Informed Delivery Promotions and Trailing Edge Die-Cut (TED-C)

Ezana Dessie, USPS
Senior, Product Development
Specialist and
Juan Tosado, USPS
Manager, National Customer Rulings
Pricing Classification Service Center

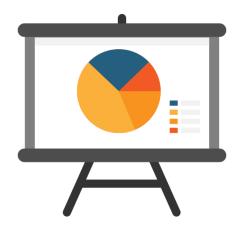
July 29, 2022



Housekeeping



Please utilize the chat box to ask questions or voice any comments or concerns.



PPT presentation along with the recording will be posted on PostalPro – Education Tab.



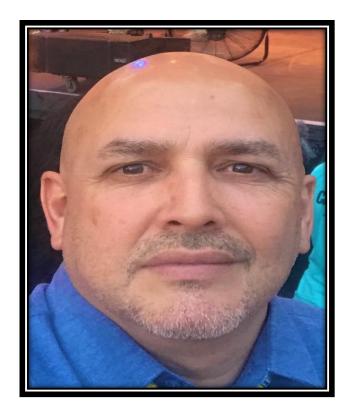
Please note: All phones and videos will be muted.



EZANA DESSIE SENIOR, PRODUCT DEVELOPMENT SPECIALIST

JUAN TOSADO MANAGER, NATIONAL CUSTOMER RULINGS







2022 USPS MAILING PROMOTIONS

INFORMED DELIVERY PROMOTION





EMERGING AND ADVANCED TECHNOLOGY







PERSONALIZED COLOR TRANSPROMO





USPS MAILING PROMOTIONS

The USPS Mailing Promotions encourage Marketers, Printers, and Mailers to use technology and print techniques in their mailings to drive better engagement with customers and boost results.



EARNED VALUE



INFORMED DELIVERY®

TACTILE, SENSORY, **INTERACTIVE**







Informed Delivery Promotion Journey

AGENDA

103 INFORMED DELIVERY PROMOTION BEST PRACTICES

QUESTIONS AND COMMENTS

2022

INFORMED DELIVERY PROMOTION

Discover and explore what's coming in the mail before it even arrives!

Invite your customers to engage with your mail campaign through previewed, interactive digital images.







The <u>Informed Delivery Promotion</u> enables business mailers, mail owners, advertising agencies, and Mail Service Providers (MSPs) to use the <u>Informed Delivery integrated marketing features</u> to conduct interactive and colorful campaigns that have shown to increase brand awareness, result in a higher Call-to-Action (CTA) conversion rate, and offer an elevated direct marketing customer journey.

Physical Mailpiece





Digital Experience



INFORMED DELIVERY PROMOTION



Generate higher email open rates

Easily reach

consumers digitally



Potentially increase ROI



Create multiple impressions



Provide additional data insights



Drive consumer response



Elevate the consumer journey

Build consumer

trust with the brand



KEY UPDATES FOR 2022 PROMOTION



INFORMED DELIVERY PROMOTION

2

DISCOUNT AMOUNT

4% off
eligible postage

REGISTRATION PERIOD

Jun 15, 2022

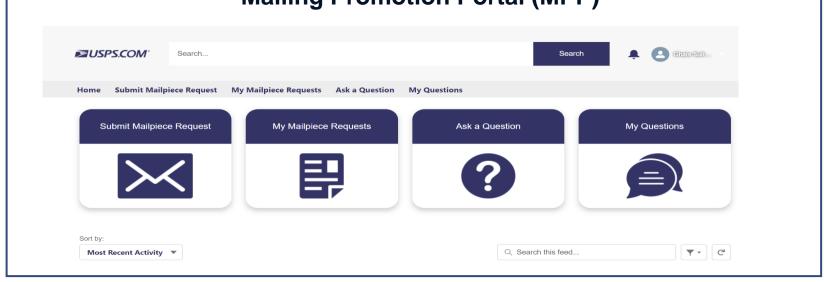
Dec 31, 2022

PROMOTION PERIOD

Aug 1, 2022

Dec 31, 2022

Mailing Promotion Portal (MPP)







WHAT YOU CAN MAIL FOR 2022 PROMOTION

Eligible Mail Options

- First-Class Mail™ automation letters, postcards, and flats
- USPS Marketing Mail™ automation letters and flats
- Nonprofit USPS Marketing Mail™ automation letters and flats

Ineligible Mailpieces

- Non-automation mail
- Saturation mail flats
- Destination Delivery Unit (DDU) flats
- Every Door Direct Mail® (EDDM)
- Detached Address Label / Detached Marketing Label flats
- Business-to-Business or Business-to-Institution/Campus mailings
- Package campaigns

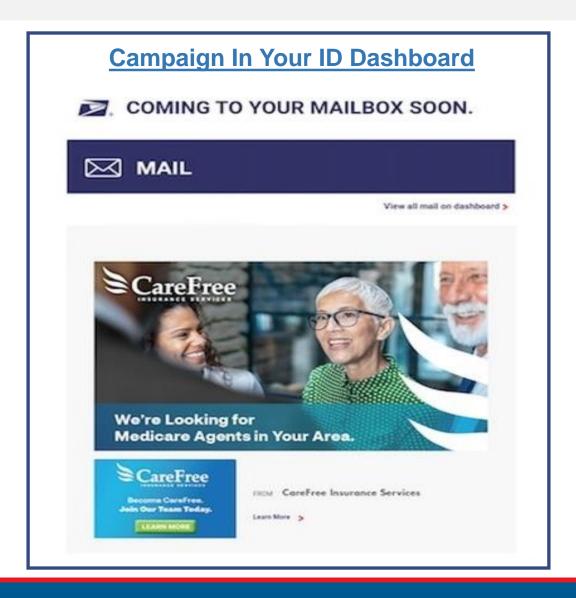


INFORMED DELIVERY PROMOTION CAMPAIGN ELEMENTS



INFORMED DELIVERY PROMOTION





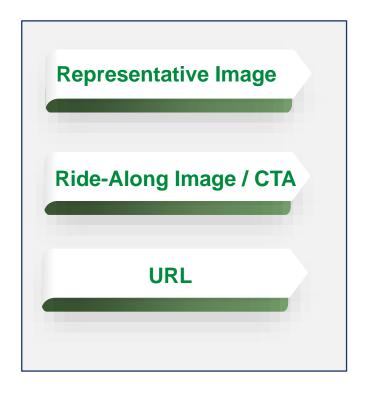


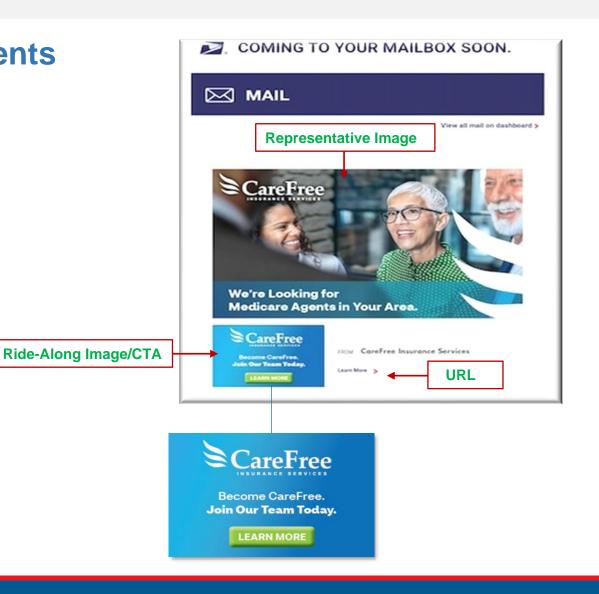
INFORMED DELIVERY PROMOTION CAMPAIGN ELEMENTS



