



Enterprise Payment System Release Notes

Release 3.2

CHANGE 2.0 (POST RELEASE)

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1.0 Introduction

On Sunday, January 21, 2018, the United States Postal Service implemented the following software change:

- Enterprise Payment System Release 3.2

These Release Notes provide the contents of the release and affected subsystems.

The section titled **Corrections to Known Issues** is derived from External Trouble Reports (ETRs) and Engineering Change Requests (ECRs) for inclusion in this release.

This document is prepared based on the knowledge available at the time of its publication and any element may be subject to change prior to publication.

2.0 Enterprise Payment System (EPS) Enhancements, Updates, and New Functionality

The Transaction History Report was updated to populate the Description field with “RETAIL” for the following transaction types related to retail transactions: reversal, check returns, check return fees, and check return fee cancellations. [970](#)

3.0 Enterprise Payment System (EPS) – Corrections to Known Issues

3.1 Manage Payment Methods

An issue was corrected that, in rare circumstances, incorrectly placed an EPS account into a state where the customer had an active EPS account and an active Automated Clearing House (ACH) Debit payment method, but no Primary payment method with which to conduct transactions. This could occur when a customer had a Pending EPS account, and then added an ACH Debit payment method. If the pending ACH Debit payment method was then set to “Primary” before being verified, the verification process activated the ACH Debit payment method but incorrectly designated it as “Unassigned,” instead of leaving it as “Primary.” As a result, the customer was unable to make transactions with the account until one day after the ACH Debit payment method was verified. [843 \(945-R\)](#)

3.2 Account Management

The EPS Account Management page’s Transfer Funds tab was updated to sort the list of account numbers in the “Select EPS Account” drop-down menu. The account numbers will now display in ascending numerical order to facilitate selection of the account number for transfer of funds. [594 \(942-R\)](#)

3.3 Transaction Processing

For Enterprise PO Boxes Online (EPOBOL) ACH Debit Return transactions, the amount of the EPOBOL ACH Debit Return transaction will no longer be subtracted from the customer’s EPS Trust balance. [684 \(935-R\)](#)

3.4 Reports

- Transaction-level spoiled piece count information is now captured by EPS from the *PostalOne!* System, and appears on the Mailing Details Report and Commercial Mailing Activity Mail Class Report for EPS transactions. [838 \(943-R\)](#)
- The ACH Debit Returns Report was updated to correct a column alignment issue. When the user’s browser window was not maximized, the columns of the report appeared misaligned. Presently, the report columns display correctly when the browser window is maximized. [663 \(941-R\)](#)

4.0 EPOBOL Enhancements

On Sunday, January 28, 2018, the United States Postal Service will implement the following software change to EPOBOL (Enterprise PO Boxes Online).

- When closing a PO Box, a checkbox option will now appear on the Close and Refund Request screen if the box fee is due at the end of the current month. Selecting the checkbox will keep the box open until the end of the month. Not selecting the checkbox will automatically close the PO Box.
- The Billing Report is generated on the first of the month for PO Box services that are due payment for the current month. When the status of a box is updated to "Close," the report is not updated with the change. An Update Report option will appear on the Billing Report page. When selected, the Update Report option will update the report removing any PO Box service that has been closed between the first of the month and the 15th of the month as well as update the Total Due Balance.

5.0 Document History

Date	Section	Version	Description