

LICENSING ANNOUNCEMENT

March 14, 2014

Reminder on EPF Server Migration

Primary Audience: EPF Customers

What: As a reminder, the Electronic Product Fulfillment (EPF) website will be migrated to a new server Saturday, March 15. The website will be unavailable starting at 10:00 am Central Standard Time (CST) on March 15 and ending Sunday, March 16 at 10:00 pm CST.

Both the EPF website and web services for large files (NCOA^{Link®}, DSF^{2®}, DPV[®] and AMS API) will be impacted by this service interruption. Once the server and website are back online, there will be no impact to users.

We apologize for any inconvenience this may cause.

When: Starting 10:00 am (CST) March 15 and ending 10:00 pm CST March 16

Impact: The EPF website and web services for large files will be interrupted during the scheduled maintenance.

What you need to do: If you have any questions or need additional information, please contact the Customer Support Help Desk at 800-331-5747. The hours of operation are Monday through Friday, 8:00 am to 5:00 pm CST.