



# January 10, 2021 Releases

*PostalOne! System Release 52.0.0.0*  
*Price Change 2021*

**Business Intelligence Database System Release 52.0.0.0**

**Enterprise Payment System (EPS) Release 4.2.0.0**

**Package Platform Release 2.4.0.0**

**Program Registration Release 22.0.0.0**

**Seamless Acceptance and Service Performance (SASP) Release 28.0.0.0**

## Pre-Release Notes

**CHANGE 1.0**

**[EXTERNAL]**

**SCHEDULED DEPLOYMENT DATE: JANUARY 10, 2021**

**EFFECTIVE DATE: JANUARY 24, 2021**

**PRE-RELEASE NOTES PUBLICATION DATE: NOVEMBER 20, 2020**

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<i>PostalOne!</i> System	no suffix: ALM Item numbers R: ALM Requirement numbers
Business Intelligence Database System (BIDS)	B: ALM Item numbers
Enterprise Payment System (EPS)	EI: ALM Item numbers ER: ALM Requirement numbers
Package Platform	PI: ALM Item numbers PR: ALM Requirement numbers
Program Registration	G: ALM Requirement numbers
Seamless Acceptance and Service Performance (SASP)	SI: ALM Item numbers SR: ALM Requirement numbers

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1696-ER ..... 10	21843-R ..... 3	3216-PR ..... 14	3350-PR ..... 12
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## 1.0 Introduction

On Sunday January 10, 2021, the United States Postal Service will implement the following software changes:

- *PostalOne!* System Release 52.0.0.0
- Business Intelligence Database System (BIDS) Release 52.0.0.0
- Enterprise Payment System (EPS) Release 4.2.0.0
- Package Platform Release 2.4.0.0
- Program Registration Release 22.0.0.0
- Seamless Acceptance and Service Performance (SASP) Release 28.0.0.0

These Pre-Release Notes provide the contents of the release and affected subsystems.

The sections titled **Corrections to Known Issues** are derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in these releases.

Included in this document are the proposed changes under review for the next structural release impacting Market Dominant products and services scheduled for January 2021. This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to the release.

Draft postage statements marked with revisions will be posted to Postal Explorer (<http://pe.usps.com>) as they become available.

## 2.0 Mail.dat Client Support

Please note the following regarding the Mail.dat client download.

There is a new **required** Mail.dat client with this release. Users should download Mail.dat client **52.0.0.0\_PROD** from the Business Customer Gateway (BCG) using the following path: Mailing Services → Electronic Data Exchange [Go to Service] → Mail.dat download (Windows 32-bit, Windows 64-bit or Solaris).

## 3.0 Applicable Technical Specifications

### 3.1 *PostalOne!* System Mail.dat eDoc Specification Version Support

Below are the technical specification versions that will be supported for Mail.dat eDoc in *PostalOne!* System Release 52.0.0.0.

<b><i>PostalOne!</i> Mail.dat (eDoc) Version Support</b>			
<b>Versions</b>	<b>Currently Supported Versions (Prior to January 10, 2021)</b>	<b>Post-Release Supported Versions (January 10, 2021 to January 23, 2021)</b>	<b>Post-Price Change Supported Versions (On and after January 24, 2021)</b>
<b>18-1<sup>1</sup></b>	Supported <sup>1</sup>	Supported for updates only <sup>1</sup>	Supported for updates only <sup>1</sup>
<b>19-1<sup>2</sup></b>	Supported <sup>2</sup>	Supported <sup>2</sup>	Supported <sup>2</sup>
<b>21-1<sup>3</sup> New</b>	Not Supported <sup>3</sup>	Supported <sup>3</sup>	Supported <sup>3</sup>
<b>Legend:</b> 1 – Only updates allowed using this version on January 10, 2021 and beyond 2 – Version remains supported through January 24, 2021 and beyond 3 – <b>New</b> version supported beginning January 10, 2021 for mailing dates on January 24, 2021 and beyond <b>Note: The January 10, 2021 release will require a new Mail.dat client to support Mail.dat submissions.</b>			

**Table 1 - Mail.dat eDoc Version Support**

### 3.2 *PostalOne!* System Mail.XML eDoc Specification Version Support

Below are the technical specification versions that will be supported for Mail.XML eDoc in *PostalOne!* System Release 52.0.0.0.

<b><i>PostalOne!</i> Mail.XML (eDoc) Version Support</b>			
<b>Versions</b>	<b>Currently Supported Versions (Prior to January 10, 2021)</b>	<b>Post-Release Supported Versions (January 10, 2021 to January 23, 2021)</b>	<b>Post-Price Change Supported Versions (On and after January 24, 2021)</b>
<b>22.0<sup>1</sup></b>	Supported <sup>1</sup>	Supported for updates only <sup>1</sup>	Supported for updates only <sup>1</sup>
<b>23.0<sup>2</sup></b>	Supported <sup>2</sup>	Supported <sup>2</sup>	Supported <sup>2</sup>
<b>24.0<sup>3</sup> New</b>	Not Supported <sup>3</sup>	Supported <sup>3</sup>	Supported <sup>3</sup>
<b>Legend:</b> 1 – Only updates allowed using this version on January 10, 2021 and beyond 2 – Version remains supported through January 24, 2021 and beyond 3 – <b>New</b> version supported beginning January 10, 2021 for mailing dates on January 24, 2021 and beyond <b>Note:</b> The January 10, 2021 release will require a new set of Web Services Definition Language (WSDL) files to support Mail.XML submissions.			

