

KNOWN ISSUES: R50.0.0.0 - External Report (01/15/2020)									
Item ID/Ticket No.	Date Added to List	Detected on Date	Summary	Application	Module	Priority	Resolution Date	Work-Around Description	Release Notes
4716319 4720022	1/13/2020 1/14/2020	1/13/2020 1/14/2020	A reference data date typo (listing pre-price ending 1/18 instead of 1/25) was triggering "Server Validation Error 7078" alerts in production. This was identified as impacting 3 postage statements and was corrected as of 8:00 am EST on 1/13/2020.	PostalOne!	Postage Statement	Medium	1/13/2020	For tickets referring to Error Code 7078, mailer should be requested to please re-try. We have successfully done this re-try concept with another mailer this morning.	A reference data date typo (listing pre-price ending 1/18 instead of 1/25) was triggering "Server Validation Error 7078" alerts in production. This was identified as impacting 3 postage statements and was corrected as of 8:00 am EST on 1/13/2020. The reference table was updated to correct the mailing dates.
4719931 13798	1/14/2020	1/14/2020	An issue related to the Full Service Fee Waiver was identified whereas the Fee Waiver Percentage not being correctly set to zero by the module that process the daily "auto fee" payments. Number of incorrect fee charges: Sunday – 1922; Monday – 1; Tuesday - 11.	PostalOne!	(Auto Fee) Payment	High	1/16/2020	There is no work around. A change will be deployed on 01/16/2020 to correct the issue and restore fee payment.	An issue related to the Full Service Fee Waiver was identified whereas the Fee Waiver Percentage not being correctly set to zero by the module that process the daily "auto fee" payments. Number of incorrect fee charges: Sunday – 1922; Monday – 1; Tuesday - 11. There is no work around. A change will be deployed on 01/16/2020 to correct the issue and restore fee payment.
13799	1/14/2020	1/13/2020	An incorrect join causes origin Mail.XML jobs that create master postage statements to fail extract in SASP.	PostalOne!	Mail.dat/Mail.XML	Medium	1/26/2020	There is no work around. A correction of the issue is approved for deployment on 01.26.2020.	An incorrect join causes origin Mail.XML jobs that create master postage statements to fail extract in SASP. There is no work around. A correction of the issue is approved for deployment on 01.26.2020.
13802	1/15/2020	1/15/2020	An issue was identified related to the Extra Services Line S36 of the postage statements whereas the VIP Code is missing. Number of impacted postage statements: 6.	PostalOne!	Postage Statement	High	TBD	There is no work around. A correction of the issue in a 1/16/2020 data repair is planned and is pending final approval.	An issue was identified related to the Extra Services Line S36 of the postage statements whereas the VIP Code is missing. Number of impacted postage statements: 6. There is no work around. A correction of the issue in a 1/16/2020 data repair is planned and is pending final approval.