

MTAC MEMBERSHIP ASSEMBLY

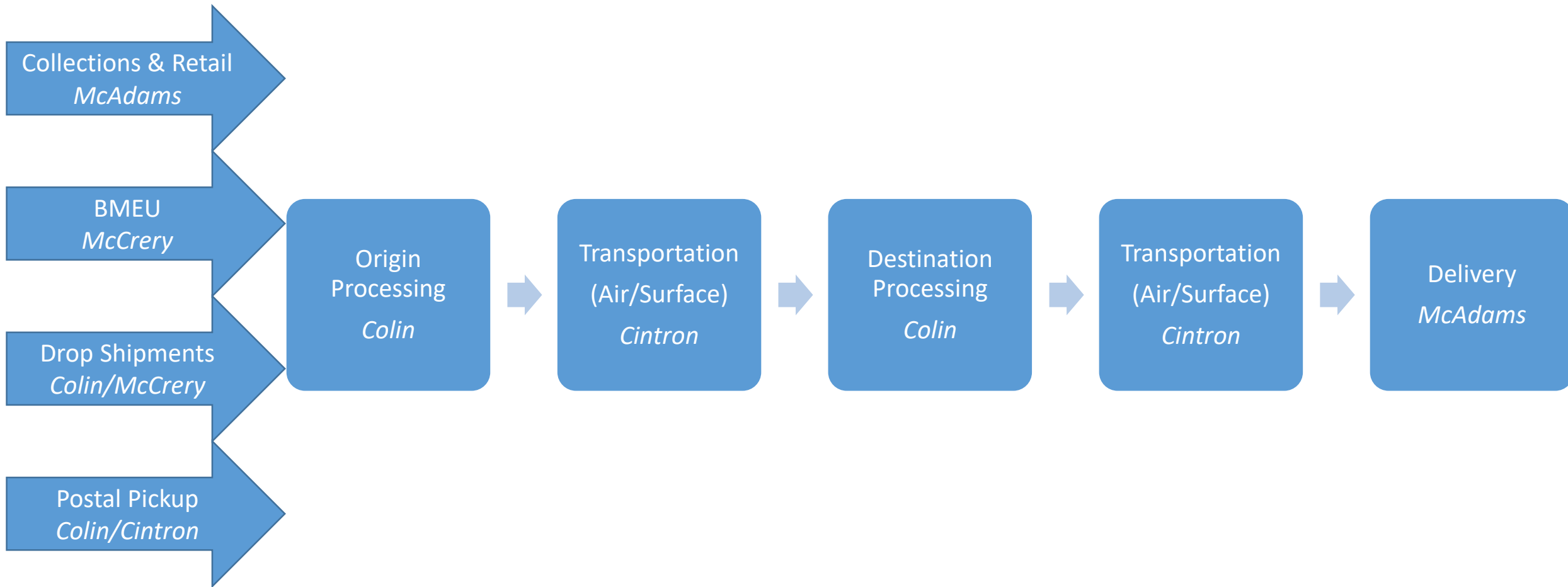
SERVICE AND TRACKING REPORTING

Presenter









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FY20 vs. FY19 – Peak

Indicator	FY20 Peak	FY19 Peak	Variance	Variance to Same Period Last Year
	Pct OT	Pct OT		
First-Class Letters and Flats Composite	88.86	85.23	3.64	
First-Class Letters and Flats Overnight	95.85	94.86	0.99	
First-Class Letters and Flats Combined 2 Day	91.58	88.33	3.25	
First-Class Letters and Flats Combined 3-5 Day	86.03	81.51	4.52	
3-5 Day Surface	85.95	82.55	3.39	
Marketing Mail	90.64	85.05	5.59	
Periodicals	82.85	78.94	3.91	
Scan Composite	97.85	97.72	0.13	

FY20 vs. FY19 – QTR 1

Indicator	FY20 PQ1	FY19 PQ1	Variance	Variance to Same Period Last Year
	Pct OT	Pct OT		
First-Class Letters and Flats Composite	90.36	88.21	2.15	
First-Class Letters and Flats Overnight	94.51	94.77	-0.26	
First-Class Letters and Flats Combined 2 Day	92.32	90.35	1.97	
First-Class Letters and Flats Combined 3-5 Day	88.46	85.81	2.65	
3-5 Day Surface	88.38	86.68	1.70	
Marketing Mail	89.96	85.36	4.60	
Periodicals	85.29	82.40	2.89	
Scan Composite	97.92	97.79	0.13	

FY20 vs. FY19 – QTR2

Indicator	FY20 PQ2TD		FY19 PQ2TD		Variance	Variance to Same Period Last Year
	Pct OT	Pct OT	Pct OT	Pct OT		
First-Class Letters and Flats Composite	91.95	89.80	2.15			
First-Class Letters and Flats Overnight	96.25	95.59	0.66			
First-Class Letters and Flats Combined 2 Day	93.39	91.87	1.52			
First-Class Letters and Flats Combined 3-5 Day	90.50	87.59	2.91			
3-5 Day Surface	90.67	88.05	2.62			
Marketing Mail	91.35	88.89	2.46			
Periodicals	87.56	84.50	3.06			
Scan Composite	97.84	97.91	-0.07			

Grid Analysis Example for First Class Mail Presort 3-5 Days (Real Data)

Air Example		4-Jan Sat							11-Jan Sat							Comments	
		5-Jan Sun	6-Jan Mon	7-Jan Tues	8-Jan Wed	9-Jan Thurs	10-Jan Fri	12-Jan Sun	13-Jan Mon	14-Jan Tues	15-Jan Wed	16-Jan Thurs	17-Jan Fri				
Mailer Name (Air Example) Origin Plant (Example 1) 170, 515 Failures 3-5 Days FCM Presort Letters	Origin Facility Origin THS FedEx Hub Dest THS Dest Facility Dest Facility Dest Facility						STC										Volume tendered on time by Dest THS but it was processed late at Dest P&DC LCTS Process. Due to this, the volume was push for Monday DPS processing and Tuesday delivery. Expected day of delivery was Monday 01/13/2020. Total Failures
Mailer Name (Surface Example) Origin Plant (Example 2) 65,492 Failures 3-5 Days FCM Presort Letters	Origin Facility Origin Facility Origin Facility STC Facility STC Facility Dest Facility Dest Facility Dest Facility				STC UNLD			LOAD UNLD									Delay occurred from STC to Dest Facility. Load scan occurred on 1/10 at 0100 at STC and unload at 1600 at Dest Facility. Gap of 15 hours when drive time between facilities is less than 45 minutes. Volume rolled to the next day which was the expected day of delivery. Total Failures (45,558)
Surface Example																	Delay Downstream Facility Delay Facility (<Origin Plant Name>) Enroute Mailer