INFORMED DELIVERY PROMOTION

The Three Campaign Elements







CAMPAIGN ELEMENTS – REPRESENTATIVE IMAGE



INFORMED DELIVERY PROMOTION

REPRESENTATIVE IMAGE

500px



780px

- Representative Image is required for all flats.
- Representative Image is optional for letters.
- Scan of physical mailpieces will display if no Representative Image is provided for letters.
- If Representative Image is used for letters, it must be a representative/enhanced image of the physical mailpiece.
- Representative Image may include the address or non-address side of the mailpiece as well as directional or complimentary imagery
 to enhance the Ride-Along image and/or corresponding mailpiece.
- The Representative Image must include a static representation of the mailpiece image sent to the mailbox. The image can look identical or similar to the actual mailpiece; however, we require it to be in sync with the image/brand of the actual mailpiece.
- The image can be submitted as a PDF or JPEG attachment in the Mailing Promotion Portal.
- The image file can't exceed 200KB.
- Image needs to be sized to at least one maximum dimension: 780px width or 500px height.

Best Practices





Ride-along Image





CAMPAIGN ELEMENTS - RIDE-ALONG IMAGE/CTA



RIDE-ALONG IMAGE / CALL-TO-ACTION (CTA)

- Ride-Along images are required for all Informed Delivery Promotion campaigns.
- Ride-Along/CTA is key for customer engagement and CTA conversion.
- The CTA needs to be clear and take at least 20% of the image area.
- The CTA must have enough color contrast to stand out in the Ride-Along image.
- The CTA can't encourage mail diversion/elimination; for example, the use of "go paperless" or "pay your bill online" as a CTA will be approved.
- The click from the Ride-Along image to the destination URL must allow the user to by-pass a pop-up windows.
- Image need to be sized to at lease one maximum dimension: 300px width or 200px height.

INFORMED DELIVERY PROMOTION

Logo reinforces brand Become CareFree. Look and message sync to mailpiece Join Our Team Today. Call-to-Action is clear and compelling LEARN MORE 300px



200px **Best Practices**















CAMPAIGN ELEMENTS – CTA Examples



INFORMED DELIVERY PROMOTION

Examples of Acceptable CTAs

- ✓ Manage account
- ✓ View account
- ✓ Click here to donate
- ✓ Get 25% off
- ✓ Get your instant quote
- Claim your free gift
- ✓ Secure your home
- ✓ Earn 1.5% cash back
- ✓ Sign up for summer programs
- ✓ Apply now
- ✓ Open an account now
- ✓ Download the app here
- ✓ See offers
- Click here for additional deals

Examples of Unacceptable/Unclear CTAs

- × Go paperless
- × Go Green
- × Sign-up for electronic statements
- × Pay online
- × Donate online
- × Get account info online
- × Save a tree, go electronic
- × Save the environment go online
- × Get future statements online

Unclear CTA/no action word examples

- × Last Minute Offer
- × Semi-annual Sale
- × Additional Deals
- A Retailer Name or Logo without a CTA

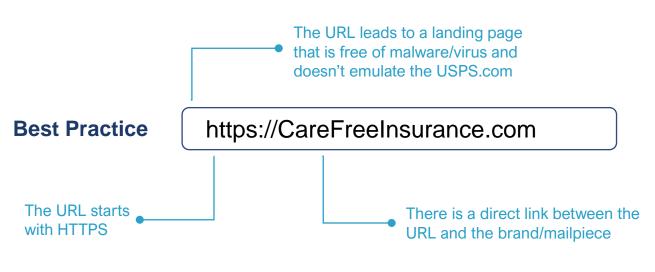




CAMPAIGN ELEMENTS – URL

URL

- The URL and link submitted must start with HTTPS.
- The URL and link must lead directly to a landing page that is associated with the physical mailpieces.
- The URL and link must be free of any malware/virus that could impact the USPS or the customer experience.
- The URL and link can't be branded in a manner that emulates the USPS.com (to avoid confusion).
- The landing page should avoid pop-up windows; and if it does, it should have a cancel/close option.







INFORMED DELIVERY PROMOTION JOURNEY





INFORMED DELIVERY PROMOTION JOURNEY

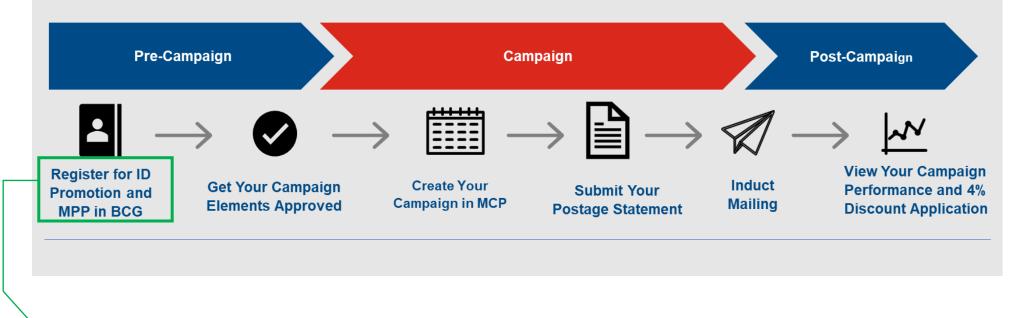




MEDAMED DELIVERY

INFORMED DELIVERY PROMOTION

INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN



Register for ID Promotion and MPP

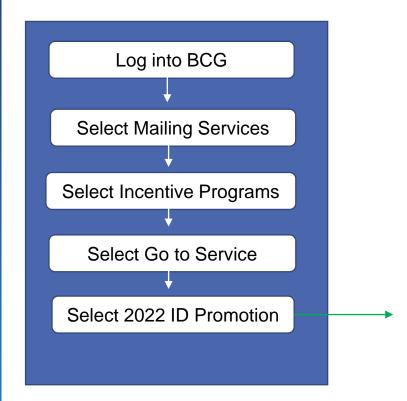
- Register for Informed Delivery Promotion in Business Customer Gateway (BCG).
- Sign up for Mailing Promotion Portal (MPP).

