

LICENSING ANNOUNCEMENT

JUNE 23, 2017

EPF DOWNLOAD ISSUES USING REST WEB SERVICES

Primary Audience: EPF Users Who Are Using the Rest Web Services to Retrieve the Large Files

The USPS is experiencing issues with the Akamai servers that are accessed when using Rest Web Services to download large files. We are currently working on a solution and hope to resolve the problem prior to posting the product updates on Monday, June 26th.

Customers that will be downloading large files using Rest Web Services may experience some difficulties on Monday since the base URLs point to the Akamai network of servers. As a result, partial downloads may be received. To mitigate this issue, we suggest that you modify the base URLs to point directly to USPS servers to successfully download the large files. The paths to the USPS servers are listed on page 1 of the attached Rest Web Services document.

The USPS is aware of the differences encountered when downloading files from the Akamai servers as opposed to the USPS servers. We are investigating potential solutions to resolve these differences; however in the interim, use of the USPS servers will result in a successful and complete download of large files.

In addition to using the Rest Web Services to download large files, the following other methods are available:

- Manually retrieval from the EPF website at: <https://epf.usps.gov/index.cfm>
- EPF Download Manager
 - https://epfeaws.usps.gov/ws/dnldmgrs/epfdnldmgr_1.0.2.0.zip
 - Must have Microsoft .NET version 4.0 installed on system
 - https://epfeaws.usps.gov/ws/dnldmgrs/epfdnldmgr_1.0.2.1.zip
 - Must have Microsoft .NET version 4.5 installed on system
 - If applicable, before installing one of the current versions of the download manager, uninstall the old version first and make sure the appropriate version of Microsoft .NET is installed.

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