

**Mailers' Technical Advisory Committee (MTAC)**  
**Roster of USER GROUP - WORK GROUP - TASK TEAM Leaders**  
**October 2020**

<p><b>UG #2: eVS/Product Tracking System</b></p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>John Medeiros</b>          Director, Postal Affairs          DHL eCommerce          7415 Emerald Dunes Dr Ste 600          Orlando FL 32822-7406</p> <p><b><u>POSTAL LEADER</u></b></p> <p><b>Vicki Bosch</b>          Manager, Product and Payment          Technology Systems          USPS HQ          475 L'Enfant Plaza SW          Washington DC 20260</p> <p><b>Juliaann Hess</b>          Mgr. Mail and Package          Information Systems          USPS HQ          475 L'Enfant Plaza SW          Washington DC 20260</p>	<p><b>UG #3: FAST &amp; eInduction</b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Deborah Damore</b>          Postal Affairs &amp; Operations          Manager          LSC Communications          1000 Windham Pkwy,          Bolingbrook, IL 60490</p> <p><b>David G Propst</b>          Software Architect          Precisely</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Christian Rivera</b>          Operations Industrial Engineer          Operations Integration &amp;          Support          525 8th St, Room 202C          Augusta, GA 30901</p> <p><b>Dwane Kerns</b>          HQ Major Mailer Support          Specialist          1400 Harrisburg Pike Room 95          Lancaster Pa 17604-9998</p>	<p><b>UG #4: Informed Visibility (previously CONFIRM)</b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Dave Lewis</b>          President          SnailWorks          4510 Buckeystown Pike, Suite M          Frederick, MD 21704</p> <p><b>Nancy Garrison</b>          USPS Compliance &amp; Monitor          Analyst          IWCO Direct          7951 Powers Boulevard          Chanhassen, MN 55317</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Himesh Patel</b>          Mgr. Mail &amp; Package Visibility,          Intelligent Mail &amp; Address Quality</p> <p><b>Stephen R. Jones</b>          Prog Mgr. Mail &amp; Pkg Info          Technology, Intelligent Mail &amp;          Address Quality</p>
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<p><b>UG #5: Addressing: Technology &amp; Business Strategy</b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Marsha L. Amato-Greenspan</b>          CMDSM, MDP, MDC          Vice President, Enterprise Postal Operations &amp; Execution          Bank of America</p> <p><b>Bill Marsh</b>          Senior Solution Consultant          Windowbook Inc.          300 Franklin St          Cambridge, MA 02139-3781</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Kai Fisher</b>          Address Mgmt. Support Analyst          Office of Addressing &amp; Geospatial Technology          National Customer Support Ctr          Memphis, TN</p> <p><b>Star Blackwood</b>          Manager, Address Technology          Office of Addressing &amp; Geospatial Technology          National Customer Support Ctr          Memphis, TN</p>	<p><b>UG #8: USPS Promotions</b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Holly Kozlencer</b>          Postal Affairs Representative</p> <p><b><u>POSTAL LEADER</u></b></p> <p><b>Krista Becker</b>          Mgr. New Solutions          Direct Mail &amp; Periodicals          USPS HQ          475 L'Enfant Plaza SW          Washington DC 20260</p>	<p><b>UG #11: Mail Systems &amp; Acceptance</b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Monica Lundquist</b>          Window Book, Inc.</p> <p><b>Steve Krejcik</b>          Sr. Director of Postal Initiatives          Pitney Bowes Presort Services          1260 E 88th Street          Newaygo, MI 49337-8388</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>James Duffy</b>          Business Process Specialist,          Principal          250 S. Church St.          Spartanburg SC 29306</p> <p><b>Melissa Scheidler</b>          Program Manager, Major Mailer Support          1425 Crooked Hill Rd          Harrisburg, PA 17106-9998</p>
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<p><b>UG #12: <i>Informed Delivery</i></b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Leanne Herman</b> RRD Corporate Postal Affairs</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Robert Dixon Jr</b> Director Product Technology Innovation USPS HQ 475 L'Enfant Plaza SW Washington DC 20260</p>	<p><b>UG #14: <i>Business Mailer Security</i></b></p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Sharon Harrison</b> VP - Postal Strategy AT&amp;T Services 3900 Channel Dr West Sacramento CA 95691-3432</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Heather Dyer</b> Director, Identity and Access Management for the Chief Information Security Office</p> <p><b>Bill Jones</b> Manager, Cybersecurity Risk</p>	<p><b>WG # 182: <i>Package Acceptance and Payment Improvements</i></b></p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>John Medeiros</b> Director, Postal Affairs DHL eCommerce 7415 Emerald Dunes Dr Ste 600 Orlando FL 32822-7406</p> <p><b><u>POSTAL LEADER</u></b></p> <p><b>Vicki Bosch</b> Mgr. Product and Payment Technology USPS HQ 475 L'Enfant Plaza SW Washington DC 20260</p>