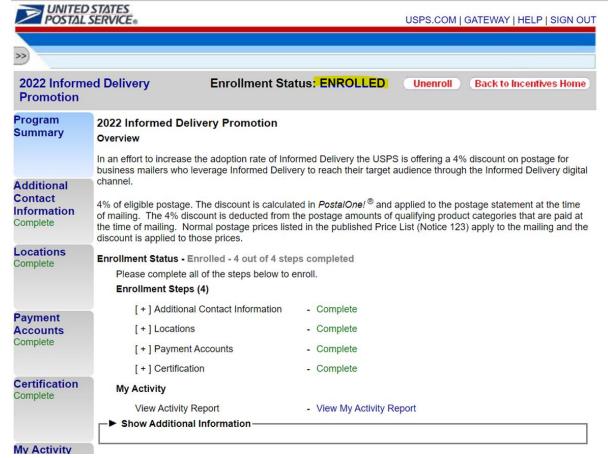




INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

Register for Informed Delivery Promotion in Business Customer Gateway (BCG)





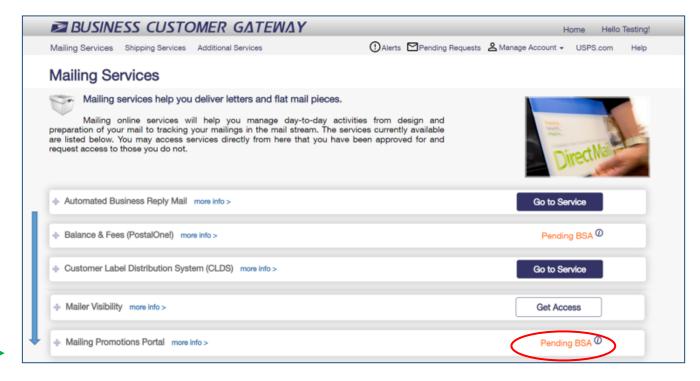




INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

Sign up for Mailing Promotion Portal (MPP)





If you are not the Business Service Administrator (BSA), you will see *Pending BSA* until the BSA at your company has approved your access



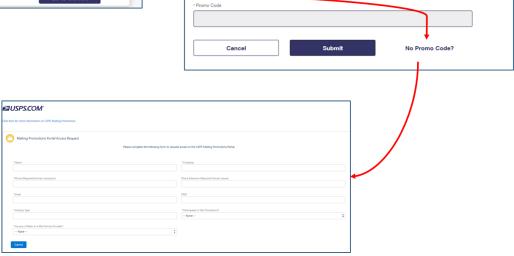


INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

Sign up for Mailing Promotion Portal (MPP)



- INFORMED DELIVERY PROMOTION
- 1. Once your access is approved by your BSA, you will be able to **select** Go To Service
- 2. Once you select Go To Services, click "No Promo Code"
- 3. Then you will be directed to an online form titled "Mailing Promotions Portal Access Request"



POSTAL SERVICE Business Customer Gateway

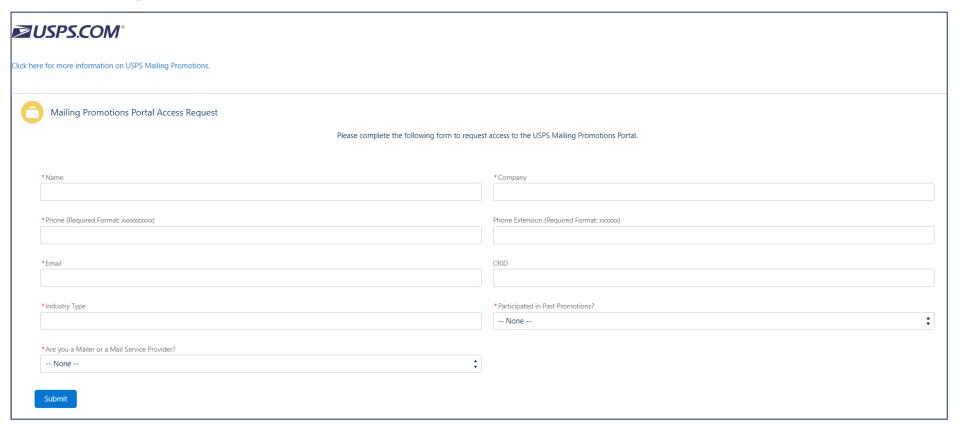
Mailer Promotions Portal - Enter Promo Code





INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

Sign up for Mailing Promotion Portal (MPP)



- 1. Complete the form above and submit it.
- 2. The Promotion Office will review your submission and will send you an approval email within one business day.





INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

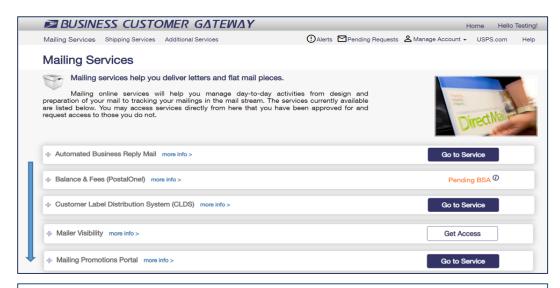
Sign up for Mailing Promotion Portal (MPP)

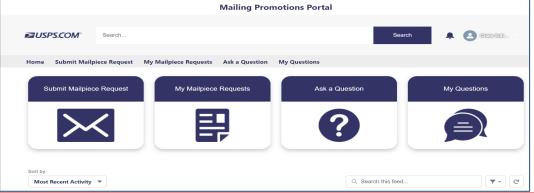
Once you receive your approval email from the Promotion Office, please follow these steps:

- Log back into BCG
- 2. Click Mailing Services
- 3. Scroll down to Mailing Promotions Portal
- Click "Go to Service"
- Click "Submit"
- You will be redirected to the Mailing Promotions Portal