**Table 2 - Mail.XML eDoc Version Support**

### 3.3 *PostalOne!* System Mail.XML Data Distribution, MID-CRID, and FAST Specification Version Support

Below are the technical specification versions that will be supported for Mail.XML Data Distribution, MID-CRID, and FAST in *PostalOne!* System Release 52.0.0.0. (No changes to currently supported versions.)

<b>Versions</b>	<b>Data Distribution Mail.XML</b>		<b>MID-CRID Mail.XML</b>		<b>FAST Mail.XML</b>	
	<b>Currently Supported Versions (Prior to Release)</b>	<b>Post-Release Supported Versions</b>	<b>Currently Supported Versions (Prior to January 10, 2021)</b>	<b>Post-Release Supported Versions</b>	<b>Currently Supported Versions (Prior to January 10, 2021)</b>	<b>Post-Release Supported Versions</b>
	Prior to 1/10/2021	1/10/2021 and beyond	Prior to 1/10/2021	1/10/2021 and beyond	Prior to 1/10/2021	1/10/2021 and beyond
<b>14.0A</b>	Supported	Supported	Supported	Supported	Supported	Supported
<b>16.0</b>	Supported	Supported	Supported	Supported	Supported	Supported

**Table 3 - Mail.XML Data Distribution, MID-CRID, and FAST Version Support**

### 3.4 Shipping Services File (SSF) Version Support

Below are the technical specification versions that will be supported for Shipping Services Files (SSFs) in *PostalOne!* System Release 52.0.0.0. (No changes to currently supported versions.)

<b>eVS Shipping Services File Version Support</b>		
<b>Versions</b>	<b>—Pre-Release— Versions Supported Prior to January 10, 2021</b>	<b>—Post-Release— Versions Supported on January 10, 2021 and beyond</b>
<b>1.3</b>	Supported for EMCA <sup>1</sup> /EMRS <sup>2</sup> only	Supported for EMCA <sup>1</sup> /EMRS <sup>2</sup> only
<b>1.4</b>	Supported	Supported
<b>1.6</b>	Supported	Supported
<b>1.7</b>	Supported	Supported
<b>2.0</b>	Supported	Supported
<b>Legend:</b> 1 – Express Mail Corporate Accounts 2 – Electronic Marketing Reporting System		

**Table 4 - SSF Version Support**

## 4.0 *PostalOne!* System – Enhancements, Updates, and New Functionality

### 4.1 International Country Group Changes

The USPS is considering regrouping countries to more closely align countries based on geography, volume, and costs for international outbound mailing. This proposal will allow for configurable country-to-price-group mapping for each pricing channel: Retail, Commercial Base, and Commercial Plus.

This proposal includes features to allow separate country-to-price-grouping structures for each outbound mailing product, including First-Class Package International Service (FCPIS), Priority Mail International (PMI), Priority Mail Express International (PMEI), International Priority Airmail (IPA), and International Service Air Lift (ISAL).

- To support this change, PS Form 3700 postage statements will be updated to reflect new Price Groups in Parts B, C, D, E, G, and P: International Mail.
- No changes are needed for Mail.dat, Mail.XML, SSF, or ICR files.

### 4.2 Mail.dat Updates

- Mail.dat technical specifications will reflect the changeover from Idealliance to Delivery Technology Advocacy Council (DTAC) beginning with new supported versions of Mail.dat. The *PostalOne!* System will support new Mail.dat version 21-1 beginning with this release, and will discontinue support for Mail.dat version 18-1. For more details, see Mail.dat Version Support Table 1 in Section 3.1 of this document, and the Mail.dat eDoc technical specifications. Existing Mail.dat validations 4394 and 4395 will support version compliance as shown below.

**Existing Mail.dat Validation 4394:** *Mail.dat original file submissions with .hdr DTAC Version {1} and submission date on or after {2} are not supported.*

**Existing Mail.dat Validation 4395:** *Mail.dat {1} file submissions with .csm Postage Statement Mailing Date on or after {2} are not supported.*

- Mail.dat will support price change postage statements by updating supported rate cases.
- The description for Mail.dat validation error code 7239 will be updated to add references for Adult Signature 21 as shown below.

**Updated Mail.dat Error Code 7239 Description:** *The .sfr Service Type Z1 = Adult Signature 21 Required and Z2 = Adult Signature 21 Restricted cannot be claimed together on the same piece. [21439-R](#), [21440-R](#), [21843-R](#)*

### 4.3 Mail.XML Updates

- Mail.XML technical specifications will reflect the changeover from Idealliance to Delivery Technology Advocacy Council (DTAC). For Mail.XML version 24.0, the namespaces will be updated to remove references to Idealliance. Mail.XML versions prior to version 24.0 will continue to reflect Idealliance references. [21603-R](#)
- Mail.XML will support price change postage statements by updating supported rate cases. [21440-R](#)
- Mail.XML will be updated to add full support for ExtraServiceIMPackageBarcode in the MailPieceCreateRequest message in Mail.XML technical specification version 24.0. To accommodate the new field, new Mail.XML validation checks will be implemented. For details, see the Mail.XML eDoc technical specifications. [14162 \(21900-R, 21897-R\)](#)
- The *PostalOne!* System will support new Mail.XML version 24.0 beginning with this release, and will discontinue support for Mail.XML version 22.0. Support will continue for Mail.XML version 23.0. For more details, see Mail.XML Version Support Table 2 in Section 3.2 of this document, and the Mail.XML eDoc technical specifications. Existing Mail.XML validations will support version compliance as shown below.

