



# ***PostalOne!* System Release 47.0.2.0**

## **Pre-Release Notes**

**CHANGE 2.0**

**SCHEDULED DEPLOYMENT DATE: FEBRUARY 25, 2018**

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**NOTE:** *PostalOne!* System issues are identified by ALM Item ID and cross-referenced with ALM Requirement ID (9999-R) where available. Seamless Acceptance and Service Performance (SASP) issues are identified by ALM Item ID followed by “-S”.

### ALM Index

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## 1.0 Introduction

On Sunday, February 25, 2018, the United States Postal Service will implement the following software change(s):

- *PostalOne!* System Release 47.0.2.0
- Seamless Acceptance and Service Performance (SASP) Release 25.0.2.0

These Pre-Release Notes provide the contents of the release and affected subsystems.

The sections titled **Corrections to Known Issues** are derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in these releases.

This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to publication.

## 2.0 Mail.dat Client Support

Please note the following regarding the Mail.dat client download.

There is no new Mail.dat client version with this release. Users should continue to use Mail.dat client version 47.0.0.0\_PROD, which can be downloaded from the Business Customer Gateway (BCG) using the following path: Mailing Services → Electronic Data Exchange [Go to Service] → Mail.dat download (Windows 32-bit, Windows 64-bit or Solaris).

## 3.0 *PostalOne!* System Enhancements, Updates, and New Functionality

### 3.1 Electronic Verification System (eVS®)

The *PostalOne!* eVS interface will be updated to activate functionality allowing users to request an unused label refund for a specified list of Package Identification Codes (PICs). The functionality will be accessible by the link “Submit Refund Request for Unused Labels” on the eVS Monthly Account and Sampling Summary page, which will be activated for mailers beginning on February 26, 2018. Clicking this option will allow users to enter up to 200 PICs or upload a text file (.txt) containing a list of PICs for which the user is requesting an unused label refund.

The eVs Unused Label Refund Request functionality will expand the age limit for unused label refunds from 45 days to 60 days. All other existing validations for unused label refunds will apply. All formatting validation errors will be displayed prior to processing for both methods of unused label refund submission (file upload or manual entry). [12018 \(19287-R\)](#)

## 4.0 *PostalOne!* System - Corrections to Known Issues

### 4.1 Business Mail Acceptance (BMA) MicroStrategy Reports

- The internal and external Mailer Scorecard and Mail Owner/Preparer Scorecard reports will be updated to rename the labels for the Undeliverable-As-Addressed (UAA) Warning metrics. This change will not affect the way in which these metrics are calculated. The following changes will be made:
  - “# UAA Warnings” will become “# UAA Warnings – FCM, MKT, & Periodicals”
  - “% UAA Warnings” will become “% UAA Warnings – FCM, MKT, & Periodicals” [12053 \(19314-R\)](#)
- The internal and external Mailer Scorecard and Mail Owner/Preparer Scorecard reports will be updated to add “Green & Secure” (G&S) metrics. The following lines will be added to both scorecards:
  - “# Green & Secure COA Warnings – FCM & MKT” This metric will be used to track the new G&S warnings for First-Class Mail and USPS Marketing Mail.
  - “# Green & Secure Requested STID Pieces” This metric will only include First-Class Mail and USPS Marketing Mail.

- “% Green & Secure COA Warnings – FCM & MKT” This metric will be calculated as “# Green & Secure COA Warnings – FCM & MKT” divided by “# Green & Secure Requested STID Pieces”. [12028 \(19315-R\)](#)

## 4.2 Electronic Data Exchange

Performance will be improved for Mail.dat client validation of large mailing jobs. [12035 \(19313-R\)](#)

## 4.3 Electronic Verification System (eVS)

eVS postage calculation logic will be updated to correct an issue that was introduced in the January 21, 2018 *PostalOne!* System Release. eVS Bound Printed Matter (BPM) Non-presorted pieces weighing 1 pound or less are incorrectly being charged the 1.5 pound rate instead. [12099 \(19362-R\)](#)

## 4.4 Financial Activity Management

The process for migration of a permit account balance to the Enterprise Payment System (EPS) will be updated to include the permit status “AddPos” in addition to checking for “Active” permit status. Permits with “AddPos” status are used to pay additional postage on postage statements. Currently, migration of balances on permits linked to EPS are sometimes failing due to the process only checking for “Active” permit status. Following implementation of the issue resolution, the balance transfer can be retried for any impacted accounts. [12069 \(19349-R\)](#)