Please Note That

MPP Doesn't
Register You for
ID Promotion or
Create Your
Campaign



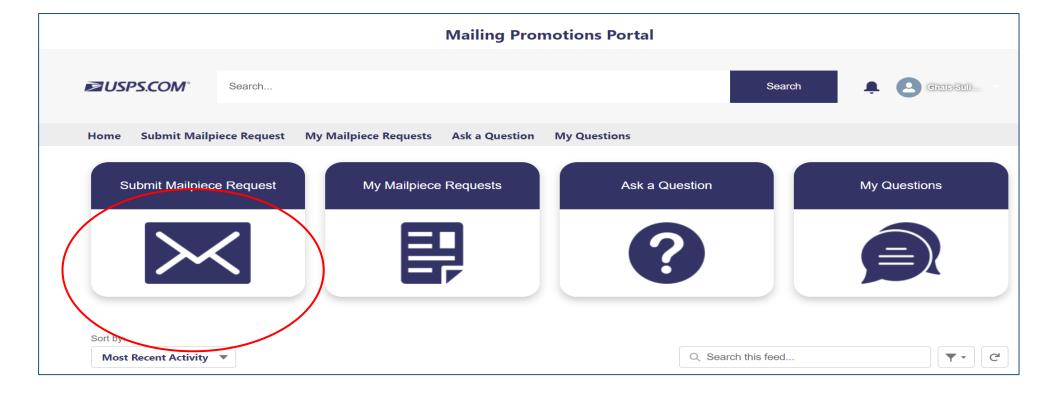






INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN

Submit Your Campaign Elements in MPP and Obtain Approval

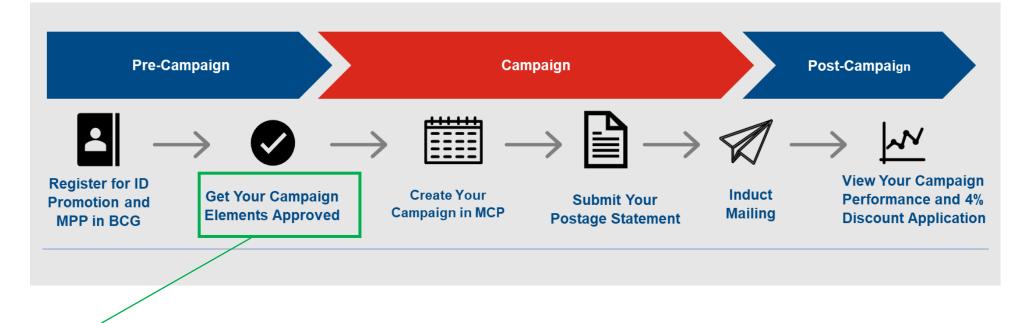


More Information and Training on MPP is Available on PostalPro Promotion Page





INFORMED DELIVERY PROMOTION JOURNEY - PRE-CAMPAIGN



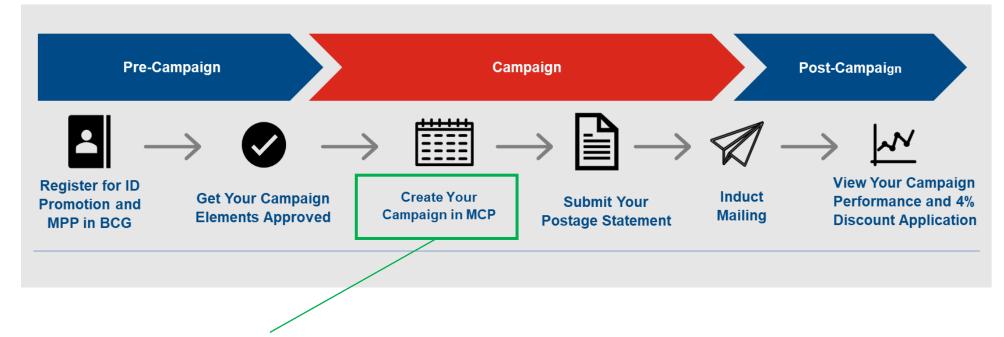
Get Your Campaign Elements Approved

- Submit Your Campaign Elements in MPP for Review and Approval.
- You will be notified about the Review/Approval outcome via eMail in four business days or less; the email will come from <u>USPSCustomerSupport@USPS.gov</u>.
- If additional input is needed from you to support the Review/Approve process or for your Campaign Elements an email will be sent to you.





INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN



Create Your Campaign in Mailer Campaign Portal (MCP)

- Create your campaign in MCP.
- MCP is accessed via the BCG.
- The MCP is a simple self-service option that enables mailers to initiate, create, and track campaigns.

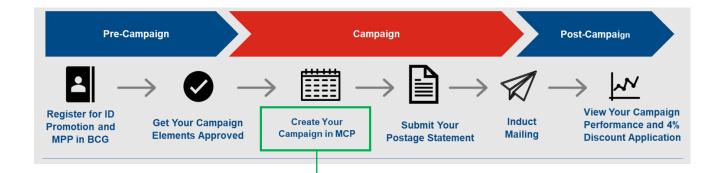
Mailers can also use PostalOne! to create campaigns.



INFORMED DELIVERY

INFORMED DELIVERY PROMOTION

INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN



Mailer Campaign Portal (MCP) Under Business Customer Gateway (BCG)

- Manual creation of campaigns
- Best for small campaigns
- Not suitable for complex campaigns and/or mailings
- Visit BCG for more information on how to submit campaigns through MCP.
 - Under **Other Services** enroll in by clicking on **Get Service** and then click on the **Go to Service** button next to **Informed Delivery Mailer Campaign Portal.**
- Email <u>USPSInformedDeliveryCampaigns@usps.gov</u> for support

PostalOne!®

Through eDoc Submission

- Self-service option where mailers create campaigns via eDocumentation (eDoc) and submit through PostalOne!®
- Mail.dat or Mail.XML submission options
- Can submit Presort or Non-Presort jobs
- Ideal for higher campaign volumes and more complex campaigns/mailings.
- Images must be hosted on the web most mailers create a folder or subdomain on their website and drop the images in there.
- Mailers should go through several rounds of testing in the CAT BCG test environment before submitting active campaigns in Production.
- Email USPSInformedDeliveryeDoc@usps.gov for support





INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN

Mailer Campaign Portal (MCP) – Fields

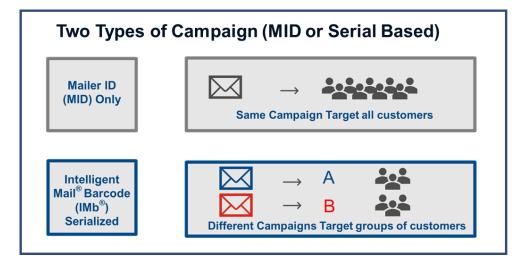
This name will show in the "From" field in the Informed Delivery campaign presented to users. It must be the mail owner's name. I example, if an MSP represents Company123, this field should read "Company123." The same Brand Display Name can be used	or
(i.e. Mail Owner Name) multiple campaigns. This field can have a maximum of 30 characters including spaces.	
This field is for internal use only. For example, "AnyBrand Letter Mailing." The same Campaign Title can be used for multiple campaigns. This field can have a maximum of 30 characters including spaces	
This field is for internal use only. It must be unique for each campaign. For example "ABC102218-1" (company name, campaign Start Date, extension if more than campaign). This field can have a maximum of 30 characters including spaces.	one
These fields indicate the dates when the campaign will begin and end. USPS suggests that the Start Date is three days prior to and the End Date is three days after the target in-home date(s). The campaign Start Date cannot occur in the past. The Start Date and End Date cannot be more than 45 days apart.	
The MID must be six or nine numeric digits in length; this is the MID that will be on the mailpieces sent. If this is a shared MID or multiple campaigns are conducted at the same time, then the Intelligent Mail® barcode (IMb®) Serial Nu Range is also required. The MID can belong to the mail owner or a Mail Service Provider (MSP). The company that addresses and prints the IMb's on the mailpieces will know this number.	
This range is required if the campaign level is IMb Serialized (see the Interactive Campaign Guide for more information on campaign Start / End This range is required if the campaign level is IMb Serialized (see the Interactive Campaign Guide for more information on campaigns using a shared MID must each have a unique and sequential IMb Serial Number Range. This must be a six- or nine-day number (depending on length of the MID). The company that addresses and prints the IMb's on the mailpieces will need to derive and provide this range.	_
Mailpiece Shape Indicate the type of mailpiece "Letter/Postcard" or ("Flat") based on the postage payment rate.	
Representative Image A Representative Image is optional for letters and postcards. Flat campaigns must utilize a Representative Image.	
Ride-along Image A Ride-along Image is required for all campaigns.	
Target URL Website to which users click-through via the Ride-along Image or "View Website" link. Required for all campaigns.	