**Existing Mail.XML Validation 9311:** *Mail.XML version {1} may not be submitted before {2}.*

**Existing Mail.XML Validation 9314:** *Mail.XML version {1} may not be submitted with PostageStatementMailingDate before {2}.*

**Existing Mail.XML Validation 9440:** *Mail.XML version {1} is not supported for PostageStatementMailingDate after {2}.*

**Existing Mail.XML Validation 9423:** *Mail.XML version {1} may not be submitted on or after {2}. [21438-R](#)*



## 4.4 Mailing Promotions for 2021

The USPS is considering offering six promotions to mailers for calendar year 2021. The promotions vary between 3 months and 6 months. The general intent is to increase the value of direct mail and retain the volume of transactional mail. Analysis has shown that mailers who participate in promotions have higher volume growth than non-participants. The following six promotions are under consideration for 2021:

- Tactile, Sensory and Interactive Promotion
- Emerging and Advanced Technology Promotion
- Personalized Color Transpromo Promotion
- Earned Value Promotion
- Informed Delivery Promotion
- Mobile Shopping Promotion

Further enhancements will be made to allow enrolled mailers to electronically upload their mailpiece samples. This feature was introduced in 2020 and will now support a full complement of options for electronic mailpiece sample submission to include:

- Mailpiece sample upload requirements as "Required" and "Not Allowed", in addition to the current option that is available ("Optional"). For more information on these configurations, please review the Postal Service Promotion Requirements document for each of the promotions, available via the Postal Pro Promotions page (<https://postalpro.usps.com/promotions>).
- Improvements to performance and the potential application of limits on the number of mailpiece sample files that can be uploaded into a Group ID, in addition to allowing the ability to add multiple Group IDs to an eDoc submission. These enhancements are currently under review and a more concrete plan will be shared in the future, once the performance of this feature is analyzed as part of the 2020 promotions.
- A required contact information section when mailers are uploading samples where they must fill out contact information so that the USPS Program Office knows who to contact if more information is needed about the samples.

For Mail.dat and Mail.XML, several validations will be updated/added to support the proposed promotions.

### Mail.dat New/Updated Validations:

- 7278 (updated warning) – *The submission is claiming an incentive promotion for which a valid Electronic Mail Piece Sample ID linkage is optional. An Electronic Mail Piece Sample ID can be obtained by uploading mail piece samples via Business Customer Gateway (BCG). If a .cpt eMailpiece Sample ID is not provided in eDoc, please present a physical mail piece sample for USPS Program Office use.*
- 7279 (updated warning) – *The incentive claimed requires a corresponding .cpt eMailpiece Sample Group ID. The incentive was not applied.*
- 7280 (updated warning) – *The submission is claiming an incentive promotion for which a valid Electronic Mail Piece Sample ID linkage is not allowed. Please present a physical mail piece sample for USPS Program Office use.*
- 5067 (new error) – *Only one .cpt eMailpiece Sample Group ID is allowed for a single .mpu Mail Piece Unit ID. SEG ID: {1}, MPU ID: {2}.*

### Mail.XML New Validations:

- 9801 (new error) – *Only one eMailpieceSampleGroupID is allowed for a single VersionID. VersionID: {1}.*
- 9802 (new warning) – *The submission is claiming an incentive promotion for which a valid Electronic Mail Piece Sample ID linkage is optional. An Electronic Mail Piece Sample ID can be obtained by uploading mail piece samples via Business Customer Gateway (BCG). If an eMailpieceSampleGroupID is not provided in eDoc, please present a physical mail piece sample for USPS Program Office use.*
- 9803 (new warning) – *The incentive claimed requires a corresponding eMailpieceSampleGroupID. The incentive was not applied.*
- 9805 (new warning) – *The submission is claiming an incentive promotion for which a valid Electronic Mail Piece Sample ID linkage is not allowed. Please present a physical mail piece sample for USPS Program Office use.*

For more information, please refer to the Mail.dat and Mail.XML technical specifications.

No changes are needed for postage statements, SSF, or ICR files.

## 4.5 Price Change and Postage Statement Updates

The *PostalOne!* System will be updated to support proposed new pricing for domestic and international mailings as reflected in Notice 123 for January 2021.