## 4.5 Postage Statement Processing

An issue will be corrected which is preventing reversal transactions for postage statements that are part of a mixed mailing group from being sent to the Enterprise Payment System (EPS). As a result, the customer’s EPS account is not being credited with the amount due from the transaction. In addition to resolution of the issue, the affected account will be updated to post the reversals in EPS. [12062 \(19332-R\)](#)

## 4.6 Postal Wizard

For Priority Mail, non-identical weight mailings with a Commercial Plus Price (CPP) contract claiming Sections A, B, C, or F, the Postal Wizard system is unable to calculate the unit weight because it is looking for the incorrect lines. As a result, an error is generated during postage statement submission. Identical weight scenarios, Commercial permits, and Sections D and E do not generate an error. As a temporary workaround until the issue is resolved, users can submit Priority Mail, non-identical weight CPP statements using the Legacy postage statement link in Postal Wizard. [12025 \(19288-R\)](#)

## 4.7 Transactions

The Customer Reference ID information provided by users when creating a transaction will be included in the transaction detail information sent to the Enterprise Payment System (EPS). Currently, this information is not provided to EPS, and is not displayed on the Centralized Account Processing System (CAPS) Transaction History Report. As a result, mailers are not able to reconcile transactions using traditional methods. As a temporary workaround until the issue is resolved, mailers can view the Customer Reference ID data on the *PostalOne!* System View Transactions report available through the Business Customer Gateway (BCG). [12089 \(19355-R\)](#)

# 5.0 Seamless Acceptance and Service Performance (SASP) – Corrections to Known Issues

## 5.1 Address Quality

In order to alleviate mailer concerns regarding potential assessments by the Address Quality review process or from subsequent Postal Inspection Service audits, while still reducing the cost incurred by the Postal Service for handling mail classified as Undeliverable-As-Addressed (UAA), the Postal Service proposes that mailers use Secure Destruction Service Type Identifiers (STIDs).

To accommodate this change, SASP will remove mail pieces using these Secure Destruction STIDs from the calculation of the Move Update metric. In addition, any errors generated on those mail pieces will be treated as warnings and designated as “non-assessable.” The excluded mail pieces and their associated warnings will be tracked as a separate metric on the Mailer Scorecard, calculated by dividing the number of Change of Address (COA) Warnings with a Secure Destruction STID by the total number of pieces having a Secure Destruction STID.

Periodicals mail pieces that use Secure Destruction STIDs will remain in the separate Mailer Scorecard metric already defined for Periodicals, calculated as Periodicals COA Warnings divided by the total number of eligible Full-Service Periodicals mail pieces. Periodicals are no longer included in the calculation of Move Update metrics.

The Postal Service will provide SASP with a static list of STIDs that are to be identified as Secure Destruction. [4719-S](#)

## 5.2 Error Reporting

- Seamless Acceptance and Service Performance (SASP) Mail Quality Data (MQD) error reporting will be updated to properly account for Nesting/Sortation errors that are activated and deactivated within the same day. The MQD error reporting logic will capture the net change in status for the daily and weekly reports instead of identifying duplicates with no net status change. [4738-S](#)
- SASP error reporting will be updated to ensure that Mail Processing Equipment (MPE) Nesting/Sortation and Delivery Point errors are logged with the correct date. Currently, these errors are incorrectly logged with the previous day's date instead of the date on which they occur. This impacts Mail Quality Data (MQD) error reporting for mailers who subscribe to the daily feeds for Seamless Nesting/Sortation and Delivery Point errors. [4739-S](#)
- SASP Mail Quality Data (MQD) error reporting for Move Update errors and warnings will be updated to correct the spelling of the heading "INVOICED\_CRID" in the daily and weekly Move Update reports sent to Informed Visibility (IV). [4740-S](#)
- SASP Mail Quality Data (MQD) error reporting will be updated to ensure that only undocumented scans that have been verified and categorized are sent to Informed Visibility (IV). Currently, some undocumented scans that have not been verified or categorized are incorrectly being sent to IV with null (blank) values in the INVOICED\_CRID field. [4741-S](#)
- SASP Mail Quality Data (MQD) error reporting will be updated to ensure that header lines are always included in the reports sent to Informed Visibility (IV). Currently, if the number of error lines exceeds a preset limit, the header rows are misplaced within the file and the entire file is rejected. The line limit will be expanded to prevent this scenario from occurring. [4742-S](#)

## 6.0 Document History

| Date       | Version  | Section | Description     |
|------------|----------|---------|-----------------|
| 02/15/2018 | Chg. 2.0 | 4       | Added ETR 12099 |
|            |          |         |                 |