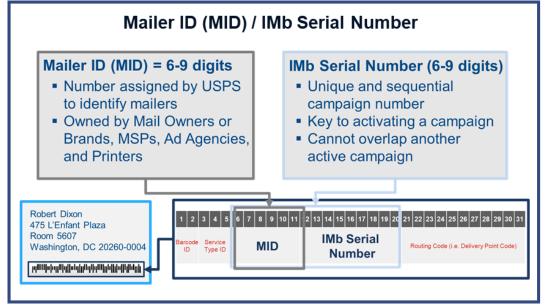




INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN

Mailer Campaign Portal (MCP) - Chose Your Campaign Type

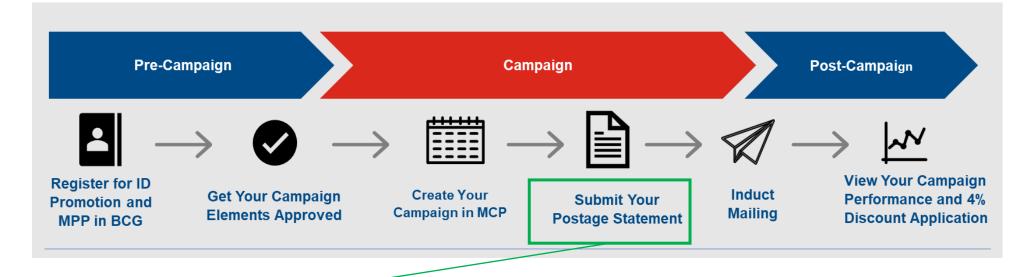








INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN



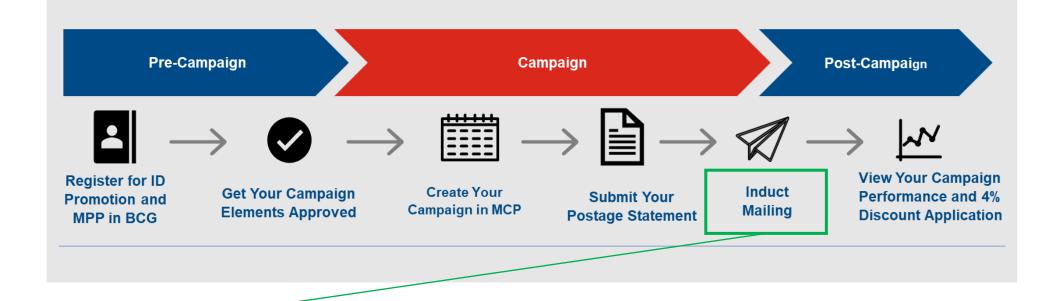
Submit Your Postage Statement

- Mailing Statements must be submitted electronically via Mail.dat®, Mail.XML®, or Postal Wizard.
- The Electronic Documentation (eDoc) must include the MID (for MID Level campaigns) or MID and IMb® Serial Numbers (for Serial-Range Level campaigns) for mailpieces claiming the promotion discount.
- Separate Postage Statements are required for all MID Level and Serial-Range Level campaigns submitted via Postal Wizard.
- The promotion discount can be applied to qualifying pieces within a combined or commingled mailing (qualifying mail must be submitted on separate postage statement or by mailpiece version).
- Only one promotional discount will be applied per mailpiece.
- Additional technical information can be found on PostalPro USPS Mail.dat® and Mail.XML® Technical Specification documents.
- Email <u>USPSInformedDeliveryeDoc@usps.gov</u> for support





INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN



Induct Mailing

- Submit your mailpieces at Business Mail Entry Unit (BMEU).
- Customer receives Informed Delivery Campaign notification (via the Daily Digest) and the physical mailpiece will be delivered to the mailbox.





INFORMED DELIVERY PROMOTION JOURNEY - CAMPAIGN



View Your Campaign Performance and 4% Discount Application

- You can view the Activity Report to view your campaign performance.
- The Activity Report can be accessed via "Incentive Landing page" or "Activity Report Tab".
- Reports are ONLY available to the Account Holder permit.



INFORMED DELIVERY PROMOTION BEST PRACTICES





ID PROMOTION BEST PRACTICES

	Checklist to Review Prior to Submitting Campaign Data in PostalOne!
1	Make sure your ID Campaign is in SUBMITTED or in ACTIVE status in the MCP <i>no later than</i> 2 p.m. <i>EST the day before</i> the job is submitted to <i>PostalOne!</i> . <i>If your ID Campaign is created after</i> 2 p.m. <i>EST the day before, cancel the PostalOne! job and resubmit it the next day after</i> 6 a.m. <i>EST</i> .
2	Make sure the Postage Statement Mailing Date falls WITHIN the Start and End Dates of the campaign in the MCP. We suggest making the Start Date of the campaign the earliest Postage Statement Mailing Date of the job.
3	Make sure the CCR code for claiming the ID Promotion (Characteristic Type of "I" and Characteristic of "PI") is populated within the eDoc for each MPU claiming the discount on the postage statement.
4	Make sure the Serial Numbers in the piece barcodes (IMbs) related to the Mail Piece Unit (MPU) claiming the discount are within the start and end serials of the campaign in the MCP.
5	Make sure at least 80% of all the pieces under the MPU(s) claiming the discount can be associated/matched to a campaign in the portal based on the MID and Serial Numbers in the IMbs.
6	Make sure the MID in the piece barcodes (IMbs) related to the MPU claiming the discount is the same as the MID of the Campaign in the MCP.