To accommodate pricing and structural changes, the Postal Service proposes to make corrections and updates to postage statements as detailed in the sections below. [21949-R](#), [21950-R](#), [21951-R](#), [21952-R](#)

### 4.5.1 Periodicals (PS Form 3541) Updates

January 2021 Instructions page – Step 3, Line 2 will be updated

**From:** “For Outside-County mailings\, complete applicable parts B through F.”

**To:** “For Outside-County mailings, complete applicable parts B through F.”

### 4.5.2 First-Class Mail (PS Form 3600-FCM) Updates

- The existing width of the field "Post Office of Mailing" is too small. It will be enlarged by decreasing the size of the adjacent field "Mailer's Mailing Date". This will result in a width for "Post Office of Mailing" comparable to its width on the existing postage statements for USPS Marketing Mail (PS Form 3602-R) and USPS Marketing Mail Nonprofit (PS Form 3602-N). A long city name, together with state abbreviation and ZIP+4, does not fit well in the existing width on the current PS 3600-FCM postage statement.
- Part S: Adult Signature 18+ changes:
  - S15 label changed to “Adult Signature 21 Required”
  - S16 label changed to “Adult Signature 21 Restricted Delivery”
  - Add line S37 with label “Adult Signature 18 Required NSA Only”
  - Add line S38 with label “Adult Signature 18 Restricted Delivery NSA only”

### 4.5.3 Priority Mail (PS Form 3600-PM) Updates

- Part S: Adult Signature 18+ changes:
  - S15 label changed to “Adult Signature 21 Required”
  - S16 label changed to “Adult Signature 21 Restricted Delivery”
  - Add line S37 with label “Adult Signature 18 Required NSA Only”
  - Add line S38 with label “Adult Signature 18 Restricted Delivery NSA only”
- Part S: Remove line S34 “Return Receipt for Merchandise”

### 4.5.4 Priority Mail Express (PS Form 3560) Updates

- Part S: Adult Signature 18+ changes:
  - S15 label changed to “Adult Signature 21 Required”
  - S16 label changed to “Adult Signature 21 Restricted Delivery”
- Line S35 description will be updated  
**From:** “Premium Data Retention and Retrieval Services”  
**To:** “USPS Tracking Plus”

### 4.5.5 USPS Marketing Mail Nonprofit (PS Form 3602-N) Updates

- Part S: Remove line S34 “Return Receipt for Merchandise”

#### 4.5.6 Package Services (PS Form 3605-R) Updates

- Part S: Adult Signature 18+ changes:
  - S15 label changed to “Adult Signature 21 Required”
  - S16 label changed to “Adult Signature 21 Restricted Delivery”
  - Add line S37 with label “Adult Signature 18 Required NSA Only”
  - Add line S38 with label “Adult Signature 18 Restricted Delivery NSA only”
- Part S: Remove line S34 “Return Receipt for Merchandise” [21668-R](#), [21677-R](#), [21659-R](#), [21676-R](#)

#### 4.6 Seamless Acceptance Incentive

The USPS is considering an incentive for mailings that are submitted under the Seamless Acceptance program. This proposal provides an incentive to Electronic Documentation (eDoc) submitters with a Seamless Customer Registration ID (CRID) and an Enterprise Payment System (EPS) account for adoption of the program.

The incentive would be based on the eDoc submitter’s CRID. A Seamless Mailer is defined by their CRID’s status in the *PostalOne!* System as “Seamless Acceptance.” **Note:** Seamless Parallel does not qualify for the discount.

The proposal is to allow eDoc submitters to receive a Seamless Acceptance incentive for the pieces that claim Full - Service prices in the mailing, provided the eDoc submitter has an EPS account that is used for the incentive. The following business rules will apply to the incentive:

- The incentive will be available to all eDoc submitters with a Seamless Acceptance CRID and an EPS account who register in the *PostalOne!* System.
- The incentive will be applied to the EPS account that corresponds to the permit selected during registration to receive the discount.
- A permit that corresponds to an EPS trust or Automated Clearing House (ACH) debit account must be selected to receive the incentive. Trust accounts will receive the incentive upon postage statement finalization and ACH debit accounts will receive the incentive as a daily aggregate.
- No changes are needed for postage statements, SSF, or ICR files.
- No changes are needed for Mail.dat eDoc. Mail.dat will use the existing “eDoc Sender CRID” field in the Segment Record (.seg) to identify the CRID of the eDoc submitter.
- No changes are needed for Mail.XML. Mail.XML will use the existing OpenMailingGroupRequest > MailingGroupData > MailingFacility field to identify the CRID of the eDoc submitter. [21930-R](#), [14258](#)

#### 4.7 Transition to Enterprise Payment System (EPS) for PFSC and TPB

The *PostalOne!* System will be updated to support the transition of Premium Forwarding Service Commercial (PFSC) and Third-Party Billing customers to the Enterprise Payment System (EPS). Users will be able to migrate a permit to EPS that has been used for a PFSC or Third-Party Billing transaction. [21890-R](#), [21908-R](#), [21948-R](#)

##### 4.7.1 *PostalOne!* System Interface with EPS

The *PostalOne!* System will update the Permit Creation process to support requests from Program Registration that include an EPS account. For such requests, the *PostalOne!* System will create the permit and associated it to the EPS account provided. The *PostalOne!* System will notify EPS of the linkage between the permit and the EPS account through the existing process. [21904-R](#), [21906-R](#)

##### 4.7.2 Updates for Third-Party Billing Transition to EPS

- Third-Party Billing transactions for manual and automated postage statements and adjustment transactions will be sent to EPS for processing. Once the transaction has been successfully completed by EPS, the EPS transaction data (including EPS Transaction ID and EPS Account Number) will be available to *PostalOne!* eVS. [21890-R](#), [21891-R](#), [21893-R](#), [21889-R](#)
- The Third-Party Billing landing page will be updated to change the account number column heading to “EPS/CAPS Account #”, and will display the EPS account number in the column when applicable. [21888-R](#)

