential postage and fees

* Complete list of deposit instructions are available in EPS when a payment method is chosen on the Payment Method Setup Screen.

5. Activate a Payment Method

The next step is to activate your preferred payment method: Trust Account or ACH Debit.



Option A: Trust Account

*A Trust Account is automatically created and is activated upon funding.

Trust Accounts can be funded by:

- Check, Cash or Money Order deposited at designated retail units (<https://postalpro.usps.com/EPS/RetailLocations>): Posted in near real-time
- Fedwire Transfer: 4-6 hours processing
- ACH Credit: Available the next business day

Note: Click the "Deposit Instructions" button to display the Electronic Fund Transfer Procedures. This is where to find Wells Fargo Banking information including ABA# (Routing Transit Number) for ACH Credit and ABA# (Receiver FI) for Fedwire Transfer.

Option B: ACH Debit

Daily transactions are aggregated and withdrawn directly from the customer's banking account. To use an ACH Debit a debit enabled bank account must be provided.

- Select "Create an Account"
- Enter bank account information:
 - ABA Number (bank routing number)
 - Bank account number
- Enterprise Payment posts two micro-transactions less than \$1 each to your bank account within 48 hours

After micro-transactions post to your bank account:

- Select EPS - Go to service
- Select "Continue" under EPA #
- Select "Payment Methods" tab
- Select "Verify Micro-Transaction" link
- Enter the amount of each micro-transaction
- Click "Submit" to activate your account

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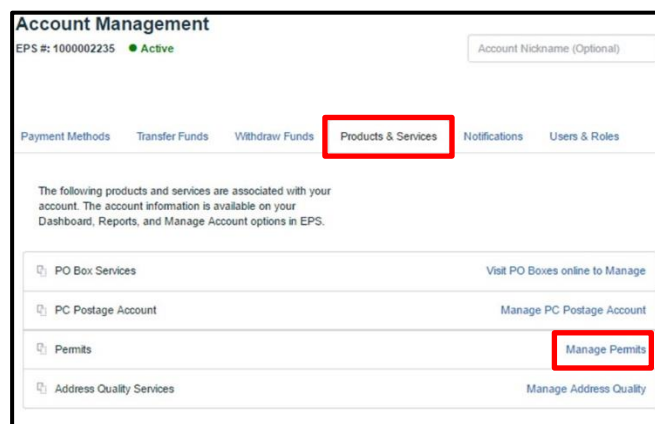
6. Link Permits/Publications

Note: The following permit types are ineligible for migration — Ghost (GH), Return Services(MR), OMAS Business Reply (OB), OMAS Postage Due (OD), OMAS Imprint (OI), OMAS Metered (OM), OMAS Return Services (OR))

1. Connect to the EPS service in BCG
2. Navigate to “Manage Account” screen
3. Select “Product & Services”
4. Select “Manage Permits”
5. From the “Manage Permits” screen, select an EPA Number from the drop-down
6. Select “Link” to link the account
7. Select “Save Linkages” to complete the process
8. Select “Change Linkage” to update the linkage of any permit/publication currently linked to an EPA

Note: Be careful when linking permits, once a permit is linked to the EPA it cannot be delinked.

The “Manage Permits” screen shows your available permits/publication numbers. If a permit/publication number has a negative balance it will not show on this screen until the negative balance is resolved.



Note: All permits that you have MMA access to will appear as available to link. This may include permits that you do not manage payment for today. Prior to saving any permit linkages in EPS, please ensure you only link permits to your EPS account if you intend to pay for those mailings done using your EPS account.

Note: Payment method must be activated, funded and verified prior to account linkage.

Permit	Permit Type	Finance Number	Permit Status	Business Location	Company Name	EPS Account Nickname	EPS Account Number	Linkage
80	PI	510114	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY		Select an EPS Number	Link
81	PI	510114	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY		100002381	Change Linkage
82	PI	510114	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY	Linkage required for nickname	Select an EPS Number	Link Save
83	PI	510114	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY	Linkage required for nickname	100002382	Link
84	PI	510114	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY	Linkage required for nickname	Select an EPS Number	Link
1000	BR	121760	ACTIVE	94792348	VIRTUAL SERVICES BY TRACY	Linkage required for nickname	Select an EPS Number	Link

Note: You must have access to Manage Mailing Activity Service for the CRID to view

Note: All permits that you have MMA access to appear as available to link.

Balance Transfers

- Trust Account balances will migrate to EPS upon final permit/publication linkage
- CAPS Accounts balances will migrate upon final permit/publication linkage or service linkage, for example:
 - If the same CAPS Account is used to pay for ACS and mailing transactions your balance will not transfer until both products have been linked to EPS
 - If you have multiple permits linked to your CAPS Account, you must link all permits/publications to EPS before the remaining funds are migrated

7. Notify Your Mail Service Provider (MSP), If Applicable

If you are a Mail Owner, using a MSP or vendor, notify them of your new EPA number and work with them to make necessary changes. The MSP must have MMA access to the CRID to create a permit online and an Account Administrator or Payment Manager role to link the permit to an EPA. MSPs can open a permit for you at the BMEU with a check and completed PS Form 3615.

Resources



Mailing & Shipping Solutions Center (MSSC)

- Assistance with the EPS set-up process
- Assist with password reset, system logon, and site administrator roles

Phone: 1-877-672-0007
Email: MSSC@usps.gov



USPS Websites

Business Customer Gateway
<https://gateway.usps.com>

PostalPro – EPS Page
<https://postalpro.usps.com/node/4024>
Access for in-depth information about EPS



Retail Locations

Find Enterprise Payment System Retail Locations here:
<https://postalpro.usps.com/EPS/RetailLocations>

W-9 Form
If the W-9 Form is needed contact your local BME