40% of Errors

40% of Errors

ID PROMOTION BEST PRACTICES





Review Your Activity Report

Mailing Date	Company	Postage	Mail	Permit	Permit	Finance	Total	Discount	Total Postage	Mailing	Job ID
Iviaiiiig Date	Company	Statement ID	Class	Number	Туре	Number	Pieces	Amount		Group ID	JODID
9/13/2021	Charity Works	445660208	SM	165774	PI	162875	13,555	\$0.00	\$3.358.97	324995890	627456E
9/13/2021	Charity Works	445660251	SM	165774	PI	162875	53,734	\$871	\$13,640.91	231665789	627332A
9/13/2021	Charity Works	445660568	SM	165774	PI	162875	43,324	\$0.00	\$11,345.89	325034897	564856B
9/13/2021	Charity Works	445660458	SM	165774	PI	162875	321,456	\$0.00	\$72,345.89	223897345	324332C
9/13/2021	Charity Works	445660214	SM	165774	PI	162875	333,234	\$1,202	\$81,345.77	834597345	549987D
9/13/2021	Charity Works	445660441	SM	165774	PI	162875	564,890	\$2,897	\$104,345.89	345897567	627341A
9/13/2021	Charity Works	445660411	SM	165774	PI	162875	123,345	\$0.00	\$56,898.99	345098789	687903B
9/13/2021	Charity Works	445660778	SM	165774	PI	162875	45,345	\$0.00	\$12,234.88	213456789	627345C
9/13/2021	Charity Works	445667478	SM	165774	PI	162875	23,345	\$320	\$8,908.33	908778657	877345D
9/13/2021	Charity Works	445667789	SM	165774	PI	162875	45,545	\$0.00	\$10,234.55	908675564	224897A



INFORMED DELIVERY

INFORMED DELIVERY PROMOTION

ID PROMOTION BEST PRACTICES



Reviewing PostalOne Warning Codes

10 APPENDIX C - Mail.XML MDX Server Side Validations - Warning Codes

Warning Code	Warning Description	Action
9781	A campaign cannot be found for MID(s): {1}. All MID(s) claiming Incentive = PI must be linked to a valid (active or submitted) campaign for the incentive to be applied	N/A
9782	The PostageStatementMailingDate does not fall within the campaign start and end dates for MID(s): {1}. All MID(s) must be linked to a valid (active or submitted) campaign, and the PostageStatementMailingDate in the ContainerInfoData block should fall within the campaign start and end dates for the incentive to be applied.	N/A
9783	There is an invalid combination of campaigns entered for this mailing. MID-based campaigns (MID(s): {1} cannot be mixed with Serial-based campaigns (MID(s): {2}) on the same statement for the same MID.	N/A
9784	To be eligible for the Informed Delivery incentive, the number of pieces tied to ReferenceableMailData blocks must be greater than {1} percent threshold. The current percentage is {2}.	N/A
9785	To be eligible for the Informed Delivery incentive, the number of pieces claiming the incentive cannot be greater than the number of pieces in the campaign. MID: {1}, claimed pieces {2}, Campaign pieces {3}. Note: Specific to Portal, Serial campaigns.	N/A
9786	The SerialNumber6 or SerialNumber9 in the IMB block do not fall within the campaign start and end serials for MID(s): {1}. All serials must be within the correct range for a valid (active or submitted) campaign for the incentive to be applied.	N/A
9779	When claiming the Informed Delivery incentive, the PostageStatementMailingDate in the PostageStatementCreateRequest must fall within the DateStart and DateEnd in the CampaignData block or within the ReferenceableMailDateStart and ReferenceableMailDateEnd in the ContainerInfoData block.	N/A
9780	To be eligible for the Informed Delivery incentive, the number of pieces tied to ReferenceableMailData blocks must be greater than {1} percent threshold. The current percentage is {2}.	N/A



INFORMED DELIVERY PROMOTION SUPPORT AND RESOURCES



SUPPORT

- PostalPro: https://postalpro.usps.com/promotions
 - Requirements documents
 - Webinar links, slides, and recordings
 - Guide to the USPS Mailing Promotion Portal
- Mailing Promotion Portal (via your Business Customer Gateway Account)
 - Promotion Pre-approvals & Questions
- Promotions Team Email: <u>MailingPromotions@usps.gov</u>

PostalOne!® Helpdesk

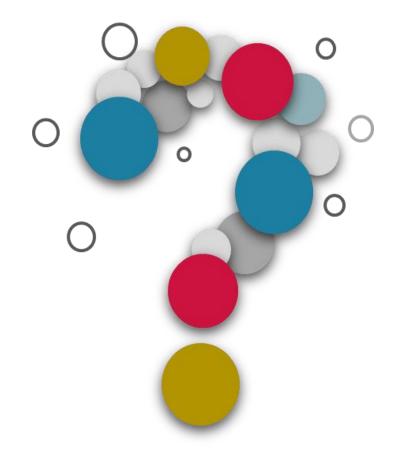
For issues and concerns regarding enrollment or technical issues, please contact the PostalOne! Helpdesk through the Mailing & Shipping Solutions Center (MSSC) by email or phone at: MSSC@USPS.gov or 1-877-672-0007.





INFORMED DELIVERY PROMOTION

Questions and Comments





Appendix



2022 PROMOTIONS GUIDEBOOKS

- Modular: Distinct sections get you to the information you need, quickly and easily
- Clickable: Interactive tabs, buttons, and links take you directly to relevant content and resources
- Available on Postal Pro: https://postalpro.usps.com/promotions

















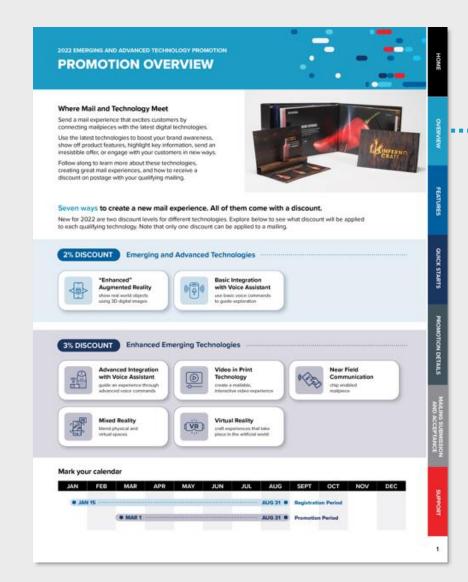
FEATURES

QUICK START

PROMOTION DETAILS

MAILING SUBMISSION AND ACCPTANCE

SUPPORT





Learn what each promotion is about, and how it can help you better reach your customers.



FEATURES

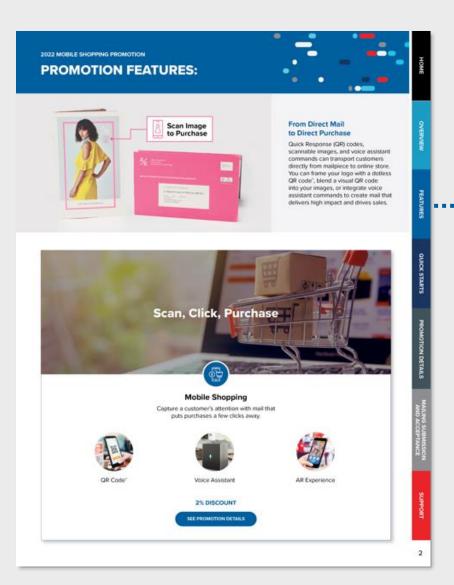


QUICK START

PROMOTION DETAILS

MAILING SUBMISSION AND ACCPTANCE

SUPPORT



Understand which technologies and techniques are eligible and the benefit each delivers to you.