- Payment extracts for Third-Party Billing will reflect the EPS transaction number when applicable. [21898-R](#)

### 4.7.3 Updates for Premium Forwarding Service Commercial (PFSC) Transition to EPS

- The *PostalOne!* System will enable users to pay the PFSC annual fee through their EPS account. Once the PFSC annual fee payment transaction has been successfully completed through EPS, the EPS transaction data associated with the payment (including EPS Transaction ID, EPS Account Number and transaction confirmation number) will be available to the *PostalOne!* System. [21931-R](#), [21932-R](#), [21909-R](#), [21907-R](#)

## 5.0 *PostalOne!* System - Corrections to Known Issues

### 5.1 Business Customer Gateway

The Business Customer Gateway (BCG) Postal Wizard Account Search functionality will be updated to properly return results when searching by Account Number, Permit Number, and Permit Pub Type. Currently, the Account Search functionality is unable to retrieve any results when Mail Owners attempt to search for a specific permit using the combination of all three attributes (Account Number, Permit Number, and Permit Pub Type). However, the permit is included in the data results returned when Mail Owners search using only the Account Number. [14129 \(21807-R\)](#)

### 5.2 Electronic Data Exchange

- Mail.dat processing will be updated to consistently populate postage statement details on the Business Customer Gateway (BCG) Dashboard for mail owners. Currently, the mail owner is unable to view details of a Mail.dat submission where the permit holder and mail owner have the same Customer Registration ID (CRID) but that CRID is different from the mailing agent who submits the mailing. In this scenario, the mailing agent (eDoc submitter) is able to view the statement details, but the mail owner and permit holder cannot, even though the mailing submission is populated on their BCG Dashboard, and they should have access to the statement details. [14144 \(21857-R\)](#)
- Mail.dat logic will be updated to properly parse the date for Mail.dat submissions where the uploading computer is set to use a locale other than English (United States). Currently, when Mail.dat files are uploaded from a computer with the locale (region) set to French (Canada), the Mail.dat client is unable to parse the date format and generates a system error. As a temporary workaround until the issue is resolved, users can change their region to English (United States) to prevent the error. [14100 \(21631-R\)](#)
- The Shipping Summary Report will be updated to display containers for tray-based co-palletized eDoc submissions. Currently, containers are not reflected on the report for tray-based co-palletized mailings. In addition, an update will be made to consistently display the Shipping Summary Report when users access the report by drilling down from the Dashboard. [14243 \(21984-R\)](#)

### 5.3 Electronic Verification System (eVS)

The text of the automatic Reconciliation Adjustment Notification email messages sent by eVS will be updated to eliminate wording that identifies all accounts/transactions as being Centralized Account Processing System (CAPS) accounts/transactions. The relevant portions of the message text will be changed from “CAPS account” to “payment account” and “CAPS transaction” to “payment transaction”. The current message text can result in confusion for customers using an EPS account since it identifies all accounts and transactions as CAPS. [14190 \(21913-R\)](#)

### 5.4 Fee Transactions

The *PostalOne!* System Permit Fee Payment page accessed from Balance and Fees will be updated to display a message for external users who attempt to pay fees for a Business Reply Mail (BRM) master permit. The message will notify external users that master BRM fees cannot be paid online but can be made at a retail unit. This will alleviate confusion when users attempt to pay fees for a master BRM permit but find that the Fee Payment option is disabled on the page. [14150 \(21912-R\)](#)

### 5.5 Postage Statement Processing

- Periodicals postage statements linked to an Enterprise Payment System (EPS) debit account that fail verification and require additional postage will no longer be incorrectly prompted for an insufficient balance override in the *PostalOne!* System. [14154 \(21855-R\)](#)

- For Centralized Postage Payment (CPP) Periodicals, an issue will be corrected to populate the cost center in order to enable the postage statement to complete auto-finalization. Currently, when the *PostalOne!* System attempts to finalize a CPP Periodicals statement as part of the auto-finalization process, the cost center is not populated. As a result, the statement is stuck in a pending status. As a temporary workaround until the issue is resolved, mailers can submit the job with a future mailing date and then request that the clerk manually finalize the mailing. This will populate the cost center and allow the finalization to complete. [14046\(21805-R\)](#)
- For manual and Postal Wizard postage statement submissions, the Permit Entry page will be updated to accept designation of a mailing as Election Mail when the processing category is Postcard. Currently, the Election Mail designation is disabled during Permit Entry for postcards. As a temporary workaround, the BMEU clerk can select the option for "Letters (may include postcards)" as the processing category. For Postal Wizard, the "Letters" option can be selected as the processing category. These workarounds will enable pieces to be entered on postcard lines for the statement, and will allow the clerk to designate the statement as "Official Election Mail". No workaround is needed for Mail.dat submissions. For Mail.XML submissions, the eDoc can be modified to claim a processing category of "LT", which will allow the radio button for Election Mail to be selected. [14189](#)

## 5.6 Postal Wizard

The Postal Wizard will be updated to eliminate an issue that results in postage statements that are finalized sometimes showing up on the Business Customer Gateway (BCG) Postal Wizard Dashboard with an incorrect status of "Pending Cancellation". [14136 \(21806-R\)](#)

