

United States Postal Service®

# INDUSTRYALERT

October 16, 2020

## Scheduled Maintenance Activities – *Sunday, October 18*

This Sunday, (*October 18, 2020*), from **12:00 AM CT – 2:00 PM CT**, the United States Postal Service will perform system maintenance which is critical to its information technology infrastructure as outlined below:

Impacted Systems	Outage
Business Customer Gateway (BCG)	No
<b>Business Intelligence Database System (BIDS)</b>	<b>Yes</b>
Electronic Shortpaid Assessment System (eSAS)	No
Facility Access and Shipment Tracking (FAST) System	No
MicroStrategy Reporting	No
National Meter Accounting and Tracking System (NMATS)	No
<b>PostalOne! System</b>	<b>Yes</b>
Program Registration	No
<b>Seamless Acceptance and Service Performance (SASP)</b>	<b>Yes</b>

With the exception of the **three (3) systems highlighted** in the table above, access to all systems will remain available during the cited maintenance and validation window. However, if connectivity issues are experienced, users should log-in again.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

Direct any inquiries or concerns to the *PostalOne!* Help Desk via eMail ([postalone@usps.gov](mailto:postalone@usps.gov)) or telephone (1-800-522-9085).

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