FEATURES

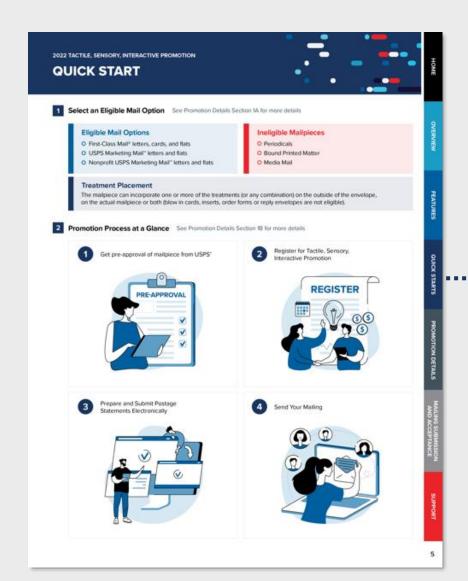
QUICK START



PROMOTION DETAILS

MAILING SUBMISSION AND ACCPTANCE

SUPPORT



Learn the key steps in the process for each promotion.



FEATURES

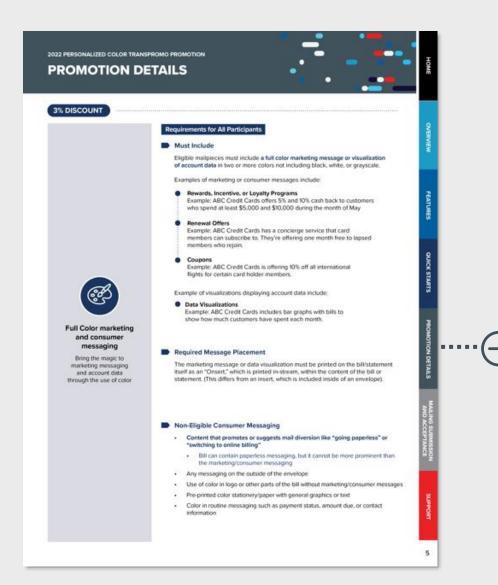
QUICK START

PROMOTION DETAILS



MAILING SUBMISSION AND ACCPTANCE

SUPPORT



Dig into the details about getting your mailing right and earning your discount or credit.



FEATURES

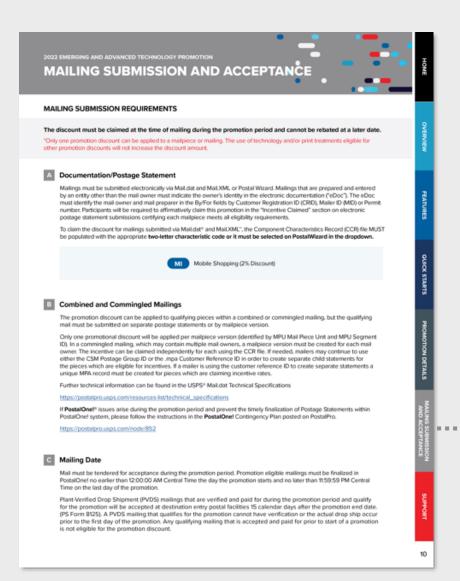
QUICK START

PROMOTION DETAILS

MAILING SUBMISSION AND ACCPTANCE



SUPPORT



Find out about promotion registration, mailing submission, and mailing acceptance requirements.



FEATURES

QUICK START

PROMOTION DETAILS

MAILING SUBMISSION AND ACCPTANCE

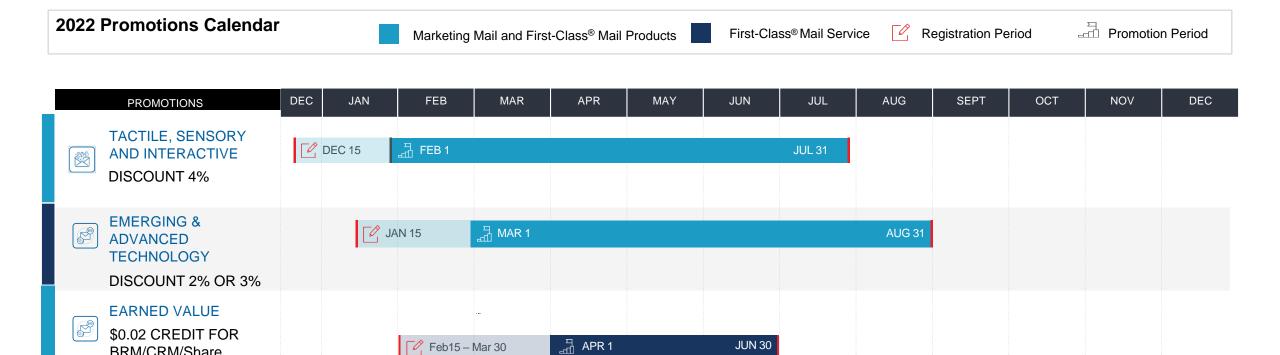
SUPPORT





Have question or need help? Find out the best ways to get in touch with the Promotions Office.





JUN 30

May 15

긔 JUL 1

∄ AUG 1

되 SEPT 1

JUL 15

JUN 15

DEC 31

DEC 31

DEC 31

Feb15 – Mar 30

BRM/CRM/Share

PERSONALIZED

DISCOUNT 3%

DISCOUNT 4%

DISCOUNT 2%

(3)

MAIL PIECE COUNTED

COLOR TRANSPROMO

INFORMED DELIVERY

MOBILE SHOPPING

2022 USPS PROMOTIONS CALENDAR

USPS Promotions encourage marketers, printers, and mailers to try out new technology and print techniques that drive higher customer engagement and response rates and increase return on investment in mail. By incentivizing the use of these technologies through discounts, the Postal Service is helping to increase the value of direct mail and ensuring its continued place in the modern communications and marketing landscape.

For 2022, USPS is offering the Promotions detailed on the right.





TACTILE, SENSORY AND INTERACTIVE MAILPIECE ENGAGEMENT

Encourages mailers to enhance customer engagement through innovations in paper and stock, substrates, inks, interactive elements, and finishing techniques.

- ELIGIBILITY Marketing Mail letters and flats; First-Class Mail letters, cards, and flats
- DISCOUNT 4%



EMERGING AND ADVANCED TECHNOLOGY

Encourages mailers to incorporate emerging technologies such as Enhanced Augmented Reality, Mixed Reality, Virtual Reality, NFC, Video in Print, and mail integration with voice assistants (basic and advanced).

- ELIGIBILITY Marketing Mail letters and flats; First-Class Mail letters, cards, and flats; Non-Profit Marketing Mail letters and flats
- **DISCOUNT** 2%-3%



EARNED VALUE REPLY MAIL

Encourages mailers to distribute Business Reply Mail (BRM), Courtesy Reply Mail (CRM), and Share Mail envelopes and cards by providing a financial benefit when customers put those pieces back into the mailstream.

- ELIGIBILITY Credits may be applied to postage for qualifying First-Class and Marketing Mail letters & flats. They must be used by December 31, 2022.
- DISCOUNT \$0.02 credit per counted reply and/or share mail piece



PERSONALIZED COLOR TRANSPROMO

Enhances the value of First-Class Mail by encouraging mailers of bills and statements to incorporate color marketing messaging to improve connection to and response from customers.