## 5.7 Reports

The Statement of Ownership Report will be updated to exclude Pending Periodicals from the report. Currently, the report unnecessarily reflects Pending Periodicals in addition to active Periodicals. [12983](#)

## 5.8 Self-Service Terminal

The Self-Service Terminal (SST) logic will be updated to correctly evaluate whether a statement's permit has a sufficient balance in the linked Enterprise Payment System (EPS) account for the postage. Currently, for some submissions, the SST incorrectly indicates that the EPS account has insufficient postage. The issue occurs when an EPS permit is used to pay additional postage for a statement that was initially created using a non-EPS permit. As a temporary workaround until the issue is resolved, SST users can have a clerk finalize the statement. [14097 \(21856-R\)](#)

## 5.9 Statement of Ownership

The Statement of Ownership upload and submission functionality will be updated to resolve several issues, as described below.

- For addresses uploaded via Excel worksheet, an error no longer appears when attempting to edit or delete an address. The page logic will be revised to upload the corrected addresses again to eliminate the issue.
- Holder addresses will be ignored if they are uploaded when the "None" option is selected. Users should not upload addresses if the "None" option is selected.
- Issues with usage of the checkbox in determining how to populate the holder addresses will be corrected.
- The page form will properly account for and display addresses that are uploaded with state abbreviations having more than two characters. The invalid state abbreviations will be corrected by the Address Management System (AMS).
- Display of Address Line 2 will be corrected.
- Functionality for the Electronic Copies checkbox will be corrected.
- Functionality for the "Save as Final" option will be updated to ensure population of the Signature and Title fields. [14254](#)

## 6.0 Business Intelligence Database System (BIDS) – Enhancements, Updates, and New Functionality

### 6.1 MicroStrategy Reports

A new Job Scans Report will be implemented to display a listing of Full-Service and Mixed-Service mailing jobs across Areas and Customer Registration IDs (CRIDs) for which no scans have been recorded. Users will be able to filter the report by Area, District, CRID, and Month. The Job Scans Report will reflect mailing job details for jobs that have zero (0) scans 3 or more days past the job finalization date. Details displayed will include Job ID, Mailing Group ID, total number of Pieces, and number of Full-Service pieces. [76-B](#)

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## 7.0 Enterprise Payment System (EPS) – Enhancements, Updates, and New Functionality

### 7.1 Overweight/Oversized Fee Transactions

EPS will support the Overweight/Oversize fee implemented by the *PostalOne!* System, and will process the fee as an adjustment transaction. Note that the Oversized fee does not apply to Market Dominant products. [1778-ER](#)

### 7.2 Postage Statement Updates

Postage statement updates made to support the *PostalOne!* System release 52.0.0.0 will be reflected in EPS.

### 7.3 Premium Forwarding Service Commercial (PFSC) Transaction Processing

EPS will be enabled to process Premium Forwarding Service Commercial (PFSC) annual enrollment fee transactions through the existing interface with the *PostalOne!* System. [1754-ER](#)

### 7.4 Price Change Support

EPS will support the pricing changes implemented with *PostalOne!* System release 52.0.0.0 for domestic and international mailing transactions. Transaction data, including amounts and piece counts, will be reflected in EPS reports (Transaction History, Commercial Mailing and Shipping Report) and postage statement detail pages. [1776-ER](#), [1779-ER](#)

### 7.5 Report Updates

#### 7.5.1 Chargeback Transaction Display

The Transaction History Report will be updated to indicate any credit card transactions that are flagged as a chargeback. EPS accounts and payment methods will be subject to suspension based on chargeback volume and/or rejection due to fraud. [1692-ER](#), [1694-ER](#), [1695-ER](#), [1696-ER](#), [1697-ER](#)

#### 7.5.2 Third-Party Billing Transaction Display

The Transaction History Report, Spending History Report, and Commercial Mailing and Shipping Details Report will be updated to reflect Third-Party Billing postage statement and adjustment transactions. Third-Party Billing transaction data will be received from the *PostalOne!* System for inclusion in these reports. [1748-ER](#)

#### 7.5.3 Premium Forwarding Service Commercial (PFSC) Fee Transaction Display

Several EPS reports and dashboards will be updated to reflect PFSC annual fee transactions. The table below depicts the placement and method of the display.

Report / Dashboard	Method of Display for PFSC Annual Fee Transactions
Transaction History Report	Displayed as “Adjustment”
EPS Customer Dashboard	Included in “Other Mailing Fees & Services” section
EPS Account Dashboard	Included in “Other Mailing Fees & Services” section
Commercial Mailing and Shipping Details Report	Included in Class column as “Other Mailing Fees & Services”

**Table 5 - Reporting Updates for PFSC Annual Fee Transactions** [1749-ER](#), [1750-ER](#), [1753-ER](#)

#### 7.5.4 Informed Visibility – Mail Tracking and Reporting (IV-MTR) Updates

Transaction information for PFSC annual fees, Third-Party Billing postage statements, and Third-Party Billing adjustments will be sent to Package Platform Data Services so that it will be available for inclusion in the IV-MTR feed. [1751-ER](#), [1752-ER](#)

