

United States Postal Service®

INDUSTRYALERT

November 20, 2020

Scheduled System Activities – **Sunday, November 22**

On Sunday, **November 22, 2020**, from **3:00 AM CT – 11:00 AM CT**, the United States Postal Service will perform system maintenance which is critical to its information technology infrastructure. Impacted systems are provided below:

Impacted Commercial Systems	Maintenance Window	Outage
Facility Access and Shipment Tracking (FAST)	7:00 AM CT – 10:00 AM CT	No
PostalOne! System	3:00 AM CT – 9:00 AM CT	No
Program Registration	4:00 AM CT – 8:00 AM CT	No

During the implementation and validation window for all cited maintenance activities, there will not be an impact to system access. However, if connectivity issues are experienced, users should log-in again.

UPDATE: **INCIDENT #05457662** – Reporting Issue Impacting the Enterprise Payment System (EPS)

The reporting issue identified with EPS Release 4.1.0.0 (*Sunday, November 8, 2020*) in which transactions were duplicated for Enterprise Payment System (EPS) Debit accounts will be resolved on **Sunday, November 22, 2020**. Impacted mailers with EPS Debit accounts will see duplicate transactions on their account for mailings finalized on Sunday, November 8, 2020 only. As a REMINDER, Incident #05457662 has no financial impact as it is a reporting issue!

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Please direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail (postalone@usps.gov) or telephone (1-800-522-9085).

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