- ELIGIBILITY First-Class Mail presort and automation letters (bills and statements)
- DISCOUNT 3%



INFORMED DELIVERY

Encourages mailers to use USPS' Informed Delivery omni-channel feature. Participants must create Informed Delivery campaigns through the Portal or submit elements through eDoc submission and develop campaigns that meet best-practice requirements.

- ELIGIBILITY Qualifying automation Marketing Mail letters and flats; qualifying automation First-Class Mail letters, cards, and flats
- DISCOUNT 4%



MOBILE SHOPPING

Encourages mailers to integrate mobile technologies that facilitate convenient, seamless online shopping experiences. Many new mobile technologies can be leveraged to qualify for this promotion.

- ELIGIBILITY Marketing Mail letters and flats
- DISCOUNT 2%

TRAIL EDGE DIE-CUT

WORK GROUP 188

Growing the Mail Volume by Expanding Letter Mail Design

• MAD SCIENTIST CARLOS TRICAMO



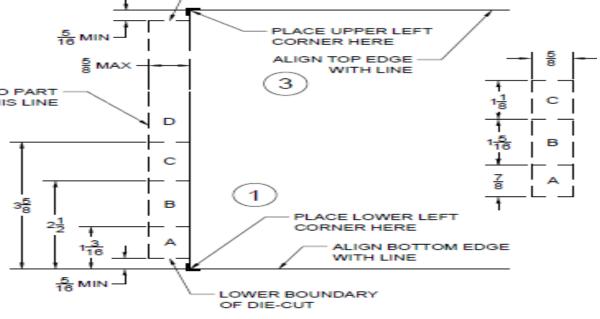
INSTRUCTIONS

LETTER MAIL TED-C INSPECTION TEMPLATE INSTRUCTIONS



2 INSPECT TED-C PROFILE

- Recommended that Die-Cut shape should extend in ZONE "C". If the largest (to left) amount of the Die-Cut extension is not in ZONE C (Including not having die-cut extension anywhere in ZONE 'C"), it will process, however, there will not be any visibility of the Die-Cut in "Informed Delivery" for recipients.
- To qualify for automation prices, a Die-Cut extension cannot be only in ZONE "A" or ZONE "D" or in ZONES "A" & "D". So some part of the extension must be in either "B" or "C".
- The "vertical" size of die-cut space must be greater than 1 inch.

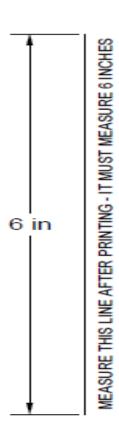


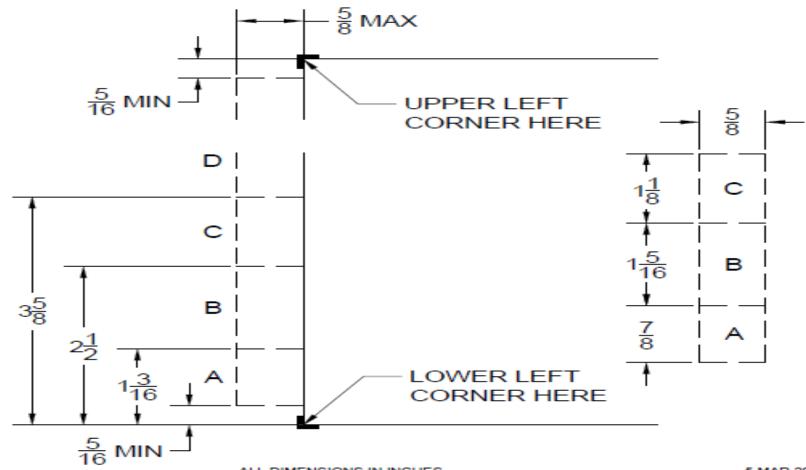
UPPER BOUNDARY

OF DIE-CUT

TEMPLATE

LETTER MAIL TED-C INSPECTION TEMPLATE

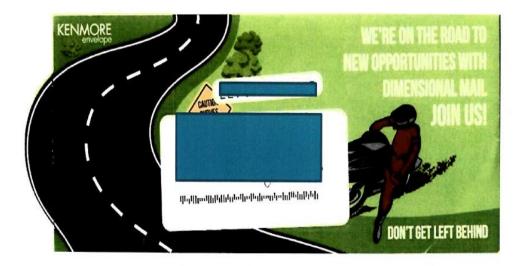




- Originally all submissions tested by Engineering
- Evolved to approving previously tested similar designs
- Saved time and resources
- Very soon, no approvals needed









• Some creative designs









- Conventional or similar previously approved OK
- Creative designs, multiple protrusions Review on a as per basis. Image to Engineering for feedback.
 Testing of samples possible
- DMM Reference
- Postal Pro Source of Information
- Don't call Carlos

Policies, Procedures, and Forms Updates

postal bulletin 22603 (7-28-22)

DMM Revision: Trailing Edge Die-Cut Mailpieces

Effective September 12, 2022, the Postal Service™ will revise *Mailing Standards of the United States Postal Service*, Domestic Mail Manual (DMM®), section 201.3.3, to reference an advisory for mailing non-rectangular trailing edge die-cut (TED-C) letter-size mailpieces at automation letter prices.

As a result of the Postal Service working with the mailing industry, a process was developed to allow mailing non-rectangular TED-C letter-size mailpieces at applicable automation letter prices. These pieces have a die-cut that extends past the conventional trailing edge of the mailpiece.

Additionally, a template was created with instructions to assist with designing TED-C mailpieces. The "Trail Edge Die-Cut (TED-C) Process for Eligibility at Automation Letter Prices" advisory and the template are on PostalPro at postalpro.usps.com.

The TED-C process will allow mailers greater flexibility in designing letter-size mailpieces at applicable automation letter prices while improving ease of use for customers.

The Postal Service will also update Quick Service Guide (QSG) 201a, "Commercial — Designing Letters and Postcards for Automated Processing," to include a reference to the advisory for mailing non-rectangular trailing edge die-cut (TED-C) letter-size mailpieces at automation letter prices.

Although the Postal Service will not publish this revision in the DMM until September 12, 2022, this standard is effective immediately.

Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

* * * * * *

- 200 Commercial Mail Letters, Cards, Flats and Parcels
- 201 Physical Standards

* * * * * *

3.0 Physical Standards for Machinable and Automation Letters and Cards

* * * * *

3.3 Dimensions and Shape

[Revise the second sentence of 3.3 to read as follows:]

Automation priced letter-sized mailpieces are not subject to 1.1.1c (rectangular) when they are prepared as a trailing edge die-cut (TED-C) automation piece under the "Trail Edge Die-Cut (TED-C) Process for Eligibility at Automation Letter Prices" advisory on PostalPro at postalpro.usps.com.

* * * * *

The Postal Service will publish this revision in the September 12, 2022, edition of the online DMM, which is available via Postal Explorer® at pe.usps.com.

QUESTIONS?