## 8.0 Enterprise Payment System (EPS) – Corrections to Known Issues

### 8.1 Account Management

- Timing logic will be adjusted for the account verification and activation process so that suspended accounts for which multiple deposits are received simultaneously can be properly reactivated if the sum of the deposits would bring the negative balance above \$0.00. Currently in this scenario, the account is unable to be reactivated because the process attempts to verify and reactivate it before the deposit transactions are created to update the trust balance. The two deposits cause the process to check the trust balance within milliseconds of one another; however, neither deposit transaction is created yet, so the process sees the trust balance as still negative with regard to each deposit amount (even though their sum would cover the amount needed). As a result, the suspended account is unable to be activated automatically and must be done manually by an administrator. With the updated logic, the account verification and activation process will not be attempted until after the deposit transaction has been successfully created and the trust balance is updated. This will allow the process to consistently obtain the most up-to-date balance with each and every transaction and will alleviate the issue in the case of multiple simultaneous deposits. [1767-ER](#)
- EPS accounts that have been inactive for two (2) years or more with a trust balance of \$0.00 will be closed. This applies to accounts against which no purchases, deposits, or transfers have been made in the timeframe. Currently, the automated process to handle this task bypasses some accounts due to their \$0.00 trust balance. As a result, some accounts whose corresponding Automated Clearing House (ACH) debit accounts have already been urged from Global Payment incorrectly remain in Active status within EPS. Resolution of this issue for accounts with this criteria will alleviate account inconsistencies between Global Payment and EPS. [1768-ER](#)

### 8.2 Refunds

- EPS will be updated to properly determine credit card refund status in cases where a response is received from Global Payment that does not include the "Refunded" tag. [1769-ER](#)
- EPS will provide the Item Instance Number generated by Global Payment to CPS as part of the Checkout Status response so that credit card purchases can be successfully refunded. [1770-ER](#)

### 8.3 Reports

- Report export functionality will be updated to retain any filters that the user has selected while viewing the report prior to exporting to an external file (PDF, .xls, .csv). Currently the export function exports the entire dataset containing the report results, even if the user has filtered the result selection to view only a subset of the results. As a temporary workaround until the issue is resolved, users can apply filters as needed to the export file. [1713-EI](#)



## 9.0 Package Platform – Enhancements, Updates, and New Functionality

### 9.1 Account Management

#### 9.1.1 Domestic Outbound Enrollment

Package Platform Account Management will provide features to assist users who are enrolling in Package Platform for Domestic Outbound mailing, either as users who are not already enrolled in the *PostalOne!* Electronic Verification System (eVS), or users migrating from eVS to Package Platform.

The Domestic Outbound CRID/MID Selection page will display the Customer Registration ID (CRID) associated with the user, or allow selection of a CRID for users with multiple CRIDs. The system will check the Mailer IDs (MIDs) for the selected CRID(s) and determine whether any packages exist for the associated MID in eVS. For users who are currently enrolled in eVS (as determined by the presence of eVS packages for the MID), the Domestic Outbound CRID/MID Selection page will display a checkmark icon in a new Online Enrollment column, and will display as “Enrolled in eVS”, with the Master MID populated. For users who are *not* already enrolled in eVS, this column will display a message to complete the online enrollment.

Users who are enrolled in eVS will navigate to a new Migration page, which will display all of the user’s CRIDs that are enrolled in eVS. Users will be asked to confirm that they wish to proceed with migration of the existing CRID(s) from eVS to Package Platform Domestic Outbound. Upon confirmation of the migration, Package Platform will set the effective start date for the user’s Package Platform enrollment to the first day of the subsequent month, and will notify eVS of the effective transition date.

Users who are not already enrolled in eVS will complete the Package Platform Domestic Outbound online enrollment. The effective start date for enrollment will be automatically set to the current date.

For *all* enrolling users, Package Platform Account Management will conduct validation to ensure the user has a valid active Enterprise Payment System (EPS) account in order to complete the enrollment.

For users currently enrolled in eVS and migrating to Package Platform Domestic Outbound, the Account Management Profile Edit page, Account Management Search page, and the Account Management Domestic Outbound Review and Confirmation page will reflect the customer’s current enrollment in eVs, their eVs enrollment end date, and their Package Platform start date. [3345-PR](#), [3346-PR](#), [3347-PR](#), [3348-PR](#), [3349-PR](#), [3350-PR](#), [3351-PR](#), [3352-PR](#), [3353-PR](#)

### 9.2 Manifest Services

Manifest Services will validate the Intelligent Mail package barcode (IMpb) Tracking Number and barcode construct on packages before extracting the Service Type Code (STC) from the barcode. If the STC from the IMpb Tracking Number does not match the STC in the database file, the STC extracted from the package barcode will take precedence and will overwrite the STC in the file. When this occurs, an autocorrection message will be relayed. [3319-PR](#)

### 9.3 Pricing Services

#### 9.3.1 January 2021 Price Change

The Package Platform System will be updated to support the pricing changes to be implemented with the January 2021 releases, effective January 24, 2021. This will include PC Postage Rate Category Codes and Descriptions, and Assessed Rate Category Codes and Descriptions for use in PC Postage pricing. The Pricing Service will identify and respond to the claimed rate category for PC Postage pricing.

