

August 10, 2018

USPS to resume billing for ACS-related notifications and forwarding services effective August 24, 2018

ACS customers will receive invoices for all ACS-related notifications and forwarding services effective August 24, 2018. The invoices will contain charges for the fulfillment of ACS-related notifications and forwarding services for the period of July 25, 2018 through August 24, 2018.

On September 24, 2018 invoices will be issued for all ACS-related notifications and forwarding services that were provided between March 25, 2018 and July 24, 2018. ACS customers who submitted Full Service-eligible mailings during this timeframe may request preliminary invoices for review by sending an email to the ACS Support department with a Subject line containing "ACS Invoice Review Request". The email message must include the ACS account number, found on either a recent ACS invoice or from the Electronic Product Fulfillment site where ACS records are retrieved.

For additional information or assistance please contact the ACS Support department at 877-640-0724 (Option 1) or email acs@usps.gov.

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