

United States Postal Service®

INDUSTRYALERT

November 25, 2020

Product Tracking & Reporting - System Maintenance - November 25, 2020

Incident Ticket #5498981 has been logged for a service issue with Product Tracking & Reporting which began at approximately 8:30 AM ET today.

The impact is as follows:

- Customer Manifest and Inbound scan event data is delayed in processing
- Outbound extracts are currently delayed in processing
- Tracking may be intermittently unavailable and/or data may be stale

USPS teams are troubleshooting the issue. Updates will be provided as more information becomes available.

Please direct any inquiries or concerns to the *Product Tracking and Reporting* via email (IMpb@usps.gov).

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