For First Class Package Service (FCPS) Service Type Codes (STCs), the Account Identifier Code (AIC) mapping will be updated to match the AIC used by the *PostalOne!* System for that purpose. [3231-PR](#), [3232-PR](#), [3233-PR](#)

#### 9.3.2 Carbon Accounting

Package Platform Pricing Services will support entry, calculation, and provisioning of carbon emissions metrics to be used by Reporting Services for the Carbon Accounting Report, including Lifecycle and Footprint emissions data.

The following business rules will apply to the carbon emissions data:

- Carbon emissions data will be stored for all outbound mail classes.
- All carbon emissions data will be associated with a start date and end date.
- Pricing Services will support yearly updates of the carbon emissions data.
- Carbon costs are only calculated for successfully manifested pieces.
- Carbon costs are not rounded.
- The non-rounded piece weight submitted in the manifest will be used in calculating carbon emissions metrics.
- Emissions rates will be retrieved from the database based on the Mailing Date.
- Pricing Services will calculate the variable Lifecycle carbon emissions using the following formula:  
*Per-piece variable emissions cost + (per-pound variable emissions cost \* piece weight)*
- Pricing Services will calculate the fixed Footprint carbon emissions using the following formula:  
*Per-piece fixed emissions cost + (per-pound fixed emissions cost \* piece weight)* [3282-PR](#), [3283-PR](#), [3284-PR](#)

### 9.3.3 Extra Services

Package Platform Pricing Services will update the fees charged for packages with specified Extra Services in accordance with prices effective January 24, 2021, as stated in Notice 123. This applies to Extra Services Certified Mail (Extra Service Code (ESC) 910), Restricted Delivery (ESC 911), Special Handling Fragile (ESC 852), Insurance Restricted Delivery (ESC 934), Cash on Demand (COD) Restricted Delivery (ESC 917), Registered Mail with COD (ESC 940), and Registered Mail with Restricted Delivery (ESC 941). [3323-PR](#), [3324-PR](#), [3325-PR](#), [3326-PR](#), [3327-PR](#), [3328-PR](#)

## 9.4 Reporting Services

### 9.4.1 Carbon Accounting Report

The Carbon Accounting Report will be updated to use new the prices effective on January 24, 2021 to calculate the carbon footprint that will be applied to postage statements with mailing dates on or after the price change effective date. Reporting Services will consume data elements from pricing for this effort, and will include new data elements for Lifecycle emissions and Footprint emissions. [3212-PR](#), [3334-PR](#)

## 9.5 Scan Services

Scan Services duplicate detection logic will be updated to indicate “01” Event Codes as being considered delivery events in order to reduce the number of packages erroneously flagged as duplicates. This will allow Acceptance, Arrival At Unit (AAU), and Delivery Duplicate evaluation logic to recognize the “01” Event Codes as delivery events. Note that this does not impact the Final Notification Event Codes.

When evaluating packages for duplicates, the scan service will be updated to check whether an acceptance scan occurred at the same 5-Digit ZIP Code as the original AAU scan or delivery scan. If so, then the package will not be flagged as a duplicate, and the package will be removed from any future duplicate checks. [3227-PR](#), [3228-PR](#)

## 9.6 Verify Services

### 9.6.1 Census Exclusions

Verify Services will exclude Automated Package Verification (APV) packages claimed at Cubic Soft Pack rates from being sent to the Electronic Shortpaid Adjustment System (eSAS) for generation of Overpaid adjustments. This will alleviate the issue of erroneous refunds being generated.

The exclusions will apply to packages meeting **all** of the following conditions:

- Claimed Rate Category is one of the following: 7420, 7421, 7422, 7423, 7424, 7429, 7430, 7431, 7432, 7520, 7529, 7530, 7531, 7532, 7620, 7629, 7630, 7631, 7632, 7710, 7711, 7712, 7713, 7714, 7720, 7730, 7740, or 7750; AND
- Claimed Weight = 70 pounds; AND

- Assessed Weight = 70 pounds. [3259-PR](#), [3261-PR](#)

### 9.6.2 Unmanifested Fees

Package Platform Verify Services will update the pricing logic to assess postage for unmanifested Domestic Outbound packages based on the CRID, Mail Class, and Product Workflow. For Commercial price types, the trusted weight will be used if available. [3216-PR](#), [3332-PR](#)

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## **10.0 Program Registration – Enhancements, Updates, and New Functionality**

### **10.1 2021 Mailing Promotions Support**

Program Registration will support the 2021 mailing promotions as outlined in Section 4.4 of this document.

### **10.2 Updated Pricing Support**

Program Registration will be updated to support January 2021 pricing and associated postage statement changes.

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## 11.0 Seamless Acceptance and Service Performance (SASP) – Enhancements, Updates, and New Functionality

### 11.1 Mail.dat and Mail.XML Version Support

New versions of Mail.dat and Mail.XML will be supported by Seamless Acceptance and Service Performance (SASP), as outlined in sections 3.1 and 3.2 of this document. [2800-SR](#), [2801-SR](#)

### 11.2 Pricing Updates

SASP will be updated to support and process rate changes from the *PostalOne!* System to ensure that accurate rates are used for Seamless invoicing. [2803-SR](#)

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## 12.0 Document History

Date	Version	Section	Description

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