

KNOWN ISSUES: R49.0.0.0 - External Report (06/13/2019)									
Item ID	Date Added to List	Detected on Date	Summary	Application	Module	Priority	Resolution Date	Work-Around Description	Release Notes
13344	6/10/2019	6/9/2019	Issue: Dimensional weights are being applied to pre-price change postage statements for PM zones 1-4 (which is invalid currently), causing the entire postage statement to fail.	PostalOne!	eVS	High	6/23/2019	Fix/work-around: Postage has been collected for impacted customers and the postage statements will be closed on 6/23.	Dimensional weights are being applied to pre-price change postage statements for PM zones 1-4 (which is invalid currently), causing the entire postage statement to fail. The dimensioning for Zones 1-4 was disabled on Sunday, and there should be no more impact on mailers. This will be fixed in the 6/23 release.
13345	6/10/2019	6/9/2019	Issue: DIM weight-- evaluating for greatest of 3 -- customer DIM weight, customer actual weight, calculated DIM weight using mailer populated dimensions. An issue where DIM is being calculated, even though not over 1728 for cubic.	PostalOne!	eVS	High	6/23/2019	Fix/work-around: Overcharges have been refunded to mailer.	DIM weight-- evaluating for greatest of 3 -- customer DIM weight, customer actual weight, calculated DIM weight using mailer populated dimensions. An issue where DIM is being calculated, even though not over 1728 for cubic. The dimensioning was disabled on Sunday, and there should be no more impact on mailers. There will be a system check for the minimum dimensions making sure dim weight only applies to packages more than 1 cubic foot. This will be fixed in the 6/23 release.
13346	6/10/2019	6/9/2019	Issue: DIM weight is populated evaluating for greatest of 3 -- customer DIM weight, customer actual weight, calculated DIM weight using mailer populated dimensions. An issue occurred where the incorrect pricing applied was for the actual weight, instead of the DIM weight.	PostalOne!	eVS	High	6/23/2019	Fix/work-around: Impacted mailers will be contacted and appropriate adjustments made. We will monitor any additional impact mailers/packages from now until 6/23.	DIM weight is populated evaluating for greatest of 3 -- customer DIM weight, customer actual weight, calculated DIM weight using mailer populated dimensions. An issue occurred where the incorrect pricing applied was for the actual weight, instead of the DIM weight. This will be fixed in the 6/23 release.