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<p><b>WG # 189: Enhanced Visibility of Industry Supplied Transportation</b>  <b>Start Date:</b> January 2020  <b>Target Completion Date:</b> June 30, 2020</p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>Michelle Zalewski</b>  VP - Postal Affairs  ALG Worldwide Logistics  1053 N Schmidt Rd  Romeoville IL 60446-1181</p> <p><b>David G Propst</b>  Software Architect  Precisely  240 204 9367</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Himesh Patel</b>  Mgr. Mail &amp; Package Visibility,  Intelligent Mail &amp; Address  Quality</p> <p><b>Greg Blanchette</b>  Mail &amp; Package Info Sys Spec  Sr.</p>	<p><b>WG #191 Informed Address</b>  <b>Start date:</b> February 28, 2019  <b>Target Completion Date:</b> September 30, 2019</p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>Katherine R. Versteegh</b>  Senior Vice President - DSD  A.B. Data, Ltd.  600 A.B. Data Drive  Milwaukee WI 53217-4931</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Robert Dixon Jr</b>  Director Product Technology  Innovation  USPS HQ  475 L'Enfant Plaza SW  Washington DC 20260</p> <p><b>Nii-Kwashie Aryeetey</b>  Manager, Innovation and Product  Integration  USPS HQ  475 L'Enfant Plaza SW  Washington DC 20260</p>	<p><b>WG #192 Extra Service-Leverage Technology</b>  <b>Start date:</b> January 2020  <b>Target Completion Date:</b> April 16, 2020</p> <p><b><u>INDUSTRY LEADER(S)</u></b></p> <p><b>Steve Krejcik</b>  Sr. Director of Postal Initiatives  Pitney Bowes Presort Services  1260 E 88th Street  Newaygo, MI 49337-8388</p> <p><b>Darlene Wolf</b>  IT Process Analyst  Progressive Insurance  300 North Commons Blvd.  Mayfield Village, OH 44143</p> <p><b><u>POSTAL LEADER(S)</u></b></p> <p><b>Angela Dyer</b>  Director, Business Acceptance  Solutions  USPS Headquarters</p> <p><b>Sheila Marano</b>  Manager, Product Management  USPS HQ  475 L'Enfant Plaza SW  Washington DC 20260</p>
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<p><b>WG #193 Undeclared Hazardous Materials</b></p> <p><b>Start Date:</b> January 2020  <b>Target Completion Date:</b> August 31, 2020</p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>L'Gena Shaffer, CDGP</b>  Senior Technical Consultant  Council on Safe Transportation of Hazardous Articles (COSTHA)  10 Hunter Brook Ln  Queensbury NY 12804-5858</p> <p><b>Ben Pritchett</b>  Dangerous Goods Specialist  Alaska Airlines  PO Box 68900, SEADG  Seattle WA 98168-0900</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Dale Kennedy</b>  Manager, Product Classification  USPS HQ  475 L'Enfant Plaza SW  Washington DC 20260</p> <p><b>Mary Taylor</b>  Mgr. Logistics, Network Ops Management  USPS HQ  475 L'Enfant Plaza SW  Washington DC 20260</p>	<p><b>WG #194 Increase Mail in Service Performance Measurement</b></p> <p><b>Start Date:</b>  <b>Target Completion Date:</b> September 30, 2020</p> <p><b><u>INDUSTRY LEADERS</u></b></p> <p><b>Nancy Garrison</b>  USPS Compliance &amp; Monitor Analyst  IWCO Direct  7951 Powers Boulevard  Chanhassen, MN 55317</p> <p><b><u>POSTAL LEADERS</u></b></p> <p><b>Wayne Palmiter</b>  Mail and Package Information Systems Specialist Sr  Corporate Reporting Service Performance Measurement</p>	<p><b>TT #26: Business Customer Gateway Pilot Program</b></p> <p><b>Start Date:</b>  <b>Target Completion Date:</b></p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>Trista Niswander</b>  Postal Manager  Our Sunday Visitor  200 Noll Plz  Huntington IN 46750-4304</p> <p><b><u>POSTAL LEADER</u></b></p> <p><b>Michael Filipski</b>  Business Process Spec. Principal</p>
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<p><b>TT #32: Increase First-Class Postcard Maximum Size</b></p> <p><b>Start Date:</b>  <b>Target Completion Date:</b>          October 8, 2020</p> <p><b><u>INDUSTRY LEADER</u></b></p> <p><b>Rose Flanagan</b>          Mgr. - Postal Strategies &amp; Logistics          Data-Mail Inc.          240 Hartford Ave          Newington CT 06111-2077</p> <p><b>David Marinelli</b>          Process Consultant – External          Communications          Progressive Insurance          30125 Phillips Ave          Wickliffe OH 44092-1709</p> <p><b><u>POSTAL LEADER</u></b></p> <p><b>Elke Reuning-Elliott</b>          Director, Product Management          (mailing services)          475 L'Enfant Plaza SW          Washington DC 20260</p>		
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*A User Group is designed to be an open “think tank” discussion with broad industry and USPS participation centered on a topic or theme relative to an MTAC Focus Area. **User Groups have no defined end date.***

*A Work Group addresses a clearly defined issue, and works to accomplish a set of desired results by a specific date.*

*A Task Team is designed to quickly address and resolve a very specific issue with a small, focused team. Its scope is very narrow and its timeframe brief in order to drive a rapid (within